

# **Terms and conditions**

- All people entering this competition (the entrants) agree that the competition rules as set out in these terms and conditions are binding on them. A copy of these competition rules is available to all entrants and can be downloaded from <a href="http://www.absa.africa/2025-absa-cape-epic/">http://www.absa.africa/2025-absa-cape-epic/</a>
- The Organiser of this competition is Absa. For the purposes of this competition, "Absa Bank Limited" means Absa with registration number 1986/004794/06 and "Absa Group Limited" means a public company with registration number 1986/003934/06 incorporated under the laws of the Republic of South Africa, a public company duly registered as a bank and incorporated in accordance with the laws of the Republic of South Africa with its registered address at Absa Towers West, 7th Floor, 15 Troye Street, Johannesburg, 2001.
- Absa, its directors, members, partners, employees, agents or consultants, the suppliers of goods or services and their respective spouses, life partners, business partners or immediate family members are not permitted to participate in this competition.
- The entrant acknowledges that he/she has been given enough time to read these terms and conditions before entering into this competition. The entrant is aware of all the terms printed in bold.

## Personal information:

- By entering the competition and being selected as the winner, you the consent to Absa collecting, storing and using your personal information, such as name, age, telephone number and email address for the purposes of your entry into the competition and for contacting you regarding your prize. This will not affect any existing marketing preferences that they have registered with Absa.
- By entering the competition, your personal information may be transferred to our service providers and agents (including their sub-contractors) to store and use to administer the draw. We will never pass your information to any third party for them to use in their own direct marketing, without your consent.

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Your personal information will be held on record for a short period of time as necessary to administer the competition and then securely destroyed.

## 8 Rules of the competition

- 8.1 This competition will start on 22 March 2025 and end on 25 March (23:59) ("the competition
- 8.2 period").
- 8.3 The Competition will run on @AbsaSouthAfrica Social Media Channels Instagram & X (formerly Twitter).
- 8.4 Entrants entering must have an open X (formerly Twitter) or Instagram profile.
- 8.5 By tagging @AbsaSouth Africa, Absa has the right to use the content for the duration of the Competition.
- 8.6 In order to qualify as an entrant, the entrant must:
  - 8.6.1 Be a South African citizen and hold a South African identity document;
  - 8.6.2 Provide correct and full personal contact details, as required;
  - 8.6.3 Be 18 years and older;
  - 8.6.4 Reside in South Africa:

## 9 Method of entry

- 9.1 The entrant must comment on Absa's competition by posting on social media (Instagram or X) describing their favourite Absa Cape Epic moment on television or at the event using #AbsaCapeEpic.
- 9.2 Entrant must tag @absasouthafrica on Instagram or X (formerly Twitter) and use the Hashtag #AbsaCapeEpic for the entry to be eligible.

## 10 Prizes

- 10.1 Two qualifying entrants will be selected as winners;
- The winning entrants stand a chance to winning one of two Ciovita Merchandise Hampers to the value of R6 000,00 (Six thousand rand) and one of two Ciovita vouchers to the value of R 3 000.00 (Three thousand rand) each.

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- 10.3 The prize is intended and will be awarded to the chosen winners residing in South Africa only.
- 11. Incomplete or illegible entries, bulk entries, entries from third parties and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified and will not be considered.
- 12. The winner will be selected randomly from all qualifying entrants by a Absa's Social Media Agency by means for a lucky draw to take place at the Premises of Absa's Social Media Agency, 68 Hobert Road, Bryanston, Sandton, 2191 on the 27 March 2025, two (2) business days after the competition has closed.
- 13. The two (2) randomly selected winners will be contacted through the relevant Social Media Platform that was utilized to enter the competition. The winner(s) will be contacted via direct message by an Absa Community Manager on 27 March 2025. Absa undertakes to make contact with the winner at least three (3) times across two (2) consecutive days to notify the winner of such selection.
- 14. If the prize is declined or if the winner cannot be contacted from the details supplied on their submission within one (1) business days of Absa attempting to contact them, a replacement winner will be drawn at Absa's discretion and the replacement winner will be notified by Absa via their personal Instagram account and the "winner contact" process will be followed. The same process will be followed should the replacement winner also decline the prize or the prize be unclaimed or the replacement winner cannot be contacted.
- 15. Upon accepting the prize via Instagram and/or X (formerly Twitter), Absa will request the winner's email address in order to send details via email & arrange for delivery of the prize. Should the winner not revert within one (1) business day, a replacement winner will be drawn at Absa's discretion and the replacement winner will be notified by Absa via their personal Instagram account and the "winner contact" process will be followed. The same process will be followed should the replacement winner also decline the prize or the prize remains unclaimed and or the replacement winner cannot be contacted.

- 16. Upon acceptance of the prize by the winner(s), Absa would appreciate the right to identify the winner by taking his/her photograph (at no fee) and publishing this in the relevant media as decided by Absa. Absa does however acknowledge the winner's right to choose not to be identified and may refuse to have his/her photograph taken and published in printed media or to appear on radio and television.
- 17. If the winner has given his/her written consent, Absa has the right to publish the winner's name and photographs (at no fee) in any advertising, promotional, print, point-of-sale or public relations material. The nature of these publications will be determined at the sole discretion of Absa, for a period of twelve (12) months from the date of the lucky draw.
- 18. Absa is not liable in any way for any direct or indirect loss or damage because of an entrant or winner's participation in the competition.
- 19. If Absa cannot continue with the competition for any reason beyond its reasonable control or if it is required by any regulatory terms or applicable law, Absa may end or alter the terms of the competition on condition that:
  - 19.1 No winner has been determined; and
  - 19.2 Reasonable notice has been given beforehand to all entrants.
- 20. If the competition is ended as set out in 19 above, no entrant will have any claim of any nature whatsoever against Absa.
- 21. Absa is not obliged to award more than the defined prize.
- 22. The prize:
  - 22.1 Cannot be transferred and will only be handed over if all details given are factually correct; and
  - 22.2 Will not be exchanged for cash amounts or for any prize other than the prize offered in this Competition.

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23. Once the prize has been handed over in terms of these rules, the results of the competition are final in all respects and no correspondence will be allowed.

#### 24. Amendments to the terms and conditions:

- 24.1 Absa is entitled to amend the terms and conditions hereof in so far as same is deemed necessary and such amendments may relate to any aspect of such competition:
  - 24.1.1 The amendments may include the addition and/or deletion of any existing and/or proposed terms and conditions of the competition, which amendments may also affect the identified prize including but not limited to the cash prize of such competition;
  - 24.1.2 The proposed amendments may be effected prior to the starting date of the competition and during the competition period, which amendments may result in the competition period being reduced and/or extended as deemed necessary;
  - 24.1.3 It is the entrant's responsibility to regularly check the website where the competition rules are made available as per clause 1 for any amendments.
- 25. In the event that the terms and conditions of this competition are amended in terms of clause 24 such amendments will become effective immediately or on such date as may be determined by Absa. However, all entrants who have received confirmation of the prize before such date will remain eligible to receive the prize that has been awarded to them in accordance with the terms and conditions in force when they were selected as winners.
- 26. No entrant will have any recourse or claim against Absa as a result of any amendment to these terms and conditions or as a result of Absa's cancellation, termination or suspension of the competition in line with these terms and conditions.