## Absa Group Limited

## **Financial results**

For the year ended 31 December 2008





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## Group performance

## Group performance

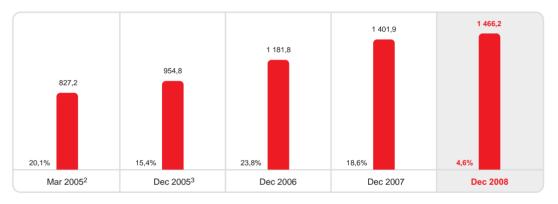
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## **Financial highlights**

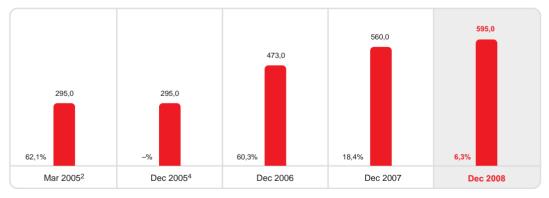
Year ended 31 December

|  | 2008           | 2007           |
|--|----------------|----------------|
| Total assets                           | R773,8 billion | R640,9 billion |
| Headline earnings                      | R9 908 million | R9 413 million |
| Market capitalisation                  | R73,6 billion  | R75,3 billion  |
| Number of customers <sup>1</sup>       | 10,7 million   | 9,6 million    |
| Number of staffed outlets <sup>1</sup> | 1 192          | 1 011          |
| Number of ATMs <sup>1</sup>            | 9 104          | 8 524          |

#### Headline earnings per share (cents)



#### Dividends per share (cents)



#### Notes

<sup>1</sup>Including African operations.

 $^{2}\mbox{Year}$  ended 31 March 2005. Absa's year-end was changed to December in 2005.

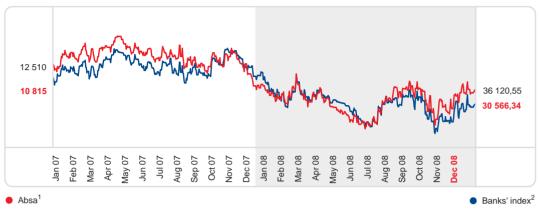
<sup>3</sup>Pro forma figures (twelve months).

<sup>4</sup>For the nine months ended 31 December 2005.

## Share performance

Year ended 31 December

#### Share performance (cents)



Notes

<sup>1</sup>Absa's annual total return for the twelve month period was 5,7%.

<sup>2</sup>The Absa's share price outperformed the banks' index by 6,73% over the twelve month period. Total return was used to calculate the relative performance (calculated using an annualised dividend yield).

### Share performance on the JSE Limited

|   | 2008        | 2007        | Change<br>% |
|---|-------------|-------------|-------------|
| Number of shares in issue <sup>1</sup>                                | 680 278 301 | 678 573 074 | 0,3         |
| Market prices (cents per share):                                      |             |             |             |
| closing   | 10 815      | 11 100      | (2,6)       |
| high  | 11 999      | 14 830      | (19,1)      |
| low   | 7 900       | 10 832      | (27,1)      |
| average   | 9 954       | 13 207      | (25,1)      |
| Closing price/net asset value per share (excluding preference shares) | 1,56        | 2,00        |             |
| Closing price/headline earnings per share                             | 7,4         | 7,9         |             |
| Volume of shares traded (millions)                                    | 551,4       | 343,7       | 60,2        |
| Value of shares traded (R millions)                                   | 54 635,7    | 45 370,6    | 12,5        |
| Market capitalisation (R millions)                                    | 73 572,1    | 75 321,6    | (2,3)       |

#### Note

<sup>1</sup>Includes 2 400 220 shares held by the Absa Group Limited Share Incentive Trust (December 2007: 2 678 159), 905 111 shares held by Absa Life Limited and Absa Fund Managers Limited (December 2007: 718 202) and 500 shares held by the Absa Group Limited Employee Share Ownership Administrative (ESOP) Trust (December 2007: 68 800).

## Shareholders' information

As at 31 December

|  | 2008  | 2007  |
|--|-------|-------|
|  | %     | %     |
| Major ordinary shareholders (top 10) <sup>1</sup>    |       |       |
| Barclays Bank PLC                                    | 58,6  | 58,8  |
| Public Investment Corporation                        | 8,5   | 6,1   |
| Allan Gray Limited                                   | 4,1   | 6,8   |
| Old Mutual Asset Managers                            | 2,6   | 4,3   |
| Stanlib Asset Management                             | 2,0   | 1,8   |
| Investec Asset Management                            | 1,6   | n/a   |
| Absa Stockbrokers (Proprietary) Limited <sup>2</sup> | 1,1   | 1,0   |
| Foord Asset Management                               | 1,1   | 0,9   |
| Sanlam Investment Management                         | 1,1   | 2,0   |
| AXA Financial SA (Bernstein and Alliance)            | 0,9   | 1,1   |
| Coronation Fund Managers                             | n/a   | 1,8   |
| Other  | 18,4  | 15,4  |
|  | 100,0 | 100,0 |
| Geographical split                                   |       |       |
| England and Wales                                    | 59,1  | 59,3  |
| South Africa   | 31,0  | 32,9  |
| United States  | 4,1   | 3,1   |
| Other countries                                      | 3,9   | 2,6   |
| Below threshold                                      | 1,9   | 2,1   |
|  | 100,0 | 100,0 |

#### Notes

<sup>1</sup>Owing to the Barclays acquisition of a controlling stake in Absa, only the top 10 shareholders are disclosed. <sup>2</sup>Represents shareholding on behalf of various private clients.

Batho Bonke Capital (Proprietary) Limited and the Absa Group Limited Employee Share Ownership Administrative (ESOP) Trust hold 75 260 000 redeemable cumulative option-holding preference shares (preference shares).

|   | Ordinary<br>shares | Preference<br>shares | Total<br>shares |
|---|--------------------|----------------------|-----------------|
| Number of shares in issue at 31 December 2008 | 680 278 301        | 75 260 000           | 755 538 301     |
| Number of shares in issue at 31 December 2007 | 678 573 074        | 75 619 500           | 754 192 574     |

## Shareholders' diary

| Financial year-end                             |                          |                      |                     | 3.                | 1 December 2008     |  |  |
|--|--------------------------|----------------------|---------------------|-------------------|---------------------|--|--|
| Annual general meeting 21 April 2009           |                          |                      |                     |                   |                     |  |  |
| Announcements                                  |                          |                      |                     |                   |                     |  |  |
| Announcement of the fina                       | I results                |                      |                     |                   | 9 February 2009     |  |  |
| Announcement of the inte                       | rim results <sup>1</sup> |                      |                     |                   | 6 August 2009       |  |  |
| Dividends                                      |                          |                      |                     |                   |                     |  |  |
| Dividend                                       | Declaration<br>date      | Last day<br>to trade | Ex dividend<br>date | Record<br>date    | Payment<br>date     |  |  |
| Final December<br>2008                         | 9 February<br>2009       | 27 February<br>2009  | 2 March<br>2009     | 6 March<br>2009   | 9 March<br>2009     |  |  |
| Interim June<br>2009 <sup>1</sup>              | 6 August<br>2009         | 22 August<br>2009    | 25 August<br>2009   | 29 August<br>2009 | 1 September<br>2009 |  |  |
| <b>Note</b><br><sup>1</sup> Subject to change. |                          |                      |                     |                   |                     |  |  |

## **Group salient features**

Year ended 31 December

|   | 2008<br>(Audited) | 2007 <sup>1</sup><br>(Audited) | Change<br>% |
|---|-------------------|--------------------------------|-------------|
| Income statement (Rm)   |                   |                                |             |
| Headline earnings <sup>2</sup>                                  | 9 908             | 9 413                          | 5,3         |
| Profit attributable to ordinary equity holders of the Group     | 10 592            | 9 595                          | 10,4        |
| Balance sheet (Rm)  |                   |                                | - ,         |
| Total assets  | 773 758           | 640 909                        | 20,7        |
| Loans and advances to customers                                 | 532 171           | 455 958                        | 16,7        |
| Deposits due to customers                                       | 382 281           | 310 512                        | 23,1        |
|   |                   |                                |             |
| Financial performance (%)                                       | 22.4              | 07.0                           |             |
| Return on average equity  | 23,4              | 27,2                           |             |
| Return on average assets  | 1,37              | 1,68                           |             |
| Operating performance (%)                                       |                   |                                |             |
| Net interest margin on average assets                           | 3,02              | 3,37                           |             |
| Net interest margin on average interest-bearing assets          | 3,63              | 3,83                           |             |
| Impairment losses on loans and advances as % of average         |                   |                                |             |
| loans and advances to customers                                 |                   |                                |             |
| Group   | 1,19              | 0,58                           |             |
| Retail banking  | 1,68              | 0,74                           |             |
| Non-performing advances as % of loans and advances to customers | 3,5               | 1,7                            |             |
| Non-interest income as % of total operating income              | 49,2              | 47,0                           |             |
| Cost-to-income ratio  | 49,2              | 51,7                           |             |
| Effective tax rate, excluding indirect taxation                 | 26,1              | 28,8                           |             |
|   | 20,1              | 20,0                           |             |
| Share statistics (million)                                      |                   |                                |             |
| Number of shares in issue                                       | 680,3             | 678,6                          |             |
| Weighted average number of shares                               | 675,7             | 671,5                          |             |
| Weighted average diluted number of shares                       | 702,8             | 716,4                          |             |
| Share statistics (cents)  |                   |                                |             |
| Earnings per share  | 1 567,5           | 1 428,9                        | 9,7         |
| Diluted earnings per share                                      | 1 509,5           | 1 341,4                        | 12,5        |
| Headline earnings per share                                     | 1 466,2           | 1 401,9                        | 4,6         |
| Diluted headline earnings per share                             | 1 412,1           | 1 316,1                        | 7,3         |
| Dividends per ordinary share relating to income for the year    | 595,0             | 560,0                          | 6,3         |
| Dividend cover (times)  | 2,5               | 2,5                            |             |
| Net asset value per share                                       | 6 950             | 5 537                          | 25,5        |
| Tangible net asset value per share                              | 6 809             | 5 493                          | 24,0        |
|   | (Unaudited)       | (Unaudited)                    |             |
| Capital adequacy (%) <sup>3</sup>                               |                   |                                |             |
| Absa Bank   | 14,0              | 12,5                           |             |
| Absa Group  | 14,1              | 13,1                           |             |

#### Notes

 $^{1}Refer$  to pages 70 – 76 for the restatement of prior year figures.

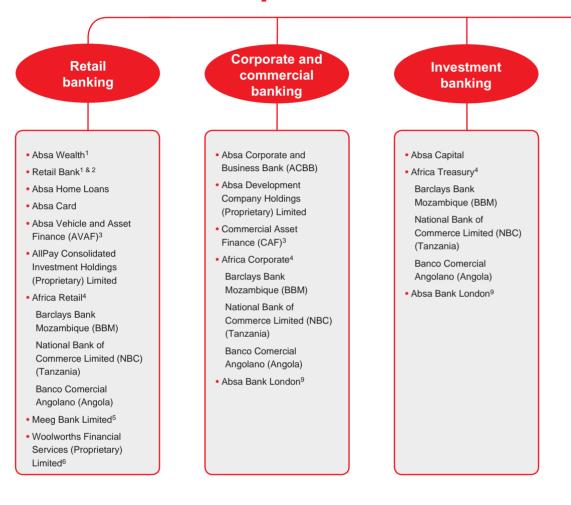
<sup>2</sup>After allowing for **R457 million** (December 2007: R313 million) profit attributable to preference equity holders of the Group.

<sup>3</sup>December 2007 reflects Basel I numbers as previously published.

## Group financial reporting structure

As at 31 December 2008

## **Absa Group Limited**



### Changes in the Group financial reporting structure

<sup>1</sup>Absa Private Bank was split into Affluent (shown under Retail Bank) and Absa Wealth during the year under review. Absa Wealth caters for the needs of the high net worth market.

<sup>2</sup>Retail Bank caters for the needs of the Group's mass market through to affluent individuals as well as the small business market.

<sup>3</sup>Commercial Asset Finance (CAF) was moved from Retail banking to Corporate and commercial banking during the year under review.

<sup>4</sup>The Group's African operations segment has been allocated to the various segments where those businesses are managed in terms of IFRS 8.

<sup>5</sup>An additional 50,3% was acquired during the year through the execution of a court order. Absa Group now owns a 100% share in Meeg Bank Limited.

<sup>6</sup>50% + 1 share was acquired in Woolworths Financial Services (Proprietary) Limited, effective 1 October 2008.

<sup>7</sup>Real Estate Asset Management changed its name to Corporate Real Estate Services (CRES).

<sup>8</sup>Repossessed Properties was moved from Retail banking to Other Group activities during the year under review.

<sup>9</sup>Absa Bank London's results are also allocated to Corporate and commercial as well as Investment banking in terms of IFRS 8.

#### Bancassurance

#### Insurance

- Absa Life Limited
- Absa Insurance Company
   Limited

#### Investments

- Absa Fund Managers Limited
- Absa Mortgage Fund Managers (Proprietary) Limited
- Absa Stockbrokers (Proprietary) Limited
- Absa Investment Management Services (Proprietary) Limited
- Absa Asset Management (Proprietary) Limited and Portfolio Managers (Proprietary) Limited

#### Fiduciary

- Absa Trust Limited
- Absa Consultants and Actuaries (Proprietary) Limited
- Absa Health Care Consultants (Proprietary) Limited

#### Other

- Absa Brokers (Proprietary)
   Limited
- Absa Manx Insurance Company Limited



Other Group

activities

- Repossessed Properties<sup>8</sup>
- International operations
- Absa Bank London<sup>9</sup>

## Profit and dividend announcement

#### **Financial performance**

Absa Group Limited recorded an increase of 10,4% in attributable earnings for the year ended 31 December 2008 from R9 595 million to R10 592 million. Headline earnings increased by 5,3% from R9 413 million to R9 908 million. Headline earnings per share (HEPS) increased by 4,6% to 1 466,2 cents per share and fully diluted HEPS<sup>1</sup> increased by 7,3% to 1 412,1 cents per share.

The key financial features include:

- Revenue growth of 20,4% to R42 910 million.
- An 8,0% increase in profit before tax.
- An improvement in the cost-to-income ratio to 49,4%.
- A 6,3% increase in the full-year dividend to 595 cents per share.
- A return on average equity (RoE) of 23,4%.
- A 140,0% rise in the impairment charge to R5 839 million.

"Absa delivered a sound financial performance in a year characterised by significant global financial market turbulence and challenging macroeconomic conditions in South Africa. Proactive credit management, effective cost discipline and growth within the investment and commercial banking businesses underpinned the Group's performance. These results bear testimony to the successful implementation of our strategy to diversify earnings, maintain asset quality, and to manage costs." – Group Chief Executive, Steve Booysen

The Group experienced difficult trading conditions during the year which adversely impacted the performance of the Retail Bank. Consumers in South Africa remained under pressure as the effect of higher inflation and interest rates resulted in slower business volume growth, and an increasing number of accounts in arrears. As a result, the Retail Bank experienced an earnings decline of 25,0%.

The wholesale banking businesses, however, continued to produce robust operating performances with a contribution of 48,8% (2007: 37,7%) to the Group's overall earnings for the year, offsetting, to an extent, some of the decline in the retail business. Earnings growth of 29,5% was achieved in Absa Corporate and Business Bank (ACBB) and 29,8% in Absa Capital. The Bancassurance business recorded a 6,3% growth in earnings as the solid underlying operating performance of the cluster was adversely impacted by the significant market volatility on investment portfolios.

The focus on deposit growth resulted in retail and commercial deposits growing 32,4% and 29,0% respectively. Absa retains its number one market share position for individual deposits.<sup>2</sup>

The Group's capital position remained sound with a Tier 1 capital ratio of 11,6% and total capital ratio of 14,1% as at 31 December 2008.

A final dividend of 330 cents per share has been declared, taking the dividend growth for the full year to 6,3% with a dividend cover of 2,5 times.

#### The global operating environment

The year under review was marked by considerable turmoil in global financial markets. The international economy and banking sectors worldwide continue to suffer immense losses. Liquidity constraints, widening credit spreads and the ominous global recession constitute growing concerns for market participants worldwide as the economic and financial environment continues to deteriorate. Co-ordinated action is being taken by governments and regulators to address these matters.

#### The domestic operating environment

Prudent fiscal policies, a firm monetary policy and a strong regulatory framework has meant that the ramifications of the global financial crisis have been limited in South Africa to date. Nevertheless, the country has not been immune to the global fallout. The domestic equity market suffered losses in line with international markets and the currency experienced heightened volatility arising from the risk aversion associated with emerging markets. Net portfolio outflows of about R70 billion<sup>3</sup> in 2008, heightened concerns around the financing of South Africa's current account deficit which stood at 7,9% of gross domestic product (GDP) in the third quarter of 2008. This trend has continued into early 2009, with further net portfolio outflows of around R7,4 billion recorded in January. Global recessionary fears also led to a sharp drop in demand for commodities such as oil and a consequent fall in prices.

#### Notes

<sup>1</sup>The dilution of headline earnings stems from the option rights to acquire shares issued to Absa's black economic empowerment partner Batho Bonke Capital (Proprietary) Limited (Batho Bonke) and to the Group's share incentive schemes.

<sup>2</sup>As per SA market share statistics BA 900 (November 2008).

<sup>3</sup>The Bond Exchange of South Africa and the JSE Limited data.

Financial results for the year ended 31 December 2008

The global financial crisis, along with a slowdown in domestic demand, resulted in economic activity slowing as GDP growth decelerated sharply to 0,2% in the third quarter of 2008 from an annualised 5,1% in the second quarter, thereby recording the slowest quarterly growth since 1998.

A persistent rise in inflation for most of 2008, underpinned by rising food and fuel prices, prompted the South African Reserve Bank (SARB) to increase interest rates by a total of 100 basis points (bps) in 2008, representing a cumulative increase of 500 bps from June 2006 to June 2008. Consumer spending power was eroded by the high interest rates and rising prices, while household indebtedness rose to record levels during the year. The considerable pressure on household budgets is reflected in the decline in consumer credit quality and moderation in credit extension, as the appetite to take on additional debt eased. Private sector credit extension moderated to 14,0% year-on-year in December from 23,0% at the beginning of the year.

While most of 2008 was characterised by rising interest rates and inflation, rates were cut by 50 bps in December 2008 and a further 100 bps in February 2009 following a moderation in the fuel price and food price inflation. This trend is expected to continue, assisted by changes in the Consumer Price Index (CPI) calculation methodology. Moreover the widening domestic output gap and decline in commodity prices are expected to exert further downward pressure on inflation.

Notwithstanding indications of declining inflation and a further easing of interest rates, the domestic economy remains at risk. The possibility, of a global recession, emerging market risk aversion, rand volatility and further job losses will constitute a growing threat to economic recovery.

The Group, therefore, expects the economy to remain under pressure during 2009.

#### Group performance

Information on the Group performance, net asset value and capital adequacy is contained on pages 10 - 55. Information relating to the performance of the Group's segments is contained on pages 56 - 69.

#### Basis of presentation and changes in accounting policy

The Absa Group's annual financial statements have been prepared in accordance with International Financial Reporting Standards (IFRS).

The Group has elected to early adopt IFRS 8 – Operating Segments, for the year ended 31 December 2008. The statement requires that an entity disclose information to enable users of its financial statements to evaluate the nature and financial effects of the types of business activities in which it engages and the economic environment within which it operates. This information should be disclosed in the same manner as presented to the entity's chief operating decision-maker(s). The adoption of the standard had no impact on the reported profits or financial position of the Group.

During the 2007 financial year, ACBB commenced with investments in unlisted Commercial Property Finance (CPF)-related entities. The investment portfolio was classified as investments in associates as the equity investments generally ranged between 20% and 50% of the company's issued equity.

During 2008, these investments were reclassified from investments in associates to unlisted investments being measured at fair value through profit or loss according to the scope exclusion for venture capital organisations in IAS 28 – Investments in Associates.

The carrying value of the investments reclassified from the "investment in associates" category to the "unlisted investments" category was R465 million.

The Group's results for the year ended 31 December 2008 have been audited by the Group's auditors, PricewaterhouseCoopers Inc. and Ernst & Young Inc. Their audit report is available for inspection at the Group's registered address, 3rd floor, Absa Towers East, 170 Main Street, Johannesburg, 2001.

#### Prospects and strategic focus

Global recessionary conditions are expected to persist in the near term and heightened risk aversion and reduced capital flows to emerging markets are likely to continue in 2009.

Conditions facing the South African consumer are expected to remain difficult despite the potential further easing of interest rates. Household spending is likely to remain under pressure should the employment market and consumer confidence levels remain depressed.

Therefore, the Group expects business volumes, particularly in the Retail Bank, to decline and arrears and non-performing loans to increase. Margins are expected to remain under pressure due to the continued higher cost of funding. In addition, the Group will no longer benefit from the positive endowment effect on capital as the interest rate cycle eases.

## **Profit and dividend announcement**

In view of the challenging macroeconomic conditions anticipated during the year ahead, the strategic focus of the Group will remain on:

- protecting its position in the retail and commercial businesses through the disciplined management of book quality, maintenance of strict credit criteria, strengthening the collections capability and ensuring strong customer service and support;
- selectively growing market share by focusing on growth in deposits and customer numbers, maximising cross-selling opportunities as well as enhancing transaction volumes and asset pricing;
- maintaining an ongoing focus on cost reduction; and
- efficient management and allocation of capital.

Given the challenging conditions that lie ahead, Absa will continue to implement comprehensive measures to protect future earnings. The Group remains well capitalised and has a strong balance sheet enabling it to take advantage of growth opportunities as and when they arise. The continuing efforts to diversify the Group's earnings base should underpin future financial performance. In particular, growth in the investment and commercial banking businesses should remain positive, thereby mitigating some of the slowdown in the retail business.

The Group remains committed to managing risk, preserving capital and maintaining current levels of profitability for the year ahead.

On behalf of the board

**G** Marcus

Chairperson

9 February 2009 Johannesburg

Steve Broysen

S F Booysen Group Chief Executive

### **Declaration of final ordinary dividend number 45**

Shareholders are advised that the final ordinary dividend of 330 cents per ordinary share was declared on Monday, 9 February 2009, bringing the total dividend for the year to 595 cents per ordinary share. The final ordinary dividend is payable to shareholders recorded in the register of members of the Group at the close of business on Friday, 6 March 2009.

In compliance with the requirements of Strate, the electronic settlement and custody system used by the JSE Limited, the following salient dates for the payment of the dividend are applicable:

Last day to trade *cum* dividend Shares commence trading *ex* dividend Record date

Payment date

Friday, 27 February 2009 Monday, 2 March 2009 Friday, 6 March 2009 Monday, 9 March 2009

Share certificates may not be dematerialised or rematerialised between Monday, 2 March 2009, and Friday, 6 March 2009, both dates inclusive.

On Monday, 9 March 2009, the dividend will be electronically transferred to the bank accounts of certificated shareholders who use this facility. In respect of those who do not, cheques dated 9 March 2009 will be posted on or about that date. The accounts of those shareholders that have dematerialised their shares (which are held at their participant or broker) will be credited on Monday, 9 March 2009.

On behalf of the board

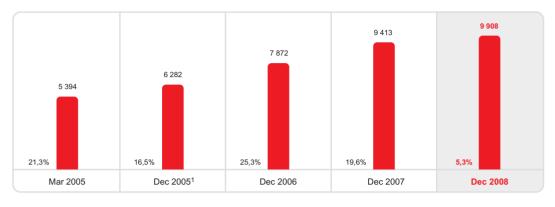
S Martin Group Secretary

9 February 2009 Johannesburg

#### **Headline earnings**

Objective: Compounded annual growth rate of 15% over 5 years.

#### Headline earnings (Rm)



#### Note

<sup>1</sup>Pro forma figures (twelve months).

#### Performance:

The Group increased headline earnings by 5,3%, compared to December 2007, to R9 908 million. The compounded annual growth rate for 2008 over 5 years is 17,4%. This is 2,4% above the objective. Absa Corporate and Business Bank (ACBB) and Absa Capital delivered strong performances compared to December 2007, reflecting growth of 29,5% and 29,8% respectively. Excluding VISA from the total earnings, ACBB and Absa Capital increased their earnings contribution from 37,7% to 48,8%, in line with the Group's focus on improved diversification of its income streams. If VISA was included, their earnings contribution would be 46,0%. The challenging market conditions for consumers affected the retail business which reported a decline in earnings of 25,0%.

Absa Capital's growth was underpinned by exceptional performance in Secondary Markets and good growth in the Primary Markets business units.

Absa's bancassurance operations posted attributable earnings of R1 597 million for the year. At an operating level, bancassurance produced growth of 16,4%, mainly attributable to continued new business growth as a result of increased distribution capacity and utilising multiple channels during 2008. Absa Life and the short-term insurance operations performed particularly well in difficult market conditions. Weak equity markets resulted in lower investment returns on shareholder funds and this reduced the earnings growth at an attributable level to 6,3%.

## **RoE decomposition**<sup>1</sup>

In order to obtain a thorough understanding of factors contributing to the Group's performance, an RoE decomposition is provided below. The main components of the decomposition are discussed in the commentary that follows.

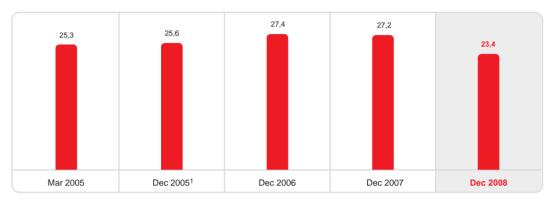
|   | Notes |              | 2008<br>% |             | 2007<br>% |
|---|-------|--------------|-----------|-------------|-----------|
|   | NOLES |              |           |             |           |
| Net interest/interest-bearing assets    |       | maa alfim ha | 3,63      | multiply    | 3,83      |
| Interest-bearing assets/total assets    |       | multiply     | 0,83      | multiply    | 0,88      |
|   |       | equals       | 0,00      | equals      | 0,00      |
| Net interest yield                      | 2     |              | 3,02      |             | 3,37      |
|   |       | plus         |           | plus        |           |
| Non-interest yield                      | 3     |              | 2,92      |             | 2,99      |
|   |       | equals       |           | equals      |           |
| Gross yield                             |       | 1            | 5,94      | 1           | 6,36      |
| Impairment losses                       | 4     | less         | 0,81      | less        | 0,43      |
| impairment 103565                       | 7     | equals       | 0,01      | equals      | 0,40      |
| Risk-adjusted yield                     |       |              | 5,13      | 040010      | 5,93      |
|   |       | less         |           | less        |           |
| Operating expenses                      | 5     |              | 2,93      |             | 3,29      |
|   |       | less         |           | less        |           |
| Indirect taxation and other impairments |       |              | 0,11      |             | 0,14      |
| Taxation expanse                        |       | less         | 0.55      | less        | 0.72      |
| Taxation expense                        |       | plus         | 0,55      | plus        | 0,72      |
| Share of retained earnings from         |       | plus         |           | plus        |           |
| associates and joint ventures           |       |              | 0,01      |             | 0,01      |
|   |       | less         | 0,01      | less        | 0,01      |
| Minority interest                       |       |              | 0,09      |             | 0,08      |
|   |       | less         |           | less        |           |
| Headline earnings adjustments           |       |              | 0,09      |             | 0,03      |
|   |       | equals       |           | equals      |           |
| Return on average assets (RoA)          | 6     |              | 1,37      | and the bar | 1,68      |
| Gearing (average assets/average equity) | 7     | multiply     | 17,05     | multiply    | 16,19     |
| Ceaning (average assers/average equity) | 1     | equals       | 17,05     | equals      | 10,19     |
| Return on average equity (RoE)          | 1     | - Junio      | 23,4      | equalo      | 27,2      |

Note

<sup>1</sup>Calculated as a % of average total assets.

#### Note 1 – Return on average equity

Objective: RoE of 6% above the cost of equity (CoE).



#### Return on average equity (%)

Note

<sup>1</sup>Pro forma figures (twelve months).

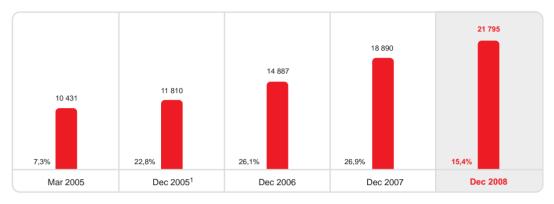
#### Performance:

The Group achieved a return on average equity (RoE) of 23,4% for the year under review. This result has enabled the Group to outperform its objective of an RoE of at least 6% above the cost of equity. The average cost of equity for the Group is 15,5%.

#### Note 2 – Net interest yield

Net interest income

Net interest income (Rm)



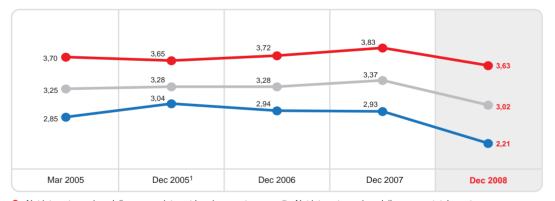
#### Note

<sup>1</sup>Pro forma figures (twelve months) and growth % calculated on December 2004 figures (pro forma twelve months).

#### Performance:

Net interest income increased by 15,4% to R21 795 million, mainly due to a 16,2% growth in the retail and commercial clusters' total advances. Absa Corporate and Business Bank (ACBB) posted strong advances growth of 33,1%, assisted by funding provided relating to the public and private sectors continued investment in infrastructure. Product innovation resulted in strong growth in specialised finance lending products.

The impact of prolonged higher inflation and interest rates was evident in the retail businesses, with advances growth slowing from 19,4% in 2007 to 11,3% in 2008 (below 10% if one excludes the acquisition of Woolworths Financial Services). The demand for retail instalment finance declined significantly and this book increased by only 1,4%. Mortgages grew 12,2%, assisted by the lengthening of the average repayment term (i.e. customers not making additional repayments to the same extent as the previous few years) as well as re-advances on existing loans.



#### Net interest margin (%)

Net interest margin – daily average interest-bearing assets
 Net interest margin – daily average total assets
 Net interest margin – after impairment losses on loans and advances

#### Note

<sup>1</sup>Pro forma figures (twelve months).

#### Performance:

The margin on total assets declined by 35 basis points to 3,02%. 15 points of this decline can be attributed to higher non-interest earning assets, most notably trading assets. South Africa was not immune to the global credit and liquidity crisis and this, together with market uncertainty in respect of the longer-term interest rate trends, resulted in the cost of wholesale funding adding another 16 basis points to the margin decline. The Group has a comprehensive hedging strategy whereby it protects its margin against the re-pricing mismatch between assets and liabilities in a changing interest rate environment. In certain cases it is not possible to apply hedge accounting in terms of IAS 39 to the hedging transaction and the protect the Group against interest rate risk on certain fixed rate assets were thus accounted for in the non-interest income line in terms of IFRS, resulting in margin decline on the underlying assets, offset by higher non-interest income on the hedging transactions.

Pressure on margins is likely to continue in line with the expected higher cost of funding. The Group will also no longer benefit from the positive endowment effect on capital due to the expected declining interest rate cycle.

#### 14 Absa Group Limited

Financial results for the year ended 31 December 2008

#### Loans and advances to customers

Net advances (Rbn)

# 275,7

1,4

Retail banking
 ACBB
 Absa Capital
 Other

38.8

#### Loans and advances mix (%)

Dec 2006<sup>1</sup>

57.9

| Year                  | Retail banking | ACBB | Absa Capital | Other |
|-----------------------|----------------|------|--------------|-------|
| Dec 2006 <sup>1</sup> | 73,8           | 15,5 | 10,4         | 0,3   |
| Dec 2007              | 68,4           | 19,8 | 11,6         | 0,2   |
| Dec 2008              | 65,2           | 22,6 | 12,1         | 0,1   |

Dec 2007

90,3

53,0

0.8

347,1

120.3

64.3

Dec 2008

0,5

#### Note

<sup>1</sup>December 2006 comparatives have not been restated for the move of Commercial Asset Finance (CAF) from Retail banking to ACBB.

#### Performance:

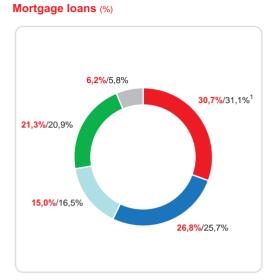
Loans and advances to customers increased by 16,7% to R532,2 billion compared with R455,9 billion in December 2007, as a result of increasing retail and commercial business.

While the Group recorded an 11,3% increase in retail advances, there was a slowdown in the growth rate in line with the challenging macroeconomic environment and the tightening of credit criteria. Retail mortgages increased by 12,2%, while cheque accounts and retail instalment finance rose by 8,7% and 1,4% respectively. Credit card advances recorded a strong increase of 41,1%, mainly due to the acquisition of the Woolworths Financial Services (Proprietary) Limited (WFS) book on 1 October 2008. However, credit card advances, excluding the WFS book, grew 8,6% year-on-year.

ACBB increased advances by 33,1%, following an improved performance within the Large and Medium Business lines. Strong growth in these segments was driven by sustained commercial credit demand and cross-selling to the existing customer base.

Refer to note 1 of the financial statements on page 36 of this report for further information about the Group's advances.

#### Market share

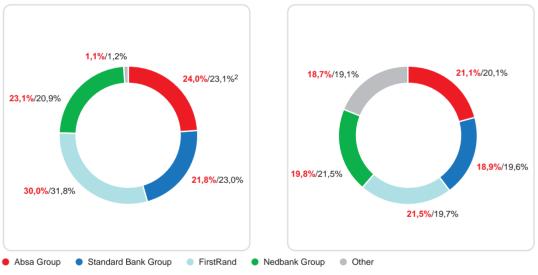


4,5%/3,2% 12,8%/12,9% 26,2%/25,1% 21,7%/22,8% 34,8%/36,0%

#### Instalment finance (%)



Credit cards (%)



#### November 2008<sup>3</sup>/December 2007

#### Notes

<sup>1</sup>Securitisation of R3,3 billion – 0,3% of market share (December 2007: R1,6 billion – 0,2% of market share) has been excluded from the Absa mortage loan book.

 $^{2}$ Securitisation of **R3,4 billion – 1,3%** of market share (December 2007: R5,8 billion – 2,5% of market share) has been excluded from the Absa instalment finance book.

<sup>3</sup>Owing to the early results announcement, the market share information for December 2008 was not available for publication.

#### Performance:

The Group gained market share in instalment finance, credit cards, overdrafts and other loans and reduced market share marginally in mortgage loans. Since December 2007 Absa lost market share in respect of mortgages (0,4%) mainly due to the introduction of more stringent credit criteria.

#### Deposits due to customers

#### Total deposits (Rbn)



| Total funding (%)         | Dec 20061 | Dec 2007 | Dec 2008 |
|---------------------------|-----------|----------|----------|
| Deposits due to customers | 69,3      | 59,1     | 63,4     |
| Retail banking            | 20,6      | 19,4     | 22,4     |
| ACBB                      | 17,4      | 14,8     | 16,6     |
| Absa Capital              | 31,3      | 24,9     | 24,3     |
| Other                     | 0,0       | 0,0      | 0,1      |
| Deposits from banks       | 6,2       | 11,1     | 9,1      |
| Debt securities in issue  | 24,5      | 29,8     | 27,5     |
|                           | 100,0     | 100,0    | 100,0    |

#### Note

<sup>1</sup>December 2006 comparatives have not been restated for the move of Commercial Asset Finance (CAF) from Retail banking to ACBB.

#### Performance:

During the year under review, the Group focused on reducing its reliance on wholesale funding by growing deposits. An improvement in the liability gearing ratio was achieved as a result of a 23,1% year-on-year growth of total deposits.

Retail Bank grew its deposit base by R33,1 billion, representing growth of 32,4% on the 2007 closing balance. The strongest growth was achieved in respect of the "Investment Advantage" product, which attracted customer deposits of R17,5 billion during the year.

Fixed deposits grew 30,2% year-on-year, whilst cheque and savings deposits grew by 12,0% and 12,8% respectively. Absa now has the biggest market share in respect of deposits by individuals according to the South African Reserve Bank statistics.

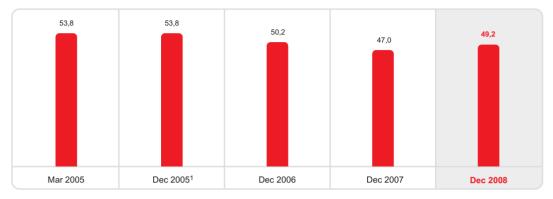
Absa Corporate and Business Bank (ACBB) achieved growth of 29,0% in its deposit base. Fixed and call deposits were the main drivers of the strong growth. Good progress was also made to improve the diversification of the deposit base across various industries.

The Group protects itself against interest rate risk resulting from fixed deposits in a changing interest rate environment by implementing hedge positions with a three-month re-pricing profile. This reduces the positive endowment impact of non-interest rate sensitive deposits during periods of increasing rates (i.e. 2008), but will also protect margins during periods where interest rates decline (also refer to page 14).

#### Note 3 – Non-interest income

Objective: Maintain non-interest income at approximately 50% of top-line income.

Non-interest income as a percentage of operating income (excluding impairment losses on loans and advances) (%)



#### Note

<sup>1</sup>Pro forma figures (twelve months).

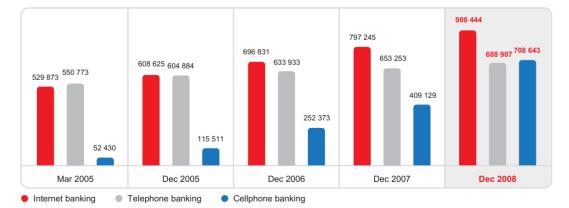
#### Performance:

Non-interest income increased by 26,0% to R21 115 million. Net fee and commission income, which constitutes approximately 63,2% of non-interest income, grew by 15,0% to R13 343 million. This resulted largely from increased transaction fees and volumes in the Retail Bank.

The Group's trading income increased by 92,4% to R2 111 million, following strong growth in Secondary Markets activity within Absa Capital. Fee and other income in Absa Capital declined as a result of a lower year-on-year contribution from Primary Markets as the proactive reduction of underwriting risk, widening of credit spreads, and reduced credit demand impacted the volume of corporate activity deal-flow.

Gross premium volumes remained strong and short-term insurance premiums grew by 19,9%. Long-term insurance premiums remained flat year-on-year.

Investment markets remained under pressure during the year under review, adversely impacting the value of the listed commercial property portfolio within ACBB which declined by R166 million. This decline was offset by an increase in the valuation of the unlisted Commercial Property Fund (CPF) investments of R172 million. Investment income on shareholders' funds in the Bancassurance business also decreased by 28,2% to R410 million (December 2007: R571 million).



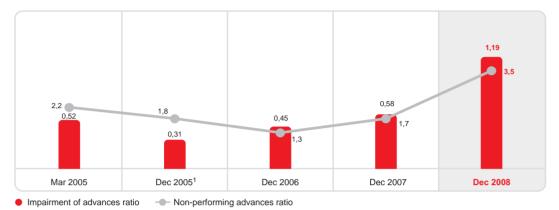
#### Internet, telephone and cellphone banking (number of customers)

#### Performance:

The Group's electronic banking base continues to show growth from a high base. Internet and telephone banking customers increased by 13,9% and 5,5% respectively since 31 December 2007, with cellphone banking increasing by 73,2%.

#### Note 4 – Impairment losses on loans and advances

#### Impairment losses (%)



Note

<sup>1</sup>Pro forma figures (twelve months).

#### Performance:

Credit impairments, as a percentage of average advances, increased to 1,19% from 0,58% in December 2007. The impairment charge to the income statement increased by 140,0% to R5 839 million.

Retail impairments increased sharply by 158,9% to R5 551 million, attributable to continued financial pressure on the consumer and declining asset values, particularly in the second half of the year.

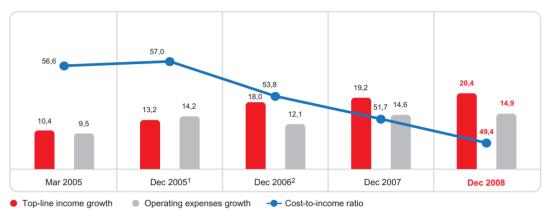
While the credit quality of the corporate sector remained sound, with impairments decreasing marginally by 0,3% to R287 million, challenging global and local macroeconomic conditions began impacting some corporate and commercial sectors, particularly in the fourth quarter of the year. Currently, this risk is being addressed through strict credit risk criteria and a focus on debt recovery. The Group will remain vigilant and maintain its strong focus on the robust management of the credit risk processes in the year ahead.

Impairment charges relating to Absa Capital were negligible.

#### Note 5 – Operating expenses

Objective: To achieve a cost-to-income ratio of 50% and best in peer-group.

#### Cost-to-income ratio (%)



#### Notes

<sup>1</sup>*Pro forma figures (twelve months).* 

<sup>2</sup>Growth calculated on December 2005 figures (pro forma twelve months) (reclassified for IFRS 7 for comparability).

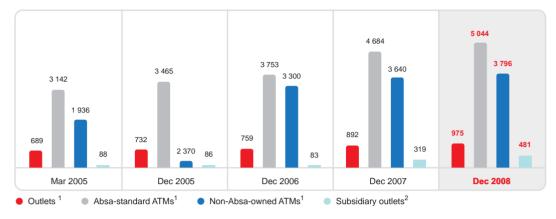
#### Performance:

In line with the Group's strategy to reduce the cost-to-income ratio to below 50,0%, improved income growth and tighter cost control were reflected in a cost-to-income ratio of 49,4% for the year.

Operating expenses increased by 14,9% to R21 193 million. This is attributed principally to the growth in staff costs in the credit and collection operations, investment in the growth of the non-retail clusters such as Absa Capital and ACBB as well as the acquisition of the WFS book.

During the course of the year, the Group implemented a range of efficiency initiatives and cost management measures. Considerable emphasis was placed on bringing staff costs in line with business volumes across the Group, which included the restructuring of the retail operations. Focus has also been placed on discretionary expenditure. These measures will continue into 2009.





#### Note

<sup>1</sup>South Africa.

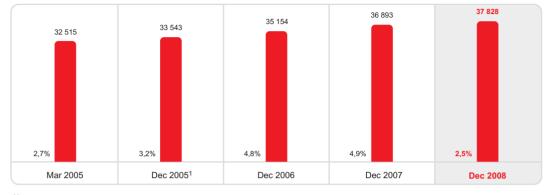
<sup>2</sup>Subsidiary outlets include ATM's in other countries.

#### Performance:

Transaction volume growth across core products moderated during the year with volumes expanding by 5,2%. Retail banking's digital channels, however, recorded a healthy transaction and customer growth.

Absa remains committed to investing in its delivery footprint, with an emphasis on a presence in rural and previously disadvantaged communities. The focus is on optimising the outlet network and striking a balance between traditional outlets and alternative/electronic delivery mechanisms.

| ATMs                | Dec 2007 | Dec 2008 |
|---------------------|----------|----------|
| Absa-standard       | 4 684    | 5 044    |
| Branch ATMs         | 1 794    | 1 887    |
| Remote ATMs         | 2 005    | 2 124    |
| Corporate ATMs      | 20       | 17       |
| Franchise ATMs      | 232      | 286      |
| Self service kiosks | 269      | 343      |
| Internet kiosks     | 362      | 385      |
| Cash acceptor       | 2        | 2        |
| Absa non-standard   | 3 640    | 3 796    |
|                     | 8 324    | 8 840    |



#### **Employee complement**<sup>1</sup> (number of employees)

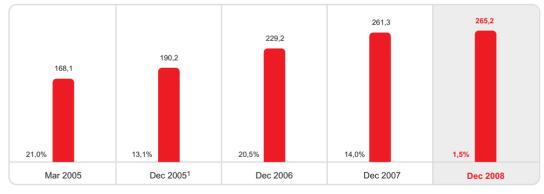
#### Note

<sup>1</sup>The employee complement figures exclude contract workers.

#### Performance:

Staff and related costs grew by 16,7% compared to December 2007 and represent 54,8% of the cost base. Staff numbers increased during the year in a number of key growth areas, most notably in Absa Capital, ACBB and Bancassurance. The investment in additional branches, ATMs and other infrastructure during 2007 and the early parts of 2008 also contributed to the higher cost base, as did the acquisition of Woolworths Financial Services and GlenRand MIB. Increased delinquencies and rising credit impairments necessitated additional investment in the Group's collection capability, which included the appointment of additional collectors.

During the year the Group implemented a number of actions to reduce the cost base in its Retail and Head Office environments. This included restructuring to improve efficiency, a staff freeze on new appointments and the reduction of temporary staff and contractors. Compared to June 2008, the number of non-permanent staff in Retail Bank reduced by 3 198 as a result. As part of this restructuring process the Group incurred retrenchment costs. We expect to see the benefits from these initiatives in 2009.

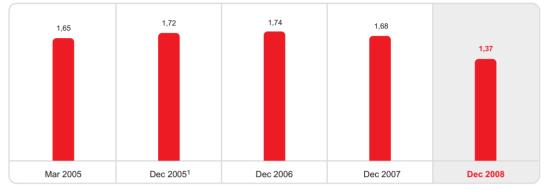


#### Headline earnings per employee (average) (R'000)

#### Note

<sup>1</sup>Pro forma figures (twelve months).

#### Note 6 – Return on average assets



#### Return on average assets (%)

#### Note

<sup>1</sup>Pro forma figures (twelve months).

#### Performance:

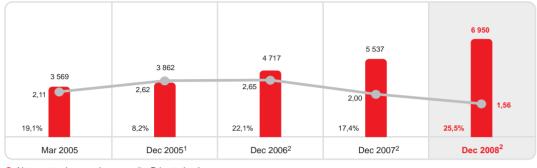
The return on average assets (RoA) decreased from 1,68% to 1,37%, compared to 31 December 2007. The lower RoA is primarily due to the increased levels of credit impairments in the Retail banking environment that lead to a decline in earnings of 25,0% by this cluster.

Other factors impacting this ratio include the strong growth in trading assets and lower investment returns on equity portfolios.

The Group's asset base as at 31 December 2008 increased by 20,7% to R773,8 billion, largely attributed to growth in loans and advances to customers (which constitute 68,8% of total assets), trading and derivative assets, and statutory liquid assets.

#### Note 7 - Net asset value

#### Net asset value per share (cents and price-to-book (%))



Net asset value per share
 Price-to-book

#### Notes

<sup>1</sup>*Pro forma figures (twelve months).* 

<sup>2</sup>The net asset value per share figure excludes the non-cumulative, non-redeemable preference shares issued.

#### Performance:

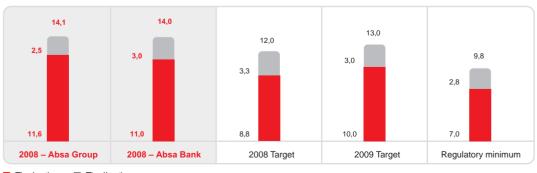
The Group's net asset value increased by 25,5% to 6 950 cents per share year-on-year. The cash flow hedge reserve, which reflects interest rate hedging activity, increased from negative R893 million to positive R1 775 million, following the decline in the swap rates across the curve. This, together with the higher capital level of the Group culminated in a lower RoE of 23,4% at 31 December 2008 compared to 27,2% in December 2007.

#### Capital to risk-weighted assets

Despite the difficult market conditions experienced during the year under review, the Group and Absa Bank Limited (Absa Bank) maintained sound capital adequacy levels throughout the year. At 31 December 2008, the capital levels of the Group were 11,6% (Basel I 31 December 2007: 10,1%) at Tier 1 level, and total capital of 14,1% (Basel I 31 December 2007: 13,1%). At 31 December 2008, Absa Bank's Tier 1 ratio stood at 11,0% and its total capital level at 14,0%.

While the Group remains well capitalised, the market demand for bank issued capital instruments was limited by the deteriorating macroeconomic environment and the continuing effects of the international credit crisis. The cost of raising capital also increased substantially. The Group, therefore, focused on risk-weighted asset (RWA) demand management, free capital generation, and the development of innovative capital instruments. In this regard:

- RWA growth was curtailed due to the slowdown in credit growth during the year, growing only 12,1% year-onyear. The Group placed a strong focus on RWA relief by the tightening risk parameters and methodologies, and taking cognisance of the risk and reward profile associated with assets;
- the Group generated free capital of R1,8 billion, after provision for a dividend cover of 2,5 times headline earnings; and
- Absa Bank issued inflation-linked bonds valued at R1,9 billion during the year under review, at spreads of between 97 bps and 120 bps above the three-month JIBAR rate. These bonds qualify as Tier II capital.



#### Capital adequacy (%)

Tier I ratio

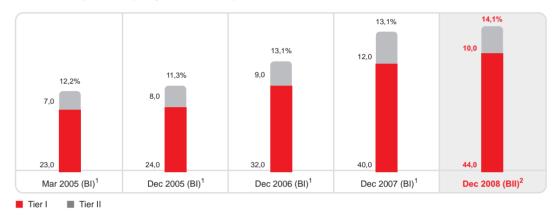
#### Absa Group Limited

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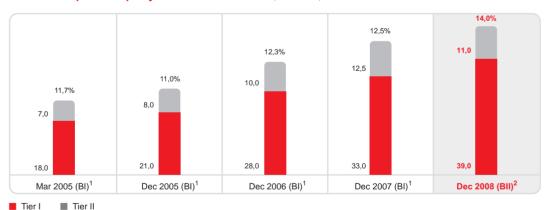
Financial results for the year ended 31 December 2008

Organic growth for the Group is not expected to be constrained by prevailing market conditions, as it currently generates sufficient capital from its operations to fund growth. In addition, the period during which the empowerment partners of the Group, the Batho Bonke consortium, may exercise their right to acquire 73 million ordinary shares expires in July 2009 and this may lead to a further inflow of capital.

Given the deterioration in the credit environment, the Group is cognisant of the effect of pro-cyclicality introduced by Basel II and will continue to focus on maintaining appropriate levels of capital. The Group has, therefore, increased the target capital adequacy ratios for 2009 to 10% (from 8,8%) for Tier I capital and 13% (from 12%) for the total capital adequacy ratio. These ratios have already been achieved.







#### Historical capital adequacy – Absa Bank Limited (Rbn and %)

Notes

<sup>1</sup>BI = Basel I. <sup>2</sup>BII = Basel II.

#### **Capital management**

#### Introduction

The Group and Absa Bank manage its capital within the minimum regulatory/statutory requirements, economic capital requirements as well as the target levels set by the board of directors.

#### Capital management strategy

Absa's capital management strategy is focused on maximising shareholder value by optimising the level and mix of capital resources. Decisions on the allocation of capital resources, conducted as part of the strategic planning review, are based on a number of factors including return on Economic and Regulatory capital. This is conducted as part of the internal capital adequacy assessment process (ICAAP) and strategic planning review.

#### Capital management objectives of the Group

Absa has a number of capital management objectives:

- meeting the individual capital ratios required by our regulators and the Group's Board;
- maintaining an adequate level of available capital resources as cover for the Economic Capital (EC) requirements calculated at a 99,95% confidence level;
- generating sufficient capital to support asset growth; and
- achieving an international A credit rating.

#### Importance of capital management

Capital is managed as a board level priority in Absa which reflects the importance of capital planning. The Board is responsible for assessing and approving Absa's capital management policy, capital target levels and capital strategy. The capital ratios, together with the short-term and medium-term capital plans, are set annually and reviewed monthly at the Capital Management Committee (CMC) and are reported at least quarterly to the Absa Group Board.

#### Absa Group's cost of equity

The Group's average cost of equity for the year ended 31 December 2008 was 15,5%. The cost of equity is based on the Capital Asset Pricing Model (CAPM). The Group has achieved its objective of achieving a return of at least 5% above the cost of equity.

#### Credit ratings

|                         | Moody's       | Fitch ratings |            |
|-------------------------|---------------|---------------|------------|
|                         | February 2009 | January 2009  |            |
|                         | Absa Bank     | Absa Bank     | Absa Group |
| National                |               |               |            |
| Short-term              | Prime-1.za    | F1+ (zaf)     | F1+ (zaf)  |
| Long-term               | Aa1.za        | AAA (zaf)     | AAA (zaf)  |
| Outlook                 | Stable        | Stable        | Stable     |
| Local currency          |               |               |            |
| Short-term              | Prime-1       | _             | _          |
| Long-term               | Aa3           | А             | A          |
| Outlook                 | Stable        | Negative      | Negative   |
| Foreign currency        |               |               |            |
| Short-term              | Prime-2       | F1            | F1         |
| Long-term               | Baa1          | А             | A          |
| Outlook                 | Positive      | Negative      | Negative   |
| Bank financial strength | С             | B/C           | B/C        |
| Outlook                 | Stable        | _             |            |
| Support                 |               | 1             | 1          |

#### Changes in ratings over the year

#### Fitch

Fitch changed the long-term local and foreign currency rating of Absa Group and Bank from A+ to A during the year. This was due to a change in the rating of the Barclays Group from AA+ to AA. In addition, Fitch changed the outlook from stable to negative in November 2008 following a revision to the outlook of the sovereign long-term foreign currency rating of South Africa.

#### Moody's

Moody's downgraded the global local currency (GLC) deposit rating of Absa Bank Limited to Aa3 from Aa2. The outlook on the rating was revised to negative. This downgrade is a direct result of a downgrade of the bank financial strength rating (BFSR) of Barclays Bank plc. Moody's also downgraded Absa Bank's national scale ratings to Aa1.za from Aaa.za.

#### Basel II

The implementation of Basel II on 1 January 2008 has provided the Group with an internationally recognised framework that incorporates best practice in risk and capital management. Under Basel II, banks are expected to hold capital commensurate with the risks assumed. Basel II places emphasis on 3 Pillars:

- Pillar 1 minimum capital requirement
- Pillar 2 supervisory review
- Pillar 3 market discipline

#### Pillar 1

Absa Group has received approval from the SARB to use the following approaches in order to calculate the regulatory capital requirement under Basel II:

- Retail credit risk Advanced IRB
- Wholesale credit risk Foundation IRB
- Operational risk Advanced Measurement Approach
- Market risk Internal model
- Equity investment risk Simple Risk Weight Approach
- Africa Standardised Approach

#### Pillar 2

Absa Group submitted its inaugural ICAAP submission to the SARB in October 2008 after approval by the Group Risk and Capital Management Committee and the Group Board. The submission articulates the risk and capital management processes of the Group. Going forward, the ICAAP process will be subject to further development and an annual review.

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## Group balance sheet

As at 31 December

| Note         Rn         (Audited)         Change           Assets         Rn         Rn         %           Cash, cash balances and balances with central banks         24 847         20 629         20,4           Statury liquid asset portfolio         33 043         22 957         43.9           Loans and advances to banks         78 879         25 82.4         >100.0           Hedging portfolio assets         16 397         22 433         (32.5)           Current tax assets         12 33         13 9         725         >100.0           Loans and advances to customers         1         853         16,77         8679         29 792         (9,4)           Investments         noas casets         903         445         86,2         10.0         145         86,2           Investments in associates and joint ventures         2         2 144         1004         >100.0            |  |      | 2008      | 2007      |        |
|--|--|------|-----------|-----------|--------|
| Note         Rm         %           Assets         20.42         20.629         20.4           Statutory liquid asset portfolio         33.043         22.957         43.9           Loans and advances to banks         44.662         54.025         (17.3)           Trading portfolio assets         31.39         725         >100.0           Other assets         23         185         (87.6)           Current tax assets         23         185         (87.6)           Loans and advances to customers         1         532.171         455.958         16.7           Reinsurance assets         903         485         86.2         197.2         (8.4)           Investments         26.980         29.792         (9.4)         100.0         100.0           Investments in associates and joint ventures         2         21.44         1.004         >100.0           Investments in associates and joint ventures         2         24.95         -         100.0           Non-current assets held-for-sale         3         24.95         -         100.0           Non-current assets held-for-sale         3         1.85         1.83         >100.0           Unevetind assets         1.00.0         1.  |  |      | (Audited) | (Audited) | Change |
| Cash, cash balances and balances with central banks         24 847         20 629         20,4           Statury liquid asset portfolio         33 043         22 957         43,9           Loans and advances to banks         78 879         25 824         >100,0           Hedgin portfolio assets         16 397         72 53 010,0         03 (32,5)           Current tax assets         123         185         (87,6)           Lans and advances to customers         1         532 171         455 958         16,7           Reinsurance assets         903         485         86,2           Investments         1         532 171         455 958         16,7           Reinsurance assets         903         485         86,2         10,44           Investments in associates and joint ventures         2         144         1004         >100,0           Intangibia assets         24 957         -         100,0           Tradia   |  | Note |           | , , ,     | 0      |
| Cash, cash balances and balances with central banks         24 847         20 629         20,4           Statury liquid asset portfolio         33 043         22 957         43,9           Loans and advances to banks         78 879         25 824         >100,0           Hedgin portfolio assets         16 397         72 53 010,0         03 (32,5)           Current tax assets         123         185         (87,6)           Lans and advances to customers         1         532 171         455 958         16,7           Reinsurance assets         903         485         86,2           Investments         1         532 171         455 958         16,7           Reinsurance assets         903         485         86,2         10,44           Investments in associates and joint ventures         2         144         1004         >100,0           Intangibia assets         24 957         -         100,0           Tradia   | Assets                                       |      |           |           |        |
| Statutory liquid asset portfolio     33 043     22 957     43,9       Lans and advances to banks     74 662     54 025     (17,3)       Trading portfolio assets     78 879     25 824     >100,0       Other assets     23     185     (87,6)       Current tax assets     23     185     (87,6)       Loans and advances to customers     1     532 171     455 958     16,7       Reinsurance assets     903     485     86,2       Investments in associates and joint ventures     2     2 144     1004     >100,0       Investments in associates and joint ventures     2     2 144     1004     >100,0       Investment property     667     —     100,0     317     73 075     640 909     20,7       Liabilities     273 758     640 909     20,7     111     >100,0       Total assets     773 758     640 909     20,7       Liabilities     72 737     86 46 33     58 033     (5,9)       Trading portfolio liabilities     773 758     640 909     20,7       Liabilities     72 737     86 40 909     20,7       Liabilities     72 737     86 40 909     20,7       Liabilities     73 758     640 909     20,7       Liabilities   |  |      | 24 847    | 20 629    | 20.4   |
| Loans and advances to banks         78 879         25 425         (17.3)           Trading portfolio assets         78 879         25 824         >100.0           Unrent tax assets         16 397         24 303         (32.5)           Current tax assets         16 397         24 303         (32.5)           Current tax assets         903         485         86.2           Investments         1532 171         455 958         16.7           Reinsurance assets         903         485         86.2           Investments in associates and joint ventures         2         144         1004         >100.0           Investments in associates and joint ventures         2         144         1004         >100.0           Investment property         667         -         100.0         957         301         >100.0           Non-current assets held-for-sale         3         2 495         -         100.0         773 758         640 909         20.7           Itabilities         Deposits from banks         54 633         58 033         (5.9)         714 assets         130 512         23.1         23.1         23.1         23.1         23.1         23.1         23.1         23.1         24.9         10.0.0 <td></td> <td></td> <td>33 043</td> <td></td> <td>,</td> |  |      | 33 043    |           | ,      |
| Trading portfolio assets     78 879     25 824     >100,0       Hedging portfolio assets     3 139     725     >100,0       Other assets     23     185     (67,6)       Current tax assets     26 980     29 792     (9,4)       Investments     26 980     29 792     (9,4)       Investments     26 980     29 792     (9,4)       Investments     26 980     29 792     (9,4)       Investments in associates and joint ventures     2     2 144     1 004     >100,0       Intragible assets     957     301     >100,0       Investment property     667     —     100,0       Property and equipment     6 208     4 610     34,7       Deferred tax assets     773 758     640 909     20,7       Liabilities     773 758     640 909     20,7       Liabilities     78 351     1 300,226     (51,5)       Other liabilities and sundry provisions     14 785     1 2 301     20,2       Current tax iabilities     3 056     3 318     (7,3)       Hedging portfolio liabilities     1 0 80     2266     (51,5)       Other liabilities under insurance contracts     3 076     3 318     (7,3)       Delposits due to customers     4     2 86   |  |      | 44 662    |           | -      |
| Hedging portfolio assets       3 139       725       >100,0         Other assets       16 337       24 303       (32,5)         Loans and advances to customers       1       532 171       455 958       16,7         Reinsurance assets       903       485       86,2         Investments       26 960       29 792       (9,4)         Investments in associates and joint ventures       2       144       1004       >100,0         Investment property       667       -       100,0         Property and equipment       6 208       4 610       34,7         Deferred tax assets       2433       111       >100,0         Non-current assets held-for-sale       3       2 495       -       100,0         Total assets       773 758       640 909       20,7         Liabilities       72 737       34 919       >100,0         Tadan portfolio liabilities       72 737       34 919       >100,0         Prading portfolio liabilities       72 737       34 919       >100,0         Tada portfolio liabilities       1 060       2 226       (51.5)         Other liabilities and sundry provisions       1 4 765       1 305       1 32.2         Other liabilities   | Trading portfolio assets                     |      | 78 879    | 25 824    |        |
| Other assets         16 397         24 303         (32.5)           Current tax assets         23         185         (87.6)           Loans and advances to customers         1         532 171         455 958         16,7           Reinsurance assets         903         485         86,2         10,9           Investments in associates and joint ventures         2         2 144         10,44         >100,0           Investments in associates and joint ventures         2         2 414         10,44         >100,0           Investment property         667         -         100,0           Property and equipment         6208         4 610         34,7           Deferred tax assets         243         111         >100,0           Total assets         773 758         640 909         20,7           Liabilities         72 377         34 919         >100,0           Total assets         773 758         640 909         22,6           Current tax iabilities         72 377         34 919         >100,0           Trading portfolio liabilities         72 377         34 919         >100,0           Deposits due to customers         4         382 281         310 512         23,1  |  |      | 3 139     | 725       | -      |
| Current tax assets         23         185         (87,6)           Loans and advances to customers         1         532 171         455 958         16,7           Reinsurance assets         903         485         86,2         10,9         10,9         10,9         10,9         10,9         10,9         10,0   |  |      | 16 397    | 24 303    | -      |
| Loans and advances to customers       1       532 171       455 958       16,7         Reinsurance assets       903       485       86.2         Investments       26 980       29 792       (9,4)         Investments in associates and joint ventures       2       2 144       1004       >100,0         Investment property       957       301       >100,0         Property and equipment       6 208       4 610       34,7         Deferred tax assets       2 435   | Current tax assets                           |      | 23        | 185       | . ,    |
| Investments         26 980         29 792         (9,4)           Investments in associates and joint ventures         2         144         1004         >100,0           Investment property         957         301         >100,0           Property and equipment         667         -         100,0           Non-current assets held-for-sale         3         2495         -         100,0           Non-current assets held-for-sale         3         2495         -         100,0           Total assets         773 758         640 909         20,77           Liabilities         72 737         34 919         >100,0           Deposits from banks         72 737         34 919         >100,0           Trading portfolio liabilities         72 737         34 919         >100,0           Deposits from banks         72 737         34 919         >100,0           Current tax liabilities         10 800         2 226         (51,5)           Other securities in issue         5         165 900         156 424         6,1           Liabilities under insurance contracts         10 377         7 908         31,2           Policyholder liabilities held-for-sale         3         408         -         100,0   | Loans and advances to customers              | 1    | 532 171   | 455 958   | . ,    |
| Investments in associates and joint ventures         2         1 1 004         >100,0           Intangible assets         301         >100,0          >100,0           Investment property         Property and equipment         667         -         100,0           Deferred tax assets         2495         -         100,0           Non-current assets held-for-sale         3         2495         -         100,0           Total assets         773 758         640 909         20,7           Liabilities         72 737         34 919         >100,0           Total assets         773 758         640 909         20,7           Liabilities         72 737         34 919         >100,0           Total assets         72 737         34 919         >100,0           Deposits form banks         72 737         34 919         >100,0           Current tax liabilities         1 880         2825         183         >100,0           Deposits due to customers         4         182         10512         23,1           Debt securities in issue         5         165 900         156 424         6,1           Liabilities under insurance contracts         10 377         7 908         31,2  | Reinsurance assets                           |      | 903       | 485       | -      |
| Intangible assets       957       301       >100,0         Investment property       667       -       100,0         Property and equipment       640       34,7         Deferred tax assets       243       111       >100,0         Total assets       773 758       640 909       20,7         Itabilities       72 737       34 919       >100,0         Peposits from banks       54 633       58 033       (5,9)         Trading portfolio liabilities       72 737       34 919       >100,0         Hedging portfolio liabilities       72 737       34 919       >100,0         Current tax liabilities and sundry provisions       11 4785       12 301       20,2         Current tax liabilities under investment contracts       385       183       >100,0         Policyholder liabilities under insurance contracts       3076       3 318       (7,3)         Borrowed funds       6       12 296       9 449       23,6         Deferred tax liabilities       70 792       598 349       20,5         Equity       2251       2 292       (1,8)         Other reserves       3 010       384       >100,0         Share premium       2251       2 292       (1,8   | Investments                                  |      | 26 980    | 29 792    | (9,4)  |
| Intangible assets         957         301         >100,0           Investment property         667         —         100,0           Property and equipment         243         111         >100,0           Deferred tax assets         243         111         >100,0           Non-current assets held-for-sale         3         2495         —         100,0           Total assets         773 758         640 909         20,7           Liabilities         72 737         34 919         >100,0           Peposits from banks         54 633         58 033         (5,9)           Trading portfolio liabilities         72 737         34 919         >100,0           Uther liabilities and sundry provisions         14 785         12 301         20,2           Current tax liabilities         385         183         >100,0           Debt securities in issue         5         16 5900         156 424         6,1           Liabilities under investment contracts         30 776         3 318         (7,3)           Borrowed funds         6         12 296         9 494         23,6           Deferred tax liabilities         13 554         1 350         0,3           Non-current liabilities         1  | Investments in associates and joint ventures | 2    | 2 144     | 1 004     | >100,0 |
| Investment property         667         —         100,0           Property and equipment         6 208         4 610         34,7           Deferred tax assets         243         111         >100,0           Non-current assets held-for-sale         3         2 495         —         100,0           Total assets         773 758         640 909         20,7           Liabilities         72 737         34 919         >100,0           Peoposits from banks         72 737         34 919         >100,0           Trading portfolio liabilities         72 737         34 919         >100,0           Hedging portfolio liabilities         10 800         2 226         (51,5)           Other tabilities and sundry provisions         14 785         12 301         20,2           Current tax liabilities         9         382 281         310 512         23,1           Det securities in issue         5         165 900         156 424         6,1           Liabilities under insurance contracts         90 949         23,6         2834         2576         10,0           Non-current liabilities         720 792         598 349         20,5         292         (1,8)           Other eserves         3010  |  |      | 957       | 301       | >100,0 |
| Property and equipment         6 208         4 610         34,7           Deferred tax assets         243         111         >100,0           Non-current assets held-for-sale         3         2 495         —         100,0           Total assets         773 758         640 909         20,7           Liabilities         72 737         640 909         20,7           Liabilities         54 633         58 033         (5,9)           Trading portfolio liabilities         1080         2 226         (61,5)           Other liabilities and sundry provisions         14 785         12 301         20,2           Current tax liabilities         385 281         310 512         23,1           Det securities in issue         5         165 900         156 424         6,1           Liabilities under investment contracts         3 076         3 318         (7,3)           Borrowed funds         6         2 834         2 576         10,0           Non-current liabilities         6         2 834         2 576         10,0           Non-current liabilities         1 354         1 350         0,3         3 010,0           Deferred tax liabilities         72 07 92         598 349         20,5      <  | -  |      | 667       | _         |        |
| Deferred tax assets         243         111         >100,0           Non-current assets held-for-sale         3         2 495         -         100,0           Total assets         773 758         640 909         20,7           Liabilities         72 737         34 919         >100,0           Deposits from banks         54 633         58 033         (5,9)           Trading portfolio liabilities         72 737         34 919         >100,0           Uher liabilities and sundry provisions         1 4785         12 301         20,2           Current tax liabilities         385         183         >100,0           Deposits due to customers         4         382 281         310 512         23,1           Det securities in issue         5         165 900         156 424         6,1           Liabilities under investment contracts         3 076         3 18         (7,3)           Borrowed funds         6         12 296         9 949         23,6           Deferred tax liabilities         700 792         598 349         20,5           Equity         720 792         598 349         20,5           Share capital         1 354         1 350         0,3           Share premium   |  |      | 6 208     | 4 610     |        |
| Non-current assets held-for-sale         3         2 495         —         100,0           Total assets         773 758         640 909         20,7           Liabilities         54 633         58 033         (5,9)           Deposits from banks         72 737         34 919         >100,0           Trading portfolio liabilities         72 737         34 919         >100,0           Hedging portfolio liabilities         1 080         2 226         (51,5)           Other liabilities and sundry provisions         1 4 785         12 301         20,2           Current tax liabilities         385         183         >100,0           Deposits due to customers         4         382 281         310 512         23,1           Det securities in issue         5         165 900         156 424         6,1           Liabilities under investment contracts         10 377         7 908         31,2           Policyholder liabilities         949         23,6         2 834         2 576         10,0           Non-current liabilities         1354         1 350         0,3         2 949         23,6           Equity         2 291         2 949         2 58         3 49         2 0,5           Equity <td></td> <td></td> <td>243</td> <td>111</td> <td></td>                |  |      | 243       | 111       |        |
| Liabilities       54 633       58 033       (5,9)         Trading portfolio liabilities       1 080       2 226       (51,5)         Other liabilities and sundry provisions       1 4 785       12 301       20,2         Current tax liabilities       385       183       >100,0         Deposits due to customers       4       382 281       310 512       23,1         Debt securities in issue       5       165 900       156 424       6,1         Liabilities under investment contracts       10 377       7 908       31,2         Policyholder liabilities       3 076       3 318       (7,3)         Borrowed funds       6       12 296       9 949       23,6         Deferred tax liabilities       2 834       2 576       10,0         Non-current liabilities held-for-sale       3       408   | Non-current assets held-for-sale             | 3    | 2 495     | _         | -      |
| Deposits from banks       54 633       58 033       (5,9)         Trading portfolio liabilities       72 737       34 919       >100,0         Hedging portfolio liabilities       1 080       2 226       (51,5)         Other liabilities and sundry provisions       14 785       12 301       20,2         Current tax liabilities       385       183       >100,0         Deposits due to customers       4       382 281       310 512       23,1         Det securities in issue       5       10 377       7 908       31,2         Policyholder liabilities under insurance contracts       3 076       3 318       (7,3)         Borrowed funds       6       2 834       2 576       10,0         Non-current liabilities       720 792       598 349       20,5         Equity       2251       2 292       (1,8)         Other reserves       3 010       384       >100,0         Retained earnings       1 354       1 350       0,3         Minority interest – ordinary shares       1 042       341       >100,0         Minority interest – preference shares       1 042       341       >100,0         Minority interest – preference shares       1 042       341       >100,0  | Total assets                                 |      | 773 758   | 640 909   | 20,7   |
| Deposits from banks       54 633       58 033       (5,9)         Trading portfolio liabilities       72 737       34 919       >100,0         Hedging portfolio liabilities       1 080       2 226       (51,5)         Other liabilities and sundry provisions       14 785       12 301       20,2         Current tax liabilities       385       183       >100,0         Deposits due to customers       4       382 281       310 512       23,1         Det securities in issue       5       10 377       7 908       31,2         Policyholder liabilities under insurance contracts       3 076       3 318       (7,3)         Borrowed funds       6       2 834       2 576       10,0         Non-current liabilities       720 792       598 349       20,5         Equity       2251       2 292       (1,8)         Other reserves       3 010       384       >100,0         Retained earnings       1 354       1 350       0,3         Minority interest – ordinary shares       1 042       341       >100,0         Minority interest – preference shares       1 042       341       >100,0         Minority interest – preference shares       1 042       341       >100,0  |  |      |           |           |        |
| Trading portfolio liabilities $72 737$ $34 919$ >100,0         Hedging portfolio liabilities       1       1       1       2226       (51,5)         Other liabilities       385       183       >100,0       2.226       (51,5)         Deposits due to customers       4       382       385       183       >100,0         Deposits due to customers       4       382       310 512       23,1         Debt securities in issue       5       165 900       156 424       6,1         Liabilities under investment contracts       3       076       3 318       (7,3)         Borrowed funds       6       12 296       9 949       23,6         Deferred tax liabilities       2       834       2 576       10,0         Non-current liabilities       72 792       598 349       20,5         Equity       Capital and reserves       3       408       -       100,0         Total liabilities       1       354       1       350       0,3         Share premium       2       251       2       2292       (1,8)         Other reserves       3       1       344       >100,0       33 549       21,2   |  |      | 54 000    | 50.000    | (5.0)  |
| Hedging portfolio liabilities       1 080       2 226       (51,5)         Other liabilities and sundry provisions       14 785       12 301       20,2         Current tax liabilities       385       183       >100,0         Deposits due to customers       4       382 281       310 512       23,1         Debt securities in issue       5       165 900       156 424       6,1         Liabilities under investment contracts       3 076       3 318       (7,3)         Borrowed funds       6       12 296       9 949       23,6         Deferred tax liabilities       1 080       - 100,0       - 100,0         Non-current liabilities       3 076       3 314       (7,3)         Borrowed funds       6       12 296       9 949       23,6         Deferred tax liabilities       2 834       2 576       10,0         Non-current liabilities       720 792       598 349       20,5         Equity       Capital and reserves       3 010       384       >100,0         Share capital       1 354       1 350       0,3       3 3 440       > 10,0         Retained earnings       4 7 280       33 549       21,2       47 280       33 549       21,2 <t< td=""><td></td><td></td><td></td><td></td><td>( . ,</td></t<>   |  |      |           |           | ( . ,  |
| Other liabilities and sundry provisions       14 785       12 301       20,2         Current tax liabilities       385       183       >100,0         Deposits due to customers       4       382 281       310 512       23,1         Debt securities in issue       5       165 900       156 424       6,1         Liabilities under investment contracts       3 076       3 318       (7,3)         Policyholder liabilities       3 076       3 18       (7,3)         Borrowed funds       6       12 296       9 949       23,6         Deferred tax liabilities       2 834       2 576       10,0         Non-current liabilities       408       -       100,0         Total liabilities       720 792       598 349       20,5         Equity       2 251       2 292       (1,8)         Christotable to ordinary equity holders of the Group:       3 010       384       >100,0         Share premium       3 010       384       >10,0       3 3549       21,2         Minority interest – ordinary shares       1 042       33 549       21,2         Minority interest – preference shares       4 644       -       -         Total equity       52 966       42 560 <t< td=""><td></td><td></td><td></td><td></td><td></td></t<>   |  |      |           |           |        |
| Current tax liabilities385183>100,0Deposits due to customers4 $382 281$ $310 512$ $23,1$ Debt securities in issue5165 900156 424 $6,1$ Liabilities under investment contracts10 3777 908 $31,2$ Policyholder liabilities under insurance contracts3 0763 318 $(7,3)$ Borrowed funds612 2969 94923,6Deferred tax liabilities2 8342 57610,0Non-current liabilities held-for-sale3408Total liabilities720 792598 34920,5Equity<br>Capital and reserves1 3541 3500,3Share capital1 3541 3500,3Other reserves3 010384>100,0Retained earnings40 66533 54921,2Minority interest – ordinary shares1 042341>100,0Minority interest – preference shares4 644Total equity52 96642 56024,5Total equity and liabilities773 758640 90920,7   |  |      |           |           |        |
| Deposits due to customers       4       382 281       310 512       23,1         Debt securities in issue       5       165 900       156 424       6,1         Liabilities under investment contracts       3 076       3 318       (7,3)         Policyholder liabilities under insurance contracts       3 076       3 318       (7,3)         Borrowed funds       6       12 296       9 949       23,6         Deferred tax liabilities       2 834       2 576       10,0         Non-current liabilities       3 408   |  |      |           |           |        |
| Debt securities in issue       5       165 900       156 424       6,1         Liabilities under investment contracts       3 076       3 318       (7,3)         Policyholder liabilities under insurance contracts       6       12 296       9 949       23,6         Deferred tax liabilities       6       2 834       2 576       10,0         Non-current liabilities       3       408   |  | 4    |           |           | -      |
| Liabilities under investment contracts       10 377       7 908       31,2         Policyholder liabilities under insurance contracts       6       3 076       3 318       (7,3)         Borrowed funds       6       2 834       2 576       10,0         Non-current liabilities       3       408       -       100,0         Total liabilities       3       408       -       100,0         Total liabilities       720 792       598 349       20,5         Equity       Capital and reserves       1 354       1 350       0,3         Attributable to ordinary equity holders of the Group:       5 3 010       384       >100,0         Share capital       1 354       1 350       0,3       2 251       2 292       (1,8)         Other reserves       3 010       384       >100,0       3 549       21,2         Minority interest – ordinary shares       1 042       341       >100,0       3 464       -         Minority interest – preference shares       4 644       -       -       52 966       42 260       24,5         Total equity and liabilities       773 758       640 909       20,7       -       -   | •  |      |           |           | ,      |
| Policyholder liabilities under insurance contracts       3 076       3 318       (7,3)         Borrowed funds       6       12 296       9 949       23,6         Deferred tax liabilities       2 834       2 576       10,0         Non-current liabilities held-for-sale       3       408       -       100,0         Total liabilities       3       720 792       598 349       20,5         Equity       Capital and reserves       1       354       1       350       0,3         Attributable to ordinary equity holders of the Group:       Share premium       2       251       2       2       (1,8)         Other reserves       3       3010       384       >100,0       3       344       >100,0         Retained earnings       40 665       33       549       21,2       47       280       37       575       25,8         Minority interest – ordinary shares       1       1042       341       >100,0       4644       -       -         Total equity       52       966       42       560       24,5       24,5         Total equity and liabilities       773       758       640       909       20,7   |  | 5    |           |           | ,      |
| Borrowed funds       6       12 296       9 949       23,6         Deferred tax liabilities       3       408       -       100,0         Non-current liabilities       3       408       -       100,0         Total liabilities       720 792       598 349       20,5         Equity       Capital and reserves       720 792       598 349       20,5         Equity       Capital and reserves       1 354       1 350       0,3         Attributable to ordinary equity holders of the Group:       5       3 010       384       >100,0         Share capital       1 354       1 350       0,3       0,3       3 010       384       >100,0         Other reserves       3 010       384       >100,0       40 665       33 549       21,2         Minority interest – ordinary shares       1 042       341       >100,0       4644       4644       -         Minority interest – preference shares       773 758       640 909       20,7       7   |  |      |           |           |        |
| Deferred tax liabilities       2 834       2 576       10,0         Non-current liabilities held-for-sale       3       408       -       100,0         Total liabilities       720 792       598 349       20,5         Equity       Capital and reserves       720 792       598 349       20,5         Attributable to ordinary equity holders of the Group:       1 354       1 350       0,3         Share capital       1 354       1 350       0,3         Other reserves       3 010       384       >100,0         Retained earnings       40 665       33 549       21,2         Minority interest – ordinary shares       1 042       341       >100,0         Minority interest – preference shares       1 042       341       >100,0         4 644       -       -       52 966       42 560       24,5         Total equity       52 966       42 560       24,5       5  | -  | 6    |           |           | . ,    |
| Non-current liabilities held-for-sale         3         408         —         100,0           Total liabilities         720 792         598 349         20,5           Equity<br>Capital and reserves         720 792         598 349         20,5           Attributable to ordinary equity holders of the Group:         1 354         1 350         0,3           Share capital         1 354         2 292         (1,8)           Other reserves         3 010         384         >100,0           Retained earnings         40 665         33 549         21,2           Minority interest – ordinary shares         1 042         341         >100,0           Minority interest – preference shares         4 644         4 644         -           Total equity         52 966         42 560         24,5           Total equity and liabilities         773 758         640 909         20,7   |  | 0    |           |           | -      |
| Total liabilities       720 792       598 349       20,5         Equity<br>Capital and reserves       720 792       598 349       20,5         Attributable to ordinary equity holders of the Group:<br>Share capital       1 354       1 350       0,3         Share capital       1 354       1 350       0,3         Other reserves       3 010       384       >100,0         Retained earnings       40 665       33 549       21,2         Minority interest – ordinary shares       1 042       341       >100,0         Minority interest – preference shares       4 644       4 644       -         Total equity       52 966       42 560       24,5         Total equity and liabilities       773 758       640 909       20,7  |  | 3    |           | 2 570     | -      |
| Equity<br>Capital and reserves1 3541 3500,3Attributable to ordinary equity holders of the Group:<br>Share capital<br>Other reserves1 3541 3500,3Share premium<br>Other reserves2 2512 292(1,8)Other reserves<br>Retained earnings3 010384>100,0Retained earnings40 66533 54921,2Minority interest – ordinary shares<br>Minority interest – preference shares1 042341>100,0Minority interest – preference shares1 042341>100,0Total equity52 96642 56024,5Total equity and liabilities773 758640 90920,7  |  | 5    |           | 508 340   |        |
| Capital and reservesAttributable to ordinary equity holders of the Group:Share capitalShare premiumOther reservesRetained earningsMinority interest – ordinary sharesMinority interest – preference sharesMinority interest – preference sharesTotal equityTotal equity and liabilitiesTotal equity and liabilities  |  |      | 120192    | 590 549   | 20,5   |
| Attributable to ordinary equity holders of the Group:       1 354       1 350       0,3         Share capital       1 354       1 350       0,3         Share premium       2 251       2 292       (1,8)         Other reserves       3 010       384       >100,0         Retained earnings       40 665       33 549       21,2         Minority interest – ordinary shares       1 042       341       >100,0         Minority interest – preference shares       4 644       4 644       -         Total equity       52 966       42 560       24,5         Total equity and liabilities       773 758       640 909       20,7  |  |      |           |           |        |
| Share capital       1 354       1 350       0,3         Share premium       2 251       2 292       (1,8)         Other reserves       3 010       384       >100,0         Retained earnings       40 665       33 549       21,2         Minority interest – ordinary shares       1 042       341       >100,0         Minority interest – preference shares       4 644       4 644       -         Total equity       52 966       42 560       24,5  | -  |      |           |           |        |
| Share premium       2 251       2 292       (1,8)         Other reserves       3 010       384       >100,0         Retained earnings       40 665       33 549       21,2         Minority interest – ordinary shares       1 042       341       >100,0         Minority interest – preference shares       4 644       4 644       -         Total equity       52 966       42 560       24,5  |  |      | 1 254     | 1 250     | 0.0    |
| Other reserves<br>Retained earnings         3 010         384         >100,0           At 665         33 549         21,2           47 280         37 575         25,8           Minority interest – ordinary shares<br>Minority interest – preference shares         1 042         341         >100,0           4 644         4 644         -         -         -         -           Total equity         52 966         42 560         24,5   |  |      |           |           | -      |
| Retained earnings       40 665       33 549       21,2         Minority interest – ordinary shares       47 280       37 575       25,8         Minority interest – preference shares       1 042       341       >100,0         Minority interest – preference shares       4 644       4 644       -         Total equity       52 966       42 560       24,5         Total equity and liabilities       773 758       640 909       20,7   |  |      |           |           | . ,    |
| Minority interest – ordinary shares       47 280       37 575       25,8         Minority interest – preference shares       1 042       341       >100,0         Total equity       52 966       42 560       24,5         Total equity and liabilities       773 758       640 909       20,7  |  |      |           |           |        |
| Minority interest – ordinary shares       1 042       341       >100,0         Minority interest – preference shares       4 644       4 644       -         Total equity       52 966       42 560       24,5         Total equity and liabilities       773 758       640 909       20,7   | างชุดและน อิตาแเชื่อ                         |      |           | 55 549    |        |
| Minority interest – preference shares         4 644         4 644         -           Total equity         52 966         42 560         24,5           Total equity and liabilities         773 758         640 909         20,7  |  |      |           |           |        |
| Total equity         52 966         42 560         24,5           Total equity and liabilities         773 758         640 909         20,7  | 5  |      |           |           | >100,0 |
| Total equity and liabilities         773 758         640 909         20,7  | Minority interest – preference shares        |      | 4 644     | 4 644     |        |
|  | Total equity                                 |      | 52 966    | 42 560    | 24,5   |
| Contingent liabilities – banking related59 72753 19712,3   | Total equity and liabilities                 |      | 773 758   | 640 909   | 20,7   |
|  | Contingent liabilities – banking related     |      | 59 727    | 53 197    | 12,3   |

## IAS 39: Balance sheet classification

As at 31 December

| Liabilities<br>AssetsAsset<br>AssetsFair value164 766129 410107 49Held for trading<br>Trading assets classified as trading<br>Trading liabilities classified as trading<br>Trading liabilities classified as trading78 36272 73725 35Trading assets classified as trading<br>Trading liabilities classified as trading<br>Trading liabilities classified as trading<br>Fair value through profit or loss78 362  | m Rm      |
|---|-----------|
| Rm         Rm         Rr           Fair value         164 766         129 410         107 49           Held for trading         78 362         72 737         25 35           Trading assets classified as trading         78 362         -2 737         -25 35           Trading liabilities classified as trading         -72 737         -25 35         -           Fair value through profit or loss         54 933         38 315         57 04           Money market assets         5 182         -         3 64           Statutory liquid asset portfolio         8 273         -         2 68           Loans and advances to banks         -         9 002         -           Other liabilities in issue         -         9 002         -           Labal and advances to customers         -         9 002         -           Deposits due to customers         -         9 002         -           Debt securities in issue         -         10 377         -           Liabilities under investment contracts         -         10 377         -           Borrowed funds         -         10 265         -         14 03           Investments         -         10 2668         -         9 33      <                        | m Rm      |
| Rm         Rm         Rr           Fair value         164 766         129 410         107 49           Held for trading         78 362         72 737         25 35           Trading assets classified as trading         78 362         -2 737         -25 35           Trading liabilities classified as trading         -72 737         -25 35         -           Fair value through profit or loss         54 933         38 315         57 04           Money market assets         5 182         -         3 64           Statutory liquid asset portfolio         8 273         -         268           Loans and advances to banks         -         10 973         -         14 31           Deposits from banks         -         9 002         -         -           Other liabilities in issue         -         9 002         -         -           Liabilities under investment contracts         -         9 002         -         -           Borrowed funds         -         10 377         -         -           Available-for-sale         16 255         -         14 03           Investments         -         10 26         -         3 36           Financial instruments in hedging relationship <th></th>            |           |
| Held for tradingTrading assets classified as tradingTrading iabilities classified as trading $78 362$ $72 737$ Fair value through profit or loss $78 362$ $-25 35$ Money market assets $5182$ $-364$ Statutory liquid asset portfolio $8 273$ $-268$ Loans and advances to banks $7169$ $-1099$ Loans and advances to customers $10 973$ $-14 31$ Investments $-9002$ $-2541$ Deposits from banks $-9002$ $-2541$ Other liabilities and sundry provisions $-955$ $-2541$ Deposits from banks $-9002$ $-2541$ Other liabilities under investment contracts $-370 377$ $-3672$ Borrowed funds $-672$ $-72 -3668$ Hedging portfolio assets $-10 377$ $-3668$ Financial instruments in hedging relationship $15 216$ $18 358$ $11 06$ Hedging portfolio liabilities $-10 723$ $-72$ Available-for-sale $3139$ $-72$ Hedging portfolio labilities $-10 723$ $-72$ Borrowed funds $-6555$ $-72 -72$ Amortised cost $601 730 581 666$ $523 41$ Cash, cash balances and balances with<br>central banks $-45 631$ $-72 75$ Loans and advances to customers $-45 631$ $-72 75$ Loans and advances to customers $-45 631$ $-72 75$ Loans and advances to customers $-71 70 -851$ $-72 75$ Loans and advances to customers $-72 75$ $-71 70 -72 75$ Loans and | 9 84 345  |
| Trading assets classified as trading<br>Trading liabilities classified as trading $78 362$ $25 35$ Fair value through profit or loss $54 933$ $38 315$ $57 04$ Money market assets $5 182$ $36 4$ $32 336$ $36 315$ Statutory liquid asset portfolio<br>Loans and advances to banks $5 182$ $36 4$ Loans and advances to banks $7 169$ $10 99$ Loans and advances to customers $10 973$ $14 31$ Deposits fure to customers $9 002$ $-$ Other liabilities and sundry provisions $- 9 955$ $-$ Deposits due to customers $- 110 377$ $-$ Det securities in issue $- 672$ $-$ Liabilities under investment contracts $- 10 377$ $-$ Borrowed funds $- 672$ $-$ Available-for-sale $16 255$ $- 14 03$ Financial instruments in hedging relationship $15 216$ $18 358$ Hedging portfolio liabilities $- 10 723$ $-$ Statutory liquid asset portfolio $- 10 723$ $-$ Hedging portfolio assets $- 10 723$ $-$ Borrowed funds $- 10 730$ $581 666$ $523 41$ Cash, cash balances and balances with<br>central banks $- 45 631$ $-$ Loans and advances to customers $521 198$ $- 441 64$ Deposits due to customers $- 45 631$ $-$ Deposits due to customers $- 370 862$ $-$   |           |
| Trading liabilities classified as trading       —       72 737       —         Fair value through profit or loss       54 933       38 315       57 04         Money market assets       5 182       —       3 64         Statutory liquid asset portfolio       8 273       —       2 68         Loans and advances to banks       10 973       —       14 31         Deposits from banks       —       9 002       —         Other liabilities and sundry provisions       —       9 902       —         Deposits due to customers       —       11 419       —         Debt securities in issue       —       9 002       —         Liabilities under investment contracts       —       9 002       —         Borrowed funds       —       672       —         Available-for-sale       16 255       —       14 03         Financial instruments in hedging relationship       1111       —       73         Hedging portfolio assets       —       10 377       —         Hedging portfolio liabilities       3 139       —       72         Statutory liquid asset portfolio       —       10 2077       —       10 34         Deposits from banks       —       10 723   | 9 34 919  |
| Trading liabilities classified as trading       —       72 737       —         Fair value through profit or loss       54 933       38 315       57 04         Money market assets       5 182       —       3 64         Statutory liquid asset portfolio       8 273       —       2 68         Loans and advances to banks       10 973       —       14 31         Deposits from banks       —       9 002       —         Other liabilities and sundry provisions       —       9 902       —         Deposits due to customers       —       11 419       —         Debt securities in issue       —       9 002       —         Liabilities under investment contracts       —       9 002       —         Borrowed funds       —       672       —         Available-for-sale       16 255       —       14 03         Financial instruments in hedging relationship       1111       —       73         Hedging portfolio assets       —       10 377       —         Hedging portfolio liabilities       3 139       —       72         Statutory liquid asset portfolio       —       10 373       —         Deposits from banks       —       10 723       — </td <td>.9 —</td>   | .9 —      |
| Money market assets5 182 $ 3 64$ Statutory liquid asset portfolioLoans and advances to banks $7 169$ $ 10 99$ Loans and advances to customers $10 973$ $ 14 31$ Investments $ 9 002$ $-$ Other liabilities and sundry provisions $ 9 002$ $-$ Deposits from banks $ 9 002$ $-$ Other liabilities under investment contracts $ 10 377$ $-$ Borrowed funds $ 672$ $-$ Available-for-sale $16 255$ $ 14 03$ Hedging portfolio assets $1111$ $ 73$ Hedging portfolio assets $ 10 80$ $-$ Hedging portfolio assets $ 10 80$ $-$ Hedging portfolio liabilities $ 10 723$ $-$ Statutory liquid asset portfolio $ 10 723$ $-$ Debt securities in issue $ 10 723$ $-$ Borrowed funds $ 6 555$ $-$ Amortised cost $601 730$ $581 666$ $523 41$ Cash, cash balances and balances with central banks $ 45 631$ $-$ Loans and advances to customers $ 45 631$ $-$ Deposits from banks $  45 631$ $-$ Other liabilities and sundry provisions $  45 631$ $-$ Deposits due to customers $  370 862$ $-$  | - 34 919  |
| Statutory liquid asset portfolio<br>Loans and advances to banks $268$<br>$7169$ Loans and advances to customers<br>Investments $10973$ $-1431$<br>$10993$ Investments $2336$ $-2541$ Deposits from banks $-9902$ $-1431$ Deposits from banks $-9902$ $-1431$ Deposits from banks $-9902$ $-1431$ Deposits due to customers $-9902$ $-1431$ Deposits due to customers $-9902$ $-1431$ Debt securities in issue $-110377$ $-10377$ Derowed funds $-672$ $-10377$ Available-for-sale $16255$ $-1403$ Money market assets $1111$ $-773$ Statutory liquid asset portfolio $12668$ $9933$ Investments $16255$ $-1403$ Financial instruments in hedging relationship $15216$ $18358$ Hedging portfolio assets $3139$ $-722$ Hedging portfolio $-10723$ $-10723$ Borrowed funds $-10723$ $-10723$ Amortised cost $601730$ $581666$ $523414$ Cash, cash balances and balances with<br>central banks $-45631$ $-43164$ Loans and advances to banks $-45631$ $-43164$ Deposits from banks $-45631$ $-4370862$ Other liabilities and sundry provisions $-370862$ $-4370862$   | 0 34 034  |
| Loans and advances to banks       7 169       —       10 99         Loans and advances to customers       10 973       —       14 31         Investments       23 336       —       25 41         Deposits from banks       —       9 002       —         Other liabilities and sundry provisions       —       9 902       —         Deposits from banks       —       9 002       —         Deposits due to customers       —       11 419       —         Debt securities in issue       —       5 890       —         Liabilities under investment contracts       —       10 377       —         Borrowed funds       —       672       —       —         Available-for-sale       16 255       —       14 03         Money market assets       11111       —       773         Statutory liquid asset portfolio       15 216       18 358       11 06         Hedging portfolio liabilities       3 139       —       72         Statutory liquid asset portfolio       —       10 723       —         Borrowed funds       601 730       581 666       523 41         Cash, cash balances and balances with central banks       —       10 723       — <td>4 —</td>  | 4 —       |
| Loans and advances to customers $10\ 973$ $ 14\ 31$ Investments $23\ 336$ $ 25\ 41$ Deposits from banks $ 9\ 002$ $-$ Other liabilities and sundry provisions $ 9\ 55$ $-$ Deposits due to customers $ 11\ 419$ $-$ Debt securities in issue $ 5\ 890$ $-$ Liabilities under investment contracts $ 10\ 377$ $-$ Borrowed funds $ 6\ 722$ $-$ Available-for-sale $11\ 111$ $ 7\ 33$ Money market assets $1\ 111$ $ 7\ 33$ Statutory liquid asset portfolio $12\ 26\ 8$ $ 9\ 93$ Investments $1\ 12\ 66\ 8$ $ 9\ 93$ Investments $1\ 12\ 12\ 6\ 18\ 35\ 8$ $11\ 06$ Hedging portfolio assets $ 10\ 80$ Hedging portfolio liabilities $ 10\ 723$ Borrowed funds $ 10\ 723$ Amortised cost $601\ 730\ 581\ 666\ 523\ 41\ 15\ 98$ Cash, cash balances and balances with<br>central banks $ 15\ 98$ Loans and advances to banks $ 45\ 631\ -$ Other assets $ 45\ 631\ -$ Loans and advances to customers $ 45\ 631\ -$ Deposits from banks $ 45\ 631\ -$ Other liabilities and sundry provisions $ -$ Deposits due to customers $ 37\ 0\ 862\ -$   | .3 —      |
| Investments $23336$ $ 2541$ Deposits from banks $ 9002$ $-$ Other liabilities and sundry provisions $ 955$ $-$ Deposits due to customers $ 11419$ $-$ Debt securities in issue $ 5890$ $-$ Liabilities under investment contracts $ 10377$ $-$ Borrowed funds $ 672$ $-$ Available-for-sale $11111$ $ 773$ Money market assets $1111$ $ 733$ Statutory liquid asset portfolio $12668$ $ 993$ Investments $112668$ $ 336$ Financial instruments in hedging relationship $15216$ $18358$ $1106$ Hedging portfolio assets $ 10800$ $-$ Hedging portfolio liabilities $ 10723$ $-$ Statutory liquid asset portfolio $ 10723$ $-$ Debt securities in issue $ 10723$ $-$ Borrowed funds $ 601730$ $581666$ $52341$ Cash, cash balances and balances with<br>central banks $ 45631$ $-$ Loans and advances to customers $ 45631$ $-$ Deposits from banks $ 45631$ $-$ Other liabilities and sundry provisions $ 370862$ $-$  | 2 —       |
| Deposits from banks $-$ 9 002Other liabilities and sundry provisions $-$ 955Deposits due to customers $-$ 11 419Debt securities in issue $-$ 5 890Liabilities under investment contracts $-$ 10 377Borrowed funds $-$ 672Available-for-sale16 255 $-$ Money market assets1 111 $-$ Statutory liquid asset portfolio12 668 $-$ Investmentsindeging relationship15 21618 358Hedging portfolio assets $-$ 10 80Hedging portfolio liabilities $-$ 10 723Borrowed funds $-$ 10 723Amortised cost601 730581 666Cash, cash balances and balances with<br>central banks $-$ Loans and advances to banks $-$ 43 03Other liabilities and sundry provisions $-$ 45 631Deposits from banks $-$ 45 631Other liabilities and sundry provisions $-$ 10 817   | 1 —       |
| Other liabilities and sundry provisions $-$ 955Deposits due to customers $-$ 11 419Debt securities in issue $-$ 5 890Liabilities under investment contracts $-$ 10 377Borrowed funds $-$ 672Available-for-sale16 255 $-$ Money market assets1 111 $-$ Statutory liquid asset portfolio12 668 $-$ Investments16 255 $-$ 14 03Hedging portfolio assets $2 476$ $-$ Hedging portfolio liabilities $3 139$ $-$ Statutory liquid asset portfolio $3 139$ $-$ Debt securities in issue $3 139$ $-$ Borrowed funds $-$ 10 723Amortised cost601 730581 666Cash, cash balances and balances with<br>central banks $-$ Loans and advances to banks $37 493$ $-$ Other assets14 910 $-$ Deposits from banks $-$ 45 631Other liabilities and sundry provisions $ -$ Deposits due to customers $ -$ Deposits due to cu   | 0 —       |
| Deposits due to customers $-$ 11 419Debt securities in issue $-$ 5 890Liabilities under investment contracts $-$ 10 377Borrowed funds $-$ 672Available-for-sale $16 255$ $-$ Available-for-sale $1111$ $-$ Money market assets $1111$ $-$ Statutory liquid asset portfolio $12 668$ $-$ Investments $16 255$ $ 14 03$ Financial instruments in hedging relationship $12 668$ $-$ Hedging portfolio assets $13 139$ $-$ Hedging portfolio liabilities $ 10 8358$ Statutory liquid asset portfolio $12 077$ $-$ Debt securities in issue $ 10 723$ Borrowed funds $ 601 730$ $581 666$ Amortised cost $601 730$ $581 666$ Cash, cash balances and balances with<br>central banks $ 45 031$ Loans and advances to banks $ 45 631$ $-$ Other assets $ 45 631$ $-$ Deposits from banks $ 45 631$ $-$ Other liabilities and sundry provisions $ 10 817$ $-$ Deposits due to customers $ 370 862$ $-$  | - 10 663  |
| Debt securities in issue        5 890          Liabilities under investment contracts        10 377          Borrowed funds        672          Available-for-sale       16 255        14 03         Money market assets       1 111        73         Statutory liquid asset portfolio       12 668        9 93         Investments       2 476        3 36         Financial instruments in hedging relationship       15 216       18 358       11 06         Hedging portfolio lassets        10 723          Hedging portfolio lasset portfolio        10 723          Debt securities in issue        10 723          Borrowed funds        10 730       581 666       523 41         Cash, cash balances and balances with central banks        601 730       581 666       523 41         Loans and advances to banks       37 493        43 03         Other assets        45 631          Loans and advances to customers        521 198        441 64         Deposits from banks  | - 234     |
| Liabilities under investment contracts<br>Borrowed funds $-$ 10 377<br>672Available-for-sale $ 672$ $-$ Available-for-sale $16 255$ $ 14 03$ Money market assets $1 111$ $ 73$ Statutory liquid asset portfolio<br>Investments $1 2 668$ $ 9 93$ Investments $1 2 668$ $ 3 36$ Financial instruments in hedging relationship $15 216$ $18 358$ $11 06$ Hedging portfolio assets<br>Hedging portfolio liabilities $3 139$ $ 72$ Statutory liquid asset portfolio<br>Debt securities in issue<br>Borrowed funds $ 10 723$ $-$ Amortised cost $601 730$ $581 666$ $523 41$ Cash, cash balances and balances with<br>central banks $ 43 03$ Loans and advances to banks $ 45 631$ $-$ Other assets<br>Deposits from banks $ 45 631$ $-$ Other liabilities and sundry provisions<br>Deposits due to customers $ 370 862$ $-$   | - 11 465  |
| Borrowed funds       —       672       —         Available-for-sale       16 255       —       14 03         Money market assets       1 111       —       73         Statutory liquid asset portfolio       12 668       —       9 93         Investments       2 476       —       3 36         Financial instruments in hedging relationship       15 216       18 358       11 06         Hedging portfolio assets       3 139       —       72         Hedging portfolio liabilities       —       10 80       —         Statutory liquid asset portfolio       12 077       —       10 34         Debt securities in issue       —       10 723       —         Borrowed funds       —       10 723       —         Amortised cost       601 730       581 666       523 41         Cash, cash balances and balances with central banks       —       15 98         Loans and advances to banks       37 493       —       43 03         Other assets       —       —       43 03         Deposits from banks       —       45 631       —         Other liabilities and sundry provisions       —       —       370 862       —  | - 3 764   |
| Available-for-sale $16\ 255\  14\ 03\ -$ Money market assets $1\ 111\  7\ 3\ -$ Statutory liquid asset portfolio $1\ 2\ 668\  9\ 93\ -$ Investments $1\ 2\ 668\  9\ 93\ -$ Financial instruments in hedging relationship $1\ 5\ 216\ 18\ 358\ 11\ 06\ -$ Hedging portfolio assets $1\ 5\ 216\ 18\ 358\ 11\ 06\ -$ Hedging portfolio liabilities $3\ 139\ -$ Statutory liquid asset portfolio $1\ 2\ 077\ -$ Debt securities in issue $-\ 10\ 723\ -$ Borrowed funds $-\ 6\ 555\ -$ Amortised cost $601\ 730\ 581\ 666\ 523\ 41\ -$ Cash, cash balances and balances with<br>central banks $1\ 8\ 498\ -$ Loans and advances to banks $3\ 7\ 493\ -$ Other assets $1\ 4\ 910\ -$ Loans and advances to customers $5\ 21\ 198\ -$ Deposits from banks $-\ 45\ 631\ -$ Other liabilities and sundry provisions $-\ 10\ 817\ -$ Deposits due to customers $-\ 370\ 862\ -$  | - 7 908   |
| Money market assets<br>Statutory liquid asset portfolio<br>Investments1 111-73Statutory liquid asset portfolio<br>Investments1 111-73Financial instruments in hedging relationship<br>Hedging portfolio liabilities<br>Statutory liquid asset portfolio<br>Debt securities in issue<br>Borrowed funds1 5 21618 35811 06Amortised cost<br>Cash, cash balances and balances with<br>central banks<br>Loans and advances to banks<br>Other liabilities and sundry provisions<br>Deposits due to customers1 111-73Money market assets<br>I 12 668-3 36-72Hedging portfolio liabilities<br>Statutory liquid asset portfolio<br>Debt securities in issue<br>Borrowed funds-10 80-Amortised cost<br>Cash, cash balances and balances with<br>central banks601 730581 666523 41Cash, cash balances to banks<br>Other liabilities and sundry provisions<br>Deposits due to customers18 498<br>15 98<br>-Money market assets<br>Loans and advances to customers<br>Deposits due to customers-45 631<br>Mother liabilities and sundry provisions<br>Deposits due to customers-370 862<br>  |           |
| Statutory liquid asset portfolio<br>Investments12 6689 93<br>2 476Financial instruments in hedging relationship<br>Hedging portfolio assets<br>Hedging portfolio liabilities15 21618 35811 06Hedging portfolio assets<br>Hedging portfolio liabilities<br>Statutory liquid asset portfolio<br>Debt securities in issue<br>Borrowed funds3 139-72Amortised cost601 730581 666523 41Cash, cash balances and balances with<br>central banks<br>Loans and advances to banks18 498-15 98John Satt davances to customers<br>Deposits from banks14 910-22 75Loans and advances to customers<br>Deposits due to customers-45 631-Other liabilities and sundry provisions<br>Deposits due to customers-370 862-  | 4 —       |
| Investments2 4763 36Financial instruments in hedging relationship15 21618 35811 06Hedging portfolio assets3 139-72Hedging portfolio liabilities-1 080-Statutory liquid asset portfolio12 077-10 34Debt securities in issue-10 723-Borrowed funds-6 555-Amortised cost601 730581 666523 41Cash, cash balances and balances with<br>central banks18 498-15 98Loans and advances to banks37 493-43 03Other assets521 198-441 64Deposits from banks-45 631-Other liabilities and sundry provisions-10 817-Deposits due to customers-370 862-  | 7 —       |
| Investments2 4763 36Financial instruments in hedging relationship15 21618 35811 06Hedging portfolio assets3 139-72Hedging portfolio liabilities-1 080-Statutory liquid asset portfolio12 077-10 34Debt securities in issue-10 723-Borrowed funds-6 555-Amortised cost601 730581 666523 41Cash, cash balances and balances with<br>central banks18 498-15 98Loans and advances to banks37 493-43 03Other assets521 198-441 64Deposits from banks-45 631-Other liabilities and sundry provisions-10 817-Deposits due to customers-370 862-  | 3 —       |
| Hedging portfolio assets3 139-72Hedging portfolio liabilities-1 080-Statutory liquid asset portfolio12 077-10 34Debt securities in issue-10 723-Borrowed funds-6 555-Amortised cost601 730581 666523 41Cash, cash balances and balances with<br>central banks-15 98Loans and advances to banks37 493-43 03Other assets521 198-441 64Deposits from banks-45 631-Other liabilities and sundry provisions-370 862-   | 4 —       |
| Hedging portfolio liabilities–1080Statutory liquid asset portfolio12 077–10 34Debt securities in issue–10 723–Borrowed funds–6 555–Amortised cost601 730581 666523 41Cash, cash balances and balances with<br>central banks18 498–15 98Loans and advances to banks37 493–43 03Other assets14 910–22 75Loans and advances to customers521 198–441 64Deposits from banks–10 817–Other liabilities and sundry provisions–370 862–  | 6 15 392  |
| Statutory liquid asset portfolio12 077—10 34Debt securities in issue—10 723—Borrowed funds—6 555—Amortised cost601 730581 666523 41Cash, cash balances and balances with<br>central banks601 730581 666523 41Loans and advances to banks37 493—43 03Other assets14 910—22 75Loans and advances to customers521 198—441 64Deposits from banks—45 631—Other liabilities and sundry provisions—10 817—Deposits due to customers—370 862—   | 5 —       |
| Debt securities in issue<br>Borrowed funds  | - 2 226   |
| Borrowed funds6 555Amortised cost601 730581 666523 41Cash, cash balances and balances with<br>central banks18 49815 98Loans and advances to banks37 49343 03Other assets14 91022 75Loans and advances to customers521 198441 64Deposits from banks45 631Other liabilities and sundry provisions10 817Deposits due to customers370 862   | 1 —       |
| Amortised cost601 730581 666523 41Cash, cash balances and balances with<br>central banks18 498—15 98Loans and advances to banks37 493—43 03Other assets14 910—22 75Loans and advances to customers521 198—441 64Deposits from banks—45 631—Other liabilities and sundry provisions—10 817—Deposits due to customers—370 862—  | - 8 321   |
| Cash, cash balances and balances with<br>central banks18 49815 98Loans and advances to banks37 49343 03Other assets14 91022 75Loans and advances to customers521 198441 64Deposits from banks-45 631-Other liabilities and sundry provisions-10 817-Deposits due to customers-370 862-  | - 4 845   |
| central banks       18 498       15 98         Loans and advances to banks       37 493       43 03         Other assets       14 910       22 75         Loans and advances to customers       521 198       441 64         Deposits from banks       -       45 631       -         Other liabilities and sundry provisions       -       10 817       -         Deposits due to customers       -       370 862       -  | 7 504 452 |
| Loans and advances to banks37 493-43 03Other assets14 910-22 75Loans and advances to customers521 198-441 64Deposits from banks-45 631-Other liabilities and sundry provisions-10 817-Deposits due to customers-370 862-  |           |
| Other assets14 910—22 75Loans and advances to customers521 198—441 64Deposits from banks—45 631—Other liabilities and sundry provisions—10 817—Deposits due to customers—370 862—   | 7 —       |
| Loans and advances to customers521 198—441 64Deposits from banks—45 631—Other liabilities and sundry provisions—10 817—Deposits due to customers—370 862—   | .3 —      |
| Deposits from banks45 631Other liabilities and sundry provisions10 817Deposits due to customers370 862  |           |
| Other liabilities and sundry provisions—10 817Deposits due to customers—370 862   | 7 —       |
| Deposits due to customers - 370 862 -   | - 47 370  |
|   | - 8 592   |
| Debt securities in issue – 149 287 –  | - 299 047 |
|   | - 144 339 |
| Borrowed funds 5 069  | - 5 104   |
| Held-to-maturity 1 249 — 1 27   | 9 —       |
| Money market assets 56 — 26   | 1 —       |
| Statutory liquid asset portfolio 25 — -   |           |
| Investments 1168 — 101  | 8 —       |
| Non-financial assets and liabilities 15 644 9 716 8 71  | 4 9 552   |
| Total equity — 52 966 -   | - 42 560  |
| <b>773 758 773 758</b> 640 90   | 640 909   |

## Group income statement

Year ended 31 December

|   | Note         | 2008<br>(Audited)<br>Rm   | 2007<br>(Audited)<br>Rm   | Change<br>%             |
|---|--------------|---------------------------|---------------------------|-------------------------|
| Net interest income   |              | 21 795                    | 18 890                    | 15,4                    |
| Interest and similar income   |              | 75 949                    | 55 123                    | 37,8                    |
| Interest expense and similar charges  |              | (54 154)                  | (36 233)                  | (49,5)                  |
| Impairment losses on loans and advances   | 9            | (5 839)                   | (2 433)                   | >(100,0)                |
| Net interest income after impairment losses on<br>loans and advances<br>Net fee and commission income |              | 15 956<br>13 343          | 16 457<br>11 600          | (3,0)<br>15,0           |
| Fee and commission income   | 10.1         | 14 804                    | 12 873                    | 15,0                    |
| Fee and commission expense  | 10.2         | (1 461)                   | (1 273)                   | (14,8)                  |
| Net insurance premium income  | 10.3         | 3 511                     | 3 192                     | 10,0                    |
| Net insurance claims and benefits paid  | 10.4         | (1 890)                   | (1 603)                   | (17,9)                  |
| Changes in investment and insurance liabilities   | 10.5         | (70)                      | (489)                     | 85,7                    |
| Gains and losses from banking and trading activities  | 10.6         | 3 642                     | 1 650                     | >100,0                  |
| Gains and losses from investment activities   | 10.7         | 1 064                     | 1 561                     | (31,8)                  |
| Other operating income  | 10.8         | 1 515                     | 845                       | 79,3                    |
| Operating income before operating expenditure   |              | 37 071                    | 33 213                    | 11,6                    |
| Operating expenditure   |              | (21 935)                  | (19 209)                  | (14,2)                  |
| Operating expenses<br>Other impairments<br>Indirect taxation  | 11.1<br>11.2 | (21 193)<br>(18)<br>(724) | (18 442)<br>(58)<br>(709) | (14,9)<br>69,0<br>(2,1) |
| Share of retained earnings from associates and joint ventures   |              | 73                        | 73                        |                         |
| Operating profit before income tax  |              | 15 209                    | 14 077                    | 8,0                     |
| Taxation expense  |              | (3 966)                   | (4 052)                   | 2,1                     |
| Profit for the year   |              | 11 243                    | 10 025                    | 12,1                    |
| Attributable to:  |              | 10 592                    | 9 595                     | 10,4                    |
| Ordinary equity holders of the Group  |              | 194                       | 117                       | 65,8                    |
| Minority interest – ordinary shares   |              | 457                       | 313                       | 46,0                    |
| Minority interest – preference shares   |              | 11 243                    | 10 025                    | 12,1                    |
| Basic earnings per share (cents per share)  | 13           | 1 567,5                   | 1 428,9                   | 9,7                     |
| Diluted earnings per share (cents per share)  | 13           | 1 509,5                   | 1 341,4                   | 12,5                    |
| Headline earnings   | 12           | 9 908                     | 9 413                     | 5,3                     |
| Headline earnings per share (cents per share)   | 12           | 1 466,2                   | 1 401,9                   | 4,6                     |
| Diluted headline earnings per share (cents per share)   |              | 1 412,1                   | 1 316,1                   | 7,3                     |

# **Group income statement - banking and insurance activities**

Year ended 31 December

|   | 2008     | 2007       | Change       |
|---|----------|------------|--------------|
|   | Rm       | Rm         | %            |
| Income from banking and other activities                      | 39 334   | 32 444     | 21,2         |
| Net interest income   | 21 795   | 18 890     | 15,4         |
| Interest and similar income                                   | 75 949   | 55 123     | 37,8         |
| Interest expense and similar charges                          | (54 154) | (36 233)   | (49,5)       |
| Non-interest income   | 17 539   | 13 554     | 29,4         |
| Net fee and commission income                                 | 12 551   | 10 910     | 15,0         |
| Gains and losses from banking and trading activities          | 3 642    | 1 650      | >100,0       |
| Other income  | 1 346    | 994        | 35,4         |
| Income from bancassurance activities                          | 5 313    | 5 275      | 0,7          |
| Net insurance premium income                                  | 3 511    | 3 192      | 10,0         |
| Net gains from investment and insurance activities            | 1 010    | 1 393      | (27,5)       |
| Net fee and commission income                                 | 792      | 690        | 14,8         |
| Total operating income  | 44 647   | 37 719     | 18,4         |
| Impairment losses on loans and advances                       | (5 839)  | (2 433)    | >(100,0)     |
| Benefits due to policyholders                                 | (1 737)  | (2 073)    | 16,2         |
| Net insurance claims and benefits paid                        | (1 890)  | (1 603)    | (17,9)       |
| Changes in investment and insurance liabilities               | (70)     | (489)      | 85,7         |
| Investment contracts  | (438)    | (534)      | 18,0         |
| Insurance contracts   | 368      | 45         | >100,0       |
| Other income  | 223      | 19         | >100,0       |
| Income after impairment losses and policyholders' benefits    | 37 071   | 33 213     | 11,6         |
| Operating expenditure in banking activities                   | (20 471) | (18 012)   | (13,7)       |
| Operating expenses  | (19 815) | (17 292)   | (14,6)       |
| Other impairments   | 11       | (58)       | >100,0       |
| Indirect taxation   | (667)    | (662)      | (0,8)        |
| Operating expenditure in bancassurance activities             | (1 464)  | (1 197)    | (22,3)       |
| Operating expenses  | (1 378)  | (1 150)    | (19,8)       |
| Other impairments   | (29)     |            | (100,0)      |
| Indirect taxation   | (57)     | (47)       | (21,3)       |
| Share of retained earnings from associates and joint ventures | 73       | 73         |              |
| Operating profit before income tax                            | 15 209   | 14 077     | 8,0          |
| Taxation expense  | (3 966)  | (4 052)    | 2,1          |
| Profit for the year   | 11 243   | 10 025     | 12,1         |
| Attributable to:  |          |            |              |
| Ordinary equity holders of the Group                          | 10 592   | 9 595      | 10,4         |
| Minority interest – ordinary shares                           | 194      | 117<br>212 | 65,8<br>46.0 |
| Minority interest – preference shares                         | 457      | 313        | 46,0         |
|   | 11 243   | 10 025     | 12,1         |
| Headline earnings   | 9 908    | 9 413      | 5,3          |

# Group statement of changes in equity

Year ended 31 December

|   | 2008<br>(Audited)<br>Rm | 2007<br>(Audited)<br>Rm | Change<br>%       |
|---|-------------------------|-------------------------|-------------------|
| Share capital   | 1 354                   | 1 350                   | 0,3               |
| Opening balance   | 1 350                   | 1 338                   | 0,9               |
| Shares issued   | 3                       | 13                      | (76,9)            |
| Transfer from share-based payment reserve   | —                       | 0                       | (100,0)           |
| Share buy-back in respect of Absa Group Limited Share   |                         |                         |                   |
| Incentive Trust   | (0)                     | (0)                     | -                 |
| Elimination of treasury shares held by Absa Group Limited<br>Share Incentive Trust                                | 1                       | (0)                     | >100,0            |
| Elimination of treasury shares held by Absa Life Limited and  |                         | (0)                     | >100,0            |
| Absa Fund Managers Limited  | 0                       | (1)                     | >100,0            |
| Elimination of treasury shares held by Absa Group Limited   |                         | ( )                     | , -               |
| Employee Share Ownership Administrative (ESOP) Trust  | (0)                     | (0)                     | _                 |
| Share premium   | 2 251                   | 2 292                   | (1,8)             |
| Opening balance   | 2 292                   | 2 067                   | 10,9              |
| Shares issued   | 72                      | 345                     | (79,1)            |
| Transfer from share-based payment reserve   | 41                      | 93                      | (55,9)            |
| Share buy-back in respect of Absa Group Limited Share   |                         |                         |                   |
| Incentive Trust   | (63)                    | (130)                   | 51,5              |
| Elimination of treasury shares held by Absa Group Limited   |                         |                         |                   |
| Share Incentive Trust   | 7                       | (5)                     | >100,0            |
| Elimination of treasury shares held by Absa Life Limited and  |                         | (70)                    | 04.0              |
| Absa Fund Managers Limited  | (6)                     | (73)                    | 91,8              |
| Elimination of treasury shares held by Absa Group Limited<br>Employee Share Ownership Administrative (ESOP) Trust | 5                       | (5)                     | >100,0            |
| Elimination of gains and losses from derivative instruments   | 5                       | (0)                     | 2100,0            |
| on own shares   | (97)                    | _                       | (100,0)           |
| Other reserves  | 3 010                   | 384                     | >100,0            |
| Opening balance   | 384                     | 412                     | (6,8)             |
| Reclassification of investments in associates and joint ventures to   |                         |                         | (-,-,             |
| investments   | _                       | (22)                    | 100,0             |
| Movement in foreign currency translation reserve  | 248                     | (60)                    | >100,0            |
| Movement in regulatory general credit risk reserve  | (434)                   | 435                     | >(100,0)          |
| Movement in available-for-sale reserve  | (89)                    | 60                      | >(100,0)          |
| Movement in cash flow hedges reserve  | 2 660                   | (540)                   | >100,0            |
| Movement in insurance contingency reserve   | 22                      | 20                      | 10,0              |
| Movement in associates and joint ventures' retained   | 70                      | 04                      | (40.0)            |
| earnings reserve  | 73                      | 91                      | (19,8)<br>(100,0) |
| Disposal of associates and joint ventures – release of reserves<br>Share-based payments for the year              | (3)<br>193              | 82                      | (100,0)<br>>100,0 |
| Transfer from share-based payment reserve   | (44)                    | (94)                    | 53,2              |
| Handler Holl on and balou payment rederve   | (++)                    | (04)                    | 00,2              |

|   | 2008<br>(Audited)<br>Rm | 2007<br>(Audited)<br>Rm | Change<br>% |
|---|-------------------------|-------------------------|-------------|
| Retained earnings   | 40 665                  | 33 549                  | 21,2        |
| Opening balance   | 33 549                  | 27 876                  | 20,4        |
| Reclassification of investments in associates and joint ventures to |                         |                         |             |
| investments   | —                       | 22                      | (100,0)     |
| Subsidiary step-up acquisition                                      | –                       | 2                       | (100,0)     |
| Movement in regulatory general credit risk reserve                  | 434                     | (435)                   | >100,0      |
| Transfer to insurance contingency reserve                           | (22)                    | (20)                    | (10,0)      |
| Transfer to associates and joint ventures' retained                 |                         |                         |             |
| earnings reserve  | (73)                    | (91)                    | 19,8        |
| Disposal of associates and joint ventures - release of reserves     | 3                       | —                       | 100,0       |
| Transfer from share-based payment reserve                           | 3                       | 1                       | >100,0      |
| Share buy-back in respect of Absa Group Limited Share Incentive     |                         |                         |             |
| Trust   | 153                     | —                       | 100,0       |
| Profit attributable to ordinary equity holders                      | 10 592                  | 9 595                   | 10,4        |
| Ordinary dividends paid during the year                             | (3 974)                 | (3 401)                 | (16,8)      |
|   | 47 280                  | 37 575                  | 25,8        |
| Minority interest – ordinary shares                                 | 1 042                   | 341                     | >100,0      |
| Opening balance   | 341                     | 236                     | 44,5        |
| Acquisition/(disposal) of subsidiaries                              | 548                     | _                       | 100,0       |
| Other reserve movements   | (41)                    | (12)                    | >(100,0)    |
| Minority share of profit  | 194                     | 117                     | 65,8        |
| Minority interest – preference shares                               | 4 644                   | 4 644                   | —           |
| Opening balance   | 4 644                   | 2 992                   | 55,2        |
| Shares issued   | —                       | 1 658                   | (100,0)     |
| Costs incurred  | _                       | (6)                     | 100,0       |
| Profit attributable to preference equity holders                    | 457                     | 313                     | 46,0        |
| Preference dividends paid during the year                           | (457)                   | (313)                   | (46,0)      |
| Total equity  | 52 966                  | 42 560                  | 24,5        |

# Group cash flow statement

Year ended 31 December

|   |       | 2008<br>(Audited) | 2007<br>(Audited) | Change   |
|---|-------|-------------------|-------------------|----------|
|   | Notes | Rm                | Rm                | %        |
| Net cash generated from operating activities  |       | 3 236             | 6 995             | (53,7)   |
| Net cash utilised in investing activities   |       | (1 737)           | (4 995)           | 65,2     |
| Net cash utilised in financing activities   |       | (2 497)           | (193)             | >(100,0) |
| Net (decrease)/increase in cash and cash  |       |                   |                   |          |
| equivalents   |       | (998)             | 1 807             | >(100,0) |
| Cash and cash equivalents at the beginning of the year<br>Effect of exchange rate movement on cash and  | 1     | 6 596             | 4 787             | 37,8     |
| cash equivalents  |       | 2                 | 2                 | _        |
| Cash and cash equivalents at the end of the year  | 2     | 5 600             | 6 596             | (15,1)   |
| Notes to the cash flow statement<br>1. Cash and cash equivalents at the beginning of<br>the year<br>Cash, cash balances and balances with central |       |                   |                   |          |
| banks   |       | 5 091             | 3 936             | 29,3     |
| Loans and advances to banks   |       | 1 505             | 851               | 76,9     |
|   |       | 6 596             | 4 787             | 37,8     |
| 2. Cash and cash equivalents at the end of the year<br>Cash, cash balances and balances with central  |       |                   |                   |          |
| banks   |       | 4 726             | 5 091             | (7,2)    |
| Loans and advances to banks   |       | 874               | 1 505             | (41,9)   |
|   |       | 5 600             | 6 596             | (15,1)   |

As at 31 December

|    |   | 2008    | 2007    | Change |
|----|---|---------|---------|--------|
|    |   | Rm      | Rm      | %      |
| 1. | Loans and advances to customers   |         |         |        |
|    | Total Retail advances   |         |         |        |
|    | Cheque accounts   | 7 424   | 6 829   | 8,7    |
|    | Credit card accounts <sup>1</sup>   | 19 522  | 13 831  | 41,1   |
|    | Instalment finance  | 47 798  | 47 159  | 1,4    |
|    | Loans to associates and joint ventures  | 5 441   | 5 195   | 4,7    |
|    | Mortgages (including commercial property finance)   | 256 106 | 228 339 | 12,2   |
|    | Personal loans  | 12 113  | 10 299  | 17,6   |
|    | Microloans  | 4 034   | 2 645   | 52,5   |
|    | UniFer book   | 173     | 189     | (8,5)  |
|    | New business  | 3 861   | 2 456   | 57,2   |
|    | Other   | 1 358   | 1 157   | 17,4   |
|    | Gross advances  | 353 796 | 315 454 | 12,2   |
|    | Impairment losses on loans and advances   | (6 712) | (3 651) | (83,8) |
|    |   | 347 084 | 311 803 | 11,3   |
|    | Note  |         |         |        |
|    | <sup>1</sup> Include a balance of R4,5 billion relating to Woolworths Financial Services. |         |         |        |
|    | Total Absa Corporate and Business Bank (ACBB)   |         |         |        |
|    | advances  |         |         |        |
|    | Cheque accounts   | 20 748  | 13 990  | 48,3   |
|    | Foreign currency loans  | 2 928   | 1 427   | >100,0 |
|    | Loans to associates and joint ventures  | 2 644   | 2 300   | 15,0   |
|    | Instalment finance  | 20 340  | 16 708  | 21,7   |
|    | Mortgages (including commercial property finance)   | 47 102  | 36 257  | 29,9   |
|    | Overnight finance   | 5 138   | 4 568   | 12,5   |
|    | Preference shares   | 1 241   | 1 135   | 9,3    |
|    | Specialised finance and corporate overdrafts  | 10 239  | 5 995   | 70,8   |
|    | Term loans  | 8 667   | 7 874   | 10,1   |
|    | Other   | 3 154   | 1 868   | 68,8   |
|    | Gross advances  | 122 201 | 92 122  | 32,7   |
|    | Impairment losses on loans and advances   | (1 921) | (1 782) | (7,8)  |
|    |   | 120 280 | 90 340  | 33,1   |

As at 31 December

|    |   | 2008<br>Rm | 2007<br>Rm | Change<br>% |
|----|---|------------|------------|-------------|
| 1. | Loans and advances to customers (continued)         |            |            |             |
|    | Total Absa Capital advances                         |            |            |             |
|    | Foreign currency loans                              | 9 709      | 9 828      | (1,2)       |
|    | Loans granted under resale agreements (Carries) and |            |            |             |
|    | reverse repurchase agreements                       | 7 072      | 8 233      | (14,1)      |
|    | Loans to associates and joint ventures              | 1 109      | 1 782      | (37,8)      |
|    | Overnight finance                                   | 6 007      | 8 068      | (25,5)      |
|    | Preference shares                                   | 7 938      | 8 579      | (7,5)       |
|    | Corporate loans and overdrafts                      | 31 017     | 16 330     | 89,9        |
|    | Other   | 1 666      | 385        | >100,0      |
|    | Gross advances                                      | 64 518     | 53 205     | 21,3        |
|    | Impairment losses on loans and advances             | (186)      | (194)      | 4,1         |
|    |   | 64 332     | 53 011     | 21,4        |
|    | Total Other advances                                |            |            |             |
|    | Foreign currency loans                              | 107        | 252        | (57,5)      |
|    | Preference shares                                   | 200        | 163        | 22,7        |
|    | Other   | 207        | 428        | (51,6)      |
|    | Gross advances                                      | 514        | 843        | (39,0)      |
|    | Impairment losses on loans and advances             | (39)       | (39)       | _           |
|    |   | 475        | 804        | (40,9)      |
|    | Total gross advances                                | 541 029    | 461 624    | 17,2        |
|    | Impairment losses on loans and advances             | (8 858)    | (5 666)    | (56,3)      |
|    | Total net advances                                  | 532 171    | 455 958    | 16,7        |
| 2. | Investments in associates and joint ventures        |            |            |             |
|    | Commercial property finance related – listed (ACBB) | 714        | 594        | 20,2        |
|    | FFS Finance South Africa (Proprietary) Limited      | 300        | 261        | 14,9        |
|    | MAN Financial Services (S.A.) (Proprietary) Limited | 56         | 46         | 21,7        |
|    | Pinnacle Point Group Limited                        | 931        | _          | 100,0       |
|    | Sekunjalo Investments Limited                       | 59         | _          | 100,0       |
|    | Other   | 84         | 103        | (18,4)      |
|    |   | 2 144      | 1 004      | >100,0      |

|  |  | 2008<br>Rm | 2007<br>Rm | Change<br>% |
|--|--|------------|------------|-------------|
|  | Non-current assets and liabilities held-for-sale                 |            |            |             |
|  | The Group, through the private equity division of Absa           |            |            |             |
|  | Capital has transferred assets to the value of R2 495 million    |            |            |             |
|  | to a newly formed fund during the year. The Group remains        |            |            |             |
|  | exposed to some of the risks and rewards of these assets         |            |            |             |
|  | and consequently continued to recognise these assets within      |            |            |             |
|  | non-current assets held-for-sale on the balance sheet. The       |            |            |             |
|  | associated liability representing third party investments        |            |            |             |
|  | already received by the fund was carried within non-current      |            |            |             |
|  | liabilities held-for-sale and carried at fair value amounting to |            |            |             |
|  | R408 million.  |            |            |             |
|  | Deposits due to customers  |            |            |             |
|  | Total Retail deposits  |            |            |             |
|  | Call   | 2 805      | 2 687      | 4,4         |
|  | Cheque accounts  | 30 261     | 27 025     | 12,0        |
|  | Credit card accounts   | 2 048      | 2 170      | (5,6)       |
|  | Fixed  | 32 974     | 25 324     | 30,2        |
|  | Investment products  | 23 858     | 6 300      | >100,0      |
|  | Notice   | 6 858      | 6 420      | 6,8         |
|  | Savings and transmission   | 33 758     | 29 934     | 12,8        |
|  | Other  | 2 423      | 2 084      | 16,3        |
|  |  | 134 985    | 101 944    | 32,4        |
|  | Total Absa Corporate and Business Bank (ACBB)                    |            |            |             |
|  | deposits   |            |            |             |
|  | Call   | 16 053     | 9 717      | 65,2        |
|  | Cheque accounts  | 42 611     | 38 785     | 9,9         |
|  | Fixed  | 33 954     | 24 638     | 37,8        |
|  | Foreign currency   | 4 046      | 2 170      | 86,5        |
|  | Other  | 3 382      | 2 244      | 50,7        |
|  |  | 100 046    | 77 554     | 29,0        |
|  | Total Absa Capital deposits                                      |            |            |             |
|  | Fixed  | 57 832     | 52 464     | 10,2        |
|  | Cheque accounts  | 26 822     | 31 204     | (14,0)      |
|  |  | 43 444     | 33 353     | 30,3        |
|  | Foreign currency   | 6 054      | 6 053      | 0,0         |
|  | Repurchase agreements  | 2 217      | 1 115      | 98,8        |
|  | Other  | 10 301     | 6 494      | 58,6        |
|  |  | 146 670    | 130 683    | 12,2        |
|  | Total Other deposits   | 580        | 331        | 75,2        |
|  | Total deposits   | 382 281    | 310 512    | 23,1        |

As at 31 December

|    |   | 2008    | 2007    | Change |
|----|---|---------|---------|--------|
|    |   | Rm      | Rm      | %      |
| 5. | Debt securities in issue  |         |         |        |
|    | Abacas – Commercial paper and floating rate notes                             | 6 640   | 12 416  | (46,5) |
|    | Floating rate notes   | 55 832  | 35 949  | 55,3   |
|    | Liabilities arising from securitised SPEs                                     | 6 858   | 9 985   | (31,3) |
|    | Negotiable certificates of deposit  | 69 260  | 75 925  | (8,8)  |
|    | Promissory notes  | 3 823   | 7 210   | (47,0) |
|    | Other debt securities in issue  | 23 487  | 14 939  | 57,2   |
|    |   | 165 900 | 156 424 | 6,1    |
| 6. | Borrowed funds  |         |         |        |
|    | Subordinated callable notes   |         |         |        |
|    | 14,25% (AB02)   | 3 100   | 3 100   | _      |
|    | 10,75% (AB03)   | 1 100   | 1 100   | _      |
|    | 3-month JIBAR + 0,75% (AB04)  | 400     | 400     | _      |
|    | 8,75% (AB05)  | 1 500   | 1 500   | _      |
|    | 8,10% (AB06)  | 2 000   | 2 000   | _      |
|    | 8,80% (AB07)  | 1 725   | 1 725   | _      |
|    | 3-month JIBAR + 0,97% (3,97% Nacs)  | 86      | _       | 100,0  |
|    | 3-month JIBAR + 0,97% (6,25% Nacs)  | 994     |         | 100,0  |
|    | 3-month JIBAR + 1,00% (6,25% Nacs)  | 179     | —       | 100,0  |
|    | 3-month JIBAR + 1,09% (6,25% Nacs)  | 361     |         | 100,0  |
|    | 3-month JIBAR + 1,20% (6,25% Nacs)  | 266     | —       | 100,0  |
|    | Accrued interest  | 379     | 297     | 27,6   |
|    | Fair value adjustment <sup>1</sup>  | 54      | (326)   | >100,0 |
|    | Redeemable cumulative option-holding preference                               |         |         |        |
|    | shares  | 152     | 153     | (0,7)  |
|    | Shares issued   | 158     | 158     | _      |
|    | Elimination of shares held by the Absa Group Limited                          |         |         |        |
|    | Employee Share Ownership Administrative (ESOP) Trust                          | (4)     | (5)     | 20,0   |
|    | Redemption of preference shares for the Absa Group Limited                    |         |         |        |
|    | Employee Share Ownership Administrative (ESOP) Trust                          | (8)     | (7)     | (14,3) |
|    | Accrued dividend  | 6       | 7       | (14,3) |
|    |   | 12 296  | 9 949   | 23,6   |
|    | Note  |         |         |        |
|    | <sup>1</sup> The fair value adjustment relates to subordinated callable loans |         |         |        |
|    | designated as hedged items in a hedging relationship.                         |         |         |        |
| 7. | Managed funds   |         |         |        |
|    | Estates   | 2 545   | 2 850   | (10,7) |
|    | Portfolio management  | 6 399   | 5 571   | 14,9   |
|    | Trusts  | 5 019   | 5 719   | (12,2) |
|    | Participation bond schemes  | 2 125   | 1 675   | 26,9   |
|    | Unit trusts   | 69 111  | 68 130  | 1,4    |
|    | Linked investments  | 29 462  | 22 805  | 29,2   |
|    | Other   | 10 439  | 14 800  | (29,5) |
|    |   | 125 100 | 121 550 | 2,9    |
| 8. | Commitments   |         |         | _      |
|    | Authorised capital expenditure  |         |         |        |
|    | Contracted but not provided for <sup>1</sup>                                  | 703     | 135     | >100,0 |

Note

<sup>1</sup>The Group has capital commitments in respect of computer equipment and property purchases. Management is confident that future net revenues and funding will be sufficient to cover these commitments.

Financial results for the year ended 31 December 2008

Year ended 31 December

|    |   | 2008<br>Rm  | 2007<br>Rm | Change<br>%        |
|----|---|-------------|------------|--------------------|
| 9. | Impairment losses on loans and advances                 |             |            |                    |
|    | Income statement charge                                 |             |            |                    |
|    | Impairments raised during the year                      | 6 327       | 2 851      | >(100,0)           |
|    | Identified impairments                                  | 5 743       | 2 282      | >(100,0)           |
|    | Identified impairments – net present value adjustment   | 1 164       | 263        | >(100,0)           |
|    | Unidentified impairments                                | (580)       | 306        | >100,0             |
|    | Recoveries of loans and advances previously written off | (488)       | (418)      | 16,7               |
|    |   | 5 839       | 2 433      | >(100,0)           |
|    | Credit impairments per segment                          |             |            |                    |
|    | Retail banking<br>Absa Wealth                           | 28          | 24         | (16 7)             |
|    | Retail Bank   | 20<br>1 023 | 24<br>684  | (16,7)<br>(49,6)   |
|    | Absa Home Loans   | 2 549       | 493        | (49,0)<br>>(100,0) |
|    | Absa Card   | 774         | 382        | >(100,0)           |
|    | Absa Vehicle and Asset Finance                          | 1 177       | 561        | >(100,0)           |
|    | Total charge  | 5 551       | 2 144      | >(100,0)           |
|    |   | 4.00        | 0.74       |                    |
|    | Impairment losses ratio                                 | 1,68        | 0,74       |                    |
|    | Absa Corporate and Business Bank (ACBB)                 |             |            |                    |
|    | Total charge  | 287         | 288        | 0,3                |
|    | Impairment losses ratio                                 | 0,28        | 0,37       |                    |
|    | Absa Capital  |             |            |                    |
|    | Total charge  | 2           | 1          | (100,0)            |
|    | Impairment losses ratio                                 | 0,00        | 0,00       |                    |
|    | Bancassurance and other                                 |             |            |                    |
|    | Total charge  | (1)         |            | 100,0              |
|    | Impairment losses ratio                                 | n/a         | n/a        |                    |
|    | Total charge to the income statement                    | 5 839       | 2 433      | >(100,0)           |
|    | Balance sheet   |             |            |                    |
|    | Balance at the beginning of the year                    | 5 666       | 4 739      | (19,6)             |
|    | Exchange differences                                    | _           | 4          | 100,0              |
|    | Interest on impaired assets                             | (529)       | (274)      | 93,1               |
|    | Amounts written off during the year                     | (2 606)     | (1 654)    | 57,6               |
|    | Impairments raised during the year                      | 6 327       | 2 851      | >(100,0)           |
|    |   | 8 858       | 5 666      | (56,3)             |
|    | Comprising:   |             |            |                    |
|    | Identified impairments                                  | 7 428       | 3 656      | >(100,0)           |
|    | Identified  | 6 457       | 3 320      | (94,5)             |
|    | Net present value adjustment                            | 971         | 336        | >(100,0)           |
|    | Unidentified impairments                                | 1 430       | 2 010      | 38,3               |
|    |   | 8 858       | 5 666      | (56,3)             |

As at 31 December

|                                | Out-<br>standing<br>balance<br>Rm | Fair<br>value of<br>collateral<br>Rm | Net<br>exposure<br>Rm | Specific<br>impair-<br>ment<br>Rm | Expected<br>recoveries<br>Rm |
|--------------------------------|-----------------------------------|--------------------------------------|-----------------------|-----------------------------------|------------------------------|
| Non-performing advances as at  |                                   |                                      |                       |                                   |                              |
| 31 December 2008 <sup>1</sup>  |                                   |                                      |                       |                                   |                              |
| Absa Home Loans                | 11 861                            | 8 991                                | 2 870                 | 1 870                             | 1 000                        |
| Absa Card                      | 1 483                             | —                                    | 1 483                 | 1 015                             | 468                          |
| Absa Vehicle and Asset Finance | 1 763                             | 789                                  | 974                   | 925                               | 49                           |
| Other                          | 2 678                             | 1 215                                | 1 463                 | 1 072                             | 391                          |
| Retail banking                 | 17 785                            | 10 995                               | 6 790                 | 4 882                             | 1 908                        |
| Absa Corporate and             |                                   |                                      |                       |                                   |                              |
| Business Bank                  | 659                               | 385                                  | 274                   | 234                               | 40                           |
| Commercial Asset Finance       | 480                               | 243                                  | 237                   | 159                               | 78                           |
| Absa Corporate and             |                                   |                                      |                       |                                   |                              |
| Business Bank                  | 1 139                             | 628                                  | 511                   | 393                               | 118                          |
| Absa Capital                   |                                   | _                                    | _                     | _                                 | _                            |
| Other                          |                                   | _                                    | _                     | _                                 | _                            |
|                                | 18 924                            | 11 623                               | 7 301                 | 5 275                             | 2 026                        |
| Non-performing advances as     |                                   |                                      |                       |                                   |                              |
| % of loans and advances to     |                                   |                                      |                       |                                   |                              |
| customers (%)                  | 3,5                               |                                      |                       |                                   |                              |
|                                | 0,0                               |                                      |                       |                                   |                              |
| Non-performing advances as at  |                                   |                                      |                       |                                   |                              |
| 31 December 2007 <sup>1</sup>  | 8 005                             | 4 926                                | 3 079                 | 2 333                             | 746                          |
| Non-performing advances as     |                                   |                                      |                       |                                   |                              |
| % of loans and advances to     |                                   |                                      |                       |                                   |                              |
| customers (%)                  | 1,7                               |                                      |                       |                                   |                              |

Note

<sup>1</sup>The NPL definition was changed during the year from 6+ payments down and legal to 4+ payments down and legal. The comparatives have been restated accordingly.

Year ended 31 December

|      |   | 2008<br>Rm | 2007<br>Rm | Change<br>% |
|------|---|------------|------------|-------------|
| 10.  | Non-interest income   |            |            |             |
| 10.1 | Fee and commission income   |            |            |             |
|      | Credit-related fees and commissions                                     | 11 099     | 9 611      | 15,5        |
|      | Cheque accounts   | 3 027      | 2 575      | 17,6        |
|      | Credit card accounts  | 1 624      | 1 551      | 4,7         |
|      | Early redemption penalty income   | 174        | 196        | (11,2)      |
|      | Electronic banking  | 3 021      | 2 657      | 13,7        |
|      | Foreign exchange fees and commissions                                   | 316        | 285        | 10,9        |
|      | Savings accounts  | 2 111      | 1 801      | 17,2        |
|      | Sundry commissions  | 826        | 546        | 51,3        |
|      | Asset management and other related fees                                 | 124        | 123        | 0,8         |
|      | Consulting and actuarial fees   | 206        | 162        | 27,2        |
|      | External administration fees  | 326        | 217        | 50,2        |
|      | Insurance commission received   | 962        | 877        | 9,7         |
|      | Pension fund payment services   | 526        | 489        | 7,6         |
|      | Portfolio and other management fees1                                    | 238        | 255        | (6,7)       |
|      | Project finance fees  | 686        | 513        | 33,7        |
|      | Trust and estate income <sup>1</sup>                                    | 259        | 228        | 13,6        |
|      | Unit and property trust income <sup>1</sup>                             | 281        | 310        | (9,4)       |
|      | Other   | 97         | 88         | 10,2        |
|      |   | 14 804     | 12 873     | 15,0        |
|      | Note  |            |            |             |
|      | <sup>1</sup> Disclosed as part of trust and other fiduciary activities. |            |            |             |
| 10.2 | Fee and commission expense  |            |            |             |
|      | Cheque processing fees  | (168)      | (147)      | (14,3)      |
|      | Commission paid   | (830)      | (671)      | (23,7)      |
|      | Debt collecting fees  | (89)       | (121)      | 26,4        |
|      | Transaction based legal fees  | (91)       | (101)      | 9,9         |
|      | Valuation fees  | (152)      | (130)      | (16,9)      |
|      | Other   | (131)      | (103)      | (27,2)      |
|      |   | (1 461)    | (1 273)    | (14,8)      |
| 10.3 | Net insurance premium income  |            |            |             |
|      | Insurance premium revenue   | 3 896      | 3 531      | 10,3        |
|      | Premiums ceded to reinsurers  | (385)      | (339)      | (13,6)      |
|      |   | 3 511      | 3 192      | 10,0        |
| 10.4 | Net insurance claims and benefits paid                                  |            |            |             |
|      | Gross claims and benefits paid on insurance contracts                   | (2 124)    | (1 847)    | (15,0)      |
|      | Reinsurance recoveries  | 234        | 244        | (4,1)       |
|      |   | (1 890)    | (1 603)    | (17,9)      |
| 10.5 | Changes in investment and insurance liabilities                         |            |            |             |
|      | Investment contracts  | (438)      | (534)      | 18,0        |
|      | Insurance liabilities   | 368        | 45         | >100,0      |
|      |   | (70)       | (489)      | 85,7        |
|      |   | (70)       | (409)      | 00,7        |

Year ended 31 December

|        |   | 2008      | 2007      | Change         |
|--------|---|-----------|-----------|----------------|
|        |   | Rm        | Rm        | %              |
| 10. N  | Ion-interest income (continued)   |           |           |                |
|        | Gains and losses from banking and trading activities  |           |           |                |
| N      | let gains on investments  | 1 244     | 875       | 42,2           |
|        | Designated at fair value through profit or loss   | 1 244     | 873       | 42,5           |
|        | Profit on disposal of and dividend income from associates   |           |           |                |
|        | and joint ventures  | _         | 2         | (100,0)        |
|        | let trading income <sup>1</sup>   | 2 111     | 1 097     | 92,4           |
|        | conomic hedges  | 304       | (393)     | >100,0         |
| C      | Other (including ineffective portions)  | (17)      | 71        | >(100,0)       |
|        |   | 3 642     | 1 650     | >100,0         |
| N      | lote  |           |           |                |
|        | Refer to page 55 for the definition of net trading income.  |           |           |                |
| .1     | Relet to page 55 for the definition of het trading income.  |           |           |                |
|        | Gains and losses from investment activities   |           |           |                |
| D      | Designated at fair value through profit or loss   | 1 045     | 1 484     | (29,6)         |
|        | Net investment gains from insurance activities  | 1 010     | 1 393     | (27,5)         |
|        | Policyholder – investment contracts   | 492       | 579       | (15,0)         |
|        | Policyholder – insurance contracts  | 113       | 243       | (53,5)         |
|        | Shareholder funds   | 405       | 571       | (29,1)         |
|        | Other investment gains  | 35        | 91        | (61,5)         |
| Р      | Profit on disposal of and dividend income from associates   |           |           |                |
| а      | ind joint ventures  | 31        | 41        | (24,4)         |
| (L     | Loss)/profit on disposal of subsidiaries  | (12)      | 36        | >(100,0)       |
|        |   | 1 064     | 1 561     | (31,8)         |
| 10.8 C | Other operating income  |           |           |                |
|        | Exchange differences  | 237       | 96        | >100,0         |
| Ir     | ncome from maintenance contracts  | 48        | 34        | 41,2           |
|        | nvestment property rentals  | 22        | —         | 100,0          |
|        | Profit on disposal of intangible assets <sup>1</sup>  | 740       | 68        | >100,0         |
|        | Profit on disposal of property and equipment <sup>2</sup>   | 51<br>57  | 80<br>101 | (36,3)         |
|        | Property development profit<br>Rental income from property subleases  | 57<br>111 | 191<br>94 | (70,2)<br>18,1 |
|        | Sundry income   | 249       | 282       | (11,7)         |
|        |   |           |           |                |
|        |   | 1 515     | 845       | 79,3           |
| N      | lotes   |           |           |                |
|        | Profit of R740 million on derecognition of VISA membership in March 2008.<br>December 2007 includes R60 million profit on disposal of Diagonal Street |           |           |                |
|        | (commercial property fund related).   |           |           |                |

|      |  | 2008<br>Rm | 2007<br>Rm | Change<br>% |
|------|--|------------|------------|-------------|
| 11.  | Operating expenditure                      |            |            | ,,,         |
|      | Operating expenses                         |            |            |             |
|      | Property and equipment-related             |            |            |             |
|      | Accommodation costs                        | 1 777      | 1 416      | (25,5)      |
|      | Amortisation                               | 150        | 85         | (76,5)      |
|      | Depreciation                               | 856        | 780        | (9,7)       |
|      | Equipment rental and maintenance           | 278        | 295        | 5,8         |
|      | Insurance premiums                         | 131        | 239        | 45,2        |
|      | Professional fees                          |            |            | ,           |
|      | Auditors' remuneration                     | 89         | 73         | (21,9)      |
|      | Other professional fees                    | 1 136      | 1 254      | 9,4         |
|      | Staff-related                              |            |            |             |
|      | Staff costs                                | 9 907      | 8 277      | (19,7)      |
|      | Incentive schemes and share-based payments | 1 697      | 1 667      | (1,8)       |
|      | Other                                      |            |            | . ,         |
|      | Cash transportation costs                  | 413        | 347        | (19,0)      |
|      | Clearing and bank charges                  | 137        | 152        | 9,9         |
|      | Communication and printing                 | 1 100      | 970        | (13,4)      |
|      | Frauds and losses                          | 290        | 224        | (29,5)      |
|      | Information technology costs               | 1 489      | 1 185      | (25,7)      |
|      | Investment property charges                | 7          | _          | (100,0)     |
|      | Marketing and advertising costs            | 961        | 931        | (3,2)       |
|      | Travelling and entertainment               | 383        | 333        | (15,0)      |
|      | Other operating expenses                   | 392        | 214        | (83,2)      |
|      |  | 21 193     | 18 442     | (14,9)      |
| 11.2 | Other impairments                          |            |            |             |
|      | Financial instruments                      | 30         | -          | (100,0)     |
|      | Available-for-sale instruments             | 1          | _          | (100,0)     |
|      | Other assets                               | 29         | -          | (100,0)     |
|      | Other                                      | (12)       | 58         | >100,0      |
|      | Computer software development costs        | 1          | 21         | 95,2        |
|      | Repossessed Properties                     | (13)       | 37         | >100,0      |
|      |  |            | 58         | 69,0        |

Year ended 31 December

|  | 2008<br>Rm | 2007<br>Rm | Change<br>% |
|--|------------|------------|-------------|
| 12. Determination of headline earnings   |            |            |             |
| Headline earnings1 is determined as follows:   |            |            |             |
| Profit attributable to ordinary equity holders of the Group  | 10 592     | 9 595      | 10,4        |
| Adjustments for:<br>IAS 16 net profit on disposal of property and equipment                                  | (37)       | (57)       | 35,1        |
| IAS 21 recycled foreign currency translation reserve,  | (01)       | (01)       | 00,1        |
| disposal of investments in foreign operations  | (38)       | (29)       | (31,0)      |
| IAS 27 net loss/(profit) on disposal of subsidiaries   | 17         | (26)       | >100,0      |
| IAS 28 and 31 net profit on disposal of associates and   |            |            |             |
| joint ventures   | (29)       | (31)       | 6,5         |
| IAS 28 headline earnings component of associates' and  |            | . ,        |             |
| joint ventures' earnings   | (54)       | (45)       | (20,0)      |
| IAS 38 net profit on disposal of and impairment of intangible  |            |            |             |
| assets   | (636)      | (43)       | >(100,0)    |
| IAS 39 release of available-for-sale reserves  | 92         | 49         | 87,8        |
| IAS 39 impairment of available-for-sale assets   | 1          | _          | 100,0       |
| Headline earnings  | 9 908      | 9 413      | 5,3         |
| Note   |            |            |             |
| <sup>1</sup> The net amount is reflected after taxation and minority interest.                               |            |            |             |
| 3. Diluted earnings per share  |            |            |             |
| Profit attributable to ordinary equity holders of the Group  | 10 592     | 9 595      | 10,4        |
| Interest expense on convertible debt (net of taxation)   | 16         | 15         | 6,7         |
| Diluted earnings   | 10 608     | 9 610      | 10,4        |
| Issued shares at the beginning of the year   | 678,5      | 672,0      | 1,0         |
| Effect of shares issued during the year  | 0,8        | 2,8        | (71,4)      |
| Less: treasury shares held by the Absa Group Limited Share<br>Incentive Trust                                | (2,7)      | (2,5)      | (8,0)       |
| Less: treasury shares held by Absa Life Limited and Absa   |            |            |             |
| Fund Managers Limited  | (0,9)      | (0,7)      | (28,6)      |
| Less: treasury shares held by the Absa Group Limited<br>Employee Share Ownership Administrative (ESOP) Trust | (0,0)      | (0,1)      | 100,0       |
|  | (0,0)      | (0,1)      | 100,0       |
| Weighted average number of ordinary shares in issue<br>(millions)  | 675,7      | 671,5      | 0,7         |
| Basic earnings per share (cents)   | 1 567,5    | 1 428,9    | 9,7         |
| Weighted average number of ordinary shares in issue  |            |            |             |
| (millions)   | 675,7      | 671,5      | 0,7         |
| Adjustments for:   |            |            |             |
| options linked to redeemable preference shares (millions)  | 23,3       | 36,8       | (36,9)      |
| share options (millions)   | 3,8        | 8,1        | (53,1)      |
| Weighted average diluted number of ordinary shares<br>in issue (millions)                                    | 702,8      | 716,4      | (1,9)       |
|  |            |            | (1,0)       |
| Diluted earnings per share (cents)   | 1 509,5    | 1 341,4    | 12,5        |

Financial results for the year ended 31 December 2008

### 14. Share trusts

### Absa Group Limited Share Incentive Trust (Share Incentive Trust)

In terms of the rules of the Share Incentive Trust, the maximum number of shares of the Group that may be issued or transferred and/or in respect of which options may be granted to the participants, shall be limited to shares representing 10% of the total number of issued shares from time to time. This scheme is an equity-settled share-based payment arrangement and options are allocated to employees according to the normal human resources talent management processes. The options issued up to August 2005 (issue 192) had no performance criteria linked to them and vested in equal tranches after three, four and five years respectively. No dividends accrue to the option holder over the vesting period. The options expire after a period of ten years from the issuing date. Options issued since August 2005 (issue 193) have performance criteria associated with them, which require headline earnings per share to exceed an agreed benchmark over a three-year period from the grant date for the options to vest. Participants need to be in the employment of the Group at the vesting date in order to be entitled to the options.

|  | Nur               | Number of shares  |             |  |
|--|-------------------|-------------------|-------------|--|
|  | 2008<br>(Audited) | 2007<br>(Audited) | Change<br>% |  |
| Outstanding at the beginning of the year | 13 618 314        | 18 778 473        | (27,5)      |  |
| Granted during the year                  |                   | 260 000           | (100,0)     |  |
|  | 13 618 314        | 19 038 473        | (28,5)      |  |
| Exercised during the year                | (3 252 141)       | (4 668 453)       | 30,3        |  |
| Forfeited during the year                | (398 699)         | (751 706)         | 47,0        |  |
| Outstanding at the end of the year       | 9 967 474         | 13 618 314        | (26,8)      |  |
| Of which are exercisable                 | 5 943 962         | 5 602 545         | 6,1         |  |

|  | 2008<br>(Audited)              |   |                      |  |
|--|--------------------------------|---|----------------------|--|
|  | % of total<br>issued<br>shares | Number<br>of shares                     |                      |  |
| Maximum shares and options available<br>Shares and options subject to the trust<br>Balance of shares and options available | 10,0<br>(1,5)<br>8,5           | 68 027 830<br>(9 967 474)<br>58 060 356 | 10,0<br>(2,0)<br>8,0 | 67 857 307<br>(13 618 314)<br>54 238 993 |

Details regarding the options granted and still outstanding at 31 December 2008 are as follows:

| Expiry date <sup>1</sup> | Number of options | Average<br>option price<br>R |
|--------------------------|-------------------|------------------------------|
| Year to 31 March 2010    | 195 908           | 27,68                        |
| Year to 31 March 2011    | 195 969           | 26,61                        |
| Year to 31 March 2012    | 576 575           | 36,64                        |
| Year to 31 March 2013    | 876 350           | 33,59                        |
| Year to 31 March 2014    | 959 361           | 35,41                        |
| Year to 31 March 2015    | 3 200 587         | 50,27                        |
| Year to 31 December 2015 | 3 185 224         | 91,27                        |
| Year to 31 December 2016 | 777 500           | 107,13                       |
|                          | 9 967 474         |                              |

### Note

<sup>1</sup>Options are exercisable at least five years before expiry date.

Year ended 31 December

### 14. Share trusts (continued) Batho Bonke Capital (Proprietary) Limited

The Group entered into a black economic empowerment (BEE) transaction with Batho Bonke Capital (Proprietary) Limited in July 2004. As the shares issued in terms of the transaction vested immediately and the issue was before 1 January 2005, the provisions of IFRS 2 – Share-based payments were not applicable. No costs will be recognised in the income statement of the Group.

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|                                    | Number of shares |            |   |  |
|------------------------------------|------------------|------------|---|--|
|                                    | 2008 2007 Cł     |            |   |  |
|                                    | (Audited)        | (Audited)  | % |  |
| Outstanding at the end of the year | 73 152 300       | 73 152 300 | _ |  |
| Of which are exercisable           | 73 152 300       | 73 152 300 | _ |  |

The options outstanding have an exercise price range of R48,00 to R69,00 and weighted average contractual life of 0,5 years (31 December 2007: 1,5 years).

### Absa Group Limited Employee Share Ownership Administrative (ESOP) Trust

As of the implementation date (1 July 2004), all employees of South African wholly owned subsidiaries (excluding executive directors of Absa Group Limited and Absa Bank Limited), were eligible to participate in this once-off equity-settled share-based payment scheme. Each employee who elected to participate was issued and allotted 200 compulsory redeemable cumulative option-holding preference shares against a receipt of the R400,00 subscription price. A maximum of 7 315 200 preference shares were available for allocation to the trust.

On 1 July 2004, 6 085 200 preference shares were issued. The preference shares receive a dividend calculated on the par value of the preference shares at a rate of 72% of the prime overdraft rate.

These dividends are compounded and paid semi-annually in arrear on 30 September and 31 March of each year. The Group will redeem the preference shares on exercise of the options by the employee or on forfeiture of the options on the final option exercise date. Options vest after three years from the date of issue and are forfeited after five years from the date of issue. Options can be exercised on 1 March, 1 June, 1 September or 1 December each year. Exercise may occur in lots of 100 only and on payment of the option strike price, which will vary between R48,00 and R69,00 dependent on the 30-day volume weighted trading price on the JSE.

|  | Number of shares |             |        |  |  |
|--|------------------|-------------|--------|--|--|
|  | 2008 2007 Chan   |             |        |  |  |
|  | (Audited)        | (Audited)   | %      |  |  |
| Outstanding at the beginning of the year | 946 100          | 4,847 400   | (80,5) |  |  |
| Forfeited during the year                | (19 200)         | (283 300)   | 93,2   |  |  |
| Exercised during the year                | (367 500)        | (3 618 000) | 89,8   |  |  |
| Outstanding at the end of the year       | 559 400          | 946 100     | (40,9) |  |  |
| Of which are exercisable                 | 559 400          | 946 100     | (40,9) |  |  |

The options outstanding have an exercise price range of R48,00 to R69,00 and weighted average contractual life of 0,5 years (31 December 2007: 1,5 years).

### 14. Share trusts (continued)

### Absa Group Phantom Performance Share Plan (Phantom PSP)

The Phantom PSP is a cash-settled plan and payments made to participants in respect of their awards are in the form of cash. The Phantom PSP shares (and any associated notional dividend shares) are awarded at no cost to the participants. The amount that is ultimately paid to the participants is equal to the market value of a number of ordinary shares as determined after a three-year vesting period. The vesting of the Phantom PSP awards will be subject to non-market performance conditions which will be measured over a three-year period, starting on the first day of the financial year in which the award is made. The awards will vest after three years to the extent that the performance conditions are satisfied. These awards are forfeited in total if the Group performance fails to meet the minimum performance criteria.

|  | Number of shares |           |        |
|--|------------------|-----------|--------|
|  | 2008             | Change    |        |
|  | (Audited)        | (Audited) | %      |
| Outstanding at the beginning of the year | 2 322 883        | 1 118 350 | >100,0 |
| Granted during the year                  | 17 415           | 1 382 085 | 98,7   |
| Forfeited during the year                | (139 056)        | (177 552) | 21,7   |
| Outstanding at the end of the year       | 2 201 242        | 2 322 883 | (5,2)  |

The options outstanding have no exercise price and a weighted average contractual life of 1,1 years (31 December 2007: 1,9 years).

As the terms and conditions of this share scheme dictate that options be exercised immediately on vesting, at any given time there are no options which have vested but have not yet been exercised.

### The Absa Group Executive Share Award Scheme (ESAS)

The ESAS is an equity-settled share-based payment arrangement, where the participant's notional bonus comprises a number of restricted nil-cost options, based on the allocation price of ordinary shares. Such an initial allocation is held in trust or in the name of the participant. If the participant is in the employ of the Group after the three-year vesting period, the participant will receive 20% matched shares. If the bonus award remains in the ESAS for another two years, the participant receives another 10% matched shares. Dividend shares are paid to participants on the ordinary shares as if the shares were held from inception. The number of dividend shares awarded is therefore calculated on the initial share allocation and on the 20% and/or 10% matched shares, over the three- or five-year period. Employees that received a performance bonus in excess of a predetermined amount were compelled to place a set percentage of the bonus award into the ESAS. Employees also had the option of utilising more of their bonus award for voluntary ESAS options.

|   | Number of shares    |                   |             |
|---|---------------------|-------------------|-------------|
|   | 2008<br>(Audited)   | 2007<br>(Audited) | Change<br>% |
| Outstanding at the beginning of the year<br>Granted during the year | 37 059<br>1 019 114 | 37 059            | 100,0       |
| Forfeited during the year   | (40 955)            |                   | (100,0)     |
| Outstanding at the end of the year                                  | 1 015 218           | 37 059            | >100,0      |

The options outstanding have no exercise price and a weighted average contractual life of 3,1 years (31 December 2007: 2,5 years). None of these options were exercisable at the balance sheet date.

Year ended 31 December

### 14. Share trusts (continued)

### Absa Group Phantom Joiners Share Award Plan (JSAP)

The JSAP is a cash-settled share-based payment arrangement that enables the Group to attract and motivate new employees by buying out the "in the money" portion of a participant's shares or options under their previous employer's share scheme by offering the employees Absa Group Limited phantom shares. There is no consideration payable for the grant of an award and the vesting of the awards is not subject to performance conditions. Dividends accrue to the participant over the vesting period which can be over two, three, five or six years.

|  | Number of shares  |                   |             |
|--|-------------------|-------------------|-------------|
|  | 2008<br>(Audited) | 2007<br>(Audited) | Change<br>% |
| Outstanding at the beginning of the year | 312 375           | 90 067            | >100,0      |
| Granted during the year                  | 787 996           | 284 133           | >100,0      |
| Exercised during the year                | (127 387)         | (44 951)          | >(100,0)    |
| Forfeited during the year                | (19 239)          | (16 874)          | (14,0)      |
| Outstanding at the end of the year       | 953 745           | 312 375           | >100,0      |

The options outstanding have no exercise price and a weighted average contractual life of 2,9 years (31 December 2007: 1,9 years).

As the terms and conditions of this share scheme dictate that options be exercised immediately on vesting, at any given time there are no options which have vested but have not yet been exercised.

### The Absa Group Phantom Executive Share Award Scheme (Phantom ESAS)

The Phantom ESAS is a cash-settled share-based payment arrangement, where the participant's notional bonus comprises a number of restricted nil-cost options, based on the allocation price of ordinary shares. If the participant is in the employ of the Group after the three-year vesting period, the participant will receive 20% bonus phantom shares. If the bonus award remains in the Phantom ESAS scheme for another two years, the participant receives an additional 10% bonus phantom shares. Dividend phantom shares are paid to participants on the ordinary phantom shares as if the shares were held from inception. The number of dividend phantom shares, over the three- or five-year period. Employees that received a performance bonus in excess of a predetermined amount are compelled to place a set percentage of their bonus award into the Phantom ESAS. Employees also had the option of utilising more of their bonus award for voluntary ESAS shares.

| Number of shares                         |           |           |        |
|--|-----------|-----------|--------|
|  | 2008      | 2007      | Change |
|  | (Audited) | (Audited) | %      |
| Outstanding at the beginning of the year | 456 066   | _         | 100,0  |
| Granted during the year                  | 123 526   | 486 722   | (74,6) |
| Forfeited during the year                | (25 444)  | (30 656)  | 17,0   |
| Outstanding at the end of the year       | 554 148   | 456 066   | 21,5   |

The options outstanding have no exercise price and a weighted average contractual life of 1,0 years (31 December 2007: 3,5 years).

As the terms and conditions of this share scheme dictate that options be exercised immediately on vesting, at any given time there are no options which have vested but have not yet been exercised.

### **14. Share trusts** (continued)

### Absa Group Performance Share Plan (PSP)

The PSP was implemented in the current year as an equity-settled share-based payment arrangement. Participants are awarded a number of nil cost options. These options will then be converted into Absa Group Limited shares after a three-year vesting period and on achieving performance conditions attached to the award. The vesting of the PSP awards will be subject to non-market and market-related performance conditions which will be measured over a three-year period, starting on the first day of the financial year in which the award is made. The awards will vest after three years to the extent that the performance conditions are satisfied. These awards are forfeited in total if the Group performance fails to meet the minimum performance criteria.

|                                    | Number of shares |           |         |  |
|------------------------------------|------------------|-----------|---------|--|
|                                    | 2008             | 2007      | Change  |  |
|                                    | (Audited)        | (Audited) | %       |  |
| Granted during the year            | 2 133 707        | _         | 100,0   |  |
| Forfeited during the year          | (125 977)        |           | (100,0) |  |
| Outstanding at the end of the year | 2 007 730        |           | 100,0   |  |

The options outstanding have no exercise price and a weighted average contractual life of 2,2 years. None of these options are exercisable.

# **Capital adequacy**

As at 31 December

|   | 2008<br>Basel II<br>Risk-weighted<br>assets<br>Rm |       | 2007 <sup>1</sup><br>Basel I<br>Risk-weighted<br>assets<br>Rm |
|---|---|-------|---|
| Absa Bank Limited   | -   |       |   |
| Risk-weighted assets<br>Credit risk<br>Operational risk<br>Market risk<br>Equity investment risk<br>Other risk                  | 252 839<br>39 098<br>5 088<br>41 079<br>14 767    |       |   |
|   | 352 871   |       | 359 661   |
| Qualifying capital  | Rm  | %²    | %2  |
| Primary capital   | -   |       |   |
| Ordinary share capital  | 303   | 0,1   | 0,1   |
| Ordinary share premium  | 9 415   | 2,7   | 1,5   |
| Preference share capital and premium  | 4 644   | 1,3   | 1,3   |
| Reserves <sup>3</sup>   | 26 003  | 7,4   | 6,3   |
| Less: Deductions  | (1 511)   | (0,5) |   |
| Fifty percent of amount by which expected loss<br>exceeds eligible provisions<br>Fifty percent of first loss credit enhancement | (1 472)   | (0,5) | _   |
| provided in respect of a securitisation scheme  | (39)  | _     | —   |
| Secondary capital   | 38 854  | 11,0  | 9,2   |
| Subordinated redeemable debt  | 12 210  | 3,5   | 2,9   |
| Regulatory credit provision/reserve   | —   | —     | 0,4   |
| Less: Deductions  | (1 521)   | (0,5) |   |
| Fifty percent of amount by which expected loss<br>exceeds eligible provisions<br>Fifty percent of first loss credit enhancement | (1 472)   | (0,5) | _   |
| provided in respect of a securitisation scheme  | (39)  | _     | _   |
| Other deductions  | (10)  | _     | —   |
|   | 10 689  | 3,0   | 3,3   |
| Total qualifying capital  | 49 543  | 14,0  | 12,5  |
|   |   |       |   |

### Notes

<sup>1</sup>Comparatives have not been restated for Basel II.

<sup>2</sup>Percentage of capital to risk-weighted assets.

<sup>3</sup>Reserves include unappropriated banking profits.

| Absa Group Limited<br>Risk-weighted assets<br>Credit risk<br>Operational risk<br>Market risk<br>Equity investment risk   | 2008<br>Basel II<br>Risk-weighted<br>assets<br>Rm<br>276 706<br>44 689<br>5 088<br>37 266 |  | 2007 <sup>1</sup><br>Basel I<br>Risk-weighted<br>assets<br>Rm |
|--|---|--|---|
| Other risk   | 17 248<br>380 997   |  | 390 695   |
| Qualifying capital   | Rm  | %2                                       | % <sup>2</sup>  |
| Primary capital<br>Ordinary share capital<br>Ordinary share premium<br>Preference share capital and premium<br>Reserves <sup>3</sup><br>Minority interest<br>Less: Deductions        | 1 180<br>2 251<br>4 644<br>37 747<br>1 042<br>(2 715)                                     | 0,4<br>0,6<br>1,2<br>9,9<br>0,3<br>(0,8) |   |
| Goodwill<br>Financial and insurance entities not consolidated<br>Fifty percent of amount by which expected loss<br>exceeds eligible provisions                                       | (577)<br>(446)<br>(1 624)   | (0,2)<br>(0,1)<br>(0,4)                  |   |
| Fifty percent of first loss credit enhancement<br>provided in respect of a securitisation scheme   | (68)  | (0,1)                                    |   |
| Secondary capital  | 44 149  | 11,6                                     | 10,1  |
| Subordinated redeemable debt<br>General allowance for credit impairment, after<br>deferred tax – standardised approach   | 11 711<br>37  | 3,1<br>0,0                               |   |
| Less: Deductions   | (2 148)   | (0,6)                                    |   |
| Financial and insurance entities not consolidated<br>Fifty percent of amount by which expected loss<br>exceeds eligible provisions<br>Fifty percent of first loss credit enhancement | (446)<br>(1 624)  | (0,1)<br>(0,4)                           |   |
| provided in respect of a securitisation scheme<br>Other deductions   | (68)<br>(10)  | (0,1)                                    |   |
|  | 9 600   | 2,5                                      | 3,0   |
| Total qualifying capital   | 53 749  | 14,1                                     | 13,1  |

### Notes

<sup>1</sup>Comparatives have not been restated for Basel II.

<sup>2</sup>Percentage of capital to risk-weighted assets.

<sup>3</sup>Reserves include unappropriated banking profits.

# **Definitions**

### Price (closing) earnings ratio

The closing price of ordinary shares divided by headline earnings per share for the year.

### **Market capitalisation**

The Group's closing share price times the number of shares in issue.

### **Headline earnings**

Headline earnings is not a measure of sustainable earnings. Headline earnings reflect the operating performance of the Group separated from re-measurements (an amount recognised in the income statement relating to any change (realised or unrealised) in the carrying amount of an asset/liability that arose after the initial recognition of such asset or liability) as well as minority interest - preference shares.

### **Economic capital**

Economic capital is defined as the minimum capital needed to maintain an AA investment rating under an extreme stress scenario.

### Net interest margin on average assets

Net interest income for the year divided by total average assets (calculated on a daily average basis), expressed as a percentage of total average assets.

### Net interest margin on average interest-bearing assets

Net interest income for the year divided by average interest-bearing assets (calculated on a daily average basis), expressed as a percentage of average interest-bearing assets. Average interest-bearing assets consist of cash, cash balances and balances with central banks, statutory liquid asset portfolio, certain loans and advances to banks, certain investments as well as loans and advances to customers. (It includes cash and short-term assets, money market assets and capital market assets.)

### Impairment losses on loans and advances as percentage of average loans and advances to customers

Impairments on loans and advances are made where there is objective evidence that the Group will not be able to collect all amounts due. The impairment is the difference between the carrying and recoverable amount. The estimated recoverable amount is the present value of expected future cash flows which may result from restructuring, liquidation or collateral held. Impairment losses on loans and advances for the year divided by total average advances (calculated on a daily average basis), expressed as a percentage.

### Non-performing advances

A loan is typically considered non-performing in the retail environment once its delinquency reaches a trigger point, this is typically when interest is suspended (in accordance with Absa policy) or is moved to the legal environment for recovery. As a consequence, a loan that has defaulted is not necessarily non performing (unless certain criteria are met).

In the Corporate/Wholesale environment, all accounts on the watchlist are evaluated. These are classified as Potential Problem Loans (PPL). NPL are typically loans that are in breach of contractual arrangements and show significant signs of distress and inability to service debt. The PPL's for example could be an account where there is concern regarding the financial position and is therefore put on the watchlist for closer monitoring. The client continues to service the loan within contractual terms and as a consequence is not NPL, however, under IAS 39 'an event' has occurred, which can result in a provision being raised.

### Non-interest income as percentage of total operating income

Non-interest income as a percentage of income from operations. Income consists of net interest income and non-interest income.

### **Cost-to-income ratio**

Operating expenses as a percentage of income from operations. Income consists of net interest income and non-interest income.

### **Cost-to-asset ratio**

Operating expenses for the year divided by total average assets (calculated on a daily average basis), expressed as a percentage of total average assets.

### Weighted average number of shares

The number of shares in issue at the beginning of the year increased by shares issued during the year, weighted on a time basis for the period during which they participated in the income of the Group, less treasury shares held by entities in the Group, weighted on a time basis for the period during which the entities held these shares.

### Earnings per share

### Profit attributable to ordinary equity holders

Net profit for the year less attributable to minorities divided by the weighted average number of ordinary shares in issue during the year.

### Headline earnings basis

Headline earnings for the year divided by the weighted average number of shares in issue during the year.

### Fully diluted basis

The amount of profit for the year that is attributable to ordinary equity holders divided by the weighted average number of ordinary shares outstanding during the year, both adjusted for the effects of all dilutive potential ordinary shares, assuming they had been in issue for the year.

### Dividends per ordinary share relating to income for the year

Dividends per ordinary share for the year is the actual interim dividends paid and the final dividends declared for the year under consideration, expressed as cents per share. Dividends per share for the interim period is the interim dividends declared for the period.

### **Dividend cover**

Headline earnings per share divided by dividends per share.

### Net asset value per share

Total equity attributable to ordinary equity holders divided by the number of shares in issue. The net asset value per share figure excludes the non-cumulative, non-redeemable preference shares issued.

### Price-to-book

The closing share price relative to the net asset value.

### **Capital adequacy ratio**

The capital adequacy of South African banks is measured in terms of the South African Banks Act requirements. The ratio is calculated by dividing the primary (Tier I), secondary (Tier II) and tertiary (Tier III) capital by the risk-weighted assets. The minimum South African total capital adequacy ratio for banks is now 9,75% of risk-weighted assets. Non-South African banks within the Group have similar requirements.

### **Risk-weighted assets**

Risk-weighted assets are determined by applying the following:

- advanced IRB approach for retail credit;

- foundation IRB approach for wholesale and corporate credit;
- Advanced Measurement Approach for operational risk;
- Internal Models Approach for market risk;
- IRB simple risk weight approach for equity investment risk on the banking book; and
- standardised approach for all African entities for both credit and operational risk.

### Primary (Tier I) capital

Primary capital consists of issued ordinary share capital, non-cumulative perpetual preference share capital, retained earnings, hybrid debt instruments (in terms of Basel II) and certain accounting reserves. This amount excludes surplus capital from insurance entities. This amount is further reduced with 50% of the amount that expected losses exceed eligible provisions. Further deductions against Tier I capital include goodwill and certain investments.

### Secondary (Tier II) capital

Secondary capital includes cumulative preference shares and subordinated debt (prescribed debt instruments). This amount is further reduced with 50% of the amount that expected losses exceed eligible provisions.

# **Definitions**

### Tertiary (Tier III) capital

Tertiary capital comprises prescribed unsecured subordinated debt with a minimum original maturity of two years.

### Non-current assets and liabilities held-for-sale

Non-current assets held-for-sale are those non-current assets where it is highly probable that the carrying amount will be recovered principally through a sale transaction within one year from the date of classification. For the sale to be considered highly probable, Board approval is required for the plan to sell the asset, and an active program to locate a buyer and complete the plan must have been initiated.

Non-current assets held-for-sale are valued at the lower of its carrying amount and fair value less costs to sell. Non-current liabilities held-for-sale represent third party investments already received by the fund and are carried at fair value.

### Debt securities in issue

Comprised primarily of short-to-medium-term instruments issued by the Group and includes promissory notes, bonds, negotiable certificates of deposits and commercial paper.

### **Borrowed funds**

Borrowed funds represents subordinated callable bonds qualifying as long-term tier II capital issued by Absa Bank in terms of Section 1 of the Banks Act, 1990. The subordinated callable bonds are listed on the Bond Exchange of South Africa. It also includes preference shares classified as debt in terms of IAS 32 and 39.

### Non-interest income

Non-interest income consists of the following income statement line items: net fee and commission income, net insurance premium income, net insurance claims and benefits paid, changes in investment and insurance liabilities, gains and losses from banking and trading activities, gains and losses from investment activities as well as other operating income.

### Gains and losses from banking and trading activities

Comprises banking and trading portfolios and includes:

- realised gains on financial instruments held at amortised costs, held-to-maturity or available-for-sale.
- realised gains on the disposal of associates, joint ventures and subsidiaries, within the banking portfolios.
- realised and unrealised gains and losses on fair falue through profit or loss designated instruments.
- interest, dividends and fair value movements on certain financial instruments held for trading or at fair value through profit or loss.

### Net trading income

Net trading income includes the profits and losses on Absa Capital's desks classified as "trading desks" arising from both the purchase and sale of trading instruments and the revaluation to market value, together with the interest income and interest expense from these instruments and the related funding cost.

This also includes similar activities from the African operations. Net trading income excludes hedge ineffectiveness.

### Gains and losses from investment activities

Comprises insurance and strategic investment portfolios and includes:

- realised gains on financial instruments held at amortised cost, held-to-maturity or available-for-sale.
- realised gains on the disposal of associates, joint ventures and subsidiaries.
- interest, dividends and fair value movements on certain financial instruments held for trading or at fair value through profit or loss.

### **IFRS 2 costs**

In a share-based payment transaction an entity receives goods or services and pays for those goods or services either in shares or in other equity instruments. A transaction also is considered to be a share-based payment if the entity incurs a liability whose amount is based on the price or value of an entity's share or other equity instrument of the entity.

These definitions should be read in conjunction with the Group's accounting policies, which also clarify certain terms used.

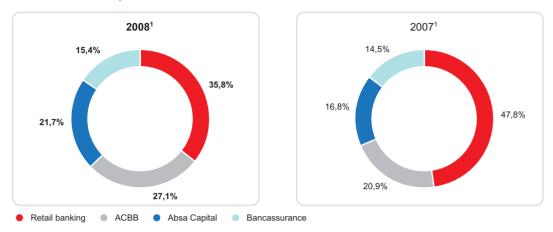
# Business unit performance

# Business unit performance

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# Profit contribution by business area

Year ended 31 December



### Profit contribution by business area (%)

### Note

<sup>1</sup>Calculated after the allocation of capital, funding and corporate centre. If the VISA profit of R636 million is included in December 2008, the contributions will be as follows: Retail – 33,7%, ACBB - 25,5%, Absa Capital – 20,5% and Bancassurance – 14,5%.

|  | Notes | 2008<br>(Audited)<br>Rm | 2007⁴<br>(Audited)<br>Rm | Change<br>% |
|--|-------|-------------------------|--------------------------|-------------|
| Banking operations                             |       |                         |                          |             |
| Retail banking                                 | 1     | 3 706                   | 4 943                    | (25,0)      |
| Absa Wealth                                    |       | 27                      | 46                       | (41,3)      |
| Retail Bank                                    |       | 2 635                   | 2 350                    | 12,1        |
| Absa Home Loans                                |       | 191                     | 1 296                    | (85,3)      |
| Absa Card                                      |       | 554                     | 706                      | (21,5)      |
| Absa Vehicle and Asset Finance                 |       | 299                     | 545                      | (45,1)      |
| Absa Corporate and Business Bank               | 1     | 2 806                   | 2 167                    | 29,5        |
| Absa Capital                                   | 1     | 2 249                   | 1 733                    | 29,8        |
| Corporate centre                               | 2     | 687                     | (17)                     | >100,0      |
| Capital and funding centre                     |       | 4                       | 59                       | (93,2)      |
| Total banking                                  |       | 9 452                   | 8 885                    | 6,4         |
| Bancassurance                                  |       | 1 597                   | 1 502                    | 6,3         |
| Total earnings from business areas             |       | 11 049                  | 10 387                   | 6,4         |
| Synergy costs (after tax)                      | 3     | —                       | (479)                    | 100,0       |
| Minority interest – preference shares          |       | (457)                   | (313)                    | (46,0)      |
| Profit attributable to ordinary equity holders |       | 10 592                  | 9 595                    | 10,4        |
| Headline earnings adjustments                  |       | (684)                   | (182)                    | >(100,0)    |
| Total headline earnings                        |       | 9 908                   | 9 413                    | 5,3         |

### Notes

- 1. African operations have been split between Retail banking, Absa Corporate and Business Bank and Absa Capital during the year under review.
- 2. In the current year Corporate centre includes the profit on VISA IPO shares and movement in provisions.
- 3. Synergies relate to the integration of Absa and Barclays following the acquisition by Barclays of a majority share in Absa. Synergy costs are once-off costs incurred in achieving synergy benefits.
- 4. The comparative period has been restated for:
  - Commercial Asset Finance was moved from Retail banking to Absa Corporate and Business Bank during the year under review.
  - Repossessed Properties was moved from Retail banking to Corporate centre during the year under review.
  - The African operations split is in line with the current business model.

# Segmental reporting per market segment

Year ended 31 December

|  | Ret      | tail ban | king     |         | ACBB    |          | Absa Capital |          |          |
|--|----------|----------|----------|---------|---------|----------|--------------|----------|----------|
|  | 2008     | 20071    | Change   | 2008    | 20071   | Change   | 2008         | 20071    | Change   |
|  | Rm       | Rm       | %        | Rm      | Rm      | %        | Rm           | Rm       | %        |
| Income statement                               |          |          |          |         |         |          |              |          |          |
| Net interest income                            | 14 647   | 12 547   | 16,7     | 5 937   | 4 725   | 25,7     | 2 098        | 1 638    | 28,1     |
| Net interest income – external                 | 39 652   | 31 541   | 25,7     | 7 210   | 4 856   | 48,5     | (24 835)     | (18 561) | (33,8)   |
| Net interest income - internal                 | (25 005) | (18 994) | (31,6)   | (1 273) | (131)   | >(100,0) | 26 933       | 20 199   | 33,3     |
| Impairment losses on loans and advances        | (5 551)  | (2 144)  | >(100,0) | (287)   | (288)   | 0,3      | (2)          | (1)      | (100,0)  |
| Non-interest income                            | 10 262   | 9 023    | 13,7     | 2 763   | 2 500   | 10,5     | 3 250        | 2 231    | 45,7     |
| Non-interest income – external                 | 9 851    | 8 460    | 16,4     | 2 464   | 2 298   | 7,2      | 3 657        | 2 555    | 43,1     |
| Non-interest income - internal                 | 411      | 563      | (27,0)   | 299     | 202     | 48,0     | (407)        | (324)    | (25,6)   |
| Depreciation and amortisation                  | (356)    | (288)    | (23,6)   | (30)    | (21)    | (42,9)   | (24)         | (6)      | >(100,0) |
| Operating expenses                             | (13 182) | (11 510) | (14,5)   | (4 306) | (3 723) | (15,7)   | (2 169)      | (1 362)  | (59,3)   |
| Other impairments                              | _        | _        | _        | _       | —       | _        | (1)          | _        | (100,0)  |
| Indirect taxation                              | (362)    | (341)    | (6,2)    | (107)   | (57)    | (87,7)   | (60)         | (78)     | 23,1     |
| Share of retained earnings from associates and |          |          |          |         |         |          |              |          |          |
| joint ventures                                 | 18       | 20       | (10,0)   | 41      | 49      | (16,3)   | -            | —        | —        |
| Operating profit before income tax             | 5 476    | 7 307    | (25,1)   | 4 011   | 3 185   | 25,9     | 3 092        | 2 422    | 27,7     |
| Taxation expense                               | (1 652)  | (2 289)  | 27,8     | (1 168) | (975)   | (19,8)   | (843)        | (689)    | (22,4)   |
| Profit for the year                            | 3 824    | 5 018    | (23,8)   | 2 843   | 2 210   | 28,6     | 2 249        | 1 733    | 29,8     |
| Attributable to:                               |          |          |          |         |         |          |              |          |          |
| Ordinary equity holders of the Group           | 3 706    | 4 943    | (25,0)   | 2 806   | 2 167   | 29,5     | 2 249        | 1 733    | 29,8     |
| Minority interest – ordinary shares            | 118      | 75       | 57,3     | 36      | 42      | (14,3)   | _            | _        | _        |
| Minority interest – preference shares          | -        | _        | _        | 1       | 1       | _        | _            | —        | _        |
|  | 3 824    | 5 018    | (23,8)   | 2 843   | 2 210   | 28,6     | 2 249        | 1 733    | 29,8     |

### Notes

<sup>1</sup>December 2007 comparatives have been restated for structure changes as well as the reclassification of the Commercial Property Funds' unlisted investments to investments. Refer to pages 70 – 76 for reclassification of prior year figures. December 2006 comparatives have not been restated.

| Bar     | ncassura            | nce     |       | Other segm        |          |       |                   | and inter-<br>ninations Absa Group |          |                   |          |
|---------|---------------------|---------|-------|-------------------|----------|-------|-------------------|------------------------------------|----------|-------------------|----------|
| 2008    | 2007 <sup>1</sup> ( | Change  | 2008  | 2007 <sup>1</sup> | Change   | 2008  | 2007 <sup>1</sup> | Change                             | 2008     | 2007 <sup>1</sup> | Change   |
| Rm      | Rm                  | %       | Rm    | Rm                | %        | Rm    | Rm                | %                                  | Rm       | Rm                | %        |
|         |                     |         |       |                   |          |       |                   |                                    |          |                   |          |
| 10      | (49)                | >100,0  | (918) | (38)              | >(100,0) | 21    | 67                | >(100,0)                           | 21 795   | 18 890            | 15,4     |
| 8       | (49)                | >100,0  | (158) | 2 070             | >(100,0) | (82)  | (967)             | (91,5)                             | 21 795   | 18 890            | 15,4     |
| 2       | _                   | 100,0   | (760) | (2 108)           | 63,9     | 103   | 1 034             | 90,0                               | _        | _                 | _        |
| 1       | 1                   | _       | _     | (1)               | 100,0    | _     | _                 | _                                  | (5 839)  | (2 433)           | >(100,0) |
| 3 566   | 3 251               | 9,7     | 631   | (263)             | >100,0   | 643   | 14                | >100,0                             | 21 115   | 16 756            | 26,0     |
| 3 860   | 3 709               | 4,1     | 533   | (259)             | >100,0   | 750   | (7)               | >100,0                             | 21 115   | 16 756            | 26,0     |
| (294)   | (458)               | (35,8)  | 98    | (4)               | >100,0   | (107) | 21                | >(100,0)                           | _        | —                 | _        |
| (24)    | (22)                | (9,1)   | (88)  | (78)              | (12,8)   | (484) | (450)             | (7,6)                              | (1 006)  | (865)             | (16,3)   |
| (1 354) | (1 128)             | (20,0)  | 73    | 275               | 73,5     | 751   | (129)             | >100,0                             | (20 187) | (17 577)          | (14,8)   |
| (29)    | —                   | (100,0) | 25    | (37)              | >100,0   | (13)  | (21)              | 38,1                               | (18)     | (58)              | 69,0     |
| (57)    | (47)                | (21,3)  | (62)  | 32                | >(100,0) | (76)  | (218)             | 65,1                               | (724)    | (709)             | (2,1)    |
| _       | _                   | _       | _     | 1                 | _        | 14    | 3                 | >100,0                             | 73       | 73                | _        |
| 2 113   | 2 006               | (5,3)   | (339) | (109)             | >(100.0) | 856   | (734)             | >100.0                             | 15 209   | 14 077            | (8,0)    |
| (516)   | (504)               | (2,4)   | 198   | 247               | 19,8     | 15    | 158               | 90,5                               | (3 966)  | (4 052)           | 2,1      |
| 1 597   | 1 502               | 6,3     | (141) | 138               | >(100,0) | 871   | (576)             | >100,0                             | 11 243   | 10 025            | 12,1     |
|         |                     |         |       |                   |          |       |                   |                                    |          |                   |          |
| 1 597   | 1 502               | 6,3     | (599) | (175)             | >(100,0) | 833   | (575)             | >100,0                             | 10 592   | 9 595             | 10,4     |
| —       | —                   | _       | 1     | _                 | 100,0    | 39    | _                 | 100,0                              | 194      | 117               | 65,8     |
| —       |                     |         | 457   | 313               | 46,0     | (1)   | (1)               | _                                  | 457      | 313               | 46,0     |
| 1 597   | 1 502               | 6,3     | (141) | 138               | >(100,0) | 871   | (576)             | >100,0                             | 11 243   | 10 025            | 12,1     |

# Segmental reporting per market segment

Year ended 31 December

|   | Ret        | Retail banking    |        |         | Corpora<br>siness B |        | At      | osa Cap           | ital   |
|---|------------|-------------------|--------|---------|---------------------|--------|---------|-------------------|--------|
|   |            | C                 | hange  |         |                     | Change |         |                   | Change |
|   | 2008       | 2007 <sup>1</sup> | %      | 2008    | 2007 <sup>1</sup>   | %      | 2008    | 2007 <sup>1</sup> | %      |
| Balance sheet (Rm)  |            |                   |        |         |                     |        |         |                   |        |
| Total advances  | 347 084    | 311 803           | 11,3   | 120 280 | 90 340              | 33,1   | 64 332  | 53 011            | 21,4   |
| Investments in associates and joint ventures  | 318        | 297               | 7,1    | 801     | 643                 | 24,6   | 970     | _                 | 100,0  |
| Other assets  | 128 984    | 106 804           | 20,8   | 18 169  | 22 586              | (19,6) | 370 083 | 373 217           | (0,8)  |
| Other assets – external   | 9 982      | 7 342             | 35,8   | 7 023   | 4 973               | 41,2   | 150 424 | 102 671           | 46,5   |
| Other assets – internal <sup>2</sup>  | 119 002    | 99 462            | 19,6   | 11 146  | 17 613              | (36,7) | 219 659 | 270 546           | (18,8) |
| Total assets  | 476 386    | 418 904           | 13,7   | 139 250 | 113 569             | 22,6   | 435 385 | 426 228           | 2,1    |
| Total deposits  | 134 985    | 101 944           | 32,4   | 100 046 | 77 554              | 29,0   | 146 670 | 130 683           | 12,2   |
| Other liabilities   | 337 410    | 297 166           | 13,5   | 36 731  | 27 140              | 35,3   | 284 405 | 289 334           | (1,7)  |
| Other liabilities – external  | 10 574     | 16 193            | (34,7) | 6 063   | 4 562               | 32,9   | 275 342 | 230 968           | 19,2   |
| Other liabilities – external<br>Other liabilities – internal <sup>2</sup>                 | 326 836    | 280 973           | 16,3   | 30 668  | 22 578              | 35,8   | 9 063   | 230 900<br>58 366 | (84,5) |
|   | 020 000    |                   | 10,0   |         |                     |        |         |                   | (04,0) |
| Total liabilities   | 472 395    | 399 110           | 18,4   | 136 777 | 104 694             | 30,6   | 431 075 | 420 017           | 2,6    |
| Financial performance (%)   |            |                   |        |         |                     |        |         |                   |        |
| Return on average equity <sup>3</sup>   | n/a        | 28,3              |        | n/a     | 29,5                |        | n/a     | 33,3              |        |
| Return on average economic capital <sup>3</sup>   | 19,5       | n/a               |        | 24,8    | n/a                 |        | 21,3    | n/a               |        |
| Return on average assets  | 0,84       | 1,35              |        | 2,04    | 2,07                |        | 0,52    | 0,45              |        |
| Operating performance (%)   |            |                   |        |         |                     |        |         |                   |        |
| Net interest margin on average assets   | 3,33       | 3,30              |        | 4,42    | 4,70                |        | n/a     | n/a               |        |
| Impairment losses on loans and advances as a % of average loans and advances to customers | 1,68       | 0,74              |        | 0,28    | 0,37                |        | 0,00    | 0.00              |        |
| Non-interest income as percentage of total  | ,          | - / -             |        | .,      | - , - '             |        | .,      | - ,               |        |
| operating income  | 41,2       | 41,8              |        | 31,8    | 34,6                |        | 60,8    | 57,7              |        |
| Top-line growth <sup>1</sup>  | 15,5       | 18,0              |        | 20,4    | 39,8                |        | 38,2    | 53,6              |        |
| Cost growth <sup>1</sup>  | 14,7       | 11,7              |        | 15,8    | 31,8                |        | 60,4    | 44,7              |        |
| Cost-to-income ratio  | 54,3       | 54,7              |        | 49,8    | 51,8                |        | 41,0    | 35,4              |        |
| Cost-to-assets ratio  | 3,1        | 3,3               |        | 3,2     | 3,7                 |        | 0,5     | 0,4               |        |
| Other   |            |                   |        |         |                     |        |         |                   |        |
| Banking customer base per segment (including  |            |                   |        |         |                     |        |         |                   |        |
| African operations)   | 10 402 735 | 9 328 008         | 11,5   | 271 304 | 239 460             | 13,3   | 2 655   | 2 503             | 6,1    |
| Attributable income from the rest of Africa   | 54         | 81                | (33,3) | 20      | 7                   | >100,0 | 219     | 59                | >100,0 |

### Notes

<sup>1</sup>December 2007 comparatives have been restated for structure changes as well as the reclassification of Commercial Property Funds' unlisted investments to investments Refer to pages 70 to 76 for reclassification of prior year figures. December 2006 comparatives have not been restated.

<sup>2</sup>Internal assets and liabilities include all interdivisional and intragroup asset and liability balances. December 2007 comparatives have been restated accordingly. Internal assets and liabilities for the Group are eliminated in "Head office and other intersegment eliminations".

<sup>3</sup>In December 2007 capital was allocated to segments based on Basel 1 principles. In 2008 the Group adopted a new measurement basis whereby capital is no longer allocated to segments. In order to measure a return per segment a notional economic capital amount has been used as a denominator. The return on average equity and return on average economic capital are not comparable. December 2007 comparatives have not been restated.

| 2008 2 | 007 <sup>1</sup> | ange<br>%<br> | <b>2008</b><br>428 | 20071   | Change<br>% | 2008      |                   | Change   |            |                   | Change |
|--------|------------------|---------------|--------------------|---------|-------------|-----------|-------------------|----------|------------|-------------------|--------|
| 2008 2 | _                | %<br>         |                    | 20071   |             | 2008      | 00071             | -        |            |                   |        |
|        | <br><br>37 526 ( |               | 428                |         |             |           | 2007 <sup>1</sup> | %        | 2008       | 2007 <sup>1</sup> | %      |
|        | <br><br>37 526 ( | _             | 428                |         |             |           |                   |          |            |                   |        |
|        |                  | _             |                    | 641     | 3,4         | 47        | 163               | (71,2)   | 532 171    | 455 958           | 16,7   |
| _      | 37 526 (         |               | _                  | _       | _           | 55        | 64                | (14,1)   | 2 144      | 1 004             | >100,0 |
| 33 015 |                  | (12,0)        | 21 906             | 152 172 | (85,8)      | (332 714) | (508 358)         | (34,6)   | 239 443    | 183 947           | 30,2   |
| 29 805 | 34 651 (         | (14,0)        | 37 496             | 29 582  | 26.0        | 4 713     | 4 728             | (0,3)    | 239 443    | 183 947           | 30,2   |
| 3 210  |                  | 11,7          | (15 590)           | 122 590 | >(100,0)    | (337 427) | (513 086)         | (34,2)   | _          | _                 | _      |
|        |                  |               |                    |         |             |           |                   |          |            | ·                 |        |
| 33 015 | 37 526 (         | (12,0)        | 22 334             | 152 813 | (85,4)      | (332 612) | (508 131)         | (34,5)   | 773 758    | 640 909           | 20,7   |
| _      | _                | _             | 11                 | 9       | 22,2        | 569       | 322               | 76,7     | 382 281    | 310 512           | 23,1   |
| 29 106 | 33 618 (         | (13,4)        | (13 493)           | 147 224 | >(100,0)    | (335 648) | (506 645)         | (33,8)   | 338 511    | 287 837           | 17,6   |
| 21 747 |                  | (14,2)        | 30 412             | 4 524   | >100.0      | (5 627)   | 6 230             | >(100,0) | 338 511    | 287 837           | 17,6   |
| 7 359  | `                | (10,9)        | (43 905)           | 142 700 | >(100,0)    | (330 021) | (512 875)         | (35,7)   |            | 207 037           |        |
|        |                  |               |                    |         |             |           |                   |          |            |                   |        |
| 29 106 | 33 618 (         | (13,4)        | (13 482)           | 147 233 | >(100,0)    | (335 079) | (506 323)         | (33,8)   | 720 792    | 598 349           | 20,5   |
|        |                  |               |                    |         |             |           |                   |          |            |                   |        |
| 39,5   | 37,8             |               | n/a                | n/a     |             | n/a       | n/a               |          | 23,4       | 27,2              |        |
| n/a    | n/a              |               | n/a                | n/a     |             | n/a       | n/a               |          | 23,9       | n/a               |        |
| 4,57   | 4,88             |               | n/a                | n/a     |             | n/a       | n/a               |          | 1,37       | 1,68              |        |
|        |                  |               |                    |         |             |           | ,                 |          |            |                   |        |
| n/a    | n/a              |               | n/a                | n/a     |             | n/a       | n/a               |          | 3,02       | 3,37              |        |
| n/a    | n/a              |               | n/a                | n/a     |             | n/a       | n/a               |          | 1,19       | 0,58              |        |
|        |                  |               |                    |         |             |           |                   |          |            | -,                |        |
| 99,7   | 101,5            |               | n/a                | n/a     |             | n/a       | n/a               |          | 49,2       | 47,0              |        |
| 11,7   | 2,9              |               | n/a                | n/a     |             | n/a       | n/a               |          | 20,4       | 19,2              |        |
| 19,8   | 15,5             |               | n/a                | n/a     |             | n/a       | n/a               |          | 14,9       | 14,6              |        |
| 38,5   | 35,9             |               | n/a                | n/a     |             | n/a       | n/a               |          | 49,4       | 51,7              |        |
| 4,0    | 3,7              |               | n/a                | n/a     |             | n/a       | n/a               |          | 3,0        | 3,2               |        |
|        |                  |               |                    |         |             |           |                   |          |            |                   |        |
| _      | _                | _             | _                  | _       | _           | _         | _                 | _        | 10 676 694 | 9 569 971         | 11,6   |
| -      | _                | _             | (42)               | 1       | >(100,0)    | _         | _                 | _        | 251        | 148               | 69,6   |

# **Retail banking**

Year ended 31 December

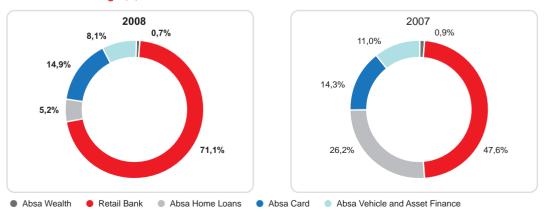
|   | Absa                               | Wealth                           | Retai                                   | I Bank                                 | Absa Hor                          | ne Loans                          |
|---|------------------------------------|----------------------------------|---|--|-----------------------------------|-----------------------------------|
|   | 2008                               | 2007                             | 2008                                    | 2007                                   | 2008                              | 2007                              |
| Total revenue – external (Rm)   | 593                                | 544                              | 8 404                                   | 8 764                                  | 28 395                            | 21 127                            |
| Net interest income – external<br>Non-interest income – external  | 509<br>84                          | 466<br>78                        | 537<br>7 867                            | 2 144<br>6 620                         | 28 321<br>74                      | 21 029<br>98                      |
| Total revenue – internal (Rm)   | (284)                              | (298)                            | 6 382                                   | 3 843                                  | (24 216)                          | (17 236)                          |
| Net interest income – internal<br>Non-interest income – internal  | (298)<br>14                        | (306)<br>8                       | 6 165<br>217                            | 3 472<br>371                           | (24 396)<br>180                   | (17 428)<br>192                   |
| Attributable earnings (Rm)  | 27                                 | 46                               | 2 635                                   | 2 350                                  | 191                               | 1 296                             |
| Impairment losses on loans and advances as a % of average loans and advances to customers (%) <sup>1</sup> Cost-to-income ratio (%) | 0,33<br>76,6                       | 0,38<br>61,6                     | 2,47<br>65,2                            | 1,87<br>65,7                           | 1,19<br>30,6                      | 0,26<br>33,8                      |
| Total advances (Rm)<br>Total assets (Rm)<br>Total deposits (Rm)<br>Total liabilities (Rm)   | 9 566<br>10 357<br>7 032<br>10 341 | 7 567<br>8 206<br>5 021<br>7 763 | 44 413<br>142 698<br>126 049<br>140 346 | 38 246<br>118 172<br>94 844<br>114 249 | 223 870<br>240 617<br><br>240 577 | 202 497<br>219 813<br><br>210 000 |
| Return on average equity (%)<br>Return on average economic capital (%)  | n/a<br>3,8                         | 11,4<br>n/a                      | n/a<br>48,5                             | 90,4<br>n/a                            | n/a<br>2,7                        | 15,2<br>n/a                       |
|   | Abaa                               | Card                             | Absa Ve                                 | hicle and                              | т                                 | 4-1                               |

|   | Absa                                | Card                                | Asset                            | Finance                          | То                                       | otal                                     |
|---|-------------------------------------|-------------------------------------|----------------------------------|----------------------------------|--|--|
|   | 2008                                | 2007                                | 2008                             | 2007                             | 2008                                     | 2007                                     |
| Total revenue – external (Rm)   | 4 429                               | 3 353                               | 7 682                            | 6 213                            | 49 503                                   | 40 001                                   |
| Net interest income – external<br>Non-interest income – external  | 2 856<br>1 573                      | 1 898<br>1 455                      | 7 429<br>253                     | 6 004<br>209                     | 39 652<br>9 851                          | 31 541<br>8 460                          |
| Total revenue – internal (Rm)   | (1 372)                             | (877)                               | (5 104)                          | (3 863)                          | (24 594)                                 | (18 431)                                 |
| Net interest income – internal  | (1 373)                             | (835)                               | (5 103)                          | (3 897)                          | (25 005)                                 | (18 994)                                 |
| Non-interest income – internal  | 1                                   | (42)                                | (1)                              | 34                               | 411                                      | 563                                      |
| Attributable earnings (Rm)  | 554                                 | 706                                 | 299                              | 545                              | 3 706                                    | 4 943                                    |
| Impairment losses on loans and advances as a % of average loans and advances to customers (%) <sup>1</sup> Cost-to-income ratio (%) | 5,65<br>46,4                        | 3,50<br>40,8                        | 2,31<br>37,6                     | 1,14<br>43,8                     | 1,68<br>54,3                             | 0,74<br>54,7                             |
| Total advances (Rm)<br>Total assets (Rm)<br>Total deposits (Rm)<br>Total liabilities (Rm)   | 18 069<br>24 812<br>1 888<br>23 933 | 11 817<br>13 995<br>2 065<br>12 807 | 51 166<br>57 902<br>16<br>57 198 | 51 676<br>58 718<br>14<br>54 291 | 347 084<br>476 386<br>134 985<br>472 395 | 311 803<br>418 904<br>101 944<br>399 110 |
| Return on average equity (%)<br>Return on average economic capital (%)  | n/a<br>25,1                         | 70,7<br>n/a                         | n/a<br>8,6                       | 11,4<br>n/a                      | n/a<br>19,5                              | 28,3<br>n/a                              |

### Notes

<sup>1</sup>Refer to note 9 on page 40 for the impairment charge to the income statement. <sup>2</sup>These results are after the allocation of head office and support charges.





### Absa Group Limited

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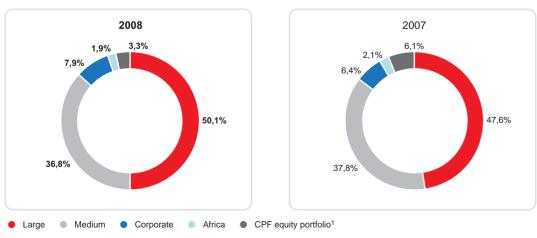
Financial results for the year ended 31 December 2008

# Absa Corporate and Business Bank

Year ended 31 December

|   | 2008    | 2008<br>Excluding<br>listed<br>equities |         | 2007<br>Excluding<br>listed<br>equities | Change<br>% | Change<br>%<br>Excluding<br>listed<br>equities |
|---|---------|---|---------|---|-------------|--|
|   | Rm      | Rm                                      | Rm      | Rm                                      |             |  |
| Income statement<br>Net interest income<br>Impairment losses on loans and | 5 937   | 5 937                                   | 4 725   | 4 725                                   | 25,7        | 25,7   |
| advances  | (287)   | (287)                                   | (288)   | (288)                                   | 0,3         | 0,3  |
| Non-interest income   | 2 763   | 2 861                                   | 2 500   | 2 305                                   | 10,5        | 24,1   |
| Operating expenses  | (4 336) | (4 336)                                 | (3 744) | (3 744)                                 | (15,8)      | (15,8)   |
| Other   | (66)    | (66)                                    | (8)     | (8)                                     | >(100,0)    | >(100,0)                                       |
| Operating profit before income tax  | 4 011   | 4 109                                   | 3 185   | 2 990                                   | 25,9        | 37,4   |
| Taxation expense  | (1 168) | (1 195)                                 | (975)   | (919)                                   | (19,8)      | (30,0)   |
| Profit for the year   | 2 843   | 2 914                                   | 2 210   | 2 071                                   | 28,6        | 40,7   |
| Attributable to:  |         |   |         |   |             |  |
| Ordinary equity holders of the Group                                      | 2 806   | 2 877                                   | 2 167   | 2 028                                   | 29,5        | 41,9   |
| Minority interest - ordinary shares                                       | 36      | 36                                      | 42      | 42                                      | (14,3)      | (14,3)   |
| Minority interest - preference shares                                     | 1       | 1                                       | 1       | 1                                       | _           |  |
|   | 2 843   | 2 914                                   | 2 210   | 2 071                                   | 28,6        | 40,7   |

|   | 2008<br>Rm | 2007<br>Rm | Change<br>% |
|---|------------|------------|-------------|
| Operating profit before income tax by business area |            |            |             |
| Large   | 2 008      | 1 515      | 32,5        |
| Medium  | 1 477      | 1 205      | 22,6        |
| Corporate   | 317        | 204        | 55,4        |
| Africa  | 76         | 66         | 15,2        |
| CPF equity portfolio <sup>1</sup>                   | 133        | 195        | (31,8)      |
| – Listed  | (98)       | 195        | >(100,0)    |
| – Unlisted  | 231        |            | 100,0       |
|   | 4 011      | 3 185      | 25,9        |



### Profit before tax (%)

### Note

<sup>1</sup>Includes realised and unrealised profits.

# **Bancassurance operations**

Year ended 31 December

|   |      |       | Life  |          |
|---|------|-------|-------|----------|
|   |      | 2008  | 2007  | Change   |
|   | Note | Rm    | Rm    | %        |
| Income statement  |      | -     |       |          |
| Net earned premium                                      |      | 1 155 | 1 142 | 1,1      |
| Net insurance claims                                    |      | (390) | (401) | 2,7      |
| Investment income                                       | 1    |       |       |          |
| policyholder investment contracts                       |      | 653   | 495   | 31,9     |
| policyholder insurance contracts                        |      | (14)  | 170   | >(100,0) |
| Changes in investment and insurance liabilities         |      |       |       |          |
| policyholder investment contracts                       |      | (620) | (482) | (28,6)   |
| policyholder insurance contracts                        |      | 368   | 45    | >100,0   |
| Other income  |      | 37    | 24    | 54,2     |
| Gross operating income                                  |      | 1 189 | 993   | 19,7     |
| Net commission paid by insurance companies <sup>1</sup> |      | (230) | (196) | (17,3)   |
| Operating expenses                                      |      | (171) | (150) | (14,0)   |
| Other   |      | (42)  | (37)  | (13,5)   |
| Net operating income                                    |      | 746   | 610   | 22,3     |
| Investment income on shareholder funds <sup>2</sup>     | 1    | 102   | 167   | (38,9)   |
| Net profit on disposal of subsidiary <sup>2</sup>       |      |       | _     | (/-)<br> |
| Taxation expense  |      | (217) | (253) | 14,2     |
| Profit attributable to ordinary equity holders          |      | 631   | 524   | 20,4     |
| 1. Investment income                                    |      |       |       |          |
| Policyholder – investment contracts                     |      | 653   | 495   | 31,9     |
| Net interest income                                     |      | 257   | 44    | >100,0   |
| Dividend income   |      | 20    | 13    | 53,8     |
| Fair value gains  |      | 376   | 438   | (14,2)   |
| Policyholder – insurance contracts                      |      | (14)  | 170   | >(100,0) |
| Net interest income                                     |      | 105   | 93    | 12,9     |
| Dividend income   |      | 15    | 23    | (34,8)   |
| Fair value gains  |      | (134) | 54    | >(100,0) |
| Shareholder funds                                       |      | 102   | 167   | (38,9)   |
| Net interest income                                     |      | 12    | 9     | 33,3     |
| Dividend income   |      | 27    | 15    | 80,0     |
| Fair value gains  |      | 63    | 143   | (55,9)   |
| Total   |      | 741   | 832   | (10,9)   |
| Net interest income                                     |      | 374   | 146   | >100,0   |
| Dividend income   |      | 62    | 51    | 21,6     |
| Fair value gains  |      | 305   | 635   | (52,0)   |
|   |      | 303   | 000   | (52,0)   |

### Notes

<sup>1</sup>Net commission paid includes internal commissions eliminated on consolidation of Absa Group.

<sup>2</sup>R37 million is accounted for as "Exchange differences" in "Other operating income" and R5 million loss is accounted for as part of "Investment income on shareholder funds" in "Gains and losses from investment activities". (Refer to page 43).

In managing the short-term policyholder liability, certain assets have been allocated specifically for the purpose of backing this liability. The above disclosure reflects the income earned on these assets.

| Insurance |         |        | Other |       |          | Total bancassurance |         |          |
|-----------|---------|--------|-------|-------|----------|---------------------|---------|----------|
| 2008      | 2007    | Change | 2008  | 2007  | Change   | 2008                | 2007    | Change   |
| Rm        | Rm      | %      | Rm    | Rm    | %        | Rm                  | Rm      | %        |
|           |         |        |       |       |          |                     |         |          |
| 2 318     | 2 012   | 15,2   | 38    | 38    | _        | 3 511               | 3 192   | 10,0     |
| (1 531)   | (1 244) | (23,1) | 31    | 42    | (26,2)   | (1 890)             | (1 603) | (17,9)   |
|           | ( )     |        |       |       | ( - / /  | <b>( ) ) )</b>      | (/      |          |
| —         | _       | _      | (161) | 84    | >(100,0) | 492                 | 579     | (15,0)   |
| 127       | 73      | 74,0   | —     | —     | —        | 113                 | 243     | (53,5)   |
|           |         |        |       |       |          |                     |         |          |
| —         | _       | —      | 182   | (52)  | >100,0   | (438)               | (534)   | 18,0     |
| _         |         | (75.0) | -     |       |          | 368                 | 45      | >100,0   |
| 3         | 12      | (75,0) | 1 510 | 1 203 | 25,5     | 1 550               | 1 239   | 25,1     |
| 917       | 853     | 7,5    | 1 600 | 1 315 | 21,7     | 3 706               | 3 161   | 17,2     |
| (342)     | (333)   | (2,7)  | —     | —     | —        | (572)               | (529)   | (8,1)    |
| (210)     | (203)   | (3,4)  | (997) | (797) | (25,1)   | (1 378)             | (1 150) | (19,8)   |
| (1)       | (1)     |        | (42)  | (9)   | >(100,0) | (85)                | (47)    | (80,9)   |
| 364       | 316     | 15,2   | 561   | 509   | 10,2     | 1 671               | 1 435   | 16,4     |
| 211       | 292     | (27,7) | 97    | 112   | (13,4)   | 410                 | 571     | (28,2)   |
| —         | _       | _      | 32    | _     | 100,0    | 32                  | —       | 100,0    |
| (78)      | (71)    | (9,9)  | (221) | (180) | (22,8)   | (516)               | (504)   | (2,4)    |
| 497       | 537     | (7,4)  | 469   | 441   | 6,3      | 1 597               | 1 502   | 6,3      |
|           |         |        |       |       |          |                     |         |          |
| —         |         | _      | (161) | 84    | >(100,0) | 492                 | 579     | (15,0)   |
| _         | _       | _      | 4     | 4     | _        | 261                 | 48      | >100,0   |
| —         | _       | —      | 78    | 44    | 77,3     | 98                  | 57      | 71,9     |
| —         |         | —      | (243) | 36    | >(100,0) | 133                 | 474     | (71,9)   |
| 127       | 73      | 74,0   | _     |       |          | 113                 | 243     | (53,5)   |
| 127       | 73      | 74,0   | —     | _     | _        | 232                 | 166     | 39,8     |
| —         | _       | —      | —     |       | _        | 15                  | 23      | (34,8)   |
| —         | _       | _      | —     | _     | _        | (134)               | 54      | >(100,0) |
| 211       | 292     | (27,7) | 97    | 112   | (13,4)   | 410                 | 571     | (28,2)   |
| 61        | 13      | >100,0 | 96    | 51    | 88,2     | 169                 | 73      | >100,0   |
| 84        | 69      | 21,7   | 7     | 17    | (58,8)   | 118                 | 101     | 16,8     |
| 66        | 210     | (68,6) | (6)   | 44    | >(100,0) | 123                 | 397     | (69,0)   |
| 338       | 365     | (7,4)  | (64)  | 196   | >(100,0) | 1 015               | 1 393   | (27,1)   |
| 188       | 86      | >100,0 | 100   | 55    | 81,8     | 662                 | 287     | >100,0   |
| 84        | 69      | 21,7   | 85    | 61    | 39,3     | 231                 | 181     | 27,6     |
| 66        | 210     | (68,6) | (249) | 80    | >(100,0) | 122                 | 925     | (86,8)   |
|           |         |        |       |       |          |                     |         |          |

# **Bancassurance operations**

As at 31 December

|   |     | 2008   | 2007   | Change |
|---|-----|--------|--------|--------|
| Ν   | ote | Rm     | Rm     | %      |
| Balance sheet   |     |        |        |        |
| Assets  |     |        |        |        |
| Cash balances and money market assets                         |     | 8 295  | 6 638  | 25,0   |
| Insurance operations  | 1   | 5 544  | 3 666  | 51,2   |
| Other insurance subsidiaries                                  |     | 1 045  | 977    | 7,0    |
| Other subsidiaries  |     | 1 706  | 1 995  | (14,5) |
| Other assets <sup>1</sup>                                     |     | 13 737 | 19 281 | (28,8) |
| Financial assets backing investment and insurance liabilities |     | 10 912 | 11 570 | (5,7)  |
| Investments   |     |        |        |        |
| Insurance operations  | 1   | 10 289 | 10 640 | (3,3)  |
| Other insurance subsidiaries                                  |     | 44     | 722    | (93,9) |
| Other assets backing policyholder investment liabilities      |     |        |        |        |
| Insurance operations  | 1   | 481    | 231    | >100,0 |
| Derivatives backing shareholder investments                   |     |        |        |        |
| Insurance operations  | 1   | 98     | (23)   | >100,0 |
| Property and equipment  |     | 71     | 37     | 91,9   |
| Total assets  |     | 33 015 | 37 526 | (12,0) |
| Liabilities   |     |        |        |        |
| Current tax liabilities                                       |     | 59     | 129    | (54,3) |
| Liabilities under investment contracts                        |     | 10 377 | 7 908  | 31,2   |
| Policyholder liabilities under insurance contracts            |     | 3 076  | 3 250  | (5,4)  |
| Other liabilities and sundry provisions <sup>1</sup>          |     | 15 533 | 22 089 | (29,7) |
| Deferred tax liabilities                                      |     | 61     | 242    | (74,8) |
| Total liabilities   |     | 29 106 | 33 618 | (13,4) |
| Total equity  |     | 3 909  | 3 908  | 0,0    |
| Total equity and liabilities                                  |     | 33 015 | 37 526 | (12,0) |

Note

<sup>1</sup>Other assets and liabilities include settlement account balances in Stockbrokers.

|                                   |        |          | 2008              | Deri-          | Cash and |        |
|-----------------------------------|--------|----------|-------------------|----------------|----------|--------|
|                                   | Listed | Unlisted | Capital<br>market | vatives<br>and | money    |        |
|                                   | equity | equity   | assets            | other          | assets   | Total  |
|                                   | Rm     | Rm       | Rm                | Rm             | Rm       | Rm     |
| Shareholder investments           | 832    | 179      | 1 322             | 98             | 454      | 2 886  |
| Life                              | 472    | 77       | 246               | 40             | 126      | 961    |
| Non-Life                          | 360    | 102      | 1 076             | 58             | 328      | 1 925  |
| Policyholder investment           | 1 476  | 5 453    | 1 027             | 481            | 5 090    | 13 526 |
| Investment contracts <sup>1</sup> | 1 476  | 4 755    | 285               | 481            | 3 450    | 10 447 |
| Insurance contracts <sup>1</sup>  | _      | 698      | 742               | _              | 1 640    | 3 079  |
| Total                             | 2 308  | 5 632    | 2 349             | 579            | 5 544    | 16 412 |

#### 1. Cash balances, money market assets and investments (insurance operations)

|                                   |        |          | 2007    |         |          |        |
|-----------------------------------|--------|----------|---------|---------|----------|--------|
|                                   |        |          |         | Deri-   | Cash and |        |
|                                   |        |          | Capital | vatives | money    |        |
|                                   | Listed | Unlisted | market  | and     | market   |        |
|                                   | equity | equity   | assets  | other   | assets   | Total  |
|                                   | Rm     | Rm       | Rm      | Rm      | Rm       | Rm     |
| Shareholder investments           | 2 585  | 181      | 136     | (23)    | 211      | 3 090  |
| Life                              | 789    | 113      | 65      | (4)     | 21       | 984    |
| Non-Life                          | 1 796  | 68       | 71      | (19)    | 190      | 2 106  |
| Policyholder investment           | 1 692  | 3 651    | 2 395   | 231     | 3 455    | 11 424 |
| Investment contracts <sup>1</sup> | 1 692  | 2 834    | 363     | 231     | 2 808    | 7 928  |
| Insurance contracts <sup>1</sup>  |        | 817      | 2 032   | _       | 647      | 3 496  |
| Total                             | 4 277  | 3 832    | 2 531   | 208     | 3 666    | 14 514 |

#### Note

<sup>1</sup>Includes R607 million (December 2007: R758 million) in unlisted insurance contracts representing Absa Life Limited's investment in the General Fund. This fund is consolidated as an investment contract at an Absa Group level and disclosed as such in the consolidated financial statements.

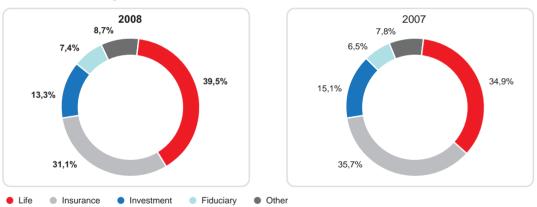
In managing the policyholder liability, certain assets have been allocated specifically for the purpose of backing this liability. The above disclosure reflects this split of assets between policyholders and shareholders.

# **Bancassurance operations**

As at 31 December

|  |       |       | Change   |
|--|-------|-------|----------|
|  | 2008  | 2007  | %        |
| Embedded value and value of new business of Absa                     |       |       |          |
| Life Limited (Rm)  |       |       |          |
| Shareholders' net assets   | 1 006 | 1 082 | (7,0)    |
| Cost of solvency capital   | (45)  | (20)  | >(100,0) |
| Value of business in force   | 1 131 | 1 029 | 9,9      |
|  | 2 092 | 2 091 | 0,0      |
|  |       |       |          |
| Embedded value earnings (Rm)   | 747   | 543   | 37,6     |
| Return on embedded value (%)   | 35,7  | 21,8  |          |
| Embedded value of new business (Rm)                                  | 331   | 213   | 55,4     |
| Value of new business as a % of the present value of future premiums | 7,4   | 5,3   |          |
| Net asset value of short-term insurance companies (Rm)               | 1 838 | 1 845 | (0,4)    |





#### Commentary

#### **Retail banking**

Attributable earnings for the Retail Bank declined by 25,0% to R3 706 million (December 2007: R4 943 million). This decline resulted from the slowdown in consumer spending, reduced demand for lending products and rising impairments. The Retail Bank increased its top-line income by 15,5% and contained cost growth to 14,7%. The South African customer base continued to grow, increasing by 12,3% to over 10 million customers.

Advances growth of 11,3% was achieved across all categories, with unsecured lending products increasing by 26,2%. The growth in unsecured lending, along with the inclusion of the WFS book, resulted in a 1,5% change in the overall composition of advances with secured lending now comprising 85,8% (December 2007: 87,3%) of the total advances book.

Customer deposits grew a robust 32,4% during the year. Innovative product offerings, including initiatives such as the online opening of investment product accounts, coupled with competitive pricing, resulted in strong gains in market share. The Group currently has the largest share of the individual deposit and advances market in South Africa<sup>1</sup>.

The overall interest margin on net assets showed a slight increase year-on-year, primarily due to the strong growth in retail deposits, resulting in a reduced dependence on wholesale funding.

Transaction volume growth across core products moderated during the year with volumes expanding by 5,2%. The Retail Bank's digital channels, however, recorded healthy transaction and customer growth. Internet and cellphone banking transaction volumes grew 25,0% and 74,0% respectively. The number of internet banking users increased by 14,0%, and Absa became the first South African bank to achieve one million internet banking users.

Consumer distress intensified during the year, following the prolonged higher interest rate cycle. In addition, collateral values in respect of vehicle and home loans were subjected to a considerable downward adjustment in the second half of the year as economic conditions deteriorated. The impairment charge consequently increased by 158,9% to R5 551 million. Accordingly, the impairment ratio rose from 0,74% in December 2007 to 1,68% for the full year 2008. This rise was largely due to higher impairments from Absa Home Loans and Absa Vehicle and Asset Finance, which increased 417,0% to R2 549 million and 109,8% to R1 177 million respectively.

During the year under review, the collections process and credit criteria were regularly reviewed. Stricter scorecard criteria, closer attention to affordability and the quality of bureau information, as well as stricter loan-to-value criteria on home loans and vehicle finance, constituted some of the actions taken to manage credit risk. The collections capacity was also enhanced by increasing the number of collectors during the year.

Rising impairments will remain a key risk to the Retail Bank in 2009. The focus will remain on cost control, the further tightening of credit criteria and maintaining strong credit quality at the right price.

#### Absa Corporate and Business Bank (ACBB)

ACBB increased its attributable earnings for the year by 29,5% to R2 806 million. Total advances increased by 33,1% as a result of continued credit demand in the Large and Medium Business lines. A strong sales focus aimed at growing deposits during the year resulted in a 29,0% increase in deposits. While impairments remained low, advance and deposit margins decreased due to the higher cost of funding experienced during the second half of the year. Equity market volatility, however, resulted in a decline of R166 million in the value of the listed commercial equity investments, thereby diluting, to an extent, the robust underlying performance of the cluster.

The impairment loss ratio decreased from 0,37% in December 2007 to 0,28% as a result of the material recovery of bad debt in the second half of the year as well as the implementation of strict credit risk management processes.

Non-interest income increased by 10,5% as a result of a 10,0% growth in transaction volumes. Cash and electronic banking transactions increased 24,7% and 11,9% respectively. Customer numbers grew 2,70% during the year and transaction income on cheque and corporate overdraft accounts increased by 11,3%, representing 30,1% of fee income. Electronic banking fees grew by 15,4%, representing 18,6% of fee income.

ACBB will continue to provide innovative solutions and service to its customer base. The business is also positioned to leverage off Absa Capital's expertise in structuring complex transactions, and its international syndication and distribution capabilities.

#### Note

<sup>1</sup>SA market share statistics BA 900 (November 2008).

#### Commentary

#### **Absa Capital**

Absa Capital increased attributable earnings by 29,8% to R2 249 million, from R1 733 million in 2007. This performance was driven by exceptional growth in the Secondary Markets and good growth in the Primary Markets business units. The key factors driving growth have been Absa Capital's operating model and continuous improvement in the technology platform, products and distribution.

The Secondary Markets business continues to improve, leveraging off a strong working relationship with Barclays Capital. Revenue for this business unit grew by 109,9% and contributed 55,0% of Absa Capital's revenue. The growth in revenue is attributable to more effective risk management as well as increased trading volumes from new and existing clients, broadening the product offering, market volatility and the increased demand from clients for risk management products.

The revenue of Primary Markets grew by 14,1% during the year and contributed 33,1% of Absa Capital's revenue. Given the current market conditions, the business unit proactively restricted the size of its underwriting positions to distributing more risk upfront. The global credit crisis and the equity market declines have negatively impacted local financing product deal flow. Primary Markets, however, continued to perform well due to the client-centric business model that delivers comprehensive international and local solutions by leveraging off Barclays Capital's global expertise and capabilities.

The revenue of the Equity Investments and Investor Services business unit increased by 1,3% and contributed 11,9% of Absa Capital's revenue. Revenue in the Private Equity portfolio was positive in absolute terms, but declined relative to the corresponding period for 2007. This performance was driven by a combination of lower realisations, poor equity market conditions and higher funding costs.

#### Bancassurance

The Bancassurance cluster grew attributable earnings by 6,3% to R1 597 million for the year under review, despite a challenging operating environment. This growth was underpinned by 16,4% growth in operating earnings. Investment income on shareholders' funds however declined by 28,2% to R410 million. Capital to the value of R1,6 billion was returned to the Absa Group in 2008. This resulted from a focus on capital efficiency and a reduced risk profile on investments backing policyholders' liabilities and shareholder capital.

The Bancassurance cluster achieved an RoE of 39,5% (December 2007: 37,8%).

Distribution – The distribution capacity increased by 269 additional sales staff, comprising insurance and financial advisors, tied agents and call centre agents. The diversification and expansion of the distribution channels is intended to increase customer access to products and services.

Life assurance – Absa Life increased its operating earnings by 22,3% to R746 million. Gross premium income remained flat year-on-year despite lower credit-related business volumes. The embedded value of new business amounted to R331 million (December 2007: R213 million) driven by strong performances of mass market products and the introduction of '@ Ease', a stand-alone risk product range that was launched early in 2008. Embedded value earnings of R747 million (December 2007: R543 million) represent a return of 35,7% (December 2007: 21,8%).

Short-term insurance – The short-term insurance industry was characterised by the hardening underwriting cycle. However, Absa Insurance increased underwriting profit to R263 million on the back of strong growth in gross written premiums which grew by 19,3%. Premium growth was driven by good growth in both the personal and commercial books, particularly in the agriculture business as well as the introduction of 'Absa idirect'. Claim levels remained challenging, rising by 23,0%. The higher claims arose from adverse weather conditions, increases in the incidence of motor accidents and the continuing escalation of repair costs.

Despite these factors, Absa short-term insurance achieved a sound underwriting margin of 10,2% (December 2007: 11,5%).

Investments – Absa Investments operating earnings declined by 3,7% to R289 million. Net inflows to mandates other than money market amounted to R9,4 billion for the year, while money market funds experienced net outflows of R2,4 billion. Assets under management declined marginally from R118 billion at the end of December 2007 to R117 billion. The strategic focus of the business is to grow the non-money market assets under management. Absa Investments continued to deliver an encouraging investment performance with a number of its unit trusts achieving top quartile performance over one-year and three-year periods.

Fiduciary services – Fiduciary operating earnings grew by 20,5% to R153 million. The acquisition of the Glenrand MIB employee benefits and healthcare businesses was finalised during the year under review, adding critical mass to the cluster's businesses. The acquired businesses were turned around to profitability.

The focus for the Bancassurance cluster in 2009 will be on the diversification of income streams and improvement of cross-sell ratios, customer retention, and growth in assets under management.

# Restatement of prior year figures

# Restatement of prior year figures

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# Group balance sheet

As at 31 December 2007

#### Reclassifications

Reclassification of investments in associates and joint ventures to investments.

|  | (Audited)<br>(As previously<br>reported)<br>Rm | Reclassifi-<br>cations<br>Rm | (Audited)<br>(Restated)<br>Rm |
|--|--|------------------------------|-------------------------------|
|  | IXIII  | TXIII                        |                               |
| Assets<br>Cash, cash balances and balances with central banks  | 20 629   |                              | 20 629                        |
| Statutory liquid asset portfolio   | 20 029   | —                            | 20 029                        |
| Loans and advances to banks  | 54 025   | —                            | 54 025                        |
| Trading portfolio assets   | 25 824   |                              | 25 824                        |
| Hedging portfolio assets   | 725  |                              | 725                           |
| Other assets   | 24 303   | _                            | 24 303                        |
| Current tax assets   | 185  | _                            | 185                           |
| Loans and advances to customers  | 455 958  | _                            | 455 958                       |
| Reinsurance assets   | 485  | _                            | 485                           |
| Investments  | 29 327   | 465                          | 29 792                        |
| Investments in associates and joint ventures   | 1 469  | (465)                        | 1 004                         |
| Intangible assets  | 301  | (403)                        | 301                           |
| Investment property  |  | _                            |                               |
| Property and equipment   | 4 610  | _                            | 4 610                         |
| Deferred tax assets  | 111  | _                            | 111                           |
| Non-current assets held-for-sale   |  | _                            |                               |
| Total assets   | 640 909  |                              | 640 909                       |
|  | 040 909  |                              | 040 909                       |
| Liabilities  |  |                              |                               |
| Deposits from banks  | 58 033   | —                            | 58 033                        |
| Trading portfolio liabilities  | 34 919   | —                            | 34 919                        |
| Hedging portfolio liabilities  | 2 226  | —                            | 2 226                         |
| Other liabilities and sundry provisions  | 12 301   | —                            | 12 301                        |
| Current tax liabilities  | 183  | —                            | 183                           |
| Deposits due to customers  | 310 512  | —                            | 310 512                       |
| Debt securities in issue   | 156 424  | —                            | 156 424                       |
| Liabilities under investment contracts   | 7 908  | —                            | 7 908                         |
| Policyholder liabilities under insurance contracts   | 3 318  | —                            | 3 318                         |
| Borrowed funds   | 9 949  | —                            | 9 949                         |
| Deferred tax liabilities   | 2 576  | —                            | 2 576                         |
| Non-current liabilities held-for-sale  |  |                              |                               |
| Total liabilities  | 598 349  |                              | 598 349                       |
| Equity   |  |                              |                               |
| Capital and reserves   |  |                              |                               |
| Attributable to ordinary equity holders of the Group:  |  |                              |                               |
| Share capital  | 1 350  | —                            | 1 350                         |
| Share premium  | 2 292  | —                            | 2 292                         |
| Other reserves   | 406  | (22)                         | 384                           |
| Retained earnings  | 33 527   | 22                           | 33 549                        |
|  | 37 575   | —                            | 37 575                        |
| Minority interest – ordinary shares  | 341  | —                            | 341                           |
| Minority interest – preference shares  | 4 644  |                              | 4 644                         |
| Total equity   | 42 560   | _                            | 42 560                        |
| Total equity and liabilities   | 640 909  |                              | 640 909                       |
| and a second |  |                              |                               |

# Group income statement

Year ended 31 December 2007

#### Reclassifications

Reclassification of investments in associates and joint ventures to investments.

|  | (Audited)<br>(As previously | Reclassifi- | (Audited)  |
|--|-----------------------------|-------------|------------|
|  | reported)                   | cations     | (Restated) |
|  | Rm                          | Rm          | Rm         |
| Net interest income                                  | 18 890                      | _           | 18 890     |
| Interest and similar income                          | 55 123                      | _           | 55 123     |
| Interest expense and similar charges                 | (36 233)                    | _           | (36 233)   |
| Impairment losses on loans and advances              | (2 433)                     | _           | (2 433)    |
| Net interest income after impairment losses on       |                             |             |            |
| loans and advances                                   | 16 457                      | _           | 16 457     |
| Net fee and commission income                        | 11 600                      | _           | 11 600     |
| Fee and commission income                            | 12 873                      | _           | 12 873     |
| Fee and commission expense                           | (1 273)                     | _           | (1 273)    |
| Net insurance premium income                         | 3 192                       | _           | 3 192      |
| Net insurance claims and benefits paid               | (1 603)                     | _           | (1 603)    |
| Changes in investment and insurance liabilities      | (489)                       | _           | (489)      |
| Gains and losses from banking and trading activities | 1 622                       | 28          | 1 650      |
| Gains and losses from investment activities          | 1 561                       | _           | 1 561      |
| Other operating income                               | 845                         | —           | 845        |
| Operating income before operating expenditure        | 33 185                      | 28          | 33 213     |
| Operating expenditure                                | (19 209)                    | —           | (19 209)   |
| Operating expenses                                   | (18 442)                    | _           | (18 442)   |
| Other impairments                                    | (58)                        | _           | (58)       |
| Indirect taxation                                    | (709)                       | _           | (709)      |
| Share of retained earnings from associates           |                             |             |            |
| and joint ventures                                   | 91                          | (18)        | 73         |
| Operating profit before income tax                   | 14 067                      | 10          | 14 077     |
| Taxation expense                                     | (4 042)                     | (10)        | (4 052)    |
| Profit for the year                                  | 10 025                      |             | 10 025     |
| Attributable to:                                     |                             |             |            |
| Ordinary equity holders of the Group                 | 9 595                       | _           | 9 595      |
| Minority interest – ordinary shares                  | 117                         | _           | 117        |
| Minority interest – preference shares                | 313                         |             | 313        |
|  | 10 025                      | _           | 10 025     |
| Headline earnings                                    | 9 413                       | _           | 9 413      |
|  |                             |             |            |

#### Commentary

# Commercial Property Fund investment in associates and joint ventures

During the 2007 financial year, Absa Corporate and Business Bank launched the Commercial Property Finance (CPF) division. The CPF division's aim is to identify and invest in property developments by obtaining an equity investment in the identified company and/or provide financing. The investment portfolio was previously classified as investment in associates as the equity investment generally ranges between 20% and 50% of the company's issued equity.

During 2008, these investments were reclassified from investments in associates to unlisted investments being measured at fair value through profit or loss according to the scope exclusion for venture capital organisations in IAS 28 – Investments in Associates. The following factors were considered in reclassifying the investments:

- The investments are in start-up ventures with an expectation of capital growth rather than income return.
- The aim is to generate growth in the medium term in the investments and an exit strategy is usually defined when the investment is made.
- The investments are typically in businesses unrelated to Absa Group's business.
- The investments are managed on a fair value basis.

The value of the investments reclassified from the "investment in associates" category to the "unlisted investments" category was R465 million.

# Segmental reporting per market segment

Year ended 31 December 2007

#### Reclassifications

Reclassification of Commercial Asset Finance, Africa segmentation, Repossessed Properties as well as the reclassification of investments in associates and joint ventures to investments.

|                                       | Re        | tail banki | ng       |           | ACBB      |         | Absa Capital |           |          |  |
|---------------------------------------|-----------|------------|----------|-----------|-----------|---------|--------------|-----------|----------|--|
|                                       | (As pre-  | Re-        |          | (As pre-  | Re-       |         | (As pre-     | Re-       |          |  |
|                                       | viously   | classifi-  | (Re-     | viously   | classifi- | (Re-    | viously      | classifi- | (Re-     |  |
|                                       | reported) | cations    | stated)  | reported) | cations   | stated) | reported)    | cations   | stated)  |  |
|                                       | Rm        | Rm         | Rm       | Rm        | Rm        | Rm      | Rm           | Rm        | Rm       |  |
| Income statement                      |           |            |          |           |           |         |              |           |          |  |
| Net interest income                   | 12 816    | (269)      | 12 547   | 3 897     | 828       | 4 725   | 1 655        | (17)      | 1 638    |  |
| Net interest income – external        | 33 388    | (1 847)    | 31 541   | 2 452     | 2 404     | 4 856   | (18 544)     | (17)      | (18 561) |  |
| Net interest income - internal        | (20 572)  | 1 578      | (18 994) | 1 445     | (1 576)   | (131)   | 20 199       |           | 20 199   |  |
| Impairment losses on loans and        |           |            |          |           |           |         |              |           |          |  |
| advances                              | (2 235)   | 91         | (2 144)  | (148)     | (140)     | (288)   | (1)          | _         | (1)      |  |
| Non-interest income                   | 9 083     | (60)       | 9 023    | 2 255     | 245       | 2 500   | 2 155        | 76        | 2 231    |  |
| Non-interest income – external        | 8 513     | (53)       | 8 460    | 2 058     | 240       | 2 298   | 2 479        | 76        | 2 555    |  |
| Non-interest income - internal        | 570       | (7)        | 563      | 197       | 5         | 202     | (324)        | —         | (324)    |  |
| Depreciation and amortisation         | (270)     | (18)       | (288)    | (8)       | (13)      | (21)    | (2)          | (4)       | (6)      |  |
| Operating expenses                    | (11 687)  | 177        | (11 510) | (3 233)   | (490)     | (3 723) | (1 318)      | (44)      | (1 362)  |  |
| Other impairments                     | (37)      | 37         | _        | _         | _         | _       | _            | _         | _        |  |
| Indirect taxation                     | (264)     | (77)       | (341)    | (43)      | (14)      | (57)    | (77)         | (1)       | (78)     |  |
| Share of retained earnings from       |           |            |          |           |           |         |              |           |          |  |
| associates and joint ventures         | 31        | (11)       | 20       | 56        | (7)       | 49      | _            | _         |          |  |
| Operating profit before income tax    | 7 437     | (130)      | 7 307    | 2 776     | 409       | 3 185   | 2 412        | 10        | 2 422    |  |
| Taxation expense                      | (2 341)   | 52         | (2 289)  | (851)     | (124)     | (975)   | (679)        | (10)      | (689)    |  |
| Profit for the year                   | 5 096     | (78)       | 5 018    | 1 925     | 285       | 2 210   | 1 733        | _         | 1 733    |  |
| Attributable to:                      |           |            |          |           |           |         |              |           |          |  |
| Ordinary equity holders of the Group  | 5 071     | (128)      | 4 943    | 1 922     | 245       | 2 167   | 1 733        | _         | 1 733    |  |
| Minority interest – ordinary shares   | 25        | 50         | 75       | 3         | 39        | 42      | _            | _         | _        |  |
| Minority interest – preference shares | _         | _          | _        | _         | 1         | 1       | _            | _         | _        |  |
|                                       | 5 096     | (78)       | 5 018    | 1 925     | 285       | 2 210   | 1 733        | _         | 1 733    |  |

| Afric     | an operat | ions    | Bar       | ncassurar | ice     |           | Other     |         |           | office and<br>ent elimin |         | А            | bsa Grou  | ıp           |
|-----------|-----------|---------|-----------|-----------|---------|-----------|-----------|---------|-----------|--------------------------|---------|--------------|-----------|--------------|
| (As pre-  | Re-       |         | (As pre-  | Re-       |         | (As pre-  | Re-       |         | (As pre-  | Re-                      |         | (As pre-     | Re-       |              |
| viously   | classifi- | (Re-    | viously   | classifi- | (Re-    | viously   | classifi- | (Re-    | viously   | classifi-                | (Re-    | viously      | classifi- | (Re-         |
| reported) | cations   | stated) | reported) | cations   | stated) | reported) | cations   | stated) | reported) | cations                  | stated) | reported)    | cations   | stated)      |
| Rm        | Rm        | Rm      | Rm        | Rm        | Rm      | Rm        | Rm        | Rm      | Rm        | Rm                       | Rm      | Rm           | Rm        | Rm           |
|           |           |         |           |           |         |           |           |         |           |                          |         |              |           |              |
| 533       | (533)     | —       | (49)      | —         | (49)    | (29)      | (9)       | (38)    | 67        | —                        | 67      | 18 890       | —         | 18 890       |
| 536       | (536)     | _       | (49)      | _         | (49)    | 2 074     | (4)       | 2 070   | (967)     | _                        | (967)   | 18 890       | _         | 18 890       |
| (3)       | 3         | _       | _         |           | _       | (2 103)   | (5)       | (2 108) | 1 034     | _                        | 1 034   | _            | _         | —            |
|           |           |         |           |           |         |           |           |         |           |                          |         |              |           |              |
| (41)      | 41        | —       | 1         | —         | 1       | (9)       | 8         | (1)     | _         | _                        | —       | (2 433)      | —         | (2 433)      |
| 256       | (256)     | —       | 3 251     | —         | 3 251   | (286)     | 23        | (263)   | 14        | —                        | 14      | 16 728       | 28        | 16 756       |
| 256       | (256)     | _       | 3 709     | _         | 3 709   | (280)     | 21        | (259)   | (7)       | _                        | (7)     | 16 728       | 28        | 16 756       |
| —         | —         | —       | (458)     | _         | (458)   | (6)       | 2         | (4)     | 21        | —                        | 21      | —            | —         | _            |
| (35)      | 35        | _       | (22)      | _         | (22)    | (78)      | _         | (78)    | (450)     | _                        | (450)   | (865)        | _         | (865)        |
| (444)     | 444       | _       | (1 128)   | —         | (1 128) | 362       | (87)      | 275     | (129)     | _                        | (129)   | (17 577)     | _         | (17 577)     |
| —         | —         | —       | —         | —         | —       | —         | (37)      | (37)    | (21)      | —                        | (21)    | (58)         | —         | (58)         |
| (12)      | 12        | —       | (47)      | —         | (47)    | (48)      | 80        | 32      | (218)     | —                        | (218)   | (709)        | —         | (709)        |
| 3         | (3)       | _       | _         | _         | _       | (2)       | 3         | 1       | 3         | _                        | 3       | 91           | (18)      | 73           |
| 260       | (260)     | _       | 2 006     | _         | 2 006   | (90)      | (19)      | (109)   | (734)     | _                        | (734)   | 14 067       | 10        | 14 077       |
| (68)      | 68        | _       | (504)     | _         | (504)   | 243       | 4         | 247     | 158       | _                        | 158     | (4 042)      | (10)      | (4 052)      |
| 192       | (192)     | _       | 1 502     | _         | 1 502   | 153       | (15)      | 138     | (576)     | _                        | (576)   | 10 025       | _         | 10 025       |
|           |           |         |           |           |         |           |           |         |           |                          |         |              |           |              |
| 103       | (103)     |         | 1 502     |           | 1 502   | (161)     | (14)      | (175)   | (575)     |                          | (575)   | 9 595        |           | 9 595        |
| 89        | (103)     | _       | - 1002    | _         | 1 302   | (101)     | (14)      | (175)   | (373)     | _                        | (575)   | 9 393<br>117 | _         | 9 393<br>117 |
|           | (03)      | _       | _         | _         | _       | 314       | (1)       | 313     | (1)       | _                        | (1)     | 313          | _         | 313          |
| 192       | (192)     | _       | 1 502     | _         | 1 502   | 153       | (15)      | 138     | (576)     | _                        | (576)   | 10 025       | _         | 10 025       |
|           |           |         |           |           |         |           |           |         |           |                          |         |              |           |              |

# Segmental reporting per market segment

Year ended 31 December 2007

#### Reclassifications

Reclassification of Commercial Asset Finance, Africa segmentation, Repossessed Properties as well as the reclassification of investments in associates and joint ventures to investments.

|   | Re        | tail banki | ng      |           | ACBB              |                 | А         | bsa Capit | al      |  |
|---|-----------|------------|---------|-----------|-------------------|-----------------|-----------|-----------|---------|--|
|   | (As pre-  | Re-        | •       | (As pre-  | Re-               |                 | (As pre-  | Re-       |         |  |
|   | viously   | classifi-  | (Re-    | viously   | classifi-         | (Re-            | viously   | classifi- | (Re-    |  |
|   | reported) | cations    | stated) | reported) | cations           | stated)         | reported) | cations   | stated) |  |
| Balance sheet (Rm)                      |           |            |         |           |                   |                 |           |           |         |  |
| Total advances                          | 328 603   | (16 800)   | 311 803 | 70 370    | 19 970            | 90 340          | 53 011    | _         | 53 011  |  |
| Investments in associates and joint     |           |            |         |           |                   |                 |           |           |         |  |
| ventures                                | 341       | (44)       | 297     | 1 059     | (416)             | 643             | _         | _         | _       |  |
| Other assets                            | 104 839   | 1 965      | 106 804 | 19 456    | 3 130             | 22 586          | 371 432   | 1 785     | 373 217 |  |
| Other assets – external                 | 35 166    | (27 824)   | 7 342   | 8 024     | (3 051)           | 4 973           | 97 872    | 4 799     | 102 671 |  |
| Other assets – internal                 | 69 673    | 29 789     | 99 462  | 11 432    | 6 181             | 17 613          | 273 560   | (3 014)   | 270 546 |  |
| Total assets                            | 433 783   | (14 879)   | 418 904 | 90 885    | 22 684            | 113 569         | 424 443   | 1 785     | 426 228 |  |
| Total deposits                          | 96 952    | 4 992      | 101 944 | 76 301    | 1 253             | 77 554          | 130 663   | 20        | 130 683 |  |
| Other liabilities                       | 315 469   | (18 303)   | 297 166 | 7 614     | 19 526            | 27 140          | 288 071   | 1 263     | 289 334 |  |
| Other liabilities – external            | 24 333    | (8 140)    | 16 193  | 6 528     | (1 966)           | 4 562           | 232 967   | (1 999)   | 230 968 |  |
| Other liabilities – external            | 291 136   | (10 163)   | 280 973 | 1 086     | (1 900)<br>21 492 | 4 502<br>22 578 | 55 104    | 3 262     | 58 366  |  |
|   | 201 100   | (10 100)   | 200 010 | 1 000     | 21 452            | 22 010          | 00 104    | 0 202     | 00 000  |  |
| Total liabilities                       | 412 421   | (13 311)   | 399 110 | 83 915    | 20 779            | 104 694         | 418 734   | 1 283     | 420 017 |  |
| Financial performance (%)               |           |            |         |           |                   |                 |           |           |         |  |
| Return on average equity                | 26,8      |            | 28,3    | 30,0      |                   | 29,5            | 34,6      |           | 33,3    |  |
| Return on average assets                | 1,28      |            | 1,35    | 2,13      |                   | 2,07            | 0,49      |           | 0,45    |  |
| Operating performance (%)               |           |            |         |           |                   |                 |           |           |         |  |
| Net interest margin on average assets   | 3,25      |            | 3,30    | 4,38      |                   | 4,70            | n/a       |           | n/a     |  |
| Impairment losses on loans and advances | -, -      |            | - ,     | ,         |                   | , -             |           |           |         |  |
| as % of average loans and advances to   |           |            |         |           |                   |                 |           |           |         |  |
| customers                               | 0,74      |            | 0,74    | 0,23      |                   | 0,37            | 0,00      |           | 0,00    |  |
| Non-interest income as % of total       |           |            |         |           |                   |                 |           |           |         |  |
| operating income                        | 41,4      |            | 41,8    | 36,6      |                   | 34,6            | 56,6      |           | 57,7    |  |
| Top-line growth                         | 19,8      |            | 18,0    | 19,0      |                   | 39,8            | 51,2      |           | 53,6    |  |
| Cost growth                             | 13,2      |            | 11,7    | 14,1      |                   | 31,8            | 39,6      |           | 44,7    |  |
| Cost-to-income ratio                    | 54,5      |            | 54,7    | 52,7      |                   | 51,8            | 34,6      |           | 35,4    |  |
| Cost-to-assets ratio                    | 3,1       |            | 3,3     | 3,8       |                   | 3,7             | 0,4       |           | 0,4     |  |
|   |           |            |         |           |                   |                 |           |           |         |  |

| Afric       | an operat       | ions    | Bar           | ncassurar        | nce             |                    | Other              |                   |                    | office an<br>ent elimir |                    | А         | bsa Grou  | ıp      |
|-------------|-----------------|---------|---------------|------------------|-----------------|--------------------|--------------------|-------------------|--------------------|-------------------------|--------------------|-----------|-----------|---------|
| (As pre-    | Re-             |         | (As pre-      | Re-              |                 | (As pre-           | Re-                |                   | (As pre-           | Re-                     |                    | (As pre-  | Re-       |         |
| viously     | classifi-       | (Re-    | viously       | classifi-        | (Re-            | viously            | classifi-          | (Re-              | viously            | classifi-               | (Re-               | viously   | classifi- | (Re-    |
| reported)   | cations         | stated) | reported)     | cations          | stated)         | reported)          | cations            | stated)           | reported)          | cations                 | stated)            | reported) | cations   | stated) |
| 3 340       | (3 340)         | _       | _             | _                | _               | 471                | 170                | 641               | 163                | _                       | 163                | 455 958   | _         | 455 958 |
| 49          | (49)            | _       | _             | _                | _               | (45)               | 44                 | (1)               | 65                 | _                       | 65                 | 1 469     | (465)     | 1 004   |
| 4 820       | (4 820)         | _       | 37 526        | _                | 37 526          | 153 766            | (1 595)            | 152 171           | (508 357)          | _                       | (508 357)          | 183 482   | 465       | 183 947 |
| 4 781<br>39 | (4 781)<br>(39) | _       | 37 386<br>140 | (2 735)<br>2 735 | 34 651<br>2 875 | (4 476)<br>158 242 | 34 057<br>(35 652) | 29 581<br>122 590 | 4 729<br>(513 086) | _                       | 4 729<br>(513 086) | 183 482   | 465       | 183 947 |
|             | (33)            |         | 140           | 2755             | 2015            | 130 242            | (55 052)           | 122 330           | (313 000)          |                         | (313 000)          |           |           |         |
| 8 209       | (8 209)         | _       | 37 526        |                  | 37 526          | 154 192            | (1 381)            | 152 811           | (508 129)          | _                       | (508 129)          | 640 909   | _         | 640 909 |
| 6 119       | (6 119)         | _       | _             | _                | _               | 155                | (146)              | 10                | 322                |                         | 322                | 310 512   | _         | 310 512 |
| 1 099       | (1 099)         | _       | 33 618        | _                | 33 618          | 148 611            | (1 386)            | 147 224           | (506 645)          | _                       | (506 645)          | 287 837   | _         | 287 837 |
| 1 046       | (1 046)         | _       | 25 368        | (8)              | 25 360          | (8 635)            | 13 160             | 4 524             | 6 230              | _                       | 6 230              | 287 837   | _         | 287 837 |
| 53          | (53)            | —       | 8 250         | 8                | 8 258           | 157 246            | (14 546)           | 142 700           | (512 875)          | _                       | (512 875)          | —         | —         | —       |
| 7 218       | (7 218)         | _       | 33 618        | _                | 33 618          | 148 766            | (1 532)            | 147 233           | (506 323)          | _                       | (506 323)          | 598 349   | _         | 598 349 |
|             |                 |         |               |                  |                 |                    |                    |                   |                    |                         |                    |           |           |         |
| 20,1        |                 | —       | 37,8          |                  | 37,8            | n/a                |                    | n/a               | n/a                |                         | n/a                | 27,2      |           | 27,2    |
| 1,39        |                 | _       | 4,88          |                  | 4,88            | n/a                |                    | n/a               | n/a                |                         | n/a                | 1,68      |           | 1,68    |
| 7,49        |                 | _       | n/a           |                  | n/a             | n/a                |                    | n/a               | n/a                |                         | n/a                | 3,37      |           | 3,37    |
| 1,47        |                 | _       | n/a           |                  | n/a             | n/a                |                    | n/a               | n/a                |                         | n/a                | 0,58      |           | 0,58    |
| 32,4        |                 | _       | 101,5         |                  | 101,5           | n/a                |                    | n/a               | n/a                |                         | n/a                | 47,0      |           | 47,0    |
| 33,3        |                 | _       | 2,9           |                  | 2,9             | n/a                |                    | n/a               | n/a                |                         | n/a                | 19,1      |           | 19,2    |
| 25,3        |                 | _       | 15,5          |                  | 15,5            | n/a                |                    | n/a               | n/a                |                         | n/a                | 14,6      |           | 14,6    |
| 60,7        |                 | _       | 35,9          |                  | 35,9            | n/a                |                    | n/a               | n/a                |                         | n/a                | 51,8      |           | 51,7    |
| 6,5         |                 | —       | 3,7           |                  | 3,7             | n/a                |                    | n/a               | n/a                |                         | n/a                | 3,2       |           | 3,2     |

# Presentation to the IAS

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# Absa Group Limited

Financial results For the year ended 31 December 2008



# **Financial Overview**

Jacques Schindehütte Group Financial Director

Member of the W BARCLAYS Cross

# **Financial Highlights**

- Attributable earnings of R10,6bn (10%)
- Headline earnings of R9,9 billion (1 5%)
- Diluted headline earnings per share of 1 412 cents (↑ 7%)
- Dividends per share of 595 cents (↑ 6%)
- Net asset value per share of 6 950 cents (1 26%)
- Return on equity of 23.4%
- Tier 1 capital ratio of 11.6%

#### Strong Growth From Commercial & Investment Banking

|                      | Earnings<br>Rm | Earnings<br>growth<br>% | Earnings<br>composition<br>% | RoE<br>% |
|----------------------|----------------|-------------------------|------------------------------|----------|
| Retail Bank          | 3 706          | (25)                    | 35                           | 20       |
| Commercial Bank      | 2 806          | 30                      | 26                           | 25       |
| Absa Capital         | 2 249          | 30                      | 21                           | 21       |
| Bancassurance        | 1 597          | 6                       | 15                           | 40       |
| Corporate Centre     | 691            | -                       | 7                            | -        |
| Preference Dividends | (457)          | (46)                    | (4)                          | -        |
| Absa Group           | 10 592         | 10                      | 100                          | 23       |

# A Resilient Performance

|                       | 2008<br>Rm | 2007<br>Rm | Change<br>%  |
|-----------------------|------------|------------|--------------|
| Net interest income   | 21 795     | 18 890     | <b>↑</b> 15  |
| Non-interest income   | 21 115     | 16 756     | <b>↑</b> 26  |
| Top line revenue      | 42 910     | 35 646     | <b>↑</b> 20  |
| Impairment charge     | (5 839)    | (2 433)    | <b>↑</b> 140 |
| Operating expenditure | (21 935)   | (19 209)   | <b>↑</b> 14  |
| Taxation              | (3 966)    | (4 052)    | ↓ 2          |
| Attributable earnings | 10 592     | 9 595      | <b>↑</b> 10  |
| Headline earnings     | 9 908      | 9 413      | <b>↑</b> 5   |

# Capital and Liability Focus

| 2008<br>Rbn | Growth<br>%   |
|-------------|---|
| 348         | 11  |
| 120         | 33  |
| 64          | 21  |
| 532         | 17  |
| 79          | 205   |
| 29          | (5)   |
| 103         | 5   |
| 31          | 1   |
| 774         | 21  |
|             | Rbn<br>348<br>120<br>64<br>532<br>79<br>29<br>103<br>31 |

| Capital and Liabilities | 2008<br>Rbn | Growth<br>% |
|-------------------------|-------------|-------------|
| Retail deposits         | 135         | 32          |
| High margin             | 78          | 11          |
| Low margin              | 57          | 79          |
| Commercial deposits     | 100         | 29          |
| Institutional funding   | 368         | 7           |
| Other liabilities       | 107         | 63          |
| Secondary capital       | 12          | 24          |
| Primary capital         | 52          | 23          |
|                         | 774         | 21          |

# Interest Margin Remains Under Pressure

| Basis Points   | Margin<br>Compression |
|--|-----------------------|
| Decline in margin on total assets                    | 35                    |
| Increase in non-interest earning assets              | (15)                  |
| Decline in margin on interest-earnings assets        | 20                    |
| Represented by:                                      |                       |
| <ul> <li>Advances pricing and composition</li> </ul> | 3                     |
| Endowment impact on capital                          | 7                     |
| Deposit pricing and composition                      | 2                     |
| Cost of wholesale funding                            | (16)                  |
| Hedging activities                                   | (14)                  |
| • Other  | (2)                   |

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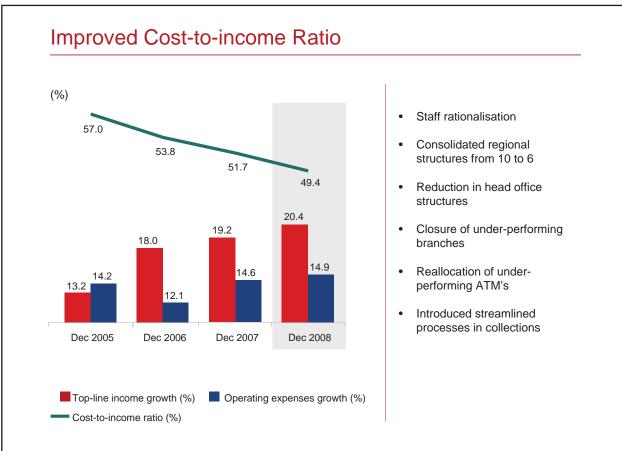
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# Strong Growth in Non-interest Income

|  | 2008<br>Rm | Change<br>% | Mix<br>% |
|--|------------|-------------|----------|
| Net fee and commission income                              | 13 343     | ↑ 15        | 66       |
| Net trading income   | 2 111      | ↑ 92        | 10       |
| Bancassurance – premium income and policyholders' benefits | 2 156      | ↑ 12        | 11       |
| Hedging activities and other income                        | 1 062      | <b>↑</b> 21 | 5        |
| Investment income  | 1 703      | ↑ 6         | 8        |
| Non-interest income (excl. Visa IPO)                       | 20 375     | ↑ 22        | 100      |

# Prolonged Higher Rates Impact on Recovery Values

|  | NF        | NPLs      |           | airment Rat | tios         |
|--|-----------|-----------|-----------|-------------|--------------|
| Impairments                                | 2008<br>% | 2007<br>% | 2008<br>% | 2007<br>%   | 2008<br>H1 % |
| Retail Bank                                | 5.0       | 2.2       | 1.68      | 0.74        | 1.21         |
| Home loans                                 | 5.4       | 2.2       | 1.19      | 0.26        | 0.81         |
| • AVAF                                     | 3.3       | 1.5       | 2.31      | 1.14        | 1.57         |
| • Card                                     | 7.5       | 7.6       | 5.65      | 3.50        | 4.46         |
| <ul> <li>Instalment / products</li> </ul>  | 9.8       | 6.5       | 8.15      | 5.34        | 8.01         |
| <ul> <li>Transactional products</li> </ul> | 3.8       | 3.4       | 0.82      | 0.97        | 0.85         |
| Commercial Banking                         | 0.9       | 0.9       | 0.28      | 0.37        | 0.35         |
| Total                                      | 3.5       | 1.8       | 1.19      | 0.58        | 0.93         |



# **Strong Capital Position**

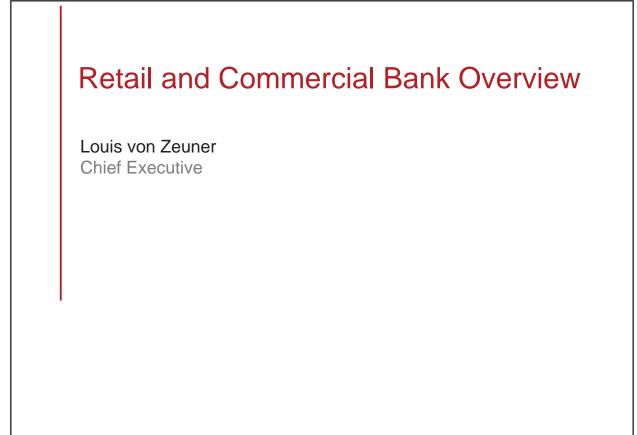
| Capital Demand          | 2008<br>Rbn | Mix<br>% |
|-------------------------|-------------|----------|
| Credit risk             | 294         | 77       |
| Retail                  | 141         | 48       |
| • ACBB                  | 69          | 23       |
| Absa Capital            | 55          | 19       |
| Africa and other assets | 29          | 10       |
| Operational risk        | 45          | 12       |
| Market risk             | 5           | 1        |
| Equity risk             | 37          | 10       |
| Total RWA's             | 381         | 100      |

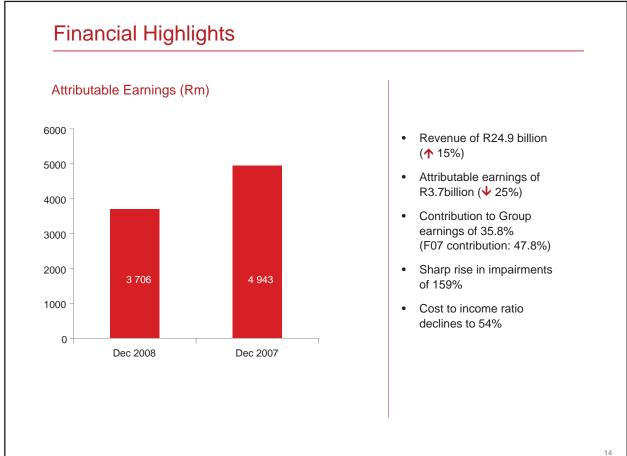
| Capital Adequacy (%)     | Bank | Group |
|--------------------------|------|-------|
| Core Tier I              | 9.7  | 10.3  |
| Tier I                   | 11.0 | 11.6  |
| Tier II                  | 3.0  | 2.5   |
| Total                    | 14.0 | 14.1  |
| Capital Generation (Rbn) |      |       |
| Profit for the year      |      | 11.2  |
| Growth in RWA            |      | (5.1) |
| Dividends                |      | (4.4) |
| Free cash flow           |      | 1.7   |
|                          |      |       |

- Rigorous focus on capital demand and RoEC
- Batho Bonke conversion June 2009

# On Reflection – A Resilient Performance

- Non retail businesses excel
- · Retail impairments building to a peak but well controlled
- Advances growth and margin under pressure
- Responsive approach to cost management
- Capital and Risk Management intensified





#### Key Performance Highlights

- Largest individual deposit base
- 10 million customers banked with Absa (12%)
- Strong growth in electronic channels
  - Internet users increased 14% to more than 1 million users
  - Internet transactions increased 25%
  - Cellphone banking transactions increased 74%
- Leading banking brand
- Largest distribution footprint

#### Advances Growth Slowing, 32% rise in Deposits

| Gross Loans and Advances (Rm) |    | Dec<br>2008 | Dec<br>2007 | Change<br>% | Market<br>share <sup>1</sup> |
|-------------------------------|----|-------------|-------------|-------------|------------------------------|
| Mortgage loans                |    | 252 704     | 225 713     | 12          | → 1                          |
| Vehicle finance               |    | 47 798      | 47 159      | 1           | → 3                          |
| Card advances                 |    | 19 522      | 13 831      | 41          | <b>↑</b> 2                   |
| Instalment loans              |    | 14 665      | 12 459      | 18          | ↓ 2                          |
| Total net loans and advances  | Rm | 347 084     | 311 803     | 11          | → 1                          |
| Deposits due to customers     | Rm | 134 985     | 101 944     | 32          | <b>↑</b> 1                   |

#### Strong Revenue Growth From Unsecured Lending

| Total Income (Rm)                                | Dec<br>2008 | Dec<br>2007 | Change<br>% |
|--|-------------|-------------|-------------|
| Secured  |             |             |             |
| Home loans                                       | 4 180       | 3 891       | 7           |
| • AVAF   | 2 578       | 2 350       | 10          |
| Unsecured  |             |             |             |
| Card   | 3 057       | 2 476       | 23          |
| <ul> <li>Instalment loans</li> </ul>             | 4 049       | 3 087       | 31          |
| Transactional products and deposits <sup>2</sup> | 11 045      | 9 766       | 13          |
| Total  | 24,909      | 21 570      | 15          |
|  |             |             |             |

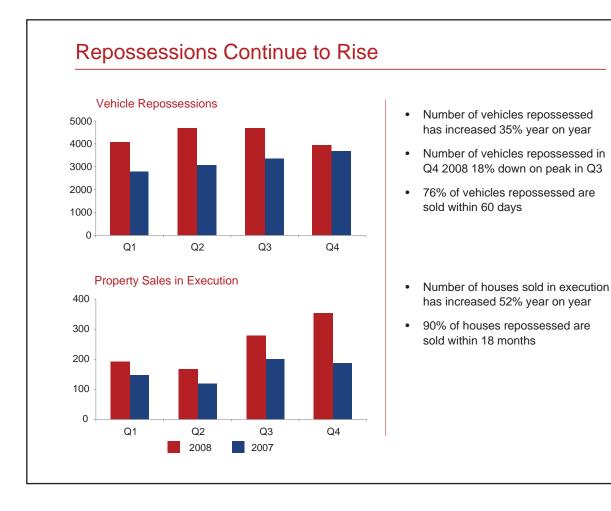
- Increase in overall margin on net assets due to strong retail deposit growth, despite the higher cost of wholesale funding
- Improvement in advances margins due to application of risk based pricing
- Lengthening of average repayment period in home loans
- Transaction volumes in core products increased by 5.2%
- Strong growth in electronic banking volumes

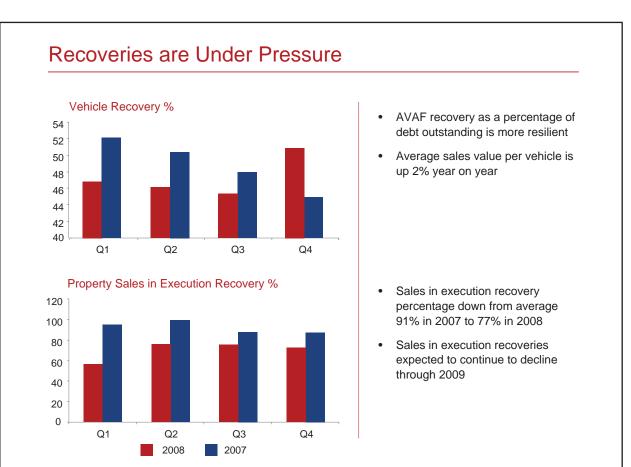
 $^{\rm 2}$  Includes Personal Loans, which was transferred to Unsecured cluster 1 January 2009

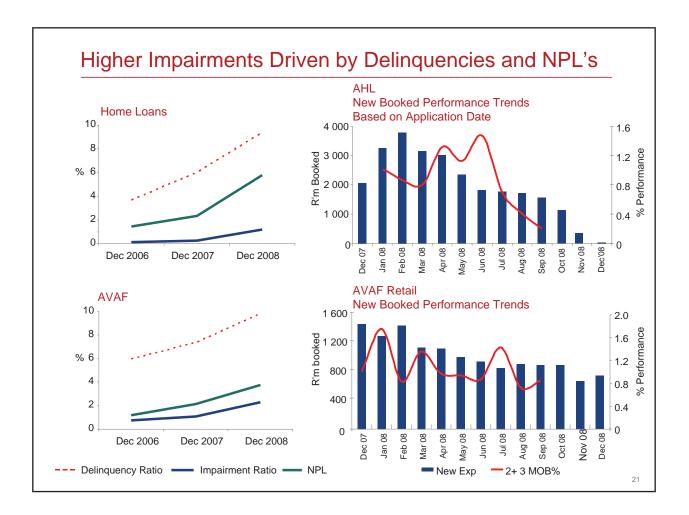
#### **Consumer Distress Impacting Impairment Levels**

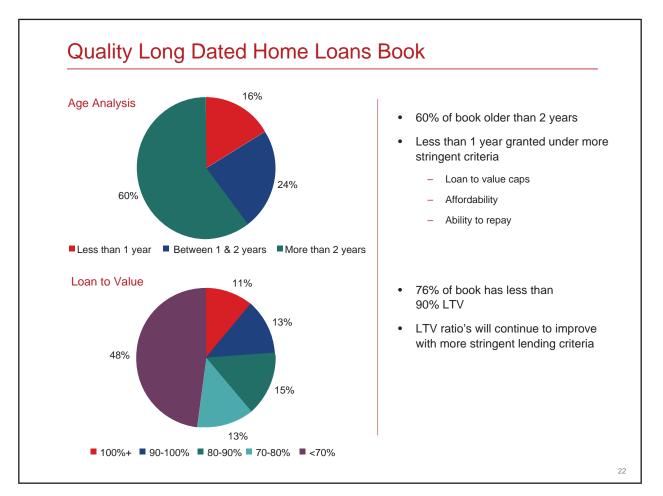
| Impairment Ratio                                 | Dec<br>2008 | Dec<br>2007 | Change<br>% |
|--|-------------|-------------|-------------|
| Secured  |             |             |             |
| Home loans                                       | 1.19        | 0.26        | 358         |
| • AVAF   | 2.31        | 1.14        | 103         |
| Unsecured  |             |             |             |
| Card   | 5.65        | 3.50        | 61          |
| <ul> <li>Instalment loans</li> </ul>             | 8.15        | 5.34        | 53          |
| Transactional products and deposits <sup>3</sup> | 0.82        | 0.97        | (15)        |
| Total  | 1.68        | 0.74        | 127         |

- Sustained period of rising interest rates and high inflation
- Reduced ability of customers
   to service debt
- Impairments accelerated towards the later part of the year, due to:
  - deteriorating security values
  - lag effect as a result of the maturity of the ABSA book









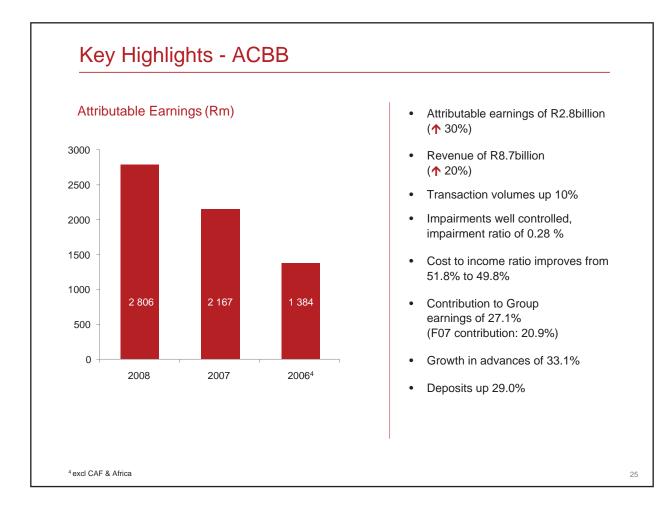
### Outlook

- Impairments remain a challenge
- Advances growth to slow further
- Risk of rising unemployment
- Slow down in property price growth

#### Proactive Risk Management

- Grow retail deposits
- Risk based pricing
- Capitalise on cost management initiatives
- Improve cross sell opportunities

# **Commercial Bank Overview**



| Abridged Income Statement (Rm) | Dec<br>2008 | Dec<br>2007 | Change<br>% |
|--------------------------------|-------------|-------------|-------------|
| Net interest                   | 5 937       | 4 725       | 26          |
| Non interest income            | 2 763       | 2 500       | 11          |
| Impairments                    | (287)       | (288)       | -           |
| Operating costs <sup>5</sup>   | (4 402)     | (3 752)     | 17          |
| Profit before tax              | 4 011       | 3 185       | 26          |
| Attributable income            | 2 805       | 2 167       | 29          |
| Abridged Balance Sheet (Rm)    |             |             |             |
| Loans and advances             | 120 280     | 90 340      | 33          |
| Deposits                       | 100 046     | 77 554      | 29          |

#### Outlook

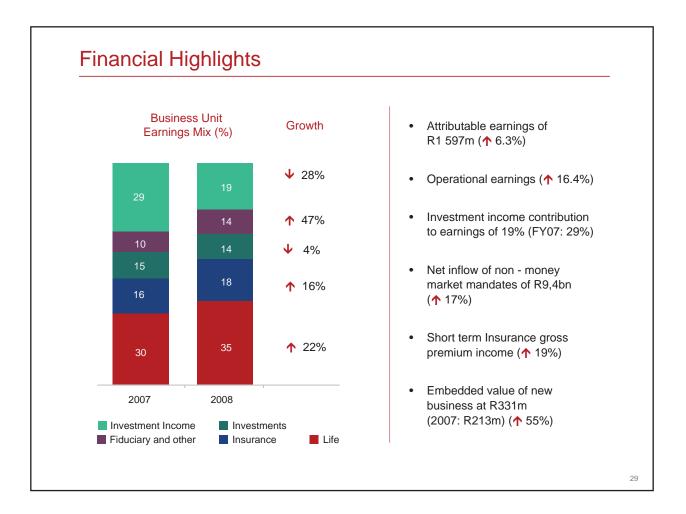
- Marginal rise in impairments
- Advances growth slowing
- Synergies with Absa Capital
- Further product and income diversification

#### Proactive Risk Management

- Margin Management
- Capital management
- Pricing for Risk
- Containment of Costs

# Absa Financial Services Overview

Willie Lategan Chief Executive



# Key Performance Highlights

- Reduced volatility of earnings and reliance on investment income
- · Investment performance by Absa Asset Management
- Expansion of distribution capacity
- Scale in Employee benefits business
- Successful product initiatives (@Ease; Absa idirect; MyAbsa)
- Solutions for commercial customers implemented

#### Absa Life Writing Profitable Business

| Life Insurance                 |    | Dec<br>2008 | Dec<br>2007 | Change<br>%    |
|--------------------------------|----|-------------|-------------|----------------|
| Gross premium income           | Rm | 1 207       | 1 202       | ↑ 0.4          |
| Embedded value of new business | Rm | 331         | 213         | ↑ 55.4         |
| Return on embedded value       | %  | 35.7        | 21.8        | ↑ 13.9         |
| CAR ratio                      |    | 3.6         | 4.7         | Target<br>2.5x |

- Improved new business margins to 7.4% (FY07: 5.3%)
- Continued good underwriting experience
- Successful launching of @Ease, mass market solutions
- Strong growth in branch sales
- Diversification from credit related business, whilst improving cross sell

#### Insurance Top-line Growth Whilst Maintaining Quality

| Short-term Insurance   |    | 2008  | 2007  | Change<br>%   |
|------------------------|----|-------|-------|---------------|
| Gross premium income   | Rm | 2 764 | 2 305 | ↑ 19.3        |
| Underwriting profit    | Rm | 263   | 255   | ↑ 3.1         |
| Underwriting<br>margin | %  | 10.2  | 11.5  | ↓ 1.3         |
| Solvency<br>margin     | %  | 79.6  | 89.3  | Target<br>60% |

- Growth in both the personal and commercial business
- Successful launching of Absa *idirect* contributed to premium growth
- Turnaround of motor and personal lines to profitability
- Commercial results reflect a challenging environment
- Target solvency margin reduced to 60% of NWP

#### **Core Performance Drivers**

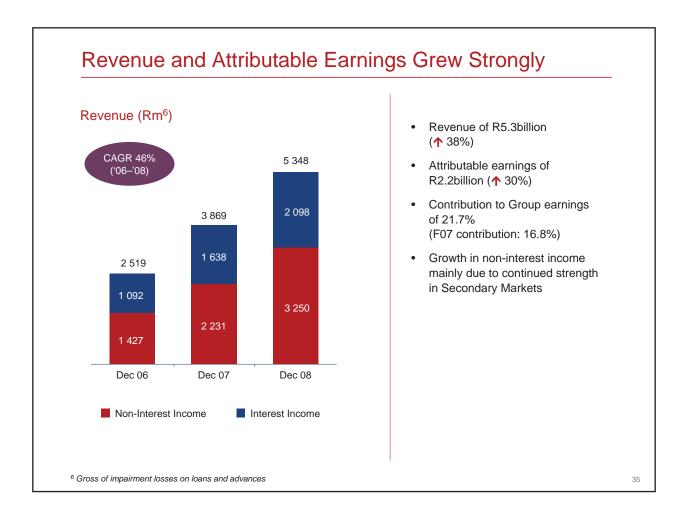
- Unique and differentiated Bancassurance business model
- Well diversified portfolio of products & services
- · Largest broker distribution network in SA
- Shared infrastructure with Absa Group

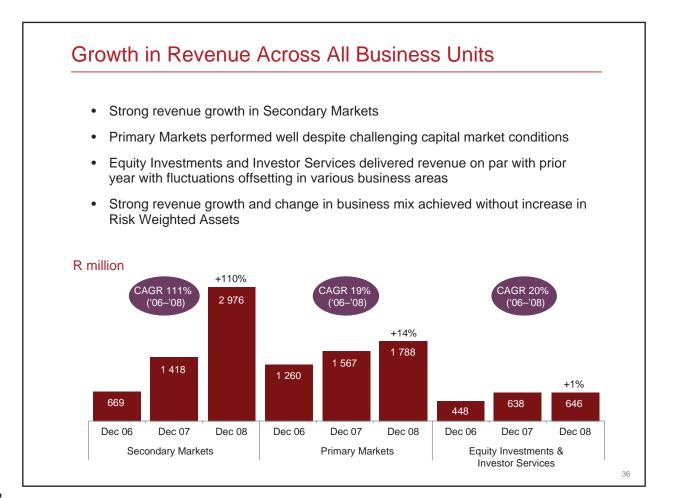
#### **Strategic Focus**

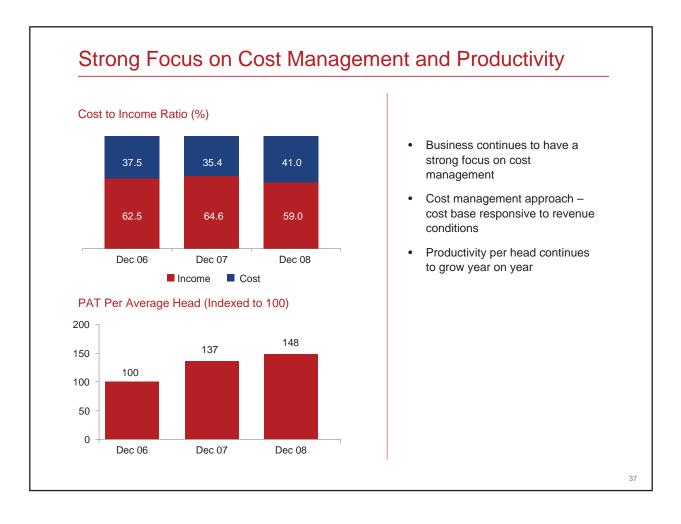
- Drive organic growth by focusing on key customer value propositions
- Accelerate cross sell ratios
- Accumulate assets under management
- Grow distribution capacity
- · Improve the retention of existing customers and assets
- Leverage synergies with Absa Group and Barclays
- Grow Africa bancassurance business
- · Operational excellence and efficient capital management

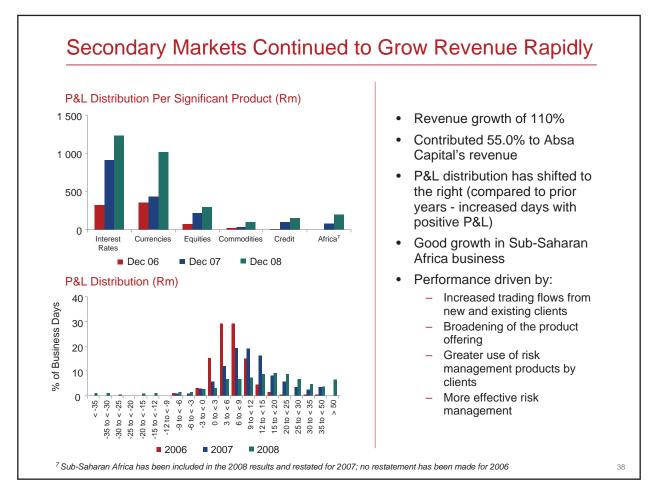
# Absa Capital Overview

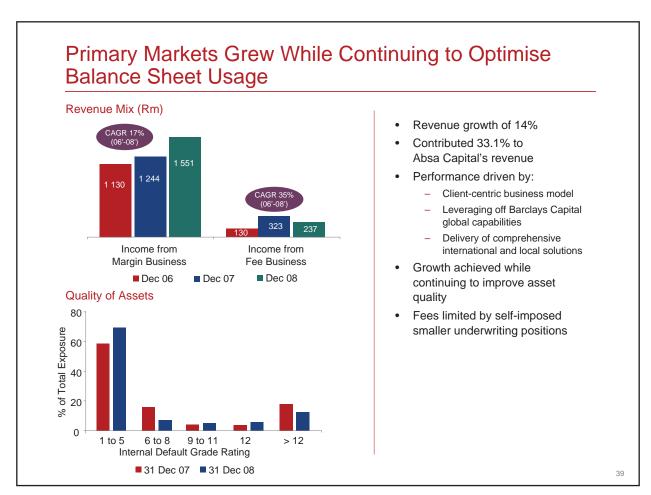
John Vitalo Chief Executive

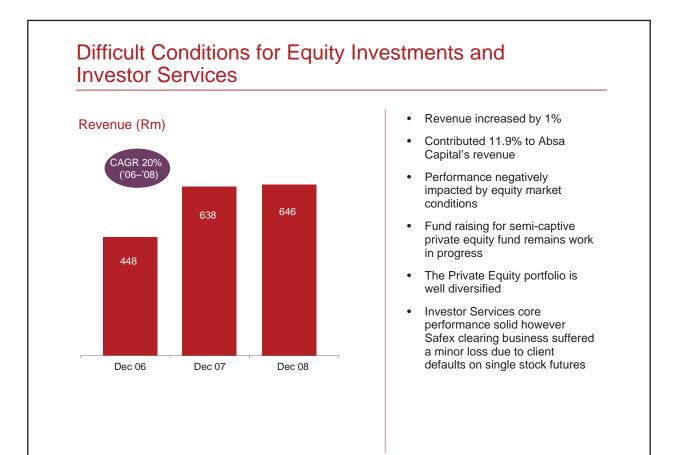












# Strategic Focus Going Forward

- · Continue to invest in support infrastructure and robust controls
- Grow the distribution client franchise
- Optimize usage of balance sheet and capital
- Be the employer of choice for top talent
- · Increase risk management penetration with our clients
- · Develop opportunities with other Absa business units
- Grow Sub-Saharan Africa business

# The Way Forward

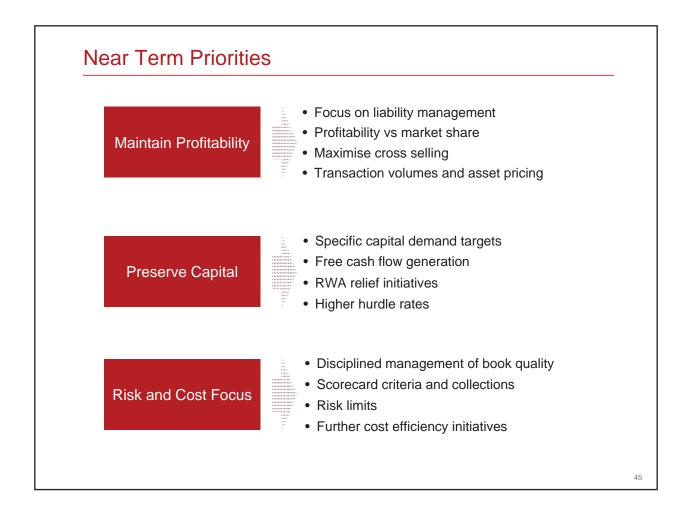
Steve Booysen Group Chief Executive

# The Incredible Situation in Global Markets

- Global banking conditions under pressure
- Dramatic slowdown in global growth
- Large scale government intervention
- Heightened volatility and risk aversion

#### Risks to a Recovery in South Africa

- Risk aversion to emerging markets
- Slowdown in growth
- Currency volatility
- Job losses
- The consumer to remain under pressure





#### **Excellence in Execution Delivers Results**

- Earnings diversification
- Risk focus and asset quality
- The retail bank of choice
- Brand and distribution dominance
- Successful strategic alliance with Barclays
- Strong capital position

# Addendum

Financial results For the year ended 31 December 2008



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#### Bancassurance

| Life Insurance          |    | 2008  | 2007  | Change %      |
|-------------------------|----|-------|-------|---------------|
| Embedded value          | Rm | 2 092 | 2 091 | ↑ 0.1         |
| Embedded value earnings | Rm | 747   | 543   | <b>↑</b> 37.5 |
| Net operating income    | Rm | 746   | 610   | ↑ 22.3        |
| Net income after tax    | Rm | 631   | 524   | ↑ 20.4        |

#### Short-term Insurance

| Loss ratio           | %  | 66.0 | 61.9 | <b>↑</b> 4  | 4.1 |
|----------------------|----|------|------|-------------|-----|
| Combined loss ratio  | %  | 89.8 | 88.5 | <b>↑</b> 1  | 1.3 |
| Net operating income | Rm | 364  | 316  | <b>↑</b> 15 | 5.2 |
| Net income after tax | Rm | 497  | 537  | <b>↓</b> 7  | 7.4 |

#### Bancassurance

| Investments                                  |     | 2008      | 2007      | Change %      |
|--|-----|-----------|-----------|---------------|
| Assets under management                      | Rbn | 117       | 118       | ↓ 1.1         |
| Net flows (total)                            | Rm  | 6 922     | 16 046    | ♦ 56.9        |
| Net flows (non - money market)               | Rm  | 9 358     | 7 989     | <b>↑</b> 17.1 |
| Cost to income                               | %   | 52        | 51        | <b>↑</b> 1.0  |
| Net operating income                         | Rm  | 289       | 300       | ♦ 3.7         |
| Net income after tax                         | Rm  | 213       | 227       | ♦ 6.2         |
| Fiduciary<br>Assets under management – Trust | Rbn | 5 019     | 5 719     | ↓ 12.2        |
| Number of wills under custody                |     | 1 374 965 | 1 378 848 | <b>↓</b> 0.3  |
| Members under administration                 |     | 399 615   | 309 779   | ↑ 29.0        |
| Net operating income - Trust                 | Rm  | 96        | 82        | <b>↑</b> 17.1 |
| Net operating income - Employee benefits     | Rm  | 53        | 44        | ↑ 20.5        |
| Net income after tax                         | Rm  | 123       | 98        | ↑ 25.5        |

#### Acquisitions as a result of Single Stock Futures Defaults

| Share Name                        | Number of<br>shares<br>(million) | % of Issued<br>Ordinary<br>Shares | Acquisition<br>Cost<br>Rm | Accounting basis              |
|-----------------------------------|----------------------------------|-----------------------------------|---------------------------|-------------------------------|
| Pinnacle Point Group              | 1 259.6                          | 28                                | 931.4                     | Equity accounted              |
| Sekunjalo Investments             | 84.9                             | 17                                | 36.5                      | Equity accounted <sup>7</sup> |
| Blue Financial Services           | 95.9                             | 16                                | 389.9                     | Available for sale            |
| ConvergeNet Holdings <sup>8</sup> | 86.2                             | 10                                | 86.2                      | Available for sale            |
| Total                             |                                  |                                   | 1 444.0                   |                               |

• Acquisition cost is the market value at date of acquisition

• Acquisition cost per share of Blue Financial Services has been reduced as a result of an additional 23 million shares received from the client in settlement of the default claim

• All default claims have been fully provided against; resulting in a R 52 m charge to the income statement relating to margin shortfalls

<sup>7</sup> Sekunjalo is equity accounted as Absa Corporate and Business Bank already held 9%, taking the total holding to 26%

<sup>8</sup> ConvergeNet Holdings was acquired in early 2009

# Administrative information

#### **Controlling company**

Absa Group Limited (Registration number: 1986/003934/06) ISIN: ZAE000067237 JSE share code: ASA Issuer code: AMAGB

#### **Registered office**

3rd Floor, Absa Towers East 170 Main Street, Johannesburg, 2001 Postal address: PO Box 7757, Johannesburg, 2000 Telephone: (+27 11) 350 4000 Telefax: (+27 11) 350 4009 e-mail: groupsec@absa.co.za

#### **Sponsor**

Merrill Lynch South Africa (Proprietary) Limited (Registration number 1995/001805/07) (Member of the Bank of America Group) 138 West Street, Sandown, Sandton, 2196

#### **Transfer secretaries**

South Africa

Computershare Investor Services (Proprietary) Limited (Registration number 2004/003647/07) 70 Marshall Street, Johannesburg, 2001 PO Box 61051, Marshalltown, Johannesburg, 2107

#### ADR depositary

The Bank of New York, Mellon 101 Barclay Street, 22W, New York, NY10286, USA

#### **Shareholder contact information**

Shareholder and investment queries about the Absa Group should be directed to the following areas:

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Group Secretariat Telephone: (+27 11) 350 4828 Telefax: (+27 11) 350 4009 e-mail: groupsec@absa.co.za

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Absa Group Limited Financial results for the year ended 31 December 2008