BARCLAYS

Barclays Africa Group Limited

Unaudited condensed consolidated financial results for the interim reporting period ended 30 June 2014

Contents

Barclays Africa Group Limited
(formerly known as Absa Group Limited)

Authorised financial services and
registered credit provider (NCRCP7)
Registration number: 1986/003934/06
Incorporated in the Republic of South Africa
JSE share code: BGA
ISIN: ZAE000174124
(Barclays Africa Group, BAGL or the Group)

Unaudited condensed consolidated financial results
for the interim reporting period ended 30 June 2014.

These unaudited condensed consolidated financial results
were prepared by Barclays Africa Group Financial
Control under the direction and supervision of the
Financial Director, D W P Hodnett CA(SA).

Date of publication: 30 July 2014

The term Barclays Africa or the Group refers to Barclays Africa Group Limited together with its subsidiaries.

Consolidated salient features

	30 June 2014	30 June 2013[1]	Change %	31 December 2013[1]
Statement of comprehensive income (Rm)				
Revenue	**30 684**	28 573	7	59 406
Operating expenses	**17 297**	15 872	9	33 420
Profit attributable to ordinary equity holders	**6 166**	5 593	10	11 981
Headline earnings[2]	**6 110**	5 554	10	11 843
Statement of financial position				
Loans and advances to customers (Rm)	**614 642**	583 632	5	605 337
Total assets (Rm)	**977 803**	953 895	3	961 977
Deposits due to customers (Rm)	**597 555**	570 692	5	588 011
Loans-to-deposits ratio (%)	**87,4**	86,2		88,3
Financial performance (%)				
Return on average equity	**16,1**	14,3		15,5
Return on average assets	**1,27**	1,22		1,29
Return on average risk-weighted assets[3]	**2,14**	2,04		2,12
Operating performance (%)				
Net interest margin on average interest-bearing assets	**4,56**	4,45		4,48
Impairment losses ratio	**1,18**	1,35		1,20
Non-performing loans ratio	**4,6**	5,3		4,7
Non-interest income as % of revenue	**44,0**	45,1		45,5
Cost-to-income ratio	**56,4**	55,5		56,3
JAWS	**(1,6)**	(1,4)		(2,1)
Effective tax rate, excluding indirect taxation	**29,2**	28,9		28,9
Share statistics (million)[4]				
Number of ordinary shares in issue	**847,8**	847,8		847,8
Number of ordinary shares in issue (excluding treasury shares)	**846,9**	847,2		847,3
Weighted average number of ordinary shares in issue (excluding treasury shares)	**847,5**	847,0		847,3
Diluted weighted average number of ordinary shares in issue (excluding treasury shares)	**847,8**	848,6		848,0
Share statistics (cents)[4]				
Headline earnings per ordinary share	**720,9**	655,7	10	1 397,7
Diluted headline earnings per ordinary share	**720,7**	654,5	10	1 396,6
Basic earnings per ordinary share	**727,6**	660,3	10	1 414,0
Diluted basic earnings per ordinary share	**727,3**	659,1	10	1 412,9
Dividend per ordinary share relating to income for the reporting period	**400**	350	14	820
Dividend cover (times)	**1,8**	1,9	(5)	1,7
Special dividend per ordinary share	—	708	(100)	708
Net asset value per ordinary share	**9 261**	9 442	(2)	9 125
Tangible net asset value per ordinary share	**8 887**	9 076	(2)	8 754
Capital adequacy (%)				
Barclays Africa Group Limited[5]	**14,6**	16,6		15,6
Absa Bank Limited	**13,9**	16,8		15,6
Common Equity Tier 1 (%)[5]				
Barclays Africa Group Limited	**11,8**	12,5		12,1
Absa Bank Limited	**10,1**	12,2		11,0

Notes

[1]Restated, refer to note 24 for reporting changes. Additional disclosures for 30 June 2013 and 31 December 2013 have been restated where applicable.

[2]After allowing for **R147m** (30 June 2013: R146m; 31 December 2013: R294m) profit attributable to preference equity holders of Absa Bank Limited.

[3]For the calculation of RoRWA the RWA of the Group as at 30 June 2013 are restated to include the RWA of Barclays Africa Limited as if they had always been a part of the Group's RWA. This does not alter any submissions made to the SARB.

[4]Share metrics per ordinary shares include the ordinary shares issued on 31 July 2013 for the acquisition of Barclays Africa Limited as if the ordinary shares had always been in issue. The provision of these metrics does not impact the legal effective date of the ordinary share issue.

[5]This ratio has not been restated for Barclays Africa acquisition.

Condensed consolidated statement of financial position

as at

	Note	30 June 2014 Rm	30 June 2013[(1)] Rm	Change %	31 December 2013[(1)] Rm
Assets					
Cash, cash balances and balances with central banks		**44 589**	46 020	(3)	50 130
Statutory liquid asset portfolio		**63 589**	66 902	(5)	62 055
Loans and advances to banks		**87 254**	88 340	(1)	80 622
Trading portfolio assets		**86 577**	85 398	1	88 761
Hedging portfolio assets		**2 512**	3 581	(30)	3 357
Other assets		**19 462**	25 285	(23)	15 829
Current tax assets		**532**	870	(39)	529
Non-current assets held for sale	1	**1 290**	4 314	(70)	4 814
Loans and advances to customers	2	**614 642**	583 632	5	605 337
Reinsurance assets		**736**	769	(4)	870
Investment securities		**39 913**	33 227	20	33 083
Investments in associates and joint ventures		**775**	642	21	694
Investment properties		**778**	1 125	(31)	1 089
Property and equipment		**10 689**	10 033	7	10 679
Goodwill and intangible assets		**3 168**	3 101	2	3 141
Deferred tax assets		**1 297**	656	98	987
Total assets		**977 803**	953 895	3	961 977
Liabilities					
Deposits from banks		**64 768**	53 319	21	70 791
Trading portfolio liabilities		**46 155**	59 468	(22)	52 128
Hedging portfolio liabilities		**2 512**	2 505	0	2 391
Other liabilities		**28 886**	29 626	(2)	19 775
Provisions		**1 951**	1 731	13	2 460
Current tax liabilities		**167**	661	(75)	173
Non-current liabilities held for sale	1	**504**	1 495	(66)	1 651
Deposits due to customers	5	**597 555**	570 692	5	588 011
Debt securities in issue	6	**105 509**	106 269	(1)	97 829
Liabilities under investment contracts		**24 700**	19 261	28	19 773
Policyholder liabilities under insurance contracts		**2 574**	3 506	(27)	3 958
Borrowed funds	7	**14 889**	16 503	(10)	16 525
Deferred tax liabilities		**1 351**	1 169	16	1 311
Total liabilities		**891 521**	866 205	3	876 776
Equity					
Capital and reserves					
Attributable to ordinary equity holders:					
Share capital		**1 694**	1 694	—	1 695
Share premium		**4 509**	4 871	(7)	4 474
Retained earnings		**66 814**	67 699	(1)	64 701
Other reserves		**5 412**	5 730	(6)	6 447
		78 429	79 994	(2)	77 317
Non-controlling interest – ordinary shares		**3 209**	3 052	5	3 240
Non-controlling interest – preference shares		**4 644**	4 644	—	4 644
Total equity		**86 282**	87 690	(2)	85 201
Total liabilities and equity		**977 803**	953 895	3	961 977

Note

[(1)]Restated, refer to note 24 for reporting changes. Additional disclosures for 30 June 2013 and 31 December 2013 have been restated where applicable.

Condensed consolidated statement of comprehensive income

for the reporting period ended

	Note	30 June 2014 Rm	30 June 2013[(1)] Rm	Change %	31 December 2013[(1)] Rm
Net interest income		**17 197**	15 695	10	32 351
Interest and similar income	8.1	**31 850**	29 351	9	60 232
Interest expense and similar charges	8.2	**(14 653)**	(13 656)	(7)	(27 881)
Non-interest income		**13 487**	12 878	5	27 055
Net fee and commission income		**9 259**	8 919	4	18 554
Fee and commission income	9.1	**10 683**	10 280	4	21 348
Fee and commission expense	9.2	**(1 424)**	(1 361)	(5)	(2 794)
Net insurance premium income		**2 991**	2 760	8	5 686
Net claims and benefits paid on insurance contracts		**(1 506)**	(1 356)	(11)	(2 819)
Changes in investment and insurance contract liabilities		**(765)**	(1 194)	36	(2 457)
Gains and losses from banking and trading activities	9.3	**2 385**	1 991	20	4 361
Gains and losses from investment activities	9.4	**926**	1 358	(32)	2 831
Other operating income		**197**	400	(51)	899
Total income		**30 684**	28 573	7	59 406
Impairment losses on loans and advances	3.1	**(3 568)**	(3 836)	7	(6 987)
Operating income before operating expenditure		**27 116**	24 737	10	52 419
Operating expenses	10	**(17 297)**	(15 872)	(9)	(33 420)
Other expenses		**(583)**	(480)	(21)	(1 033)
Other impairments	11	**(25)**	(13)	(92)	(33)
Indirect taxation		**(558)**	(467)	(19)	(1 000)
Share of post-tax results of associates and joint ventures		**71**	79	(10)	130
Operating income before income tax		**9 307**	8 464	10	18 096
Taxation expense		**(2 714)**	(2 450)	(11)	(5 222)
Profit for the reporting period		**6 593**	6 014	10	12 874
Profit attributable to:					
Ordinary equity holders		**6 166**	5 593	10	11 981
Non-controlling interest – ordinary shares		**280**	275	2	599
Non-controlling interest – preference shares		**147**	146	1	294
		6 593	6 014	10	12 874
Earnings per share[(2)]					
Basic earnings per ordinary share (cents)		**727,6**	660,3	10	1 414,0
Diluted basic earnings per ordinary share (cents)		**727,3**	659,1	10	1 412,9

Notes

[(1)]Restated, refer to note 24 for reporting changes. Additional disclosures for 30 June 2013 and 31 December 2013 have been restated where applicable.

[(2)]Share metrics per ordinary shares include the ordinary shares issued on 31 July 2013 for the acquisition of Barclays Africa Limited as if the ordinary shares had always been in issue. The provision of these metrics does not impact the legal effective date of the ordinary share issue.

Condensed consolidated statement of comprehensive income

for the reporting period ended

	30 June			31 December
	2014 Rm	2013[(1)] Rm	Change %	2013[(1)] Rm
Profit for the reporting period	**6 593**	6 014	10	12 874
Other comprehensive income				
Other comprehensive income that will never be reclassified to profit or loss	**40**	(95)	>100	(324)
Movement in retirement benefit fund assets and liabilities	**40**	(95)	>100	(324)
Increase/(decrease) in retirement benefit surplus	**20**	(152)	>100	(92)
Decrease/(increase) in retirement benefit deficit	**21**	75	(72)	(229)
Deferred tax	**(1)**	(18)	94	(3)
Other comprehensive income that is or may be reclassified to profit or loss	**(1 190)**	780	>(100)	1 271
Foreign exchange differences on translation of foreign operations	**(726)**	2 287	>(100)	2 986
Movement in cash flow hedging reserve	**(253)**	(1 707)	85	(1 822)
Fair value gains/(losses) arising during the reporting period	**320**	(1 467)	>100	(903)
Amount transferred from other comprehensive income to profit or loss	**(671)**	(906)	26	(1 629)
Deferred tax	**98**	666	(85)	710
Movement in available-for-sale reserve	**(211)**	200	>(100)	107
Fair value (losses)/gains arising during the reporting period	**(333)**	220	>(100)	131
Amortisation of government bonds – release to profit or loss	**3**	4	(25)	10
Deferred tax	**119**	(24)	>100	(34)
Other comprehensive (losses)/income, net of tax	**(1 150)**	685	>(100)	947
Total comprehensive income for the reporting period	**5 443**	6 699	(19)	13 821
Total comprehensive income attributable to:				
Ordinary equity holders	**5 062**	5 936	(15)	12 610
Non-controlling interest – ordinary shares	**234**	617	(62)	917
Non-controlling interest – preference shares	**147**	146	1	294
	5 443	6 699	(19)	13 821

Note

[(1)]Restated, refer to note 24 for reporting changes. Additional disclosures for 30 June 2013 and 31 December 2013 have been restated where applicable.

Condensed consolidated statement of changes in equity

for the reporting period ended

	30 June 2014[1]			
	Capital and reserves attributable to ordinary equity holders Rm	Non-controlling interest – ordinary shares Rm	Non-controlling interest – preference shares Rm	Total equity Rm
Balance at the beginning of the reporting period	77 317	3 240	4 644	85 201
Total comprehensive income for the reporting period	5 062	234	147	5 443
Profit for the reporting period	6 166	280	147	6 593
Other comprehensive income	(1 104)	(46)	—	(1 150)
Dividends paid during the reporting period (refer to note 13)	(3 981)	(217)	(147)	(4 345)
Purchase of Group shares in respect of equity-settled share-based payment schemes	(40)	—	—	(40)
Elimination of the movement in treasury shares held by Group entities	53	—	—	53
Movement in share-based payment reserve	18	—	—	18
Transfer from share-based payment reserve	(21)	—	—	(21)
Transfer to share capital and share premium	21	—	—	21
Value of employee services	18	—	—	18
Movement in foreign insurance subsidiary regulatory reserve	—	—	—	—
Transfer from retained earnings	(4)	—	—	(4)
Transfer to foreign insurance subsidiary regulatory reserve	4	—	—	4
Movement in general credit risk reserve	—	—	—	—
Transfer from retained earnings	(29)	—	—	(29)
Transfer to credit risk reserve	29	—	—	29
Share of post-tax results of associates and joint ventures	—	—	—	—
Transfer from retained earnings	(71)	—	—	(71)
Transfer to associates' and joint ventures' reserve	71	—	—	71
Disposal of subsidiary[2]	—	(48)	—	(48)
Balance at the end of the reporting period	78 429	3 209	4 644	86 282

Notes

[1]All movements are reflected net of taxation.

[2]The Group's 85% shareholding in Abseq Properties (Pty) Ltd was sold as part of a sales transaction with Growthpoint Properties Limited. The transaction was effective on 2 January 2014, therefore the subsidiary has been derecognised from the statement of financial position.

Condensed consolidated statement of changes in equity

for the reporting period ended

	30 June 2013(1) (2)			
	Capital and reserves attributable to ordinary equity holders Rm	Non-controlling interest – ordinary shares Rm	Non-controlling interest – preference shares Rm	Total equity Rm
Balance at the beginning of the reporting period as previously reported	66 869	1 267	4 644	72 780
Restatements	10 227	1 438	—	11 665
Restated balance at the beginning of the reporting period	77 096	2 705	4 644	84 445
Total comprehensive income for the reporting period	5 936	617	146	6 699
Profit for the reporting period	5 593	275	146	6 014
Other comprehensive income	343	342	—	685
Dividends paid during the reporting period (refer to note 13)	(2 645)	(234)	(146)	(3 025)
Accounting adjustments related to business combinations under common control[3]	(328)	—	—	(328)
Purchase of Group shares in respect of equity-settled share-based payment schemes	(71)	—	—	(71)
Elimination of the movement in treasury shares held by Group entities	(99)	—	—	(99)
Movement in share-based payment reserve	6	—	—	6
Transfer from share-based payment reserve	(34)	—	—	(34)
Transfer to share capital and share premium	34	—	—	34
Value of employee services	6	—	—	6
Movement in foreign insurance subsidiary regulatory reserve	—	—	—	—
Transfer from retained earnings	(2)	—	—	(2)
Transfer to foreign insurance subsidiary regulatory reserve	2	—	—	2
Movement in general credit risk reserve	—	—	—	—
Transfer from retained earnings	(71)	—	—	(71)
Transfer to general credit risk reserve	71	—	—	71
Share of post-tax results of associates and joint ventures	—	—	—	—
Transfer from retained earnings	(79)	—	—	(79)
Transfer to associates' and joint ventures' reserve	79	—	—	79
Acquisition of non-controlling interest and related-transaction costs[4]	99	(36)	—	63
Balance at the end of the reporting period	79 994	3 052	4 644	87 690

Notes

(1)All movements are reflected net of taxation.

(2)Restated, refer to note 24 for reporting changes. Additional disclosures for 30 June 2013 and 31 December 2013 have been restated where applicable.

(3)The excess of the purchase price over Barclays Africa Group Limited's share of the net assets of Barclays Africa Limited, acquired on 31 July 2013, has been accounted for as a deduction against share premium. The purchase price was applied retrospectively, resulting in the deemed excess of the purchase price over the historical carrying values of the underlying net assets of Barclays Africa Limited being similarly included within share premium. This application, has resulted in a net movement recognised in share premium for each retrospective reporting period to date of acquisition.

(4)The Group increased its shareholding in National Bank of Commerce Limited (Tanzania) ("NBC") from 55% to 66%. This increased shareholding was driven by a rights issue made by NBC. The Group exercised its rights, together with a portion of the rights relating to non-controlling shareholders. The shareholders that did not take up their portion of the rights issue were granted a one-year option to acquire these shares from Barclays Africa Group Limited.

Condensed consolidated statement of changes in equity

for the reporting period ended

	31 December 2013[1]			
	Capital and reserves attributable to ordinary equity holders Rm	Non-controlling interest – ordinary shares Rm	Non-controlling interest – preference shares Rm	Total equity Rm
Balance at the beginning of the reporting period	77 096	2 705	4 644	84 445
Total comprehensive income for the reporting period	12 610	917	294	13 821
Profit for the reporting period	11 981	599	294	12 874
Other comprehensive income	629	318	—	947
Dividends paid during the reporting period (refer to note 13)	(11 602)	(346)	(294)	(12 242)
Accounting adjustments related to business combinations under common control[2]	(443)	—	—	(443)
Purchase of Group shares in respect of equity-settled share-based payment schemes	(76)	—	—	(76)
Elimination of the movement in treasury shares held by Group entities	(279)	—	—	(279)
Movement in share-based payment reserve	11	—	—	11
Transfer from share-based payment reserve	(38)	—	—	(38)
Transfer to share capital and share premium	38	—	—	38
Value of employee services	11	—	—	11
Movement in general credit risk reserve	—	—	—	—
Transfer from retained earnings	(220)	—	—	(220)
Transfer to general credit risk reserve	220	—	—	220
Movement in foreign insurance subsidiary regulatory reserve	—	—	—	—
Transfer from retained earnings	(3)	—	—	(3)
Transfer to foreign insurance subsidiary regulatory reserve	3	—	—	3
Share of post-tax results of associates and joint ventures	—	—	—	—
Transfer from retained earnings	(130)	—	—	(130)
Transfer to associates' and joint ventures' reserve	130	—	—	130
Acquisition of non-controlling interest and related-transaction costs[3]	99	(36)	—	63
Transaction costs related to shares issued on the acquisition of Barclays Africa Limited	(99)	—	—	(99)
Balance at the end of the reporting period	77 317	3 240	4 644	85 201

Notes

[1]All movements are reflected net of taxation.

[2]The excess of the purchase price over Barclays Africa Group Limited's share of the net assets of Barclays Africa Limited, acquired on 31 July 2013, has been accounted for as a deduction against share premium. The purchase price was applied retrospectively, resulting in the deemed excess of the purchase price over the historical carrying values of the underlying net assets of Barclays Africa Limited being similarly included within share premium. This application, has resulted in a net movement recognised in share premium for each retrospective reporting period to date of acquisition.

[3]The Group increased its shareholding in National Bank of Commerce Limited (Tanzania) ("NBC") from 55% to 66%. This increased shareholding was driven by a rights issue made by NBC. The Group exercised its rights, together with a portion of the rights relating to non-controlling shareholders. The shareholders that did not take up their portion of the rights issue were granted a one-year option to acquire these shares from Barclays Africa Group Limited.

Condensed consolidated statement of cash flows

for the reporting period ended

	Note	30 June 2014 Rm	30 June 2013[1] Rm	Change %	31 December 2013[1] Rm
Net cash generated from operating activities		**6 753**	5 248	29	18 035
Net cash utilised in investing activities		**(5 390)**	(2 379)	(100)	(1 841)
Net cash utilised in financing activities		**(5 840)**	(5 112)	(14)	(14 616)
Net (decrease)/increase in cash and cash equivalents		**(4 477)**	(2 243)	(100)	1 578
Cash and cash equivalents at the beginning of the reporting period	1	**15 854**	13 985	13	13 985
Effect of exchange rate movements on cash and cash equivalents		**(166)**	(342)	51	291
Cash and cash equivalents at the end of the reporting period	2	**11 211**	11 400	(2)	15 854

Notes to the condensed consolidated statement of cash flows

	30 June 2014 Rm	30 June 2013[1] Rm	Change %	31 December 2013[1] Rm
1. Cash and cash equivalents at the beginning of the reporting period				
Cash, cash balances and balances with central banks[2]	**12 653**	11 085	14	11 085
Loans and advances to banks[3]	**3 201**	2 900	10	2 900
	15 854	13 985	13	13 985
2. Cash and cash equivalents at the end of the reporting period				
Cash, cash balances and balances with central banks[2]	**8 497**	8 292	2	12 653
Loans and advances to banks[3]	**2 714**	3 108	(13)	3 201
	11 211	11 400	(2)	15 854

Notes

[1]Restated, refer to note 24 for reporting changes. Additional disclosures for 30 June 2013 and 31 December 2013 have been restated where applicable.

[2]Includes coins and bank notes, which are part of "Cash, cash balances and balances with central banks".

[3]Includes call advances, which are used as working capital by the Group and are a component of other advances within "Loans and advances to banks".

1. Non-current assets and non-current liabilities held for sale

During the current reporting period the Group affected the following changes to non-current assets and non-current liabilities held for sale:

- Retail and Business Banking ("RBB") transferred investment properties in the Commercial Property Finance Equity ("CPF Equity") division with a total carrying value of R312m to non-current assets held for sale. The disposal of these properties is expected to take place in the third quarter of 2014. The CPF Equity division also disposed of investment properties with a total carrying value of R1 321m.
- Wealth, Investment Management and Insurance ("WIMI") transferred a fund with a net carrying value of R956m out of non-current assets and non-current liabilities held for sale.

2. Loans and advances to customers

	30 June			31 December
	2014 Rm	2013 Rm	Change %	2013 Rm
Corporate overdrafts and specialised finance loans	**6 714**	4 997	34	5 729
Credit cards	**39 761**	35 309	13	37 500
Foreign currency loans	**19 290**	17 799	8	22 760
Instalment credit agreements	**69 040**	63 974	8	66 764
Gross advances	**83 825**	77 081	9	81 248
Unearned finance charges	**(14 785)**	(13 107)	(13)	(14 484)
Reverse repurchase agreements	**5 188**	6 309	(18)	3 893
Loans to associates and joint ventures	**12 354**	10 719	15	12 039
Microloans	**2 458**	2 046	20	2 192
Mortgages	**273 104**	280 665	(3)	276 253
Other advances[1]	**21 480**	19 469	10	20 742
Overdrafts	**33 608**	34 917	(4)	34 768
Overnight finance	**17 529**	17 365	1	14 083
Personal and term loans	**70 190**	60 913	15	67 954
Preference shares	**9 641**	6 602	46	8 945
Wholesale overdrafts	**51 072**	38 812	32	47 764
Gross loans and advances to customers	**631 429**	599 896	5	621 386
Impairment losses on loans and advances (refer to note 3)	**(16 787)**	(16 264)	(3)	(16 049)
	614 642	583 632	5	605 337

Note

[1]Includes customer liabilities under acceptances, working capital solutions and collateralised loans.

3. Impairment losses on loans and advances

Reconciliation of allowance for impairment losses on loans and advances to customers	30 June 2014 Retail Banking South Africa Rm	Business Banking South Africa Rm	RBB Rest of Africa Rm	CIB Rm	WIMI Rm	Other Rm	Total Rm
Balance at the beginning of the reporting period	10 418	2 283	2 365	680	193	110	16 049
Net present value unwind on non-performing book (refer to note 8.1)	(265)	(78)	—	—	—	—	(343)
Exchange differences	—	—	(30)	—	—	—	(30)
Amounts written-off	(2 039)	(413)	(322)	(72)	(40)	1	(2 885)
Impairment raised – identified	2 810	372	331	37	17	—	3 567
Impairment raised – unidentified	338	19	33	29	10	—	429
Balance at the end of the reporting period	11 262	2 183	2 377	674	180	111	16 787

Reconciliation of allowance for impairment losses on loans and advances to customers	30 June 2013 Retail Banking South Africa Rm	Business Banking South Africa Rm	RBB Rest of Africa Rm	CIB Rm	WIMI Rm	Other Rm	Total Rm
Balance at the beginning of the reporting period	10 466	2 357	1 968	651	210	125	15 777
Net present value unwind on non-performing book (refer to note 8.1)	(376)	(73)	—	—	—	—	(449)
Exchange differences	—	—	137	—	—	—	137
Amounts written-off	(2 477)	(640)	(288)	(67)	(19)	(5)	(3 496)
Impairment raised – identified	3 303	458	397	8	14	(2)	4 178
Impairment raised – unidentified	72	(11)	26	(3)	33	—	117
Balance at the end of the reporting period	10 988	2 091	2 240	589	238	118	16 264

Reconciliation of allowance for impairment losses on loans and advances to customers	31 December 2013 Retail Banking South Africa Rm	Business Banking South Africa Rm	RBB Rest of Africa Rm	CIB Rm	WIMI Rm	Other Rm	Total Rm
Balance at the beginning of the reporting period	10 466	2 357	1 968	651	210	125	15 777
Net present value unwind on non-performing book (refer to note 8.1)	(697)	(153)	—	—	(1)	—	(851)
Exchange differences	—	—	422	—	—	—	422
Amounts written-off	(5 479)	(887)	(726)	(210)	(101)	(1)	(7 404)
Impairment raised – identified	6 040	861	645	169	53	(14)	7 754
Impairment raised – unidentified	88	105	56	70	32	—	351
Balance at the end of the reporting period	10 418	2 283	2 365	680	193	110	16 049

3. Impairment losses on loans and advances *(continued)*

3.1 Statement of comprehensive income charge

	30 June			31 December
	2014 Rm	2013 Rm	Change %	2013 Rm
Impairments raised during the reporting period	**3 996**	4 295	(7)	8 105
Identified impairments	**3 567**	4 178	(15)	7 754
Unidentified impairments	**429**	117	>100	351
Recoveries of loans and advances previously written-off[1]	**(428)**	(459)	(7)	(1 118)
	3 568	3 836	(7)	6 987

Note

[1]Includes collection costs of **R94m** (30 June 2013: R118m; 31 December 2013: R120m).

4. Performing and non-performing loans

	30 June						
	2014						
	Performing loans			Non-performing loans			
Loans and advances to customers	Exposure Rm	Impairment Rm	Coverage ratio %	Exposure Rm	Impairment Rm	Coverage ratio %	Net total exposure Rm
RBB	442 547	3 773	0,85	27 897	12 049	43,19	454 622
Retail Banking South Africa	348 400	2 762	0,79	20 001	8 500	42,50	357 139
Credit cards	34 494	783	2,27	4 643	3 344	72,02	35 010
Instalment credit agreements	66 479	331	0,50	1 474	679	46,07	66 943
Loans to associates and joint ventures	10 968	—	—	—	—	—	10 968
Mortgages	218 109	1 301	0,60	11 941	3 218	26,95	225 531
Other loans and advances	302	—	—	—	—	—	302
Overdrafts	2 214	26	1,17	112	71	63,39	2 229
Personal and term loans	15 834	321	2,03	1 831	1 188	64,88	16 156
Business Banking South Africa	58 519	488	0,83	4 650	1 695	36,45	60 986
Loans to associates and joint ventures	269	—	—	—	—	—	269
Mortgage (including commercial property finance)	28 835	183	0,63	2 514	993	39,50	30 173
Overdrafts	18 059	192	1,06	999	409	40,94	18 457
Term loans	11 356	113	1,00	1 137	293	25,77	12 087
RBB Rest of Africa	35 628	523	1,47	3 246	1 854	57,12	36 497
CIB	148 958	280	0,19	1 010	394	39,01	149 294
WIMI	10 511	42	0,40	318	138	43,40	10 649
Head Office and other operations	188	111	59,04	—	—	—	77
	602 204	4 206	0,70	29 225	12 581	43,05	614 642

4. Performing and non-performing loans *(continued)*

	30 June 2013						
	Performing loans			Non-performing loans			
Loans and advances to customers	Exposure Rm	Impairment Rm	Coverage ratio %	Exposure Rm	Impairment Rm	Coverage ratio %	Net total exposure Rm
RBB	430 146	3 046	0,71	30 727	12 273	39,94	445 554
Retail Banking South Africa	337 742	1 932	0,57	23 441	9 056	38,63	350 195
Credit cards	32 467	414	1,28	2 280	1 588	69,65	32 745
Instalment credit agreements	60 751	444	0,73	2 012	1 073	53,33	61 246
Loans to associates and joint ventures	8 801	—	—	—	—	—	8 801
Mortgages	217 843	924	0,42	17 384	5 246	30,18	229 057
Other loans and advances	335	5	1,49	—	—	—	330
Overdrafts	1 971	27	1,37	102	74	72,55	1 972
Personal and term loans	15 574	118	0,76	1 663	1 075	64,64	16 044
Business Banking South Africa	58 552	341	0,58	5 045	1 750	34,69	61 506
Loans to associates and joint ventures	665	—	—	—	—	—	665
Mortgage (including commercial property finance)	29 424	156	0,53	2 893	1 064	36,78	31 097
Overdrafts	18 047	98	0,54	951	356	37,43	18 544
Term loans	10 416	87	0,84	1 201	330	27,48	11 200
RBB Rest of Africa	33 852	773	2,28	2 241	1 467	65,46	33 853
CIB	125 799	186	0,15	453	403	88,96	125 663
WIMI	12 040	50	0,42	464	188	40,52	12 266
Head Office and other operations	267	118	44,19	—	—	—	149
	568 252	3 400	0,60	31 644	12 864	40,65	583 632

4. Performing and non-performing loans *(continued)*

31 December 2013

Loans and advances to customers	Performing loans Exposure Rm	Performing loans Impairment Rm	Performing loans Coverage ratio %	Non-performing loans Exposure Rm	Non-performing loans Impairment Rm	Non-performing loans Coverage ratio %	Net total exposure Rm
RBB	437 763	3 431	0,78	28 098	11 635	41,41	450 795
Retail Banking South Africa	344 474	2 730	0,79	19 680	7 688	39,07	353 736
Credit cards	33 900	699	2,06	3 034	2 165	71,36	34 070
Instalment credit agreements	64 130	290	0,45	1 462	731	50,00	64 571
Loans to associates and joint ventures	10 287	—	—	—	—	—	10 287
Mortgages	218 256	1 327	0,61	13 541	3 763	27,79	226 707
Other advances	262	—	—	—	—	—	262
Overdrafts	2 006	31	1,55	96	56	58,33	2 015
Personal and term loans	15 633	383	2,45	1 547	973	62,90	15 824
Business Banking South Africa	58 126	374	0,64	4 865	1 909	39,24	60 708
Loans to associates and joint ventures	559	—	—	—	—	—	559
Mortgage (including commercial property finance)	29 906	125	0,42	2 844	1 235	43,42	31 390
Overdrafts	16 710	137	0,82	863	361	41,83	17 075
Term loans	10 951	112	1,02	1 158	313	27,03	11 684
RBB Rest of Africa	35 163	327	0,93	3 553	2 038	57,36	36 351
CIB	143 366	237	0,17	851	443	52,06	143 537
WIMI	10 739	33	0,31	339	160	47,20	10 885
Head Office and other operations	230	110	47,83	—	—	—	120
	592 098	3 811	0,64	29 288	12 238	41,79	605 337

5. Deposits due to customers

	30 June 2014 Rm	30 June 2013 Rm	Change %	31 December 2013 Rm
Call deposits	**64 204**	51 736	24	52 843
Cheque account deposits	**178 722**	183 704	(3)	174 686
Credit card deposits	**1 834**	1 807	1	1 914
Fixed deposits	**159 055**	158 018	1	168 054
Foreign currency deposits	**16 294**	12 682	28	17 456
Notice deposits	**50 999**	55 406	(8)	56 349
Other deposits[1]	**11 183**	10 664	5	11 139
Repurchase agreements with non-banks	**2 163**	3 813	(43)	1 208
Savings and transmission deposits	**113 101**	92 862	22	104 362
	597 555	570 692	5	588 011

Note

[1]Includes partnership contributions received, deposits due on structured deals, preference investments on behalf of customers and unclaimed deposits.

6. Debt securities in issue

	30 June 2014 Rm	30 June 2013 Rm	Change %	31 December 2013 Rm
Credit-linked notes	**7 897**	9 451	(16)	8 155
Floating rate notes	**43 718**	49 113	(11)	44 719
Liabilities arising from securitised structured entities	**496**	2 372	(79)	495
Negotiable certificates of deposit	**27 599**	23 040	20	20 494
Other debt securities in issue	**152**	7	>100	11
Promissory notes	**1 039**	833	25	935
Senior notes	**23 552**	20 876	13	21 533
Structured notes and bonds	**1 056**	577	83	1 487
	105 509	106 269	(1)	97 829

7. Borrowed funds

		30 June 2014 Rm	30 June 2013 Rm	Change %	31 December 2013 Rm
Subordinated callable notes issued by Absa Bank Limited					
The subordinated debt instruments listed below qualify as secondary capital in terms of the Banks Act, No 94 of 1990 (as amended).					
Interest rate	**Final maturity date**				
8,80%	7 March 2019	**—**	1 725	(100)	1 725
8,10%	27 March 2020	**2 000**	2 000	—	2 000
10,28%	3 May 2022	**600**	600	—	600
8,295%	21 November 2023	**1 188**	1 188	—	1 188
Three-month JIBAR + 2,10%	3 May 2022	**400**	400	—	400
Three-month JIBAR + 1,95%	21 November 2022	**1 805**	1 805	—	1 805
Three-month JIBAR + 2,05%	21 November 2023	**2 007**	2 007	—	2 007
CPI-linked notes, fixed at the following coupon rates:					
6,00%	20 September 2019	**3 000**	3 000	—	3 000
5,50%	7 December 2028	**1 500**	1 500	—	1 500
Subordinated callable notes issued by other subsidiaries					
Bank of Botswana certificates rate + 0,85%	30 October 2014	**121**	116	4	120
Ninety-one day Kenyan Government Treasury Bill rate + 0,60%[(1)]	19 November 2014	**122**	115	6	121
Ninety-one day Zambian Government Treasury Bill rate + 2,00%[(1)]	9 May 2015	**85**	91	(7)	96
One-hundred and eighty-two day Kenyan Government Treasury Bill rate + 1,00%	14 July 2015	**90**	86	5	90
11,50%	14 July 2015	**153**	146	5	153
One-hundred and eighty-two day Zambian Government Treasury Bill rate + 2,50% (capped at 13,00% overall)	18 May 2016	**85**	91	(7)	96
United States dollar three-month LIBOR + 1,00%[(1)]	31 March 2018	**70**	66	6	69
Accrued interest		**1 678**	1 493	12	1 490
Fair value adjustment		**(15)**	74	>(100)	65
		14 889	16 503	(10)	16 525

Note

[(1)]These subordinated notes are non-qualifying in terms of Basel III. All other subordinated notes qualify as Tier 2 capital in terms of Basel III.

8. Net interest income

	30 June			31 December
	2014 Rm	2013 Rm	Change %	2013 Rm
8.1 Interest and similar income				
Interest and similar income is earned from:				
Cash, cash balances and balances with central banks	**157**	100	57	245
Fair value adjustments on hedging instruments	**350**	521	(33)	3 803
Investment securities	**964**	1 013	(5)	2 072
Loans and advances to banks	**811**	750	8	1 292
Loans and advances to customers	**27 111**	24 643	10	50 697
Overdrafts	**1 656**	1 588	4	3 143
Corporate overdrafts and specialised finance loans	**166**	136	22	123
Credit cards	**3 016**	2 738	10	5 697
Foreign currency loans	**224**	189	19	275
Instalment credit agreements	**3 231**	2 867	13	5 841
Interest on impaired financial assets (refer to note 3)	**343**	449	(24)	851
Reverse repurchase agreements	**—**	—	—	12
Loans to associates and joint ventures	**391**	304	29	657
Microloans	**227**	246	(8)	478
Mortgages	**10 114**	9 832	3	19 642
Other loans and advances[(1)]	**155**	206	(25)	927
Overnight finance	**354**	400	(12)	786
Personal and term loans	**4 971**	4 364	14	9 073
Preference shares	**295**	229	29	484
Wholesale overdrafts	**1 968**	1 095	80	2 708
Other interest income[(2)]	**40**	125	(68)	385
Statutory liquid asset portfolio	**2 417**	2 199	10	1 738
	31 850	29 351	9	60 232
8.2 Interest expense and similar charges				
Interest expense and similar charges are paid on:				
Borrowed funds	**(654)**	(682)	4	(1 358)
Debt securities in issue	**(3 332)**	(2 938)	(13)	(5 850)
Deposits due to customers	**(10 841)**	(9 761)	(11)	(21 568)
Call deposits	**(1 713)**	(1 359)	(26)	(2 813)
Cheque account deposits	**(1 607)**	(1 574)	(2)	(3 120)
Credit card deposits	**(4)**	(4)	—	(8)
Fixed deposits	**(3 661)**	(3 497)	(5)	(8 566)
Foreign currency deposits	**(102)**	(88)	(16)	(424)
Notice deposits	**(1 452)**	(1 459)	0	(2 916)
Other deposits due to customers	**(565)**	(584)	3	(1 103)
Savings and transmission deposits	**(1 737)**	(1 196)	(45)	(2 618)
Deposits from banks	**(393)**	(264)	(49)	(590)
Call deposits	**(197)**	(165)	(19)	(315)
Fixed deposits	**(201)**	(94)	>(100)	(274)
Other deposits from banks	**5**	(5)	>100	(1)
Fair value adjustments on hedging instruments	**138**	(606)	>100	(500)
Interest incurred on finance leases	**—**	(12)	100	(19)
Other interest expense[(3)]	**429**	607	(29)	2 004
	(14 653)	(13 656)	(7)	(27 881)
Net interest income	**17 197**	15 695	10	32 351

Notes

[(1)]Includes items such as interest on factored debtors books.

[(2)]Includes items such as overnight interest on contracts for difference as well as inter-segment eliminations between "interest and similar income", "interest expense and similar charges", "gains and losses from banking and trading activities" and "gains and losses from investment activities".

[(3)]Includes items such as inter-segment eliminations between "interest and similar income", "interest expense and similar charges", "gains and losses from banking and trading activities" and "gains and losses from investment activities".

9. Non-interest income

	30 June 2014 Rm	30 June 2013 Rm	Change %	31 December 2013 Rm
9.1 Fee and commission income				
Asset management and other related fees	**61**	86	(29)	160
Consulting and administration fees	**361**	258	40	661
Credit-related fees and commissions	**7 590**	7 354	3	15 145
Cheque accounts	**1 853**	1 779	4	3 598
Credit cards[1]	**667**	585	14	1 226
Electronic banking	**2 000**	2 010	(0)	4 129
Other credit-related fees and commissions[2]	**1 974**	1 820	8	3 889
Savings accounts	**1 096**	1 160	(6)	2 303
Insurance commission received	**594**	648	(8)	1 315
Investment banking fees	**150**	123	22	255
Merchant income	**1 113**	1 042	7	2 197
Other fee and commission income	**105**	112	(6)	203
Trust and other fiduciary services	**709**	657	8	1 412
Portfolio and other management fees	**578**	531	9	1 144
Trust and estate income	**131**	126	4	268
	10 683	10 280	4	21 348
9.2 Fee and commission expense				
Cheque processing fees	**(67)**	(75)	11	(150)
Insurance commission paid	**(521)**	(484)	(8)	(1 001)
Other fee and commission expenses	**(680)**	(628)	(8)	(1 298)
Transaction-based legal fees	**(60)**	(67)	10	(115)
Trust and other fiduciary service fees	**(28)**	(36)	22	(88)
Valuation fees	**(68)**	(71)	4	(142)
	(1 424)	(1 361)	(5)	(2 794)
Net fee and commission income	**9 259**	8 919	4	18 554

Notes

[1] Includes acquiring and issuing fees.

[2] Includes service and credit-related fees and commissions on mortgage loans and foreign exchange transactions.

9. Non-interest income *(continued)*

	30 June 2014 Rm	30 June 2013 Rm	Change %	31 December 2013 Rm
9.3 Gains and losses from banking and trading activities				
Net (losses)/gains on investments	**(6)**	(30)	80	312
Debt instruments designated at fair value through profit or loss	**3**	75	(96)	181
Equity instruments designated at fair value through profit or loss	**(6)**	(94)	94	141
Available-for-sale unwind from reserves	**(3)**	(11)	73	(10)
Net trading result	**2 334**	1 903	23	3 854
Net trading income excluding the impact of hedge accounting	**2 532**	1 982	28	4 092
Ineffective portion of hedges	**(198)**	(79)	>(100)	(238)
Cash flow hedges	**(175)**	(83)	>(100)	(234)
Fair value hedges	**(23)**	4	>(100)	(4)
Other gains	**57**	118	(52)	195
	2 385	1 991	20	4 361
Net trading income excluding the impact of hedge accounting	**2 532**	1 982	28	4 092
(Losses)/gains on financial instruments designated at fair value through profit or loss	**(770)**	535	>(100)	1 126
Net (losses)/gains on financial assets designated at fair value through profit or loss	**(799)**	320	>(100)	125
Net gains on financial liabilities designated at fair value through profit or loss	**29**	215	(87)	1 001
Gains on financial instruments held for trading	**3 302**	1 447	>100	2 966
Other gains	**57**	118	(52)	195
Gains on financial instruments designated at fair value through profit or loss	**6**	47	(87)	135
Gains on financial instruments held for trading	**7**	71	(90)	60
Other	**44**	—	100	—

	30 June 2014 Rm	30 June 2013 Rm	Change %	31 December 2013 Rm
9.4 Gains and losses from investment activities				
Available-for-sale unwind from reserves	**—**	1	(100)	4
Net gains on investments from insurance activities	**909**	1 345	(32)	2 803
Policyholder – insurance contracts	**230**	95	>100	337
Policyholder – investment contracts	**535**	1 129	(53)	2 181
Shareholder funds	**144**	121	19	285
Other gains	**17**	12	42	24
	926	1 358	(32)	2 831
Net gains on investments from insurance activities	**909**	1 345	(32)	2 803
Gains on financial instruments designated at fair value through profit or loss	**911**	1 346	(32)	2 805
Other	**(2)**	(1)	(100)	(2)

Condensed notes to the consolidated financial results

for the reporting period ended

10. Operating expenditure

	30 June 2014 Rm	30 June 2013 Rm	Change %	31 December 2013 Rm
Administration fees	**460**	615	(25)	791
Amortisation of intangible assets	**243**	218	11	470
Auditors' remuneration	**132**	116	14	259
Cash transportation	**415**	373	11	715
Depreciation	**799**	871	(8)	1 641
Equipment costs	**180**	190	(5)	391
Information technology	**1 155**	1 079	7	2 078
Investment properties charges – change in fair value	**12**	5	>100	33
Marketing costs	**589**	534	10	1 355
Operating lease expenses on properties	**699**	682	2	1 309
Other operating expenses[(1)]	**1 033**	767	35	2 122
Printing and stationery	**140**	145	(3)	310
Professional fees	**689**	676	2	1 578
Property costs	**1 104**	860	28	1 692
Staff costs	**9 108**	8 228	11	17 593
Bonuses	**606**	545	11	1 679
Other staff costs[(2)]	**343**	436	(21)	1 203
Salaries and current service costs on post-retirement benefits	**7 707**	6 869	12	13 942
Share-based payments	**303**	226	34	428
Training costs	**149**	152	(2)	341
Telephone and postage	**539**	513	5	1 083
	17 297	15 872	9	33 420

Notes

[(1)]Includes fraud losses, travel and entertainment costs.

[(2)]Includes recruitment costs, membership fees to professional bodies, staff parking, redundancy fees, study assistance, staff relocation.

11. Other impairments

	30 June 2014 Rm	30 June 2013 Rm	Change %	31 December 2013 Rm
Financial instruments	**9**	4	>100	28
Other	**16**	9	78	5
Equipment	**16**	—	100	—
Investments in associates and joint ventures	**—**	6	(100)	2
Repossessed properties	**—**	3	(100)	3
	25	13	92	33

12. Headline earnings

Headline earnings	30 June 2014 Gross Rm	30 June 2014 Net[1] Rm	30 June 2013 Gross Rm	30 June 2013 Net[1] Rm	Net change %	31 December 2013 Gross Rm	31 December 2013 Net[1] Rm
Headline earnings is determined as follows:							
Profit attributable to ordinary equity holders		6 166		5 593	10		11 981
Total headline earnings adjustment:		(56)		(39)	44		(138)
IFRS 5 – Gains and losses on disposal of non-current assets held for sale	(42)	(34)	—	—	(100)	(171)	(138)
IAS 16 – (Profit)/loss on disposal of property and equipment	(16)	(13)	3	3	>(100)	5	4
IAS 27 – (Profit)/loss on disposal of subsidiary	(44)	(35)	—	—	(100)	8	8
IAS 36 – Impairment of investments in associates and joint ventures	—	—	6	6	(100)	2	2
IAS 36 – Impairment of property and equipment	16	12	—	—	100	—	—
IAS 36 and IAS 38 – Loss on disposal and impairment of intangible assets	—	—	—	—	—	1	—
IAS 39 – Release of available-for-sale reserves	3	2	3	2	—	10	7
IAS 39 – Disposal and impairment of available-for-sale assets	—	—	—	—	—	6	4
IAS 40 – Change in fair value of investment properties	12	12	(56)	(50)	>100	(29)	(25)
		6 110		5 554	10		11 843

Note
[1]The net amount is reflected after taxation and non-controlling interest.

13. Dividends per share

	30 June 2014 Rm	30 June 2013 Rm	Change %	31 December 2013 Rm
Dividends declared to ordinary equity holders				
Interim dividend (30 July 2014: **400 cents**) (30 July 2013: 350 cents)	**3 391**	2 514	35	2 514
Dividend paid on treasury shares – interim[1]	—	(2)	100	(2)
Special dividend (30 July 2013: 708 cents)[2]	—	5 085	(100)	5 085
Dividend paid on treasury shares – special[1]	—	(10)	100	(10)
Final dividend (11 February 2014: **470 cents**)	—	—	—	3 984
Dividend paid on treasury shares – final[1]	—	—	—	(3)
	3 391	7 587	(55)	11 568
Dividends declared to non-controlling preference equity holders				
Interim dividend (30 July 2014: **3 197,4658 cents**) (30 July 2013: 2 999,4521 cents)	**158**	148	7	148
Final dividend (11 February 2014: **2 979,3151 cents**)	—	—	—	147
	158	148	7	295
Dividends paid to ordinary equity holders				
Final dividend (11 February 2014: **470 cents**) (12 February 2013: 369 cents)	**3 984**	2 650	50	2 650
Dividend paid on treasury shares – final[1]	**(3)**	(5)	(40)	(5)
Interim dividend (30 July 2013: 350 cents)	—	—	—	2 967
Dividend paid on treasury shares – interim[1]	—	—	—	(2)
Special dividend (30 July 2013: 708 cents)[2]	—	—	—	6 002
Dividend paid on treasury shares – special[1]	—	—	—	(10)
	3 981	2 645	51	11 602
Dividends paid to non-controlling preference equity holders				
Final dividend (11 February 2014: **2 979,3151 cents**) (12 February 2013: 2 950,5479 cents)	**147**	146	1	146
Interim dividend (30 July 2013: 2 999,4521 cents)	—	—	—	148
	147	146	1	294

Notes

[1] The dividends paid on treasury shares are calculated on payment date.

[2] Dividend amount was calculated on the number of shares in issue. It excluded the shares that were issued on 31 July 2013 for consideration of the acquisition of Barclays Africa Limited.

14. Acquisitions and disposals of businesses and other similar transactions

Acquisitions of businesses during the current reporting period

There were no acquisitions of businesses during the current reporting period.

Disposals of business during the current reporting period

The Group disposed of its investment in an 85% owned subsidiary, Abseq Properties Proprietary Limited on 1 January 2014. This disposal resulted in a non-headline earnings profit of R44m for the Group.

Other similar transactions – additional interest in subsidiaries

There were no acquisitions or disposals of additional interest in subsidiaries during the current reporting period.

15. Related parties

Barclays Bank PLC owns **62,3%** (30 June 2013: 55,5%; 31 December 2013: 62,3%) of the ordinary shares in the Group. The remaining **37,7%** (30 June 2013: 44,5%; 31 December 2013: 37,7%) of the shares are widely held on the Johannesburg Stock Exchange Limited ("JSE").

The following are defined as related parties of the Group:

- key management personnel;
- the parent company;
- fellow subsidiaries, associates and joint venture of the parent company;
- subsidiaries and consolidated structured entities;
- associates, joint ventures and retirement benefit funds;
- an entity controlled/jointly controlled or significantly influenced by any individual referred to above;
- post-employment benefit plans for the benefit of employees or any entity that is a related party of the Group; and
- children and/or dependants and spouses or partners of the individuals referred to above.

	30 June			31 December
	2014 Rm	2013 Rm	Change %	2013 Rm
15.1 Balances and transactions with parent company[1]				
Balances				
Loans and advances to banks	**53 155**	46 274	15	39 223
Derivative assets	**20 790**	22 551	(8)	20 402
Other assets	**879**	3 829	(77)	1 608
Investment securities	**464**	533	(13)	534
Deposits from banks	**(25 415)**	(23 331)	9	(24 130)
Derivative liabilities	**(18 262)**	(20 292)	(10)	(17 883)
Other liabilities	**(358)**	(3 074)	(88)	(187)
Borrowed funds	**(70)**	(66)	6	(69)
Transactions				
Interest and similar income	**25**	(297)	>(100)	(343)
Interest expense and similar charges	**(229)**	64	>(100)	65
Net fee and commission income	**(218)**	3	>(100)	6
Gains and losses from banking and trading activities	**178**	66	>100	274
Other operating income	**(27)**	(7)	>100	(71)
Operating expenditure/recovered expenses	**(44)**	21	>(100)	48
Dividends paid	**2 483**	1 471	69	7 469

Trade balances must be settled in accordance with market conventions applicable to the underlying transaction. Non-trade balances must be settled by the close of the month immediately following the month in which the transaction occurred. Further, settlement must be made in the currency required by the parent company. In exceptional cases it may be impractical or inefficient to settle balances monthly. In such cases, the unsettled balances must be explicitly agreed to on a monthly basis in writing and full settlement must be made at least quarterly.

There were no bad debt expenses or provisions for bad debts that related to balances and transactions with the parent company.

Note

[1]Debit amounts are presented as positive, credit amounts are presented as negative.

15. Related parties *(continued)*

	30 June 2014 Rm	30 June 2013 Rm	Change %	31 December 2013 Rm
15.2 Balances and transactions with fellow subsidiaries, associates and joint ventures of the parent company[(1),(2)]				
Balances				
Loans and advances to banks	**1 575**	3 451	(54)	1 514
Derivative assets	**146**	40	>100	316
Other assets	**134**	357	(62)	284
Deposits from banks	**(584)**	(1 123)	(48)	(1 753)
Derivative liabilities	**(139)**	—	(100)	(18)
Other liabilities	**(291)**	(281)	4	(313)
Transactions				
Interest and similar income	**(1)**	—	(100)	(1)
Net fee and commission income	**(17)**	(14)	(21)	(30)
Other operating income	**—**	—	—	56
Operating expenditure/recovered expenses	**(9)**	(208)	(96)	2

Trade balances must be settled in accordance with market conventions applicable to the underlying transaction. Non-trade balances must be settled by the close of the month immediately following the month in which the transaction occurred. Further, settlement must be made in the currency required by the fellow subsidiary, associate or joint venture receiving the settlement. In exceptional cases it may be impractical or inefficient to settle balances monthly. In such cases, the unsettled balances must be explicitly agreed to on a monthly basis in writing, and full settlement must be made at least quarterly.

There were no bad debt expenses and provisions for bad debts that related to balances and transactions with the fellow subsidiaries, associates or joint ventures of the parent company.

Notes

[(1)]Debit amounts are presented as positive, credit amounts are presented as negative.

[(2)]Fellow subsidiaries, associates and joint ventures are those related entities of Barclays Bank PLC.

16. Assets under management and administration

	30 June 2014 Rm	30 June 2013 Rm	Change %	31 December 2013 Rm
Alternative asset management and exchange-traded funds	**85 141**	51 039	67	72 840
Deceased estates	**2 507**	2 182	15	2 559
Other assets under management and administration	**15 277**	13 704	11	14 383
Participation bond schemes	**—**	1 287	(100)	—
Portfolio management	**40 109**	45 374	(12)	46 203
Private equity	**—**	811	(100)	—
Trusts	**2 205**	3 967	(44)	4 472
Unit trusts	**120 007**	145 463	(17)	123 318
	265 246	263 827	1	263 775

17. Financial guarantee contracts

	30 June 2014 Rm	30 June 2013 Rm	Change %	31 December 2013 Rm
Financial guarantee contracts[(1)]	**78**	96	(19)	78

Note

[(1)]Financial guarantee contracts represent contracts where the Group undertakes to make specified payments to a counterparty, should the counterparty suffer a loss as a result of a specified debtor failing to make payment when due in accordance with the terms of a debt instrument. This amount represents the maximum exposure, which is not necessarily the measurement recognised in the statement of financial position in accordance with International Financial Reporting Standards ("IFRS").

18. Commitments

	30 June 2014 Rm	30 June 2013 Rm	Change %	31 December 2013 Rm
Authorised capital expenditure[1]				
Contracted but not provided for	**739**	942	(22)	745
Operating lease payments due[2]				
No later than one year	**798**	1 018	(22)	847
Later than one year and no later than five years	**1 253**	1 515	(17)	1 521
Later than five years	**178**	193	(8)	296
	2 229	2 726	(18)	2 664
Sponsorship payments due[3]				
No later than one year	**273**	225	21	272
Later than one year and no later than five years	**468**	755	(38)	541
	741	980	(24)	813

Notes

[1]The Group has capital commitments in respect of computer equipment and property development. Management is confident that future net revenue and funding will be sufficient to cover these commitments.

[2]The operating lease commitments comprise a number of separate operating leases in relation to property and equipment, none of which is individually significant to the Group. Leases are negotiated for an average term of three to five years and rentals are renegotiated annually.

[3]The Group has sponsorship commitments in respect of sports, arts and culture.

19. Contingencies

	30 June 2014 Rm	30 June 2013 Rm	Change %	31 December 2013 Rm
Guarantees[1]	**24 991**	20 518	22	21 215
Irrevocable debt facilities[2],[3]	**76 735**	83 094	(8)	83 037
Irrevocable equity facilities[3]	**387**	510	(24)	400
Letters of credit	**6 196**	4 555	36	6 402
Other contingencies	**5 040**	9 119	(45)	5 674
	113 349	117 796	(4)	116 728

Legal proceedings

The Group is engaged in various litigation proceedings involving claims by and against it, which arise in the ordinary course of business. The Group does not expect the ultimate resolution of any proceedings, to which the Group is party, to have a significant adverse effect on the financial statements of the Group. Provision is made for all liabilities which are expected to materialise.

Income taxes

The Group is subject to income taxes in numerous jurisdictions and the calculation of the Group's tax charge and worldwide provisions for income taxes necessarily involves a degree of estimation and judgement. There are many transactions and calculations for which the ultimate tax treatment is uncertain or in respect of which the relevant tax authorities may have indicated disagreement with the Group's treatment and accordingly the final tax charge cannot be determined until resolution has been reached with the relevant tax authority. The Group recognises liabilities for anticipated tax audit issues based on estimates of whether additional taxes will be due after taking into account external advice where appropriate. Where the final tax outcome of these matters is different from the amounts that were initially recorded, such differences will impact the current and deferred income tax assets and liabilities in the reporting period in which such determination is made. These risks are managed in accordance with the Group's Tax Risk Framework.

Notes

[1]Guarantees include performance and payment guarantee contracts.

[2]During the reporting period, terms and conditions associated with unutilised customer facilities were reviewed and confirmed to be irrevocable in nature. These facilities are now disclosed as contingent liabilities. Comparative numbers were also restated (30 June 2013: R32,8bn; 31 Dec 2013: R33,4bn).

[3]Irrevocable facilities are commitments to extend credit where the Group does not have the right to immediately terminate the facilities by written notice. Commitments generally have fixed expiry dates. Since commitments may expire without being drawn upon, the total contract amounts do not necessarily represent future cash requirements.

20. Segment reporting

	30 June 2014 Rm	30 June 2013[1] Rm	Change %	31 December 2013[1] Rm
20.1 Headline earnings contribution by segment				
RBB	**3 847**	3 514	9	7 618
Retail Banking South Africa	**2 555**	2 349	9	5 160
Home Loans	**799**	154	>100	872
Vehicle and Asset Finance	**547**	538	2	1 130
Card	**720**	896	(20)	1 980
Personal Loans	**146**	135	8	359
Transactional and deposits	**1 303**	1 336	(2)	2 950
Other	**(960)**	(710)	(35)	(2 131)
Business Banking South Africa	**824**	693	19	1 492
RBB Rest of Africa	**468**	472	(1)	966
Corporate and Investment Bank	**1 903**	1 535	24	3 348
WIMI	**688**	691	(0)	1 420
Head Office and other operations	**(328)**	(186)	(76)	(543)
Total headline earnings	**6 110**	5 554	10	11 843

Note

[1]Operational changes, management changes and associated changes to the way in which the Chief Operating Decision Maker ("CODM") views the performance of each business segment, have resulted in the reallocation of earnings, assets and liabilities between operating segments.

	30 June 2014 Rm	30 June 2013[1] Rm	Change %	31 December 2013[1] Rm
20.2 Total income by segment				
RBB	**22 438**	21 211	6	43 684
Retail Banking South Africa	**14 129**	13 443	5	27 417
Home Loans	**2 045**	1 905	6	3 815
Vehicle and Asset Finance	**1 765**	1 692	4	3 319
Card	**3 974**	3 616	10	7 656
Personal Loans	**954**	938	2	1 892
Transactional and deposits	**5 334**	5 247	2	10 762
Other	**57**	45	27	(27)
Business Banking South Africa	**4 148**	3 996	4	8 265
RBB Rest of Africa	**4 161**	3 772	10	8 002
CIB	**6 093**	5 272	16	11 430
WIMI	**2 476**	2 355	5	4 880
Head Office and other operations	**(323)**	(265)	(22)	(588)
Total income	**30 684**	28 573	7	59 406

Note

[1]Operational changes, management changes and associated changes to the way in which the Chief Operating Decision Maker ("CODM") views the performance of each business segment, have resulted in the reallocation of earnings, assets and liabilities between operating segments.

20. Segment reporting *(continued)*

	30 June 2014 Rm	30 June 2013[(1)] Rm	Change %	31 December 2013[(1)] Rm
20.3 Total internal income by segment				
RBB	**(4 842)**	(4 530)	(7)	(8 534)
Retail Banking South Africa	**(5 730)**	(5 398)	(6)	(10 860)
Home Loans	**(6 126)**	(5 682)	(8)	(11 482)
Vehicle and Asset Finance	**(2 129)**	(1 789)	(19)	(3 736)
Card	**(721)**	(693)	(4)	(1 291)
Personal Loans	**(271)**	(254)	(7)	(504)
Transactional and deposits	**3 694**	3 185	16	6 733
Other	**(177)**	(165)	(7)	(580)
Business Banking South Africa	**1 123**	777	45	1 837
RBB Rest of Africa	**(235)**	91	> (100)	489
CIB	**5 422**	6 366	(15)	11 512
WIMI	**(377)**	(386)	2	(804)
Head Office and other operations	**(203)**	(1 450)	86	(2 174)
Total internal income	**—**	—	—	—

Note

[(1)]Operational changes, management changes and associated changes to the way in which the Chief Operating Decision Maker ("CODM") views the performance of each business segment, have resulted in the reallocation of earnings, assets and liabilities between operating segments.

	30 June 2014 Rm	30 June 2013[(1)] Rm	Change %	31 December 2013[(1)] Rm
20.4 Total assets by segment				
RBB	**701 202**	678 600	3	739 219
Retail Banking South Africa	**533 753**	517 355	3	535 125
Home Loans	**220 418**	224 200	(2)	221 870
Vehicle and Asset Finance	**85 592**	77 592	10	83 943
Card	**49 844**	44 174	13	47 312
Personal Loans	**13 418**	13 391	0	13 400
Transactional and deposits	**143 001**	134 676	6	142 227
Other	**21 480**	23 322	(8)	26 373
Business Banking South Africa	**92 313**	83 872	10	94 770
RBB Rest of Africa	**75 136**	77 373	(3)	109 324
CIB	**549 540**	544 886	1	535 820
WIMI	**47 529**	44 595	7	44 890
Head Office and other operations	**(320 468)**	(314 186)	(2)	(357 952)
Total assets	**977 803**	953 895	3	961 977

Note

[(1)]Operational changes, management changes and associated changes to the way in which the Chief Operating Decision Maker ("CODM") views the performance of each business segment, have resulted in the reallocation of earnings, assets and liabilities between operating segments.

20. Segment reporting *(continued)*

	30 June			31 December
	2014 Rm	2013[(1)] Rm	Change %	2013[(1)] Rm
20.5 Total liabilities by segment				
RBB	**684 230**	659 671	4	717 823
Retail Banking South Africa	**528 783**	512 380	3	527 328
Home Loans	**219 486**	223 759	(2)	220 710
Vehicle and Asset Finance	**84 046**	76 132	10	81 890
Card	**48 143**	42 460	13	44 499
Personal Loans	**13 272**	13 256	0	13 040
Transactional and deposits	**141 689**	133 344	6	139 283
Other	**22 147**	23 429	(5)	27 906
Business Banking South Africa	**91 274**	83 202	10	93 302
RBB Rest of Africa	**64 173**	64 089	0	97 193
CIB	**541 922**	540 385	0	527 762
WIMI	**42 354**	39 692	7	39 888
Head Office and other operations	**(376 985)**	(373 543)	(1)	(408 697)
Total liabilities	**891 521**	866 205	3	876 776

Note

[(1)]Operational changes, management changes and associated changes to the way in which the Chief Operating Decision Maker ("CODM") views the performance of each business segment, have resulted in the reallocation of earnings, assets and liabilities between operating segments.

21. Assets and liabilities not held at fair value

The table below summarises the carrying amounts and fair values of those assets and liabilities not held at fair value:

	30 June			
	2014		2013	
	Carrying value Rm	Fair value Rm	Carrying value Rm	Fair value Rm
Financial assets				
Balances with other central banks	8 406	8 406	7 038	7 038
Balances with the South African Reserve Bank ("SARB")	13 126	13 126	13 290	13 290
Coins and bank notes	8 496	8 496	8 292	8 292
Money market assets	38	38	1 229	1 229
Cash, cash balances and balances with central banks	30 066	30 066	29 849	29 849
Loans and advances to banks	76 192	76 192	74 554	74 554
Other assets	17 013	17 013	22 731	22 731
Retail Banking South Africa	357 139	357 139	350 195	350 195
Credit cards	35 010	35 010	32 745	32 745
Instalment credit agreements	66 943	66 943	61 246	61 246
Loans to associates and joint ventures	10 968	10 968	8 801	8 801
Mortgages	225 531	225 531	229 057	229 057
Other loans and advances	302	302	330	330
Overdrafts	2 229	2 229	1 972	1 972
Personal and term loans	16 156	16 156	16 044	16 044
Business Banking South Africa	60 259	60 259	60 689	60 689
Loans to associates and joint ventures	269	269	665	665
Mortgages (including commercial property finance)	29 446	29 446	30 280	30 280
Overdrafts	18 457	18 457	18 544	18 544
Term loans	12 087	12 087	11 200	11 200
RBB Rest of Africa	36 497	36 497	33 853	33 853
CIB	139 384	139 062	112 999	112 999
WIMI	10 649	10 649	12 266	12 266
Head Office and other operations	49	49	100	100
Loans and advances to customers – net of impairment losses	603 977	603 655	570 102	570 102
Investment securities	—	—	644	644
Total assets	727 248	726 926	697 880	697 880
Financial liabilities				
Deposits from banks	49 263	49 263	42 886	42 886
Other liabilities	24 480	24 480	25 535	25 535
Call deposits	64 204	64 204	51 736	51 736
Cheque account deposits	178 654	178 654	183 587	183 587
Credit card deposits	1 834	1 834	1 807	1 807
Fixed deposits	142 425	142 425	141 354	141 354
Foreign currency deposits	16 294	16 294	12 682	12 682
Notice deposits	50 999	50 999	55 406	55 406
Other deposits	10 911	10 911	10 244	10 244
Savings and transmission deposits	113 101	113 101	92 862	92 862
Deposits due to customers	578 422	578 422	549 678	549 678
Debt securities in issue	101 364	101 584	103 905	103 905
Borrowed funds	14 889	15 320	16 503	16 211
Total liabilities	768 418	769 069	738 507	738 215

21. Assets and liabilities not held at fair value *(continued)*

	31 December 2013 Carrying value Rm	31 December 2013 Fair value Rm
Financial assets		
Balances with other central banks	7 350	7 350
Balances with the SARB	12 417	12 417
Coins and bank notes	12 652	12 652
Money market assets	1 939	1 939
Cash, cash balances and balances with central banks	34 358	34 358
Loans and advances to banks	74 482	74 482
Other assets	13 486	13 486
Retail Banking South Africa	353 736	353 574
Credit cards	34 070	34 070
Instalment credit agreements	64 571	64 268
Loans to associates and joint ventures	10 287	10 287
Mortgages	226 707	226 772
Other loans and advances	262	262
Overdrafts	2 015	2 015
Personal and term loans	15 824	15 900
Business Banking South Africa	60 036	60 206
Loans to associates and joint ventures	559	559
Mortgages(including commercial property finance)	30 718	30 888
Overdrafts	17 075	17 075
Term loans	11 684	11 684
RBB Rest of Africa	36 351	36 351
CIB	133 698	127 894
WIMI	10 885	10 885
Head Office and other operations	83	83
Loans and advances to customers – net of impairment losses	594 789	588 993
Investment securities	726	726
Total assets	717 841	712 045
Financial liabilities		
Deposits from banks	61 471	58 259
Other liabilities	15 778	15 310
Call deposits	52 843	52 843
Cheque account deposits	174 606	174 606
Credit card deposits	1 914	1 914
Fixed deposits	151 797	151 837
Foreign currency deposits	17 456	17 456
Notice deposits	56 349	56 351
Other deposits	10 822	10 822
Savings and transmission deposits	104 362	104 362
Deposits due to customers	570 149	570 191
Debt securities in issue	94 286	94 324
Borrowed funds	16 525	17 069
Total liabilities	758 209	755 153

22. Assets and liabilities held at fair value

22.1 Fair value measurement and valuation processes

Financial assets and financial liabilities

The Group has an established control framework with respect to the measurement of fair values. The framework includes a Valuation Committee and an Independent Valuation Control team ("IVC"), which is independent from the front office.

The Valuation Committee, which comprises representatives from senior management, will formally approve valuation policies and any changes to valuation methodologies. Significant valuation issues are reported to the Group Audit and Compliance Committee.

The Valuation Committee is responsible for overseeing the valuation control process and will therefore consider the appropriateness of valuation techniques and inputs for fair value measurement.

The IVC independently verifies the results of trading and investment operations and all significant fair value measurements. They source independent data from external independent parties, as well as internal risk areas when performing independent price verification for all financial instruments held at fair value. They also assess and document the inputs obtained from external independent sources to measure the fair value which supports conclusions that valuations are performed in accordance with International Financial Reporting Standards ("IFRS") and internal valuation policies.

Investment properties

The fair value of investment properties is determined based on the most appropriate methodology applicable to the specific property. Methodologies include the market comparable approach that reflects recent transaction prices for similar properties, discounted cash flows and income capitalisation methodologies. In estimating the fair value of the properties, the highest and best use of the properties is taken into account.

Where possible the fair value of the Group's investment properties is determined through valuations performed by external independent valuators. When the Group's internal valuations are different to that of the external independent valuers, detailed procedures are performed to substantiate the differences, whereby the IVC verifies the procedures performed by front office and considers the appropriateness of any differences to external independent valuations.

22.2 Fair value hierarchy levels

Level 1

This includes assets and liabilities which are valued with reference to unadjusted quoted prices for identical assets or liabilities in active markets where the quoted price is readily available and the price represents actual and regularly occurring market transactions on an arm's length basis.

An active market is one in which transactions occur with sufficient volume and frequency to provide pricing information on an ongoing basis. This category includes highly liquid government and other bonds, active listed equities, exchange-traded commodities and exchange-traded derivatives.

Level 2

This comprises assets and liabilities valued using inputs other than quoted prices as described in the afore-mentioned for Level 1 but which are observable for the asset or liability, either directly or indirectly, such as:

- quoted price for similar assets or liabilities in an active market;
- quoted price for identical or similar assets or liabilities in inactive markets;
- valuation model using observable inputs; and
- valuation model using inputs derived from/corroborated by observable market data.

This category includes certain African government bills, private equity investments, loans and advances, investments in debt instruments, commodity derivatives, credit derivatives, equity derivatives, foreign exchange derivatives, interest rate derivatives, repurchase agreements, deposits and debt securities.

Level 3

This comprises assets and liabilities valued using inputs that are not based on observable market data (unobservable data) such as an entity's own assumptions of market participants in pricing the asset or liability.

This category includes certain private equity investments, loans and advances, investments in debt instruments, credit derivatives, equity derivatives, foreign exchange derivatives, interest rate derivatives, repurchase agreements, deposits and debt securities.

22. Assets and liabilities held at fair value *(continued)*

22.3 Fair value hierarchy

The table below shows the Group's assets and liabilities that are recognised and subsequently measured at fair value and are analysed by valuation techniques. The classification of assets and liabilities is based on the lowest level input that is significant to the fair value measurement in its entirety.

	30 June							
	2014				2013			
Recurring fair value measurements	Level 1 Rm	Level 2 Rm	Level 3 Rm	Total Rm	Level 1 Rm	Level 2 Rm	Level 3 Rm	Total Rm
Financial assets								
Cash, cash balances and balances with central banks	6 350	8 173	—	14 523	9 669	6 502	—	16 171
Statutory liquid asset portfolio	63 589	—	—	63 589	66 899	3	—	66 902
Loans and advances to banks	—	11 062	—	11 062	—	13 786	—	13 786
Trading and hedging portfolio assets	31 645	54 429	1 175	87 249	25 564	60 876	991	87 431
Debt instruments	20 855	4 397	870	26 122	17 286	4 175	597	22 058
Derivative assets	62	45 293	305	45 660	9	54 575	105	54 689
Commodity derivatives	53	309	—	362	—	854	—	854
Credit derivatives	—	230	48	278	—	255	1	256
Equity derivatives	9	1 334	—	1 343	—	1 135	2	1 137
Foreign exchange derivatives	—	7 982	4	7 986	9	13 119	24	13 152
Interest rate derivatives	—	35 438	253	35 691	—	39 212	78	39 290
Equity instruments	10 728	81	—	10 809	3 692	888	129	4 709
Money market assets	—	4 658	—	4 658	4 577	1 238	160	5 975
Other assets	30	6	16	52	—	9	16	25
Loans and advances to customers	5	5 236	5 424	10 665	—	6 700	6 830	13 530
Investment securities	24 178	11 786	3 949	39 913	16 040	9 909	6 634	32 583
Total financial assets	125 797	90 692	10 564	227 053	118 172	97 785	14 471	230 428
Financial liabilities								
Deposits from banks	—	15 505	—	15 505	—	10 433	—	10 433
Trading and hedging portfolio liabilities	5 460	42 751	456	48 667	6 960	54 685	328	61 973
Derivative liabilities	340	42 751	456	43 547	14	54 685	328	55 027
Commodity derivatives	30	261	—	291	—	349	—	349
Credit derivatives	—	214	39	253	—	346	2	348
Equity derivatives	—	1 690	318	2 008	—	1 670	8	1 678
Foreign exchange derivatives	308	4 458	2	4 768	14	12 812	70	12 896
Interest rate derivatives	2	36 128	97	36 227	—	39 508	248	39 756
Short positions	5 120	—	—	5 120	6 946	—	—	6 946
Other liabilities	30	28	—	58	—	23	—	23
Deposits due to customers	68	12 833	6 232	19 133	—	14 307	6 707	21 014
Debt securities in issue	59	4 067	19	4 145	—	2 329	35	2 364
Liabilities under investment contracts	—	24 700	—	24 700	—	19 261	—	19 261
Total financial liabilities	5 617	99 884	6 707	112 208	6 960	101 038	7 070	115 068
Non-financial assets								
Investment properties	—	—	778	778	—	—	1 125	1 125
Trading and hedging portfolio assets								
Commodities	1 840	—	—	1 840	1 548	—	—	1 548
Non-recurring fair value measurements								
Non-current assets held for sale[1]	—	—	1 290	1 290	2 172	1 162	980	4 314
Non-current liabilities held for sale[1]	—	—	504	504	883	158	454	1 495

Note

[1]Includes certain items classified in terms of the requirements of IFRS 5 which are measured in terms of their respective standards.

22. Assets and liabilities held at fair value *(continued)*

22.3 Fair value hierarchy *(continued)*

	31 December 2013			
Recurring fair value measurements	Level 1 Rm	Level 2 Rm	Level 3 Rm	Total Rm
Financial assets				
Cash, cash balances and balances with central banks	7 976	7 796	—	15 772
Statutory liquid asset portfolio	62 055	—	—	62 055
Loans and advances to banks	—	6 140	—	6 140
Trading and hedging portfolio assets	36 263	53 738	1 037	91 038
Debt instruments	24 049	530	873	25 452
Derivative assets	—	48 523	164	48 687
Commodity derivatives	—	253	—	253
Credit derivatives	—	258	11	269
Equity derivatives	—	760	—	760
Foreign exchange derivatives	—	7 053	39	7 092
Interest rate derivatives	—	40 199	114	40 313
Equity instruments	12 176	77	—	12 253
Money market assets	38	4 608	—	4 646
Other assets	—	—	16	16
Loans and advances to customers	—	4 071	6 477	10 548
Investment securities	21 232	7 156	3 969	32 357
Total financial assets	127 526	78 901	11 499	217 926
Financial liabilities				
Deposits from banks	—	9 320	—	9 320
Trading and hedging portfolio liabilities	3 741	50 229	549	54 519
Derivative liabilities	—	50 229	549	50 778
Commodity derivatives	—	161	—	161
Credit derivatives	—	478	45	523
Equity derivatives	—	1 607	306	1 913
Foreign exchange derivatives	—	7 755	57	7 812
Interest rate derivatives	—	40 228	141	40 369
Short positions	3 741	—	—	3 741
Other liabilities	—	36	—	36
Deposits due to customers	—	10 724	7 138	17 862
Debt securities in issue	—	3 508	35	3 543
Liabilities under investment contracts	—	19 773	—	19 773
Total financial liabilities	3 741	93 590	7 722	105 053
Non-financial assets				
Investment properties	—	—	1 089	1 089
Trading and hedging portfolio assets				
Commodities	1 080	—	—	1 080
Non-recurring fair value measurements				
Non-current assets held for sale[(1)]	2 424	1 297	1 093	4 814
Non-current liabilities held for sale[(1)]	975	175	501	1 651

Note
[(1)]Includes certain items classified in terms of the requirements of IFRS 5 which are measured in terms of their respective standards.

22. Assets and liabilities held at fair value *(continued)*

22.4 Measurement of assets and liabilities categorised at Level 2

The following table presents information about the valuation techniques used in measuring assets and liabilities categorised as Level 2 in the fair value hierarchy.

Category of asset/liability	Valuation techniques applied	Significant observable inputs
Cash, cash balances and balances with central banks	Discounted cash flow	Underlying price of market traded instruments and/or interest rates
Loans and advances to banks	Discounted cash flow	Interest rate and/or money market curves
Trading and hedging portfolio assets		
Debt instruments	Discounted cash flow	Underlying price of market traded instruments and/or interest rates
Derivative assets		
Commodity derivatives	Discounted cash flow model, option pricing models, futures pricing model, ETF model	Spot price (physical or futures), interest rates and/or volatility
Credit derivatives	Discounted cash flow model, credit default swap model (hazard rate model)	Interest rate, recovery rate, credit spread, and/or quanto ratio
Equity derivatives	Discounted cash flow model, option pricing models, futures pricing model	Spot price, interest rate, volatility and/or dividend stream
Foreign exchange derivatives	Discounted cash flow model, option pricing models	Spot price, interest rate and/or volatility
Interest rate derivatives	Discounted cash flow model, option pricing models	Interest rate curves, repurchase agreement curves, money market curves and/or volatility
Equity instruments	Net asset value	Underlying price of market traded instruments
Money market assets	Discounted cash flow	Money market rates and interest rates
Loans and advances to customers	Discounted cash flow	Interest rate and/or money market curves
Investment securities	Listed equity – is valued at the last market bid price. Unlisted equity is valued at par. Other items are valued utilising discounted cash flow models	Underlying price of the market traded instrument
Deposits from banks	Discounted cash flow	Interest rate curves and/or money market curves
Trading and hedging portfolio liabilities		
Derivative liabilities		
Commodity derivatives	Discounted cash flow model, option pricing models, futures pricing model, ETF model	Spot price (physical or futures), interest rates, volatility
Credit derivatives	Discounted cash flow model, credit default swap model (hazard rate model)	Interest rate, recovery rate, credit spread, quanto ratio
Equity derivatives	Discounted cash flow model, option pricing models, futures pricing model	Spot price, interest rate, volatility, dividend stream
Foreign exchange derivatives	Discounted cash flow model, option pricing models	Spot price, interest rate, volatility
Interest rate derivatives	Discounted cash flow model, option pricing models	Interest rate curves, repurchase agreement curves, money market curves, volatility
Other liabilities	Discounted cash flow	Underlying price of the market traded instrument, interest rate curves and/or money market curves
Deposits due to customers	Discounted cash flow	Interest rate curves and/or money market curves
Debt securities in issue	Discounted cash flow	Underlying price of the market traded instrument and/or interest rate curves
Liabilities under investment contracts	Discounted cash flow	Underlying price of the market traded instrument and/or interest rate curves

22. Assets and liabilities held at fair value *(continued)*

22.5 Measurement of assets and liabilities at Level 3

In determining the value of Level 3 financial instruments, the following are the principal inputs that can require judgement:

(i) Volatility

Volatility is a key input in the valuation of options across all asset classes. For some asset classes, volatility is unobservable.

(ii) Basis risk

Basis risk is a key input in the valuation of cross currency swaps. For some currency pairs or maturities, basis risk is unobservable.

(iii) Credit spreads

Credit spreads are key inputs in the valuation of credit default swaps, credit linked notes and debt instruments or liabilities. For some issuers or tenors, credit spreads are unobservable.

(iv) Yield curves

Yield curves are key inputs in the valuation of certain debt instruments. For some debt instruments, yield curves are unobservable.

(v) Future earnings and marketability discounts

Future earnings and marketability discounts are key inputs in the valuation of certain private equity investments. For some investments, forecast earnings and marketability discounts are unobservable.

(vi) Comparator multiples

Comparator multiples and point of difference applied to chosen multiples are key inputs in the valuation of certain private equity investments. For some investments price earnings multiples and point of difference applied to chosen multiples are unobservable.

(vii) Discount rates

Discount rates are key inputs in the valuation of certain private equity investments. For some investments discount rates are unobservable.

(viii) Investment properties

The significant inputs for the valuation of investment properties include but are not limited to estimates of periods in which rental units will be disposed of, selling prices per unit, selling price escalations per year, rental income per unit, rental escalations per year, expense ratios, vacancy rates, income capitalisation rates, and risk adjusted discount rates.

Sensitivity analysis of valuations using unobservable inputs

The following table reflects how the unobservable parameters were changed in order to evaluate the sensitivities of Level 3 assets and liabilities:

Instrument	Parameter	Positive/(negative) variance applied to parameters
Credit derivatives	Credit spreads	100/(100) bps
Equity derivatives	Volatilities	10/(10)%
Foreign currency options	Volatilities	10/(10)%
Foreign currency swaps and foreign interest rate products	Basis risk and yield curve	100/(100) bps
Loans and advances designated at fair value through profit or loss	Credit spreads	100/(100) bps
Investment securities (private equity, property equity, investments and other)	Future earnings and marketability discounts Comparator multiples Discount rates	15/(15)%
Structured notes and deposits designated at fair value through profit or loss	Yield curve	100/(100) bps

Judgemental inputs on valuation of principal instruments

The following summary sets out the principal instruments whose valuation may involve judgemental inputs:

Debt securities and treasury and other eligible bills

These instruments are valued, based on quoted market prices from an exchange, dealer, broker, industry group or pricing service, where available. Where unavailable, fair value is determined by reference to quoted market prices for similar instruments or, in the case of certain mortgage-backed securities, valuation techniques using inputs derived from observable market data, and, where relevant, assumptions in respect of unobservable inputs.

22. Assets and liabilities held at fair value *(continued)*

22.5 Measurement of assets and liabilities at Level 3 *(continued)*

Judgemental inputs on valuation of principal instruments *(continued)*

Equity instruments

Equity instruments are valued, based on quoted market prices from an exchange, dealer, broker, industry group or pricing service, where available. Where unavailable, fair value is determined by reference to quoted market prices for similar instruments or by using valuation techniques using inputs derived from observable market data, and, where relevant, assumptions in respect of unobservable inputs.

Also included in equity instruments are non-public investments, which include investments in venture capital organisations. The fair value of these investments is determined using appropriate valuation methodologies which, dependent on the nature of the investment, may include discounted cash flow analysis, enterprise value comparisons with similar companies and price:earnings comparisons. For each investment, the relevant methodology is applied consistently over time.

Derivatives

Derivative contracts can be exchange-traded or traded Over The Counter ("OTC") derivatives. OTC derivative contracts include forward, swap and option contracts related to interest rates, bonds, foreign currencies, credit spreads, equity prices and commodity prices or indices on these instruments. Fair values of derivatives are obtained from quoted market prices, dealer price quotations, discounted cash flow and option pricing models.

Loans and advances

The disclosed fair value of loans and advances to banks and customers is determined by discounting contractual cash flows. Discount factors are determined using the relevant forward base rates (as at valuation date) plus the originally priced spread. Where a significant change in credit risk has occurred, an updated spread is used to reflect valuation date pricing. Behavioural cash flow profiles, instead of contractual cash flow profiles, are used to determine expected cash flows where contractual cash flow profiles would provide an inaccurate fair value.

Deposits, debt securities in issue and borrowed funds

Deposits, debt securities in issue and borrowed funds are valued using discounted cash flow models, applying rates currently offered for issuances with similar characteristics. Where these instruments include embedded derivatives, the embedded derivative component is valued using the methodology for derivatives as detailed above.

22.6 Fair value adjustments

The main valuation adjustments required to arrive at a fair value are described below:

Bid-offer valuation adjustments

For assets and liabilities where the Group is not a market maker, mid prices are adjusted to bid and offer prices respectively. Bid-offer adjustments reflect expected close out strategy and, for derivatives, the fact that they are managed on a portfolio basis. The methodology for determining the bid-offer adjustment for a derivative portfolio will generally involve netting between long and short positions and the bucketing of risk by strike and term in accordance with hedging strategy. Bid-offer levels are derived from market sources, such as broker data. For those assets and liabilities where the Group is a market maker and has the ability to transact at, or better than, mid-price (which is the case for certain equity, bond and vanilla derivative markets), the mid-price is used, since the bid-offer spread does not represent a transaction cost.

Uncollateralised derivative adjustments

A fair value adjustment is incorporated into uncollateralised derivative valuations to reflect the impact on fair value of counterparty credit risk, the Group's own credit quality, as well as the cost of funding across all asset classes.

Model valuation adjustments

Valuation models are reviewed under the Group's model governance framework. This process identifies the assumptions used and any model limitations (for example, if the model does not incorporate volatility skew). Where necessary, fair value adjustments will be applied to take these factors into account. Model valuation adjustments are dependent on the size of the portfolio, complexity of the model, whether the model is market standard and to what extent it incorporates all known risk factors. All models and model valuation adjustments are subject to review on at least an annual basis.

22. Assets and liabilities held at fair value *(continued)*

22.7 Reconciliation of Level 3 assets and liabilities

A reconciliation of the opening balances to closing balances for all movements on Level 3 assets and liabilities is set out below:

	30 June			
	2014			
Assets	Available-for-sale financial assets Rm	Financial assets designated at fair value through profit or loss Rm	Financial assets held for trading Rm	Total financial assets excluding derivatives Rm
Opening balance at the beginning of the reporting period	114	11 440	870	12 424
Net interest income	—	91	—	91
Gains and losses from banking and trading activities	—	—	4	4
Gains and losses from investment activities	(34)	3	—	(31)
Purchases	—	312	4	316
Sales	—	(50)	—	(50)
Settlements	—	(1 709)	—	(1 709)
Transferred to/(from) liabilities	—	—	6	6
Movement in/(out) of Level 3	—	—	(14)	(14)
Closing balance at the end of the reporting period	80	10 087	870	11 037

	30 June		
	2014		
Liabilities	Financial liabilities designated at fair value through profit or loss Rm	Financial liabilities held for trading Rm	Total financial liabilities including net derivatives Rm
Opening balance at the beginning of the reporting period	7 173	385	7 558
Net interest income	10	—	10
Gains and losses from banking and trading activities	(217)	(261)	(478)
Gains and losses from investment activities	—	—	—
Purchases	—	—	—
Sales	—	—	—
Issues	—	—	—
Movements in other comprehensive income	—	—	—
Settlements	(715)	—	(715)
Transferred from/(to) assets	—	6	6
Movement in/(out) of Level 3	—	21	21
Closing balance at the end of the reporting period	6 251	151	6 402

22. Assets and liabilities held at fair value *(continued)*

22.7 Reconciliation of Level 3 assets and liabilities *(continued)*

	30 June 2013			
Assets	Available-for-sale financial assets Rm	Financial assets designated at fair value through profit or loss Rm	Financial assets held for trading Rm	Total financial assets excluding derivatives Rm
Opening balance at the beginning of the reporting period	42	14 086	873	15 001
Movement in other comprehensive income	116	—	—	116
Net interest income	—	487	—	487
Gains and losses from banking and trading activities	—	(122)	(20)	(142)
Gains and losses from investment activities	—	(65)	—	(65)
Purchases	—	250	—	250
Sales	(1)	(127)	—	(128)
Settlements	—	(70)	—	(70)
Transferred to/(from) liabilities	9	—	33	42
Closing balance at the end of the reporting period	166	14 439	886	15 491

	30 June 2013		
Liabilities	Financial liabilities designated at fair value through profit or loss Rm	Financial liabilities held for trading Rm	Total financial liabilities including net derivatives Rm
Opening balance at the beginning of the reporting period	7 875	(5)	7 870
Net interest income	26	—	26
Gains and losses from banking and trading activities	(1 008)	194	(814)
Purchases	—	1	1
Issues	65	—	65
Transferred from/(to) assets	9	33	42
Settlements	(225)	—	(225)
Closing balance at the end of the reporting period	6 742	223	6 965

22. Assets and liabilities held at fair value *(continued)*

22.7 Reconciliation of Level 3 assets and liabilities *(continued)*

Assets	31 December 2013 Available-for-sale financial assets Rm	Financial assets designated at fair value through profit or loss Rm	Financial assets held for trading Rm	Total financial assets excluding derivatives Rm
Opening balance at the beginning of the reporting period	42	14 086	873	15 001
Movement in other comprehensive income	20	—	—	20
Net interest income	—	(115)	55	(60)
Other income	—	58	—	58
Gains and losses from banking and trading activities	13	(307)	(363)	(657)
Gains and losses from investment activities	—	(70)	—	(70)
Purchases	29	2 214	13	2 256
Sales	—	(3 216)	—	(3 216)
Issues	—	5	—	5
Settlements	—	(1 566)	—	(1 566)
Transferred to/(from) liabilities	10	298	55	363
Movement in/(out) of Level 3	—	53	237	290
Closing balance at the end of the reporting period	114	11 440	870	12 424

Liabilities	31 December 2013 Financial liabilities designated at fair value through profit or loss Rm	Financial liabilities held for trading Rm	Total financial liabilities including net derivatives Rm
Opening balance at the beginning of the reporting period	7 875	(5)	7 870
Net interest income	9	—	9
Gains and losses from banking and trading activities	(307)	166	(141)
Gains and losses from investing activities	(1)	—	(1)
Purchases	27	7	34
Issues	427	(3)	424
Settlements	(1 165)	—	(1 165)
Transferred from/(to) assets	308	55	363
Movement out of Level 3	—	165	165
Closing balance at the end of the reporting period	7 173	385	7 558

22.7.1 Significant transfers between levels

During the previous reporting period trading and portfolio assets to the value of R237m as well as trading portfolio liabilities of R165m were transferred from Level 2 to L evel 3. The transfers relate to equity securities for which there are no longer a quoted price in an active market and for which significant inputs to determine the fair value have been unobservable.

22. Assets and liabilities held at fair value *(continued)*

22.8 Unrealised gains and losses on Level 3 assets and liabilities

The total unrealised gains and losses for the reporting period on Level 3 assets and liabilities held at the reporting date per IAS 39 Financial Instruments, Recognition and Measurement ("IAS 39") classification are set out below:

	30 June 2014				
	Available-for-sale financial assets Rm	**Financial assets held for trading Rm**	**Financial assets designated at fair value through profit or loss Rm**	**Financial liabilities designated at fair value through profit or loss Rm**	**Financial liabilities held for trading Rm**
Net interest income	**—**	**—**	**—**	**—**	**—**
Gains and losses from banking and trading activities	**—**	**60**	**(188)**	**—**	**(23)**

	30 June 2013				
	Available-for-sale financial assets Rm	Financial assets held for trading Rm	Financial assets designated at fair value through profit or loss Rm	Financial liabilities designated at fair value through profit or loss Rm	Financial liabilities held for trading Rm
Net interest income	—	—	55	—	—
Gains and losses from banking and trading activities	—	—	210	(690)	24

	31 December 2013				
	Available-for-sale financial assets Rm	Financial assets held for trading Rm	Financial assets designated at fair value through profit or loss Rm	Financial liabilities designated at fair value through profit or loss Rm	Financial liabilities held for trading Rm
Net interest income	—	—	—	—	—
Gains and losses from banking and trading activities	—	—	201	—	—

22. Assets and liabilities held at fair value *(continued)*

22.9 Sensitivity analysis of valuations using unobservable inputs

As part of the Group's risk management processes, stress tests are applied on the significant unobservable parameters to generate a range of potentially possible alternative valuations. The assets and liabilities that most impact this sensitivity analysis are those with the more illiquid and/or structured portfolios. The stresses are applied independently and do not take account of any cross correlation between separate asset classes that would reduce the overall effect on the valuations.

A significant parameter has been deemed to be one which may result in a charge to the profit or loss section of the statement of comprehensive income, or a change in the fair value asset or liability of more than 10% or the underlying value of the affected item. This is demonstrated by the following sensitivity analysis which includes a reasonable range of possible outcomes:

	30 June 2014		
		Potential effect recorded in profit or loss	Potential effect recorded directly in equity
	Significant unobservable parameters	Favourable/(Unfavourable) Rm	Favourable/(Unfavourable) Rm
Deposits due to customers	Yield curves	—/—	—/—
Investment properties	Investment properties	80/(80)	—/—
Investment securities	Yield curves, future earnings and marketability discount, comparator multiples	1 272/(1 273)	(5)/4
Loans and advances customers	Volatility, credit spreads, yield curves, discount rates	71/(80)	—/—
Other assets	Volatility, credit spreads	2/(2)	—/—
Trading and hedging portfolio assets	Volatility, credit spreads	—/—	—/—
Trading and hedging portfolio liabilities	Credit spreads	21/(4)	—/—
		1 446/(1 439)	(5)/4

	30 June 2013		
		Potential effect recorded in profit or loss	Potential effect recorded directly in equity
	Significant unobservable parameters	Favourable/(Unfavourable) Rm	Favourable/(Unfavourable) Rm
Deposits due to customers	Yield curves	560/(500)	—/(—)
Investment properties	Investment properties	—/—	—/—
Investment securities	Yield curves, future earnings and marketability discount, comparator multiples	325/(284)	—/(—)
Loans and advances customers	Volatility, credit spreads, yield curves, discount rates	60/(88)	—/(—)
Other assets	Volatility, credit spreads	—/—	—/—
Trading and hedging portfolio assets	Volatility, credit spreads	—/—	—/—
Trading and hedging portfolio liabilities	Credit spreads	—/—	—/—
		945/(872)	—/(—)

	31 December 2013		
		Potential effect recorded in profit or loss	Potential effect recorded directly in equity
	Significant unobservable parameters	Favourable/(Unfavourable) Rm	Favourable/(Unfavourable) Rm
Deposits due to customers	Yield curves	224/223	—/—
Investment properties	Investment properties	355/355	—/—
Investment securities	Yield curves, future earnings and marketability discount, comparator multiples	2/2	—/—
Loans and advances to customers	Volatility, credit spreads, yield curves, discount rates	1 202/159	—/—
Other assets	Volatility, credit spreads	2/2	—/—
Trading and hedging portfolio assets	Volatility, credit spreads	43/43	—/—
Trading and hedging portfolio liabilities	Credit spreads	13/5	—/—
		1 841/789	—/—

22. Assets and liabilities held at fair value *(continued)*

22.10 Measurement of assets and liabilities at Level 3

The table below sets out information about significant unobservable inputs used at the end of the reporting period in measuring assets and liabilities categorised as Level 3 in the fair value hierarchy.

Category of asset/liability	Valuation techniques applied	Significant unobservable inputs	Range of estimates utilised for the unobservable inputs[1]
Loans and advances to customers	Discounted cash flow, and dividend yield models	Credit ratings	Credit spreads vary between 1,35% and 7,5%
Investment securities	Discounted cash flows, third-party valuations, earnings before interest, tax, depreciation and amortisation ("EBITDA") multiples, income capitalisation valuations, net asset value models	Weighted average cost of capital, EBITDA multiples, liquidity discounts, minority discounts, capitalisation rates	Discount rates between 9,7% and 18%, multiples between 5,5 and 6,1
Trading and hedging portfolio assets			
Debt instruments	Discounted cash flows	Credit spreads used in the calculation of the counterparty credit risk adjustment	0,9% to 3,5%
Derivative assets			
Credit derivatives	Discounted cash flow model, credit default swap model (hazard rate model)	Illiquid credit curves, recovery rates, quanto ratio	0% to 3,5%
Equity derivatives	Discounted cash flow model, option pricing models, futures pricing model	Volatility, dividend streams > 3 years	16,9% to 37,2%
Foreign exchange derivatives	Discounted cash flow model, option pricing models	African basis curves > 1 year	-2,5% to 1,7%
Interest rate derivatives	Discounted cash flow model, option pricing models	Interest rates (ZAR-SWAP-SPREAD curves, ZAR-REAL < 1 year, ZAR-MM-FundingSPR >5 years, repurchase agreement curves > 1 year)	-1,5% to 8,3%
Deposits due to customers	Discounted cash flow	ZAR MM funding spread greater than 5 years	0,85% to 1,2%
Debt securities in issue	Discounted cash flow	Credit spread	10 to 20 bps
Trading and hedging portfolio liabilities			
Derivative liabilities			
Credit derivatives	Discounted cash flow model, credit default swap model (hazard rate model)	Illiquid credit curves, recovery rates, quanto ratio	0% to 3,5%
Equity derivatives	Discounted cash flow model, option pricing models, futures pricing model	Volatility, dividend streams > 3 years	16,9% to 37,2%
Foreign exchange derivatives	Discounted cash flow model, option pricing models	African basis curves > 1 year	-2,5% to 1,7%
Interest rate derivatives	Discounted cash flow model, option pricing models	Interest rates (ZAR-SWAP-SPREAD curves, ZAR-REAL < 1 year, ZAR-MM-FundingSPR >5 years, repurchase agreement curves > 1 year)	-1,5% to 8,3%

Note

[1] The sensitivity of the fair value measurement is dependent on the unobservable inputs. Significant changes to the unobservable inputs in isolation will have either a positive or negative impact on fair value.

22. Assets and liabilities held at fair value *(continued)*

22.11 Measurement of non-financial assets and liabilities at Level 3

The table below sets out information about significant unobservable inputs used at the end of the reporting period in measuring non-financial assets and liabilities categorised as Level 3 in the fair value hierarchy.

Category of asset/liability	Valuation techniques applied	Significant unobservable inputs	Range of estimates utilised for the unobservable inputs[1]
Investment properties	Discounted cash flow	Estimates of periods in which rental units will be disposed of	2 to 7 years
		Selling price escalations per year	0% to 6%
		Rental escalations per year	0% to 10%
		Expense ratios	22% to 75%
		Vacancy rates	2% to 15%
		Income capitalisation rate	10% to 12%
		Risk adjusted discount rates	14% to 16%

22.12 Unrecognised gains/(losses) as a result of the use of valuation models using unobservable inputs

The amount that has yet to be recognised in the statement of comprehensive income that relates to the difference between the transaction price (the fair value at initial recognition) and the amount that would have arisen had valuation models using unobservable inputs been used on initial recognition, less amounts subsequently recognised, is as follows:

	30 June		31 December
	2014 Rm	2013 Rm	2013 Rm
Opening balance at the beginning of the reporting period	**(85)**	(93)	(93)
New transactions	**4**	11	17
Amounts recognised in the profit and loss component of the statement of comprehensive income during the reporting period	**(16)**	(7)	(9)
Net losses at the end of the reporting period	**(97)**	(89)	(85)

22.13 Third-party credit enhancements

There were no significant liabilities measured at fair value and issued with inseparable third-party credit enhancements.

Note

[1]The sensitivity of the fair value measurement is dependent on the unobservable inputs. Significant changes to the unobservable inputs in isolation will have either a positive or negative impact on fair value.

23. Offsetting financial assets and financial liabilities

In accordance with IAS 32, the Group reports financial assets and financial liabilities on a net basis on the statement of financial position, if there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis, or an intention to realise the asset and settle the liability or the financial collateral that mitigates credit risk simultaneously. Where relevant, the Group reports derivative financial instruments, reverse repurchase agreements, repurchase agreements and other similar secured lending and borrowing agreements on a net basis. The following table discloses the impact of netting arrangements for financial assets and liabilities reported on a net basis, as well as potential arrangements that do not meet IAS 32 netting criteria. The table also indicates those derivative financial instruments, reverse repurchase agreements, repurchase agreements and other similar lending and borrowing agreements that are subject to enforceable master netting arrangements. The net amounts disclosed are not intended to represent the Group's actual credit exposure as a variety of credit mitigation strategies are employed in addition to netting and collateral arrangements.

	30 June 2014							
	Amounts subject to enforceable netting arrangements							
	Effects of netting on statement of financial position			Related amounts not set off				
	Gross amounts Rm	Amounts set off[(1)] Rm	Net amounts reported on the statement of financial position[(2)] Rm	Offsetting financial instruments Rm	Financial collateral[(3)] Rm	Net amount Rm	Amounts not subject to enforceable netting arrange-ments[(4)] Rm	Total per statement of financial position[(5)] Rm
Derivative financial assets	43 651	—	43 651	(36 462)	(4 502)	2 687	2 014	45 665
Reverse repurchase agreements and other similar secured lending agreements	41 512	(15 109)	26 403	—	(26 403)	—	554	26 957
Total assets	85 163	(15 109)	70 054	(36 462)	(30 905)	2 687	2 568	72 622
Derivative financial liabilities	(41 066)	—	(41 066)	36 462	5 011	407	(2 480)	(43 546)
Repurchase agreements and other similar secured borrowing agreements	(21 592)	—	(21 592)	—	21 592	—	(63)	(21 655)
Total liabilities	(62 658)	—	(62 658)	36 462	26 603	407	(2 543)	(65 201)

Notes

(1)Amounts offset for reverse repurchase agreements relates to a short sale financial liability of **R15 109m** (30 June 2013: R11 425m; 31 December R14 419m). No other significant recognised financial assets and liabilities were offset in the statement of financial position.

(2)Net amounts reported on the statement of financial position comprise exposure that has been netted on the statement of financial position in compliance with IAS 32 (net exposure) and exposures that are subject to legally enforceable netting arrangements, but have not been netted on the statement of financial position.

(3)Financial collateral excludes over collateralisation amounts, which are measured at fair value and are in excess of the net statement of financial position exposure.

(4)In certain jurisdictions a contractual right of set-off is subject to uncertainty under laws of the jurisdiction and therefore netting is not applied and the amounts are classed as not subject to legally enforceable netting arrangements.

(5)Total per statement of financial position is the sum of "net amounts reported in the statement of financial position", which include "amounts subject to enforceable netting arrangements" and "amounts not subject to enforceable netting arrangements".

23. Offsetting financial assets and financial liabilities *(continued)*

30 June 2013[1]

	Amounts subject to enforceable netting arrangements: Effects of netting on statement of financial position: Gross amounts Rm	Amounts set off[2] Rm	Net amounts reported on the statement of financial position[3] Rm	Related amounts not set off: Offsetting financial instruments Rm	Financial collateral[4] Rm	Net amount Rm	Amounts not subject to enforceable netting arrange-ments[5] Rm	Total per statement of financial position[6] Rm
Derivative financial assets	51 846	—	51 846	(40 818)	(7 658)	3 370	2 843	54 689
Reverse repurchase agreements and other similar secured lending agreements	43 348	(11 425)	31 923	—	(31 923)	—	157	32 080
Total assets	95 194	(11 425)	83 769	(40 818)	(39 581)	3 370	3 000	86 769
Derivative financial liabilities	(51 203)	—	(51 203)	40 818	4 416	(5 969)	(3 830)	(55 033)
Repurchase agreements and other similar secured borrowing agreements	(18 267)	—	(18 267)	—	18 267	—	—	(18 267)
Total liabilities	(69 470)	—	(69 470)	40 818	22 683	(5 969)	(3 830)	(73 300)

31 December 2013[1]

	Amounts subject to enforceable netting arrangements: Effects of netting on statement of financial position: Gross amounts Rm	Amounts set off[2] Rm	Net amounts reported on the statement of financial position[3] Rm	Related amounts not set off: Offsetting financial instruments Rm	Financial collateral[4] Rm	Net amount Rm	Amounts not subject to enforceable netting arrange-ments[5] Rm	Total per statement of financial position[6] Rm
Derivative financial assets	46 338	—	46 338	(37 580)	(5 708)	3 050	2 350	48 688
Reverse repurchase agreements and other similar secured lending agreements	36 515	(14 419)	22 096	—	(22 096)	—	745	22 841
Total assets	82 853	(14 419)	68 434	(37 580)	(27 804)	3 050	3 095	71 529
Derivative financial liabilities	(46 935)	—	(46 935)	37 580	907	(8 448)	(3 842)	(50 777)
Repurchase agreements and other similar secured borrowing agreements	(18 263)	—	(18 263)	—	18 263	—	(312)	(18 575)
Total liabilities	(65 198)	—	(65 198)	37 580	19 170	(8 448)	(4 154)	(69 352)

Offsetting and collateral arrangements

Derivative assets and liabilities

Credit risk is mitigated where possible through netting arrangements, such as the International Swaps and Derivative Association ("ISDA") Master Agreement or derivative exchange or clearing counterparty agreements. These arrangements allow for all the outstanding transactions with the same counterparty to be offset and close-out netting applied across all outstanding transactions covered by the agreements if an event of default or other predetermined events occur. Financial collateral (cash and non-cash) is also obtained, where possible, to mitigate credit risk on the net exposure between counterparties.

Repurchase and reverse repurchase agreements and other similar secured lending and borrowing

Credit risk is mitigated where possible through netting arrangements such as global master repurchase agreements and other global master securities lending agreements whereby all outstanding transactions with the same counterparty can be offset and closed-out netting applied across all outstanding transactions covered by the agreements if an event of default or other predetermined events occur. Financial collateral is obtained and typically comprises highly liquid securities which are legally transferred and can be liquidated in the event of counterparty default.

Notes

[1] Recent developments in considering the impact of the amended IAS 32 offsetting requirements resulted in a change to the approach followed for variation margin on SAFEX and Yield-X futures and options. The various margins on these contracts are considered a daily settlement of a derivative exposure as opposed to collateral that is offset against the derivative value. As a result, these contracts are excluded from the scope of the offsetting requirements in IAS 32 and the IFRS 7 offsetting disclosures. The change in approach has been applied retrospectively and only impacts the disclosure provided in the above note.

[2] Amounts offset for reverse repurchase agreements relates to a short sale financial liability of **R15 109m**. (30 June 2013: R11 425m; 31 December 2013: R14 419m). No other significant recognised financial assets and liabilities were offset in the statement of financial position.

[3] Net amounts reported on the statement of financial position comprises exposure that has been netted on the statement of financial position in compliance with IAS 32 (net exposure) and exposures that are subject to legally enforceable netting arrangements but have not been netted on the statement of financial position.

[4] Financial collateral excludes over collateralisation and amounts, which are measured at fair value and are in excess of the net statement of financial position exposure.

[5] In certain jurisdictions a contractual right of set-off is subject to uncertainty under laws of the jurisdiction and therefore netting is not applied and the amounts are classed as not subject to legally enforceable netting arrangements.

[6] Total per statement of financial position is the sum of "net amounts reported on the statement of financial position", which include "amounts subject to enforceable netting arrangements" and "amounts not subject to enforceable netting arrangements".

24. Reporting changes

The financial reporting changes have had an impact on the Group's results for the comparative reporting periods ended 30 June 2013 and 31 December 2013.

1. The acquisition of 100% of the issued ordinary share capital of Barclays Africa Limited, previously a fellow subsidiary of Barclays Africa Group Limited, with a shared parent company, Barclays Bank PLC. The Group accounted for this transaction in accordance with the Group's and Barclays Group's accounting policy in respect of business combinations under common control, which resulted in the restatement of the financial results of comparative reporting periods.
2. Changes in internal accounting policies.
3. The implementation of amended IFRS, specifically amendments to IAS 32, relating to offsetting of financial assets and liabilities. All other amendments to IFRS, and new interpretations, effective for the current reporting period had no significant impact on the Group's reported results.

1. Acquisition of Barclays Africa Limited

In 2012, Absa Group Limited announced its intention to conclude the strategic combination of Barclays' Africa operations with the Absa Group Limited operations.

Through the transaction, Absa Group Limited acquired 100% of the issued ordinary share capital of Barclays Africa Limited, which was settled by the issuance of 129 540 636 Absa Group Limited ordinary shares. This increased Barclays Bank PLC's shareholding in the Group from 55,5% to 62,3%. This transaction was concluded on 31 July 2013 and was accompanied by the name change of Absa Group Limited to Barclays Africa Group Limited.

The transaction was a business combination of entities under common control as defined in IFRS 3: Business Combinations ("IFRS 3"). The Group elected, in accordance with IFRS 3 guidance, and the Group's and Barclays Group's accounting policies, to account for the transaction in terms of predecessor accounting principles.

Accordingly, the Group's comparative financial results have been restated as if Barclays Africa Limited was always part of the Barclays Africa Group Limited's structure.

The effect of this reporting change was included in the reporting changes to Barclays Africa Group Limited's comparatives document, published on 2 December 2013.

24. Reporting changes *(continued)*

2. Internal accounting policy changes

The Group made the following internal accounting policy changes, which had no impact on the previously reported earnings of the Group.

- Changes which were included in the reporting changes to Barclays Africa Group Limited's comparatives document published on 2 December 2013:
  - Certain association costs, defined as costs incurred through the Group's association with leading inter-change agents, were reclassified from "Operating expenses" to "Net fee and commission income".
- Changes which became effective after the release of the reporting changes to Barclays Africa Group Limited's comparatives document published on 2 December 2013:
  - The consolidation entries relating to the acquisition of Barclays Africa Limited which resulted in reclassification between share premium and retained earnings for the reporting period ended 30 June 2013. This reclassification has already been accounted for in the Group's results for the reporting period ended 31 December 2013.
  - The Group refined its disclosure of the service fees paid and the share of credit sales received from Edcon (Pty) Ltd. This resulted in a reclassification between 'Operating expenses' and 'Net fee and commission income' for the reporting period ended 30 June 2013.

3. Accounting policy changes due to amended IFRS

The amendments to IAS 32 provide more application guidance on when the criteria for offsetting would be considered to be met and became effective for reporting periods beginning on or after 1 January 2014.

The offsetting requirements in IAS 32 have been retained such that a financial asset and liability shall be offset and the net amount presented in the statement of financial position, only when an entity currently has a legally enforceable right to set off the recognised amounts, and intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously. The amendments to IAS 32 provide more application guidance on when the criteria for offsetting would be considered to be met.

The netting applied to certain derivatives has been assessed in light of the amendments and it has been determined that netting is no longer permitted under IFRS.

Condensed notes to the consolidated financial results

for the reporting period ended

24. Reporting changes *(continued)*

Condensed consolidated statement of comprehensive income for the reporting period ended 30 June 2013

	As previously reported[1] Rm	Internal accounting policy changes Rm	Barclays Africa Limited Rm	Restatement document[2] Rm	Internal accounting policy changes Rm	Restated Rm
Net interest income	12 503	—	3 192	15 695	—	15 695
Interest and similar income	25 445	—	3 906	29 351	—	29 351
Interest expense and similar charges	(12 942)	—	(714)	(13 656)	—	(13 656)
Non-interest income	11 342	(93)	1 419	12 668	210	12 878
Net fee and commission income	7 800	(93)	1 002	8 709	210	8 919
Fee and commission income	9 010	—	1 060	10 070	210	10 280
Fee and commission expense	(1 210)	(93)	(58)	(1 361)	—	(1 361)
Net insurance premium income	2 760	—	—	2 760	—	2 760
Net insurance claims and benefits paid	(1 356)	—	—	(1 356)	—	(1 356)
Changes in investment and insurance contract liabilities	(1 194)	—	—	(1 194)	—	(1 194)
Gains and losses from banking and trading activities	1 584	—	407	1 991	—	1 991
Gains and losses from investment activities	1 358	—	—	1 358	—	1 358
Other operating income	390	—	10	400	—	400
Total income	23 845	(93)	4 611	28 363	210	28 573
Impairment losses on loans and advances	(3 546)	—	(290)	(3 836)	—	(3 836)
Operating income before operating expenditure	20 299	(93)	4 321	24 527	210	24 737
Operating expenses	(13 094)	93	(2 661)	(15 662)	(210)	(15 872)
Other expenses	(478)	—	(2)	(480)	—	(480)
Other impairments	(12)	—	(1)	(13)	—	(13)
Indirect taxation	(466)	—	(1)	(467)	—	(467)
Share of post-tax results of associates and joint ventures	79	—	—	79	—	79
Operating income before income tax	6 806	—	1 658	8 464	—	8 464
Taxation expense	(1 862)	—	(588)	(2 450)	—	(2 450)
Profit for the reporting period	4 944	—	1 070	6 014	—	6 014
Profit attributable to:						
Ordinary equity holders	4 701	—	892	5 593	—	5 593
Non-controlling interest – ordinary shares	97	—	178	275	—	275
Non-controlling interest – preference shares	146	—	—	146	—	146
	4 944	—	1 070	6 014	—	6 014

Salient features – operating performance	As previously reported[1]	Restatement document[2]	Restated
Net interest margin on average interest-bearing assets (%)	3,91	4,46	4,45
Impairment losses ratio (%)	1,35	1,35	1,35
Non-interest income as % of revenue (%)	47,6	44,7	45,1
Cost-to-income ratio (%)	54,9	55,2	55,5
JAWS (%)	(0,5)	(3,6)	(1,4)
Effective tax rate, excluding indirect taxation (%)	27,4	28,9	28,9
Headline earnings per share (cents)[3]	649,7	655,7	655,7
Diluted headline earnings per share (cents)[3]	649,0	654,5	654,5
Basic earnings per share (cents)[4]	655,0	660,2	660,3

Notes

[1] Restated amounts included in either the Reporting changes document published on 18 July 2013 and/or the interim financial results, published on 30 July 2013.

[2] Restated amounts included in the Reporting changes to Barclays Africa Group Limited's comparatives published on 2 December 2013.

[3] Share metrics per ordinary share include the ordinary shares issued on 31 July 2013 for the acquisition of Barclays Africa Limited as if the ordinary shares had always been in issue. The provision of these metrics does not impact the legal effective date of the ordinary share issue.

[4] The weighted average number of shares calculation has been refined from the number disclosed in the reporting changes to Barclays Africa Group Limited's comparatives issued on 2 December 2013.

24. Reporting changes *(continued)*

Condensed consolidated statement of comprehensive income for the reporting period ended 30 June 2013

	As previously reported[1] Rm	Internal accounting policy changes Rm	Barclays Africa Limited Rm	Restatement document[2] Rm	Internal accounting policy changes Rm	Restated Rm
Profit for the reporting period	4 944	—	1 070	6 014	—	6 014
Other comprehensive income						
Other comprehensive income that will never be reclassified to profit or loss	60	—	(155)	(95)	—	(95)
Movement in retirement benefit fund assets and liabilities	60	—	(155)	(95)	—	(95)
Increase/(decrease) in retirement benefit surplus	3	—	(155)	(152)	—	(152)
Decrease in retirement benefit deficit	75	—	—	75	—	75
Deferred tax	(18)	—	—	(18)	—	(18)
Other comprehensive income that is or may be reclassified to profit or loss	(1 178)	—	1 958	780	—	780
Foreign exchange differences on translation of foreign operations	454	—	1 833	2 287	—	2 287
Movement in cash flow hedging reserve	(1 707)	—	—	(1 707)	—	(1 707)
Fair value losses arising during the reporting period	(1 467)	—	—	(1 467)	—	(1 467)
Amount transferred from other comprehensive income to profit or loss	(906)	—	—	(906)	—	(906)
Deferred tax	666	—	—	666	—	666
Movement in available-for-sale reserve	75	—	125	200	—	200
Fair value gains arising during the reporting period	105	—	115	220	—	220
Amortisation of government bonds – release to profit or loss	4	—	—	4	—	4
Deferred tax	(34)	—	10	(24)	—	(24)
Other comprehensive income, net of tax	(1 118)	—	1 803	685	—	685
Total comprehensive income for the reporting period	3 826	—	2 873	6 699	—	6 699
Total comprehensive income attributable to:						
Ordinary equity holders of the Group	3 525	—	2 411	5 936	—	5 936
Non-controlling interest – ordinary shares	155	—	462	617	—	617
Non-controlling interest – preference shares	146	—	—	146	—	146
	3 826	—	2 873	6 699	—	6 699
Headline earnings	4 663	—	891	5 554	—	5 554

Notes

[1]Restated amounts included in either the Reporting changes document published on 18 July 2013 and/or the interim financial results, published on 30 July 2013.

[2]Restated amounts included in the Reporting changes to Barclays Africa Group Limited's comparatives published on 2 December 2013.

24. Reporting changes *(continued)*

Condensed consolidated statement of financial position as at 30 June 2013

	As previously reported[1] Rm	Barclays Africa Limited Rm	Acquisition accounting entries Rm	Consoli-dation adjustments Rm	Restatement document[2] Rm	Accounting policy changes[3] Rm	Restated Rm
Assets							
Cash, cash balances and balances with central banks	26 315	19 705	—	—	46 020	—	46 020
Statutory liquid asset portfolio	66 902	—	—	—	66 902	—	66 902
Loans and advances to banks	56 307	29 236	—	—	85 543	2 797	88 340
Trading portfolio assets	81 780	575	—	(42)	82 313	3 085	85 398
Hedging portfolio assets	3 567	14	—	—	3 581	—	3 581
Other assets	20 996	4 433	—	(144)	25 285	—	25 285
Current tax assets	561	309	—	—	870	—	870
Non-current assets held for sale	4 314	—	—	—	4 314	—	4 314
Loans and advances to customers	539 343	44 289	—	—	583 632	—	583 632
Loans to Group companies	—	724	—	(724)	—	—	—
Reinsurance assets	769	—	—	—	769	—	769
Investment securities	27 028	6 199	—	—	33 227	—	33 227
Investments in associates and joint ventures	642	—	—	—	642	—	642
Subsidiaries	—	—	18 330	(18 330)	—	—	—
Investment properties	1 125	—	—	—	1 125	—	1 125
Property and equipment	8 696	1 337	—	—	10 033	—	10 033
Goodwill and intangible assets	2 571	530	—	—	3 101	—	3 101
Deferred tax assets	417	239	—	—	656	—	656
Total assets	841 333	107 590	18 330	(19 240)	948 013	5 882	953 895
Liabilities							
Deposits from banks	44 110	6 124	—	—	50 234	3 085	53 319
Trading portfolio liabilities	56 549	164	—	(42)	56 671	2 797	59 468
Hedging portfolio liabilities	2 505	—	—	—	2 505	—	2 505
Other liabilities	25 531	4 135	—	(40)	29 626	—	29 626
Provisions	868	863	—	—	1 731	—	1 731
Current tax liabilities	490	171	—	—	661	—	661
Non-current liabilities held for sale	1 495	—	—	—	1 495	—	1 495
Deposits due to customers	490 394	80 298	—	—	570 692	—	570 692
Debt securities in issue	106 235	34	—	—	106 269	—	106 269
Liabilities under investment contracts	19 261	—	—	—	19 261	—	19 261
Loans from Group companies	—	828	—	(828)	—	—	—
Policyholder liabilities under insurance contracts	3 506	—	—	—	3 506	—	3 506
Borrowed funds	15 657	846	—	—	16 503	—	16 503
Deferred tax liabilities	1 068	101	—	—	1 169	—	1 169
Total liabilities	767 669	93 564	—	(910)	860 323	5 882	866 205
Equity							
Capital and reserves							
Attributable to ordinary equity holders:							
Share capital	1 435	195	259	(195)	1 694	—	1 694
Share premium	4 467	3 001	18 071	(18 135)	7 404	(2 533)	4 871
Retained earnings	58 922	6 244	—	—	65 166	2 533	67 699
Other reserves	2 860	2 870	—	—	5 730	—	5 730
	67 684	12 310	18 330	(18 330)	79 994	—	79 994
Non-controlling interest – ordinary shares	1 336	1 716	—	—	3 052	—	3 052
Non-controlling interest – preference shares	4 644	—	—	—	4 644	—	4 644
Total equity	73 664	14 026	18 330	(18 330)	87 690	—	87 690
Total liabilities and equity	841 333	107 590	18 330	(19 240)	948 013	5 882	953 895

Salient features	As previously reported[1]	Restatement document[2]	Restated
Return on average equity ("RoE")	14,0	14,3	14,3
Return on average assets ("RoA")	1,15	1,22	1,22
Return on risk-weighted assets ("RoRWA")[4]	2,10	2,06	2,04

Notes

[1]Restated amounts included in either the Reporting changes document published on 18 July 2013 and/or the interim financial results, published on 30 July 2013.

[2]Restated amounts included in the Reporting changes to Barclays Africa Group Limited's comparatives published on 2 December 2013.

[3]Includes internal accounting policy changes and accounting policy changes due to amended IFRS.

[4]The RWA of the Group are restated to include the RWA of Barclays Africa Limited as if they had always been a part of the Group's RWA. This does not alter any submissions made to the SARB.

24. Reporting changes *(continued)*

Condensed consolidated statement of comprehensive income for the reporting period ended 31 December 2013

	As previously reported[(1)] Rm	Restated Rm
Net interest income	32 351	32 351
Interest and similar income	60 232	60 232
Interest expense and similar charges	(27 881)	(27 881)
Non-interest income	27 055	27 055
Net fee and commission income	18 554	18 554
Fee and commission income	21 348	21 348
Fee and commission expense	(2 794)	(2 794)
Net insurance premium income	5 686	5 686
Net insurance claims and benefits paid	(2 819)	(2 819)
Changes in investment and insurance contract liabilities	(2 457)	(2 457)
Gains and losses from banking and trading activities	4 361	4 361
Gains and losses from investment activities	2 831	2 831
Other operating income	899	899
Total income	59 406	59 406
Impairment losses on loans and advances	(6 987)	(6 987)
Operating income before operating expenditure	52 419	52 419
Operating expenses	(33 420)	(33 420)
Other expenses	(1 033)	(1 033)
Other impairments	(33)	(33)
Indirect taxation	(1 000)	(1 000)
Share of post-tax results of associates and joint ventures	130	130
Operating income before income tax	18 096	18 096
Taxation expense	(5 222)	(5 222)
Profit for the reporting period	12 874	12 874
Profit attributable to:		
Ordinary equity holders	11 981	11 981
Non-controlling interest – ordinary shares	599	599
Non-controlling interest – preference shares	294	294
	12 874	12 874

Salient features – operating performance	As previously reported[(1)]	Restated
Net interest margin on average interest-bearing assets (%)	4,48	4,48
Impairment losses ratio (%)	1,20	1,20
Non-interest income as % of revenue (%)	45,5	45,5
Cost-to-income ratio (%)	56,3	56,3
JAWS (%)	(2,1)	(2,1)
Effective tax rate, excluding indirect taxation (%)	28,9	28,9
Headline earnings per share (cents)	1 397,7	1 397,7
Diluted headline earnings per share (cents)	1 412,9	1 412,9
Basic earnings per share (cents)	1 414,0	1 414,0

Note

[(1)]Financial results for the reporting period ended 31 December 2013, published on 11 February 2014 in the financial results.

24. Reporting changes *(continued)*

Condensed consolidated statement of comprehensive income for the reporting period ended 31 December 2013

	As previously reported[1] Rm	Restated Rm
Profit for the reporting period	12 874	12 874
Other comprehensive income		
Other comprehensive income that will never be reclassified to profit or loss	(324)	(324)
Movement in retirement benefit fund assets and liabilities	(324)	(324)
Decrease in retirement benefit surplus	(92)	(92)
Increase in retirement benefit deficit	(229)	(229)
Deferred tax	(3)	(3)
Other comprehensive income that is or may be reclassified to profit or loss	1 271	1 271
Foreign exchange differences on translation of foreign operations	2 986	2 986
Movement in cash flow hedging reserve	(1 822)	(1 822)
Fair value losses arising during the reporting period	(903)	(903)
Amount transferred from other comprehensive income to profit or loss	(1 629)	(1 629)
Deferred tax	710	710
Movement in available-for-sale reserve	107	107
Fair value gains arising during the reporting period	131	131
Amortisation of government bonds – release to profit or loss	10	10
Deferred tax	(34)	(34)
Other comprehensive income, net of tax	947	947
Total comprehensive income for the reporting period	13 821	13 821
Total comprehensive income attributable to:		
Ordinary equity holders	12 610	12 610
Non-controlling interest – ordinary shares	917	917
Non-controlling interest – preference shares	294	294
	13 821	13 821
Headline earnings	11 843	11 843

Note
[1]Financial results for the reporting period ended 31 December 2013 published on 11 February 2014 in the financial results.

24. Reporting changes *(continued)*

Condensed consolidated statement of financial position as at 31 December 2013

	As previously reported[(1)] Rm	IFRS accounting policy changes Rm	Restated Rm
Assets			
Cash, cash balances and balances with central banks	50 130	—	50 130
Statutory liquid asset portfolio	62 055	—	62 055
Loans and advances to banks	79 971	651	80 622
Trading portfolio assets	87 034	1 727	88 761
Hedging portfolio assets	3 357	—	3 357
Other assets	15 829	—	15 829
Current tax assets	529	—	529
Non-current assets held for sale	4 814	—	4 814
Loans and advances to customers	605 337	—	605 337
Reinsurance assets	870	—	870
Investment securities	33 083	—	33 083
Investments in associates and joint ventures	694	—	694
Investment properties	1 089	—	1 089
Property and equipment	10 679	—	10 679
Goodwill and intangible assets	3 141	—	3 141
Deferred tax assets	987	—	987
Total assets	959 599	2 378	961 977
Liabilities			
Deposits from banks	69 064	1 727	70 791
Trading portfolio liabilities	51 477	651	52 128
Hedging portfolio liabilities	2 391	—	2 391
Other liabilities	19 775	—	19 775
Provisions	2 460	—	2 460
Current tax liabilities	173	—	173
Non-current liabilities held for sale	1 651	—	1 651
Deposits due to customers	588 011	—	588 011
Debt securities in issue	97 829	—	97 829
Liabilities under investment contracts	19 773	—	19 773
Policyholder liabilities under insurance contracts	3 958	—	3 958
Borrowed funds	16 525	—	16 525
Deferred tax liabilities	1 311	—	1 311
Total liabilities	874 398	2 378	876 776
Equity			
Capital and reserves			
Attributable to ordinary equity holders:			
Share capital	1 695	—	1 695
Share premium	4 474	—	4 474
Retained earnings	64 701	—	64 701
Other reserves	6 447	—	6 447
	77 317		77 317
Non-controlling interest – ordinary shares	3 240	—	3 240
Non-controlling interest – preference shares	4 644	—	4 644
Total equity	85 201	—	85 201
Total liabilities and equity	959 599	2 378	961 977

Salient features – financial performance	As previously reported[1] %	Restated %
Return on average equity	15,5	15,5
Return on average assets	1,29	1,29
Return on average risk-weighted assets	2,12	2,12

Note

[(1)]Financial results for the reporting period ended 31 December 2013 published on 11 February 2014 in the financial results.

Profit and dividend announcement

for the reporting period ended

Salient features

- Diluted headline earnings per share ("HEPS") increased 10% to 720,7 cents.
- Rest of Africa headline earnings grew 34% to R1,0bn and South Africa increased 6% to R5,1bn.
- Barclays Africa Limited acquisition remained earnings enhancing and Rest of Africa generated 30% of total revenue growth.
- Pre-provision profit increased 5% to R13,5bn.
- Return on equity ("RoE") improved to 16,1% from 14,3%. Return on risk-weighted assets increased to 2,14% from 2,04%, while return on assets improved to 1,27% from 1,22%.
- The interim ordinary dividend per share ("DPS") increased 14% to 400 cents.
- Revenue grew 7% to R30,7bn, as net interest income rose 10% to R17,2bn.
- Net interest margin improved to 4,56% from 4,45% of average interest-bearing assets.
- Non-interest income increased 5% to R13,5bn and accounted for 44,0% of total revenue.
- Customer attrition slowed, with South African banking customer numbers declining 7% this year to 9,2m, while Rest of Africa increased 2% to 2,7m.
- Operating expenses grew 9% to R17,3bn, increasing the cost-to-income ratio to 56,4% from 55,5%.
- Loans and advances to customers grew 5% to R614,6bn, while deposits due to customers rose 5% to R597,6bn.
- Credit impairments declined 7% to R3,6bn, resulting in a 1,18% credit loss ratio from 1,35%, while coverage on performing loans increased to 70 basis points from 60.
- Non-performing loans ("NPLs") improved to 4,6% of gross loans and advances to customers from 5,3%.
- Net asset value ("NAV") per share declined 2% to 9 261 cents, mainly due to the R6bn special dividend paid in November 2013.
- Barclays Africa Group Limited's Common Equity Tier 1 ("CET1") ratio was 11,8%, well above regulatory requirements and our Board target.

Overview of results

Barclays Africa Group Limited's headline earnings increased 10% to R6 110m from the restated R5 554m after acquiring Barclays Africa Limited. Diluted HEPS also increased 10% to 720,7 cents from 654,5 cents. The Group's RoE improved to 16,1% from 14,3%, comfortably above its 13,5% cost of equity. Barclays Africa declared a 14% higher ordinary DPS of 400 cents, given its strong CET1 and capital generation.

Although the 9% cost growth exceeded 7% higher revenue, pre-provision profit increased 5% and was the main driver of earnings growth. Credit impairments fell 7%, resulting in a 1,18% credit loss ratio, while further strengthening portfolio provisions to 0,7% of performing loans. A slightly higher effective tax rate of 29,2% and 19% higher indirect taxation were earnings drags.

Retail and Business Banking ("RBB") headline earnings grew 9% to R3,8bn, due principally to 8% lower credit impairments. Wealth, Investment Management and Insurance ("WIMI") headline earnings were steady at R688m, while Corporate and Investment Bank ("CIB") headline earnings increased 24% to R1,9bn, with 58% growth outside South Africa.

Rest of Africa revenue rose 12% to account for 20% of the total. Rest of Africa headline earnings grew 28% in constant currency, improving its contribution to 17% of total earnings. The Barclays Africa Limited acquisition was earnings accretive, increasing the Group's HEPS by 2,3%.

Operating environment

Global growth slowed in the first quarter of 2014 due to lower United States ("US") gross domestic product ("GDP") (largely weather related) and broadly weaker emerging markets. In general, global monetary policy remained accommodative in the first half.

South Africa's GDP contracted in the first quarter due to prolonged mining strikes and electricity supply constraints. The expenditure side of the economy remained weak with slower growth in consumption and private fixed investment spending. Household consumption slowed, given stretched balance sheets, lacklustre employment growth, subdued confidence and rising inflation. Unsecured credit extension to households also slowed further. Following sharp depreciation in January, the rand recovered somewhat, although risks of further weakening remain.

Growth in the Barclays Africa markets outside South Africa remained resilient in first half, despite some key economies slowing. This stems variously from idiosyncratic shocks, tighter monetary policy and generally weaker commodity prices. Fiscal and/or external imbalances are placing currencies under pressure in some of our larger markets.

Group performance

Statement of financial position

Total assets grew 3% to R977,8bn at 30 June 2014, predominantly due to 5% higher loans and advances to customers and investment securities rising 20%.

Loans and advances to customers

Gross loans and advances to customers increased 5% to R631,4bn. Retail Banking South Africa's gross loans rose 2% to R368,4bn, as credit cards and instalment credit agreements grew 13% and 8% respectively, while mortgages declined 2%, in part due to NPLs reducing. Business Banking South Africa's gross loans decreased 1% with commercial property finance decreasing 4%. RBB Rest of Africa's gross loans increased 8% to R38,9bn or 7% in constant currency, largely due to growth in personal loans. CIB gross loans increased 19%, given strong growth in foreign currency loans, corporate overdrafts and Rest of Africa lending. Much of CIB's loan growth occurred in the second half of 2013.

Funding

The Group maintained its strong liquidity position, growing deposits due to customers 5% to R597,6bn. Debt securities in issue declined 1% to R105,5bn as floating notes fell 11%. The funding tenure remains robust with a long-term funding ratio of 23,0% from 24,3% of the reporting period ended 31 December 2013. Deposits due to customers contributed 77,8% to total funding, while the proportion of debt securities in issue dropped to 13,7% from 14,6%. Retail Banking South Africa grew deposits due to customers 8% to R138,1bn to maintain its leading market share. Business Banking South Africa's deposits due to customers increased 13% to R87,9bn, as its savings and transmission deposits rose 61%. CIB's deposits increased 3%, due to 6% growth in fixed deposits and 49% higher foreign currency deposits. The Group's loans-to-deposits ratio improved to 87,4% from 86,2%.

Net asset value

The Group's NAV declined 2% to R78,4bn, predominantly due to the R6bn special dividend it paid in November 2013 and a relatively high payout ratio. NAV per share also decreased 2% to 9 261 cents. However, it grew 1,5% in the first half, with R6,2bn of profit exceeding R4,0bn in dividends and a R1,1bn fall in reserves.

Capital to risk-weighted assets

Group risk-weighted assets ("RWAs") increased 12% annualised this year to R595,1bn at 30 June 2014, driven by 15% higher credit risk RWAs. Group capital levels remained strong and above both Board targets and regulatory requirements. Barclays Africa Group Limited's CET1 and Tier 1 capital adequacy ratios were 11,8% and 12,5% respectively (from 12,1% and 13,0% at 31 December 2013). The Group generated 114 basis points of CET1 internally during the first half. The total capital ratio was 14,6%, which is above our Board target of 12,5% to 14,0%. Declaring an interim DPS of 400 cents, a dividend cover of 1,8 times, was well considered based on the Group's strong capital position, internal capital generation, strategy and growth plans.

Statement of comprehensive income

Net interest income

Net interest income increased 10% to R17 197m from R15 695m, with average interest-bearing assets growing 7%. The net interest margin improved to 4,56% from 4,45%. Loan mix had a positive impact, given a lower proportion of mortgages and lower funding costs. Higher South African interest rates increased the endowment contribution on deposits and equity. The benefit from structural hedging declined 4 bps, with R671m released to statement of comprehensive income. The cash flow hedging reserve decreased to R0,2bn after tax from R0,6bn as at 31 December 2013. Liquidity interest risk management added 6 bps to the margin. Although Rest of Africa's margin remains well above South Africa's, declining rates, increased competition and regulatory changes meant it reduced the Group margin by 10 bps.

Impairment losses on loans and advances

Credit impairments improved 7% to R3 568m from R3 836m, resulting in a 1,18% credit loss ratio from 1,35%. Total NPL cover improved further to 43,05% from 41,79% as at 31 December 2013. Statement of financial position portfolio provisions increased 24% to R4,2bn, amounting to 0,70% of performing loans from 0,60% at 30 June 2013. Group NPLs declined 8% to R29,2bn or 4,6% of gross customer loans and advances from 5,3%.

RBB's credit impairments fell 8% to R3,5bn, a 1,55% credit loss ratio from 1,73%. Retail Banking South Africa's charge declined 7% to R2,8bn as significantly lower mortgage credit impairments outweighed an expected 62% increase in Card off a low base.

Group performance *(continued)*

Statement of comprehensive income *(continued)*

Impairment losses on loans and advances *(continued)*

Home Loans' charge decreased 58% to R464m, a 0,45% credit loss ratio, given improved collections processes and the high quality new business of recent years. Mortgages NPLs fell 31% or by R5,4bn with the legal book improving further. NPL cover in Mortgages decreased to 26,95% from 27,79% as at 31 December 2013, due to lower loan-to-values in the legal book. Vehicle and Asset Finance's credit loss ratio declined to 1,11% from 1,20%, again reflecting improved collections and high quality origination. NPLs improved to 2,2% and the stock of repossessed vehicles is the lowest in several years. Vehicle and Asset Finance's NPL cover declined to 46,07%, due to accelerating write-offs of aged legal accounts, which reduced the book's average age materially.

Card's charge increased to R1 354m from R835m, a 7,64% credit loss ratio from 5,05%. The Card book is within expectation, given the operating environment and recent growth seasoning. Within this, the Edcon portfolio's ratio rose to 15,01% from 11,86% in 2013, in part due to a natural maturation of the portfolio. Personal Loans' credit loss ratio declined to 6,93% from 7,17% reflecting improvements in its book mix and collections. Improving quality in this portfolio is a key focus.

Business Banking South Africa's credit impairments fell 20% to R303m, a 1,00% credit loss ratio, as new defaults declined and improved recoveries. RBB Rest of Africa's credit impairments fell 13% in constant currency, improving its credit loss ratio to 2,01% from 2,40%. CIB's credit loss ratio remained low at 0,09%, most of which were portfolio provisions.

Non-interest income

Non-interest income increased 5% to R13 487m from R12 878m to account for 44% of total income. Growth of 14% in the rest of Africa to R2,1bn, in part due to rand depreciation, exceeded South Africa's 3% rise to R11,4bn.

Net fee and commission income grew 4% to R9,3bn, as credit-related fees and commissions increased 3% to R7,6bn. Electronic banking fees were flat at R2,0bn, while card fees increased 14% to R667m, merchant income grew 7% to R1,1bn and Trust and other fiduciary services rose 8% to R709m.

RBB's non-interest income grew 4% to R8,3bn, 61% of the total. Retail Banking South Africa rose 3% to R5,7bn and Business Banking South Africa grew 1%, while RBB Rest of Africa increased 14%. Retail Banking South Africa achieved strong growth in card fees and acquiring volumes that offset lower customer numbers and transactions shifting to electronic channels and Value Bundles. Transactions migrating to digital channels and lower customer numbers, together with declining cheque payment volumes industry-wide, also dampened Business Banking South Africa's non-interest income growth. With electronic banking fees and cash fees growing 6% and 4% respectively, its non-interest income increased 1% to R1,5bn. RBB Rest of Africa's non-interest income rose 14% to R1,1bn, assisted by rand depreciation and higher card volumes that offset pressure on fees.

WIMI's non-interest income increased 5% to R2,3bn. Growth in net premium income in Life and Short-term insurance, particularly in the rest of Africa, was partially offset by weather-related claims and higher surrenders and mortality claims in Life.

CIB's non-interest income increased 11% to R3,3bn, with 10% growth in South Africa and 15% in the rest of Africa. Net fees and commissions grew 4% with flat electronic banking transaction volumes in Corporate. Investment Bank non-interest income grew 14% to R2,4bn, with 39% growth in Investment Banking fees and 17% growth in Markets net revenue.

Operating expenses

Operating expenses grew 9% to R17 297m from R15 872m, increasing the Group's cost-to-income ratio to 56,4% from 55,5%. Rand depreciation accounted for 2% or R0,3bn of the growth. Staff costs rose 11% to R9,1bn to account for 53% of total expenses. Salaries grew 12% due to more senior hires, awarding entry level employees higher wage increases and large inflationary increases in the rest of Africa. Incentives rose 18%, largely due to 34% higher share-based payments following a 22% first half increase in the Group's share price. Other staff costs declined 21%, given Rest of Africa restructuring costs in the first half of 2013.

Non-staff costs increased 7% to R8,2bn. Property-related costs increased 7% to R2,8bn, although these declined slightly excluding a R190m property dilapidation provision. While marketing costs grew 10% to R589m, actual marketing spend increased materially across Africa as certain sponsorships were exited. Information technology ("IT") costs rose 7% to R1,2bn, as efficiency gains offset the impact of rand depreciation. Investment in systems and processes increased amortisation 11% to R243m, while depreciation declined 8% to R0,8bn due to efficiencies and realigning computer equipment's useful lives. These figures exclude certain IT investments in the Barclays Africa Limited countries that Barclays PLC is funding in terms of the purchase agreement. Professional fees increased 2% to R689m and communication costs rose 5% to R539m. Other costs increased 35% to R1,0bn, due to higher fraud and losses charges and outsourcing costs.

Group performance *(continued)*

Statement of comprehensive income *(continued)*

Impairment losses on loans and advances *(continued)*

In South Africa, RBB and CIB's operating expenses increased 7% and 10% respectively to R10,0bn and R2,4bn respectively, while WIMI grew 10% to R1,4bn. Retail Banking SA's costs rose 9%, as it invested in marketing and its multi-channel programme. Business Banking South Africa increased expenses 2%, with continued cost containment and lower property write-downs in the equity portfolio offsetting growth in staff costs. RBB Rest of Africa grew 10%, predominantly due to rand depreciation. WIMI's expense growth reflects investment into sales capacity, amortisation on new operating systems and expansion into the rest of Africa. CIB kept business as usual costs below inflation, while investing heavily in systems and people.

Taxation

The Group's taxation expense increased 11% to R2 714m, slightly more than the growth in pre-tax profit, which resulted in a 29,2% effective tax rate (excluding indirect taxation) from 28,9%. Indirect taxation rose 19% to R558m, largely due to higher value-added tax.

Segment performance

Retail Banking South Africa

Headline earnings increased 9% to R2 555m due largely to a 7% reduction in credit impairments, as pre-provision profits grew 1%. Home Loans earnings grew significantly to R799m, driven by 58% lower credit costs and 16% lower expenses. Vehicle and Asset Finance earnings rose 2% to R547m on 11% loan growth and an improved credit loss ratio. Despite 10% revenue growth exceeding 5% cost growth, Card's earnings fell 20% to R720m as impairments increased 62% to R1,4bn and the Edcon portfolio made a R97m loss. Despite modest revenue growth, Personal Loans earnings rose 8% as credit impairments declined 2%. Transactional and Deposits earnings declined 2% reflecting 1% lower non-interest revenue. Excluding Sekulula account closures, customer numbers started to stabilise, with 8% growth in the affluent segment and the middle market flat during the first half. Headline earnings in the "Other" segment dropped 35% to a R960m loss, primarily attributable to increased investment on marketing and the multi-channel programme. Retail Banking South Africa accounted for almost 40% of Group headline earnings excluding head office, eliminations and other central items.

Business Banking South Africa

Business Banking South Africa headline earnings increased 19% to R824m, largely due to 75% lower losses in its equities portfolio. Costs grew 2%, slightly below 4% revenue growth, while credit impairments fell 20% despite higher portfolio provisions. Customer numbers stabilised during the first half, with growth in the more profitable a commercial segment. Business Banking South Africa generated 13% of Group headline earnings.

Retail and Business Banking Rest of Africa

RBB Rest of Africa headline earnings declined 1% to R468m, predominantly due to a higher effective tax rate, as profit before tax grew 16% (13% in constant currency). Rand depreciation impacted revenue and costs, which both increased 10%. Regulatory changes, including removing early settlement fees and a restriction on certain fee increases, and lower interest rates dampened revenue growth. Credit impairments declined 13% in constant currency, with an overall improvement in the quality of the loan book and improved collections. It constituted 8% of Group earnings.

Corporate and Investment Bank

Headline earnings grew 24% to R1 903m, driven by 16% revenue growth that was well above the 8% cost growth. Investment Bank earnings grew 30% to R1,1bn, reflecting 20% revenue growth including 44% higher net interest income. Markets net revenue increased 17% to R2,3bn, with Fixed income and Credit rising 31% and Rest of Africa 25% to offset 2% lower Foreign Exchange and Commodities revenue. Private Equity and Infrastructure Investments net revenue fell 48% to R30m after the portfolio was materially reduced in the second half of 2013. Corporate earnings grew 17% to R803m, largely due to 15% net interest income growth and containing cost growth to 7%. CIB Rest of Africa earnings grew 58% to R580m, while South Africa increased 13% to R1,3bn. CIB accounted for almost 31% of Group earnings and produced a 20,1% RoRC from 18,8%.

Wealth, Investment Management and Insurance

Headline earnings were flat at R688m, accounting for 11% of Group earnings. Life Insurance earnings rose 1% to R369m, impacted by a non-recurring investment profit of R52m included in the comparative period. Net premium income increased 9%, with 75% growth in the rest of Africa, while operating costs rose 11%. The embedded value of new business grew 29% for the Pan African life operations. Wealth and Investments' earnings increased 11% to R258m, despite net assets under management declining 6% to R219bn. The decline can be attributed to a fund that was closed and exiting the administration only multi-manager offering in the second half of 2013. Short-term Insurance earnings increased 11% to R91m, with an increase of 7% in net insurance premium. Despite the increase in earnings the underwriting margins remain low for South Africa. In Fiduciary Services, Absa Trust continued to generate high returns and Employee Benefits continued its turnaround. Distribution made a R49m loss due to investments in its sales capacity and lower sales volumes. WIMI's Rest of Africa net operating income grew 27%, while South Africa's declined by 3%. WIMI's RoE declined to 23,4% from 24,2%.

Prospects

Following a weak start to 2014, global growth is expected to gain traction in the second half. Better global growth is likely to be accompanied by higher inflation in some advanced economies and this may place more focus on policy normalisation in the US. We expect 4% global GDP growth in the second half compared to 2,5% in the first. Domestically, the growth outlook has deteriorated markedly since the start of the year and we expect growth to decelerate to 1,5% in 2014 from 1,9% in 2013. We expect stronger growth in the Barclays Africa Group markets beyond South Africa, despite fiscal and external account challenges in some of the larger economies. However, we believe Rest of Africa growth could reach 6,3% again in 2014, supported by infrastructure investment and improving global growth prospects.

Against this backdrop, we expect mid-single digit loan growth in South Africa this year, although less than we initially expected. Our net interest margin should widen, given rising interest rates in South Africa, while our credit loss ratio is also likely to improve slightly. Continued investment spend will make it difficult to reduce our cost to income ratio this year. We remain committed to achieving our 18% – 20% RoE target next year.

Basis of presentation

The Group's interim financial results have been prepared in accordance with the recognition and measurement requirements of IFRS, interpretations issued by the IFRS Interpretations Committee ("IFRS-IC"), the SAICA Financial Reporting Guides as issued by the Accounting Practices Committee, Financial Reporting Pronouncements as issued by the Financial Reporting Standards Council, the JSE Listings Requirements and the requirements of the Companies Act. The principal accounting policies applied are set out in the Group's most recent annual consolidated financial statements.

The Group's unaudited condensed consolidated interim financial statements comply with IAS 34 – Interim Financial Reporting ("IAS 34").

The preparation of financial information requires the use of estimates and assumptions about future conditions. Use of available information and application of judgement are inherent in the formation of estimates. The accounting policies that are deemed critical to the Group's results and financial position, in terms of the materiality of the items to which the policies are applied, and which involve a high degree of judgement including the use of assumptions and estimation are: impairment of loans and advances, valuation of financial instruments, impairment of available-for-sale financial assets, deferred tax assets, post-retirement benefits, provisions as well as liabilities arising from claims made under short-term insurance contracts and life insurance contracts.

Accounting policies

The accounting policies applied in preparing the unaudited condensed consolidated interim financial statements are the same as those in place for the reporting period ended 31 December 2013 except for:

- business portfolio changes between operating segments;
- internal accounting policy changes; and
- accounting policy changes due to amended IFRS.

Change in accounting estimates

During the previous period, the Group revised the estimated useful lives of computer equipment from 3 to 5 years to 4 to 6 years. This revision was done as a result of the requirement of IAS 16 to reassess the useful lives of property, plant and equipment on an annual basis. This change in useful lives has brought the Group's estimated useful lives of computer equipment in line with the Barclays PLC estimated useful lives for computer equipment. The change in accounting estimate has been accounted for prospectively in accordance with IAS 8.

Events after the reporting period

The directors are not aware of any events occurring between the reporting date of 30 June 2014 and the date of authorisation of these condensed consolidated financial results as defined in IAS 10 Events after the reporting period.

On behalf of the Board

W E Lucas-Bull	**M Ramos**
Group Chairman	*Chief Executive Officer*

Johannesburg
30 July 2014

Declaration of interim ordinary dividend number 56

Shareholders are advised that an interim ordinary dividend of 400 cents per ordinary share was declared today, 30 July 2014, for the period ended 30 June 2014. The ordinary dividend is payable to shareholders recorded in the register of members of the Company at the close of business on 12 September 2014. The directors of Barclays Africa Group Limited confirm that the Group will satisfy the solvency and liquidity test immediately after completion of the dividend distribution.

The dividend will be subject to local dividends withholding tax at a rate of 15%. In accordance with paragraphs 11.17(a)(i) to (x) and 11.17(c) of the JSE Listings Requirements, the following additional information is disclosed:

- The dividend has been declared out of income reserves.
- The local dividend tax rate is fifteen percent (15%).
- The gross local dividend amount is 400 cents per ordinary share for shareholders exempt from the dividend tax.
- The net local dividend amount is 340 cents per ordinary share for shareholders liable to pay the dividend tax.
- Barclays Africa Group Limited currently has 847 750 679 ordinary shares in issue (includes 880 000 treasury shares).
- Barclays Africa Group Limited's income tax reference number is 9150116714.

In compliance with the requirements of Strate, the electronic settlement and custody system used by the JSE Limited, the following salient dates for the payment of the dividend are applicable:

Last day to trade cum dividend	Friday, 5 September 2014
Shares commence trading ex dividend	Monday, 8 September 2014
Record date	Friday, 12 September 2014
Payment date	Monday, 15 September 2014

Share certificates may not be dematerialised or rematerialised between Monday, 8 September 2014 and Friday, 12 September 2014, both dates inclusive. On 15 September 2014 the dividend will be electronically transferred to the bank accounts of certificated shareholders.

The accounts of those shareholders who have dematerialised their shares (which are held at their participant or broker) will be credited on 15 September 2014.

On behalf of the Board

N R Drutman
Company Secretary

Johannesburg
30 July 2014

Barclays Africa Group Limited is a company domiciled in South Africa. Its registered office is 7th Floor, Barclays Towers West, 15 Troye Street, Johannesburg, 2001.

Administration and contact details

Barclays Africa Group Limited

(Formerly known as Absa Group Limited)
Authorised financial services and registered credit provider (NCRCP7)
Registration number: 1986/003934/06
Incorporated in the Republic of South Africa
JSE share code: BGA
ISIN: ZAE000174124

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T S Munday (Lead Independent Director), S G Pretorius

Group non-executive directors

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A V Vaswani(2)

Group executive directors

D W P Hodnett (Deputy Chief Executive Officer and Financial Director),
M Ramos (Chief Executive Officer)

Transfer secretary

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Notes
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(2)Singaporean